

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH
HIV HEALTH SERVICES
SERVICE SUMMARY SHEETS



2025

Table of Contents

Prioritization Order	pg 3
Budget Information	pgs 4-7
Demographic Information	pgs 8-13
Core Services	pgs 14-43
Support Services	pgs 44-73
Acknowledgements	pg 74



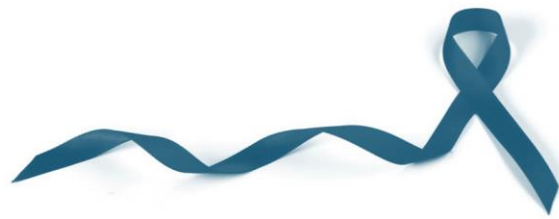
Prioritization Order *(refer to HRSA HAB PCN 16-02)*

Core

- 1 Outpatient/Ambulatory Health Services
- 2 Mental Health Services
- 3 Medical Case Management, including Treatment Adherence
- 4 Oral Health Care
- 5 Substance Abuse Outpatient Care (CoE only)
- 6 Home Health Care
- 7 Hospice
- 8 Home & Community Based Health Services
- 9 Early Intervention Services (San Mateo only)
- 10 Medical Nutrition Therapy (not funded)
- 11 AIDS Drug Assistance Program (not funded)
- 12 AIDS Pharmaceutical Assistance (not funded)
- 13 Health Insurance & Cost Sharing Assistance (Marin only)

- 1 Emergency Financial Assistance
- 2 Food Bank / Home-Delivered Meals
- 3 Psychosocial Support
- 4 Legal Services
- 5 Residential Mental Health
- 6 Non-Medical Case Management
- 7 Medical Transportation (Marin only)
- 8 Outreach
- 9 Housing
- 10 Substance Abuse Services (Residential) (not funded)
- 11 Medical Detox (not funded)
- 12 Rehabilitation Services (not funded)
- 13 Referral for Health Care & Supportive Services (not funded)
- 14 Child Care Services (not funded)
- 15 Linguistic Services (not funded)
- 16 Respite Care (not funded)
- 17 Health Education / Risk Reduction (not funded)
- 18 Other Professional Services (not funded)

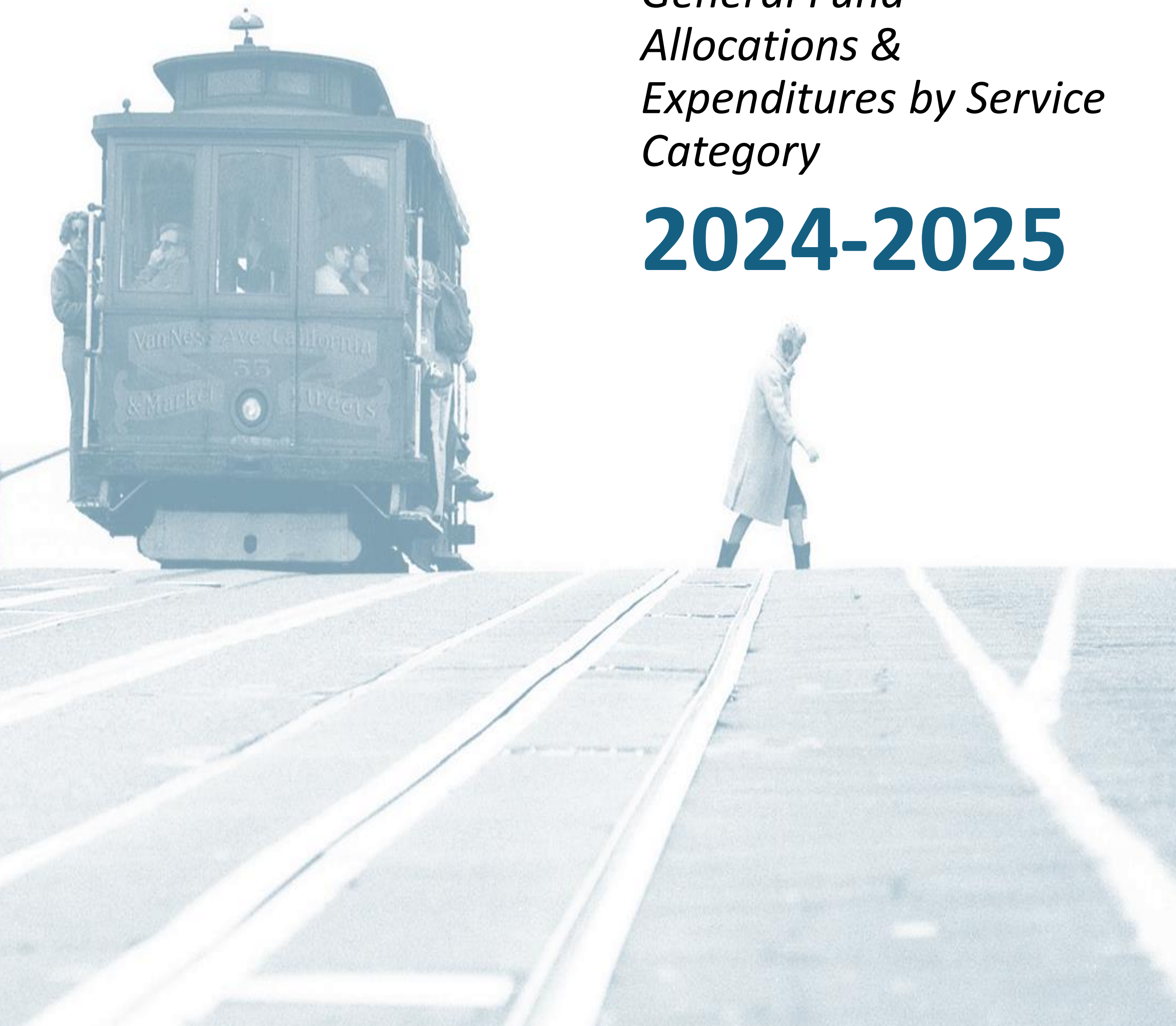
Support



BUDGET INFORMATION

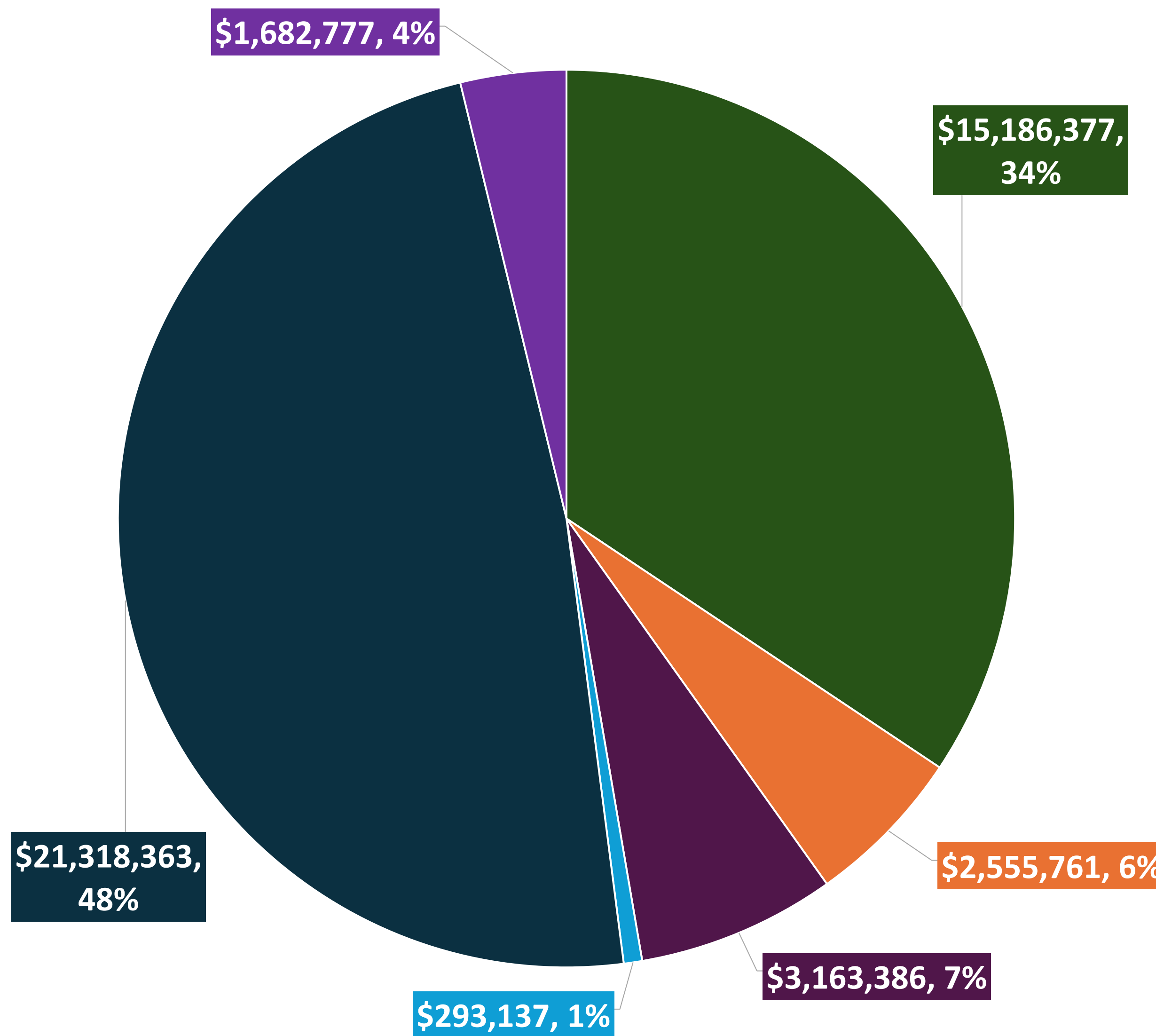
*HRSA HAB Ryan White
Part A, EHE, Part B, Part
C & San Francisco
General Fund
Allocations &
Expenditures by Service
Category*

2024-2025



HIV Health Services 2024-2025 Funding Summary

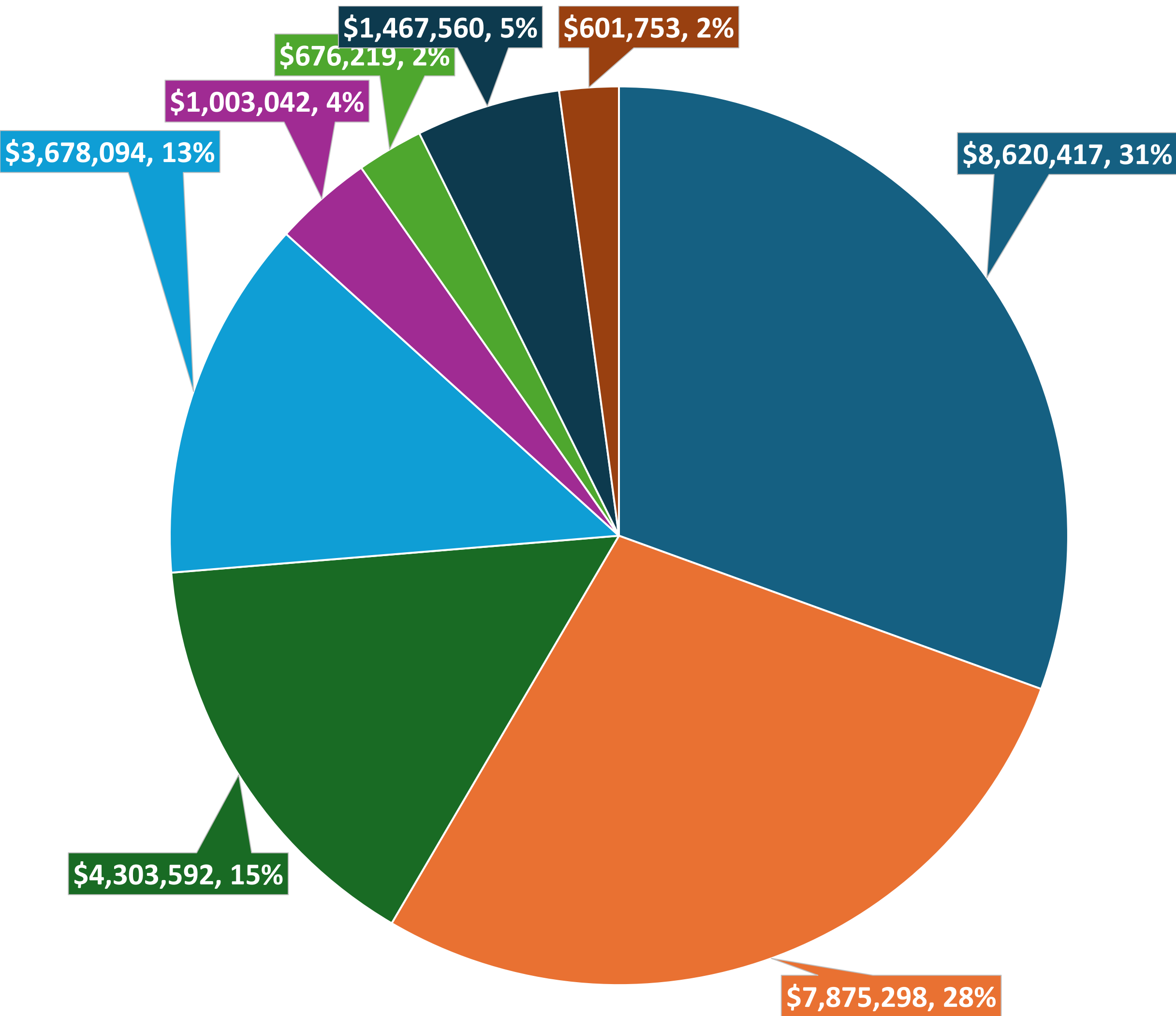
\$44,199,801



- Ryan White Part A (March-February)
- Ryan White Ending the HIV Epidemic (March-February)
- Ryan White Part B (April-March)
- Ryan White Part C (May-April)
- San Francisco General Fund (July-June)
- San Francisco Getting To Zero (July-June)

HIV Health Services 2024-2025 Funding Summary

Core Services

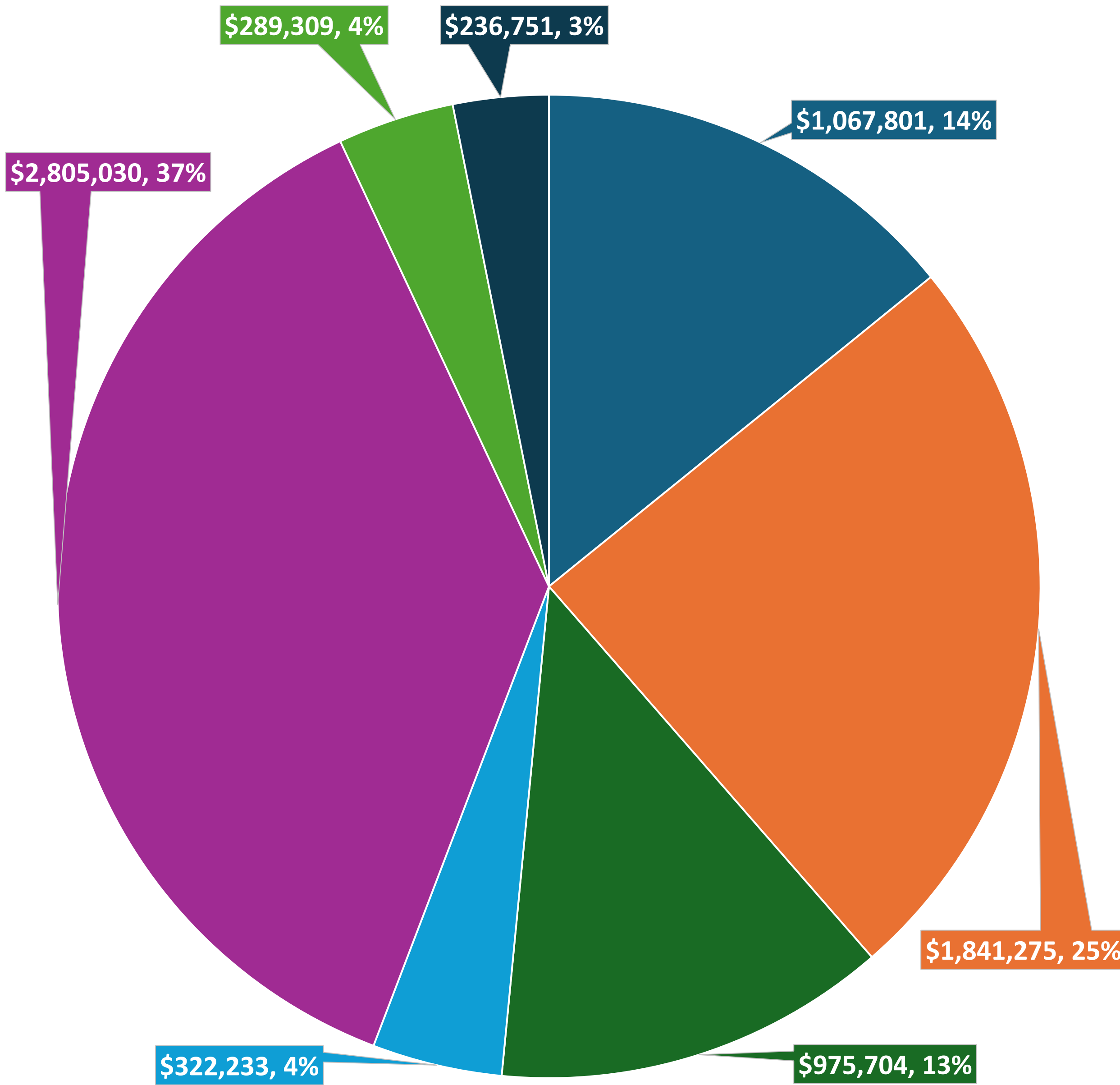


- 1. Primary Medical Care
- 2. Mental Health
- 4. Oral Health
- 7. Hospice Services

- N/A. Centers of Excellence
- 3. Medical Case Management
- 6. Home Health Care
- 8. Home & Comm-Based Health Services

HIV Health Services 2024-2025 Funding Summary

Support Services



1. Emergency Financial Assistance

2. Food/Delivered Meals

3. Psychosocial Support

4. Legal Services

6. Non-Medical Case Management

8. Outreach

10. Substance Use (Residential)



DEMOGRAPHIC INFORMATION

Demographic information including age, poverty level, insurance status, gender, and race/ethnicity. Viral Suppression included when available

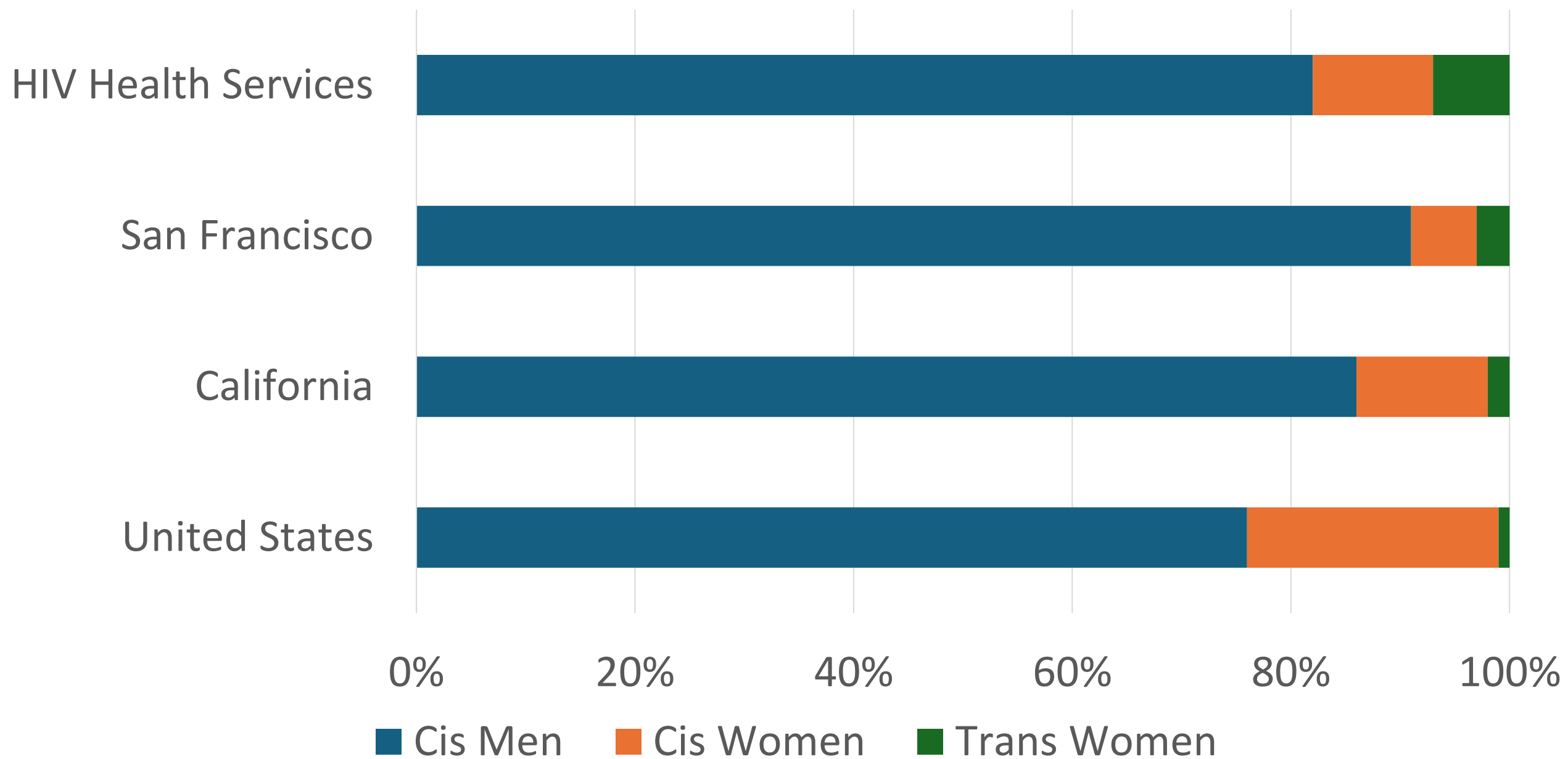
2024-2025



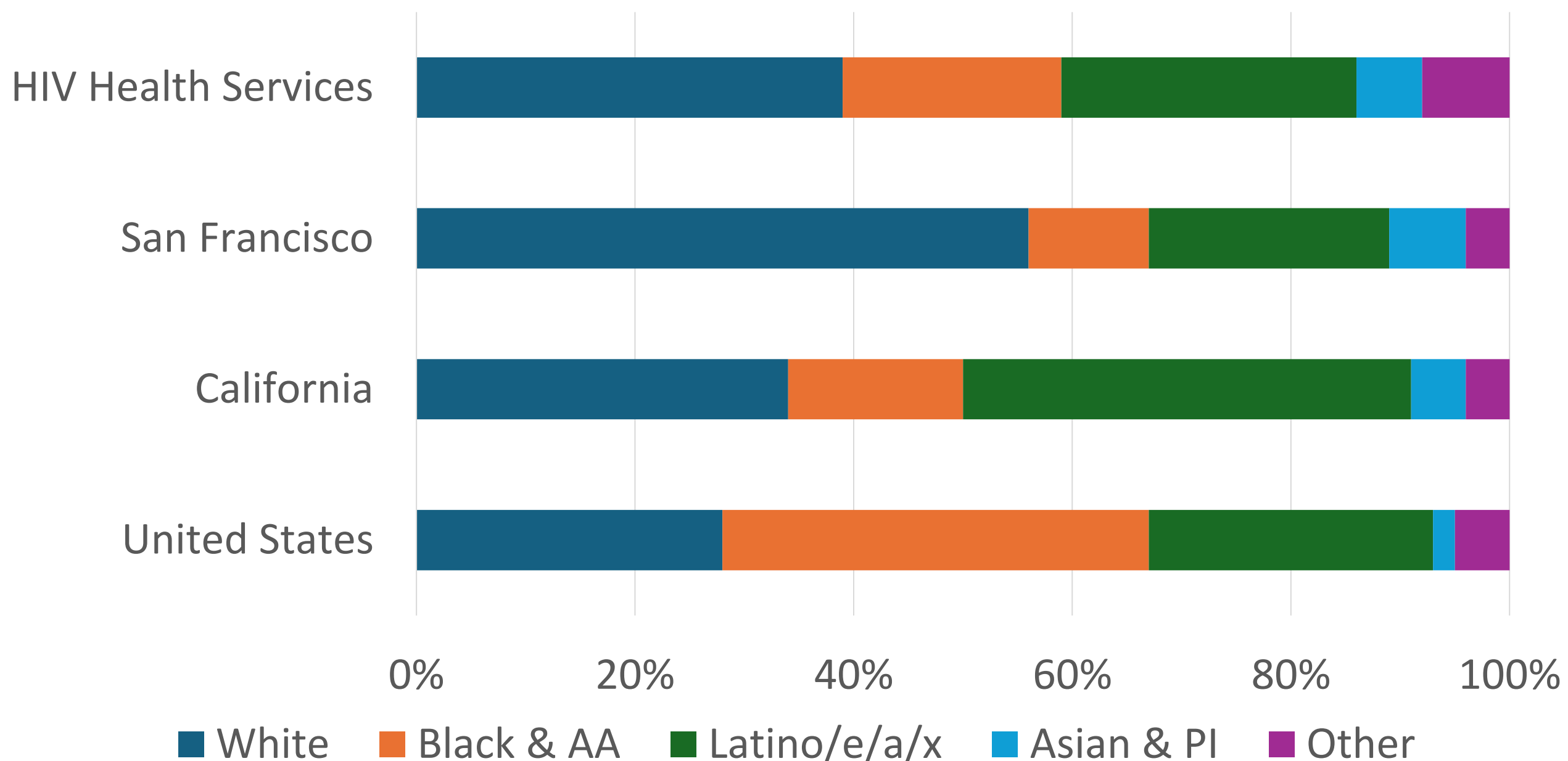
HIV Health Services Clients*

San Francisco**, California***, United States***

Gender Identity

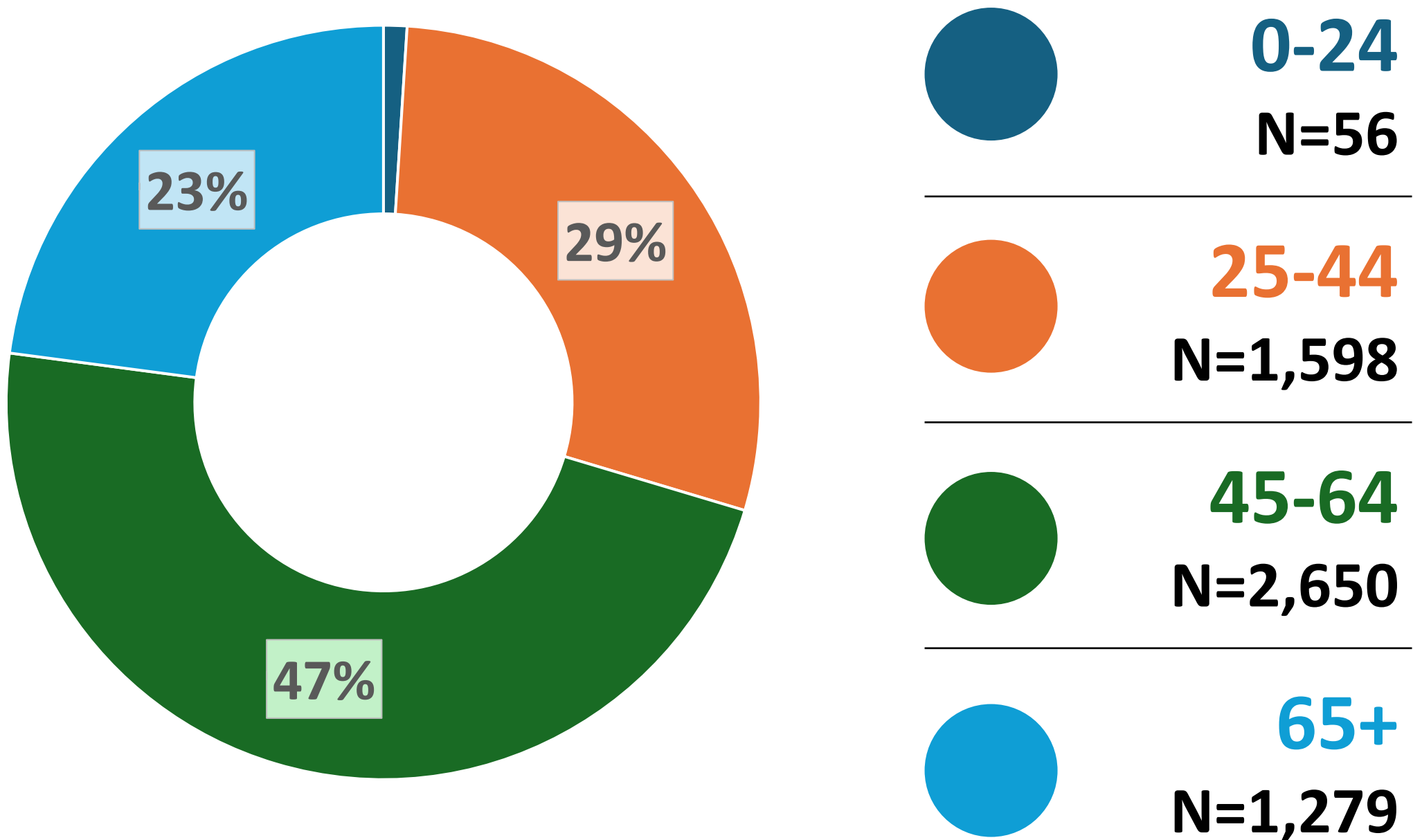


Race / Ethnicity

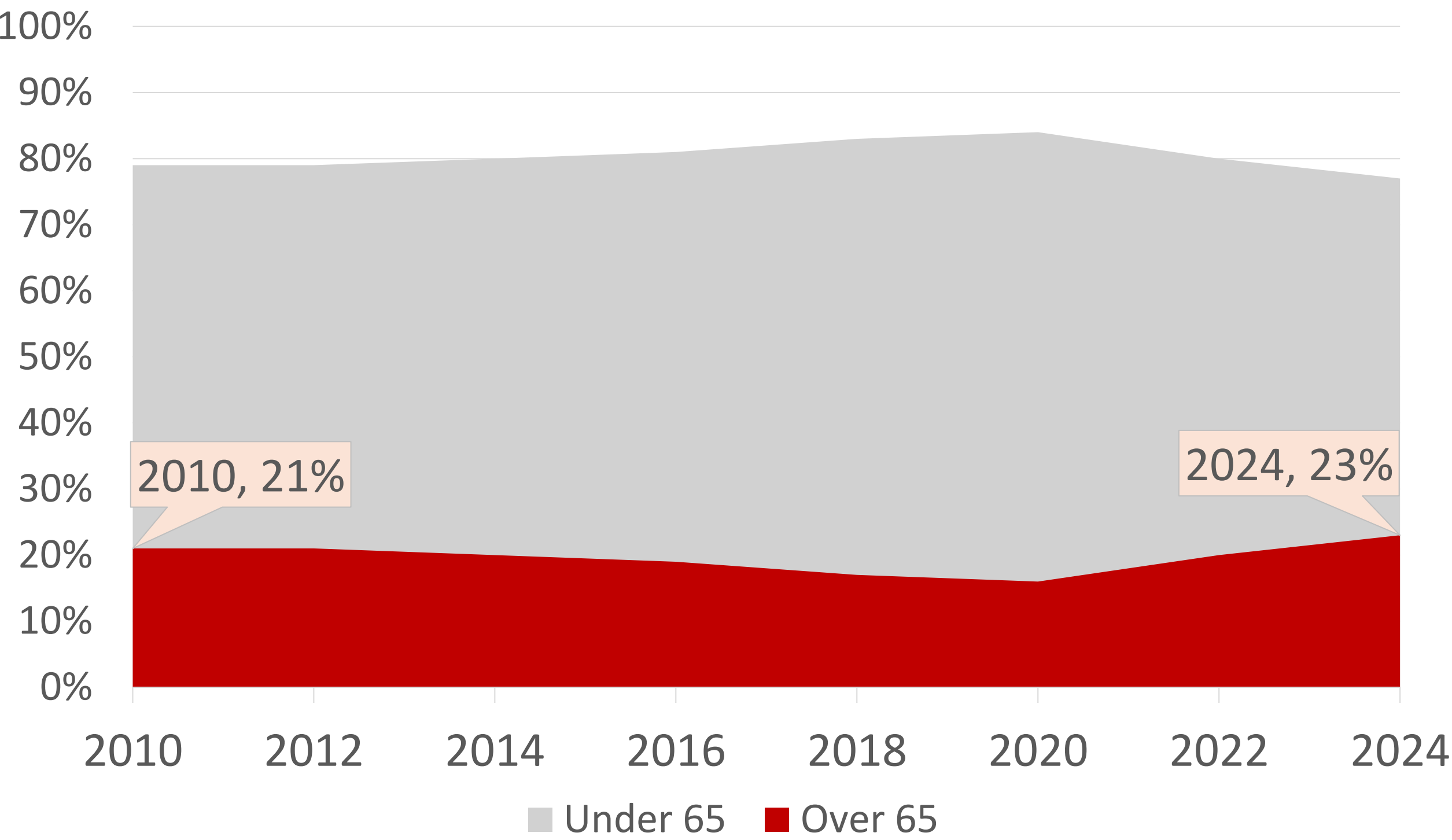


Client Age

2024 N = 5,583

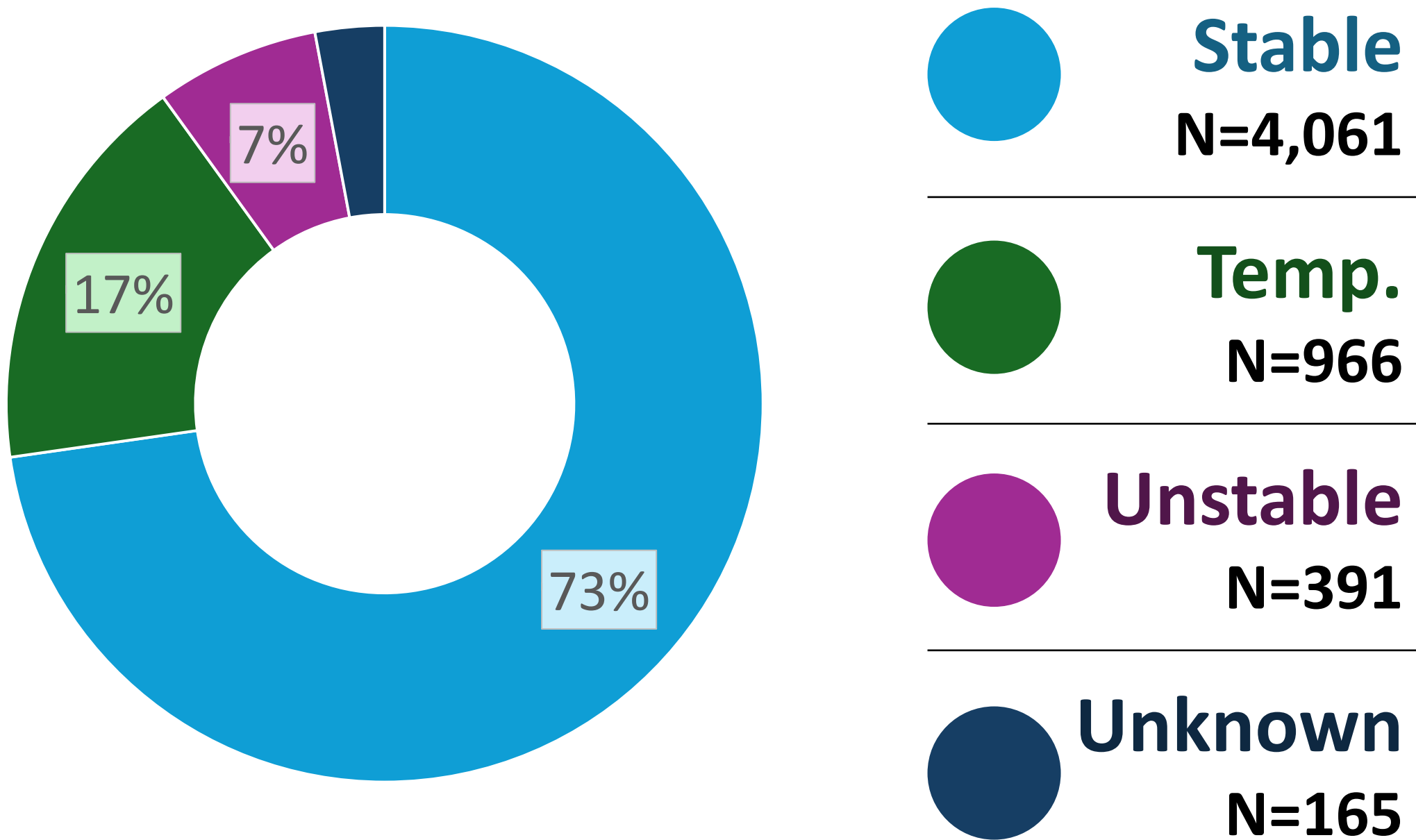


% OF CLIENTS OVER 65 YEARS OF AGE

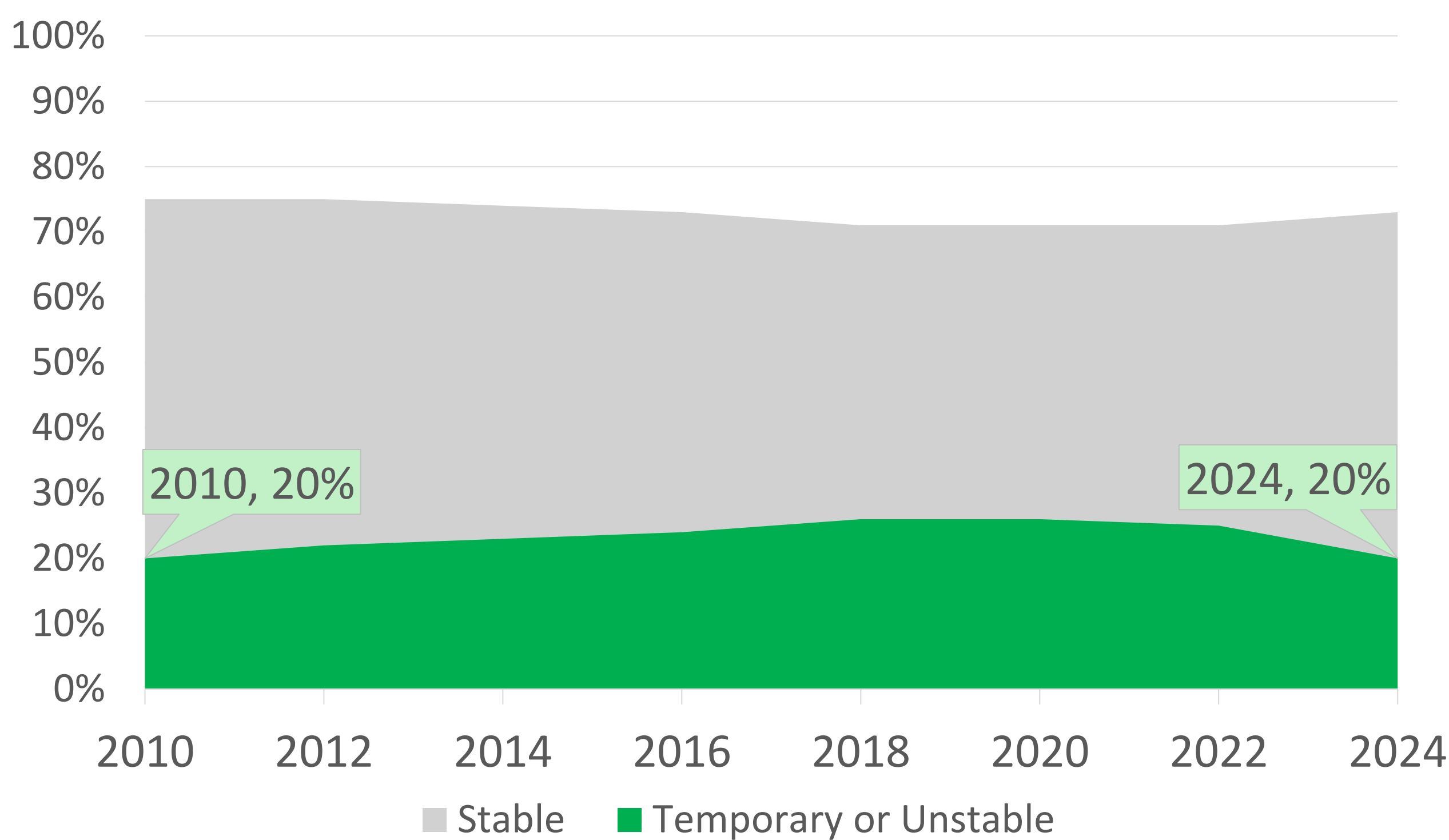


Client Housing Status

2024 N = 5,583

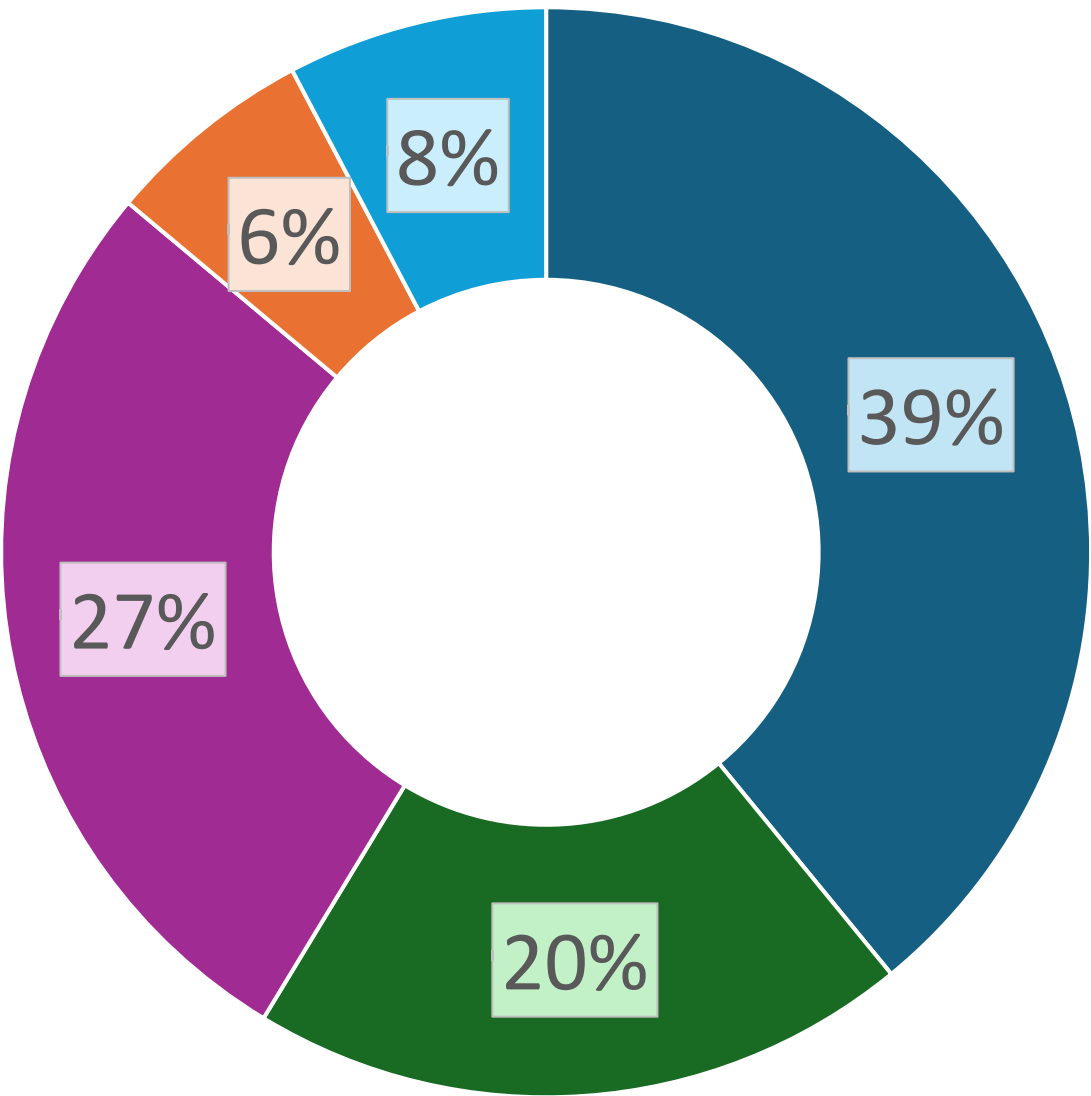
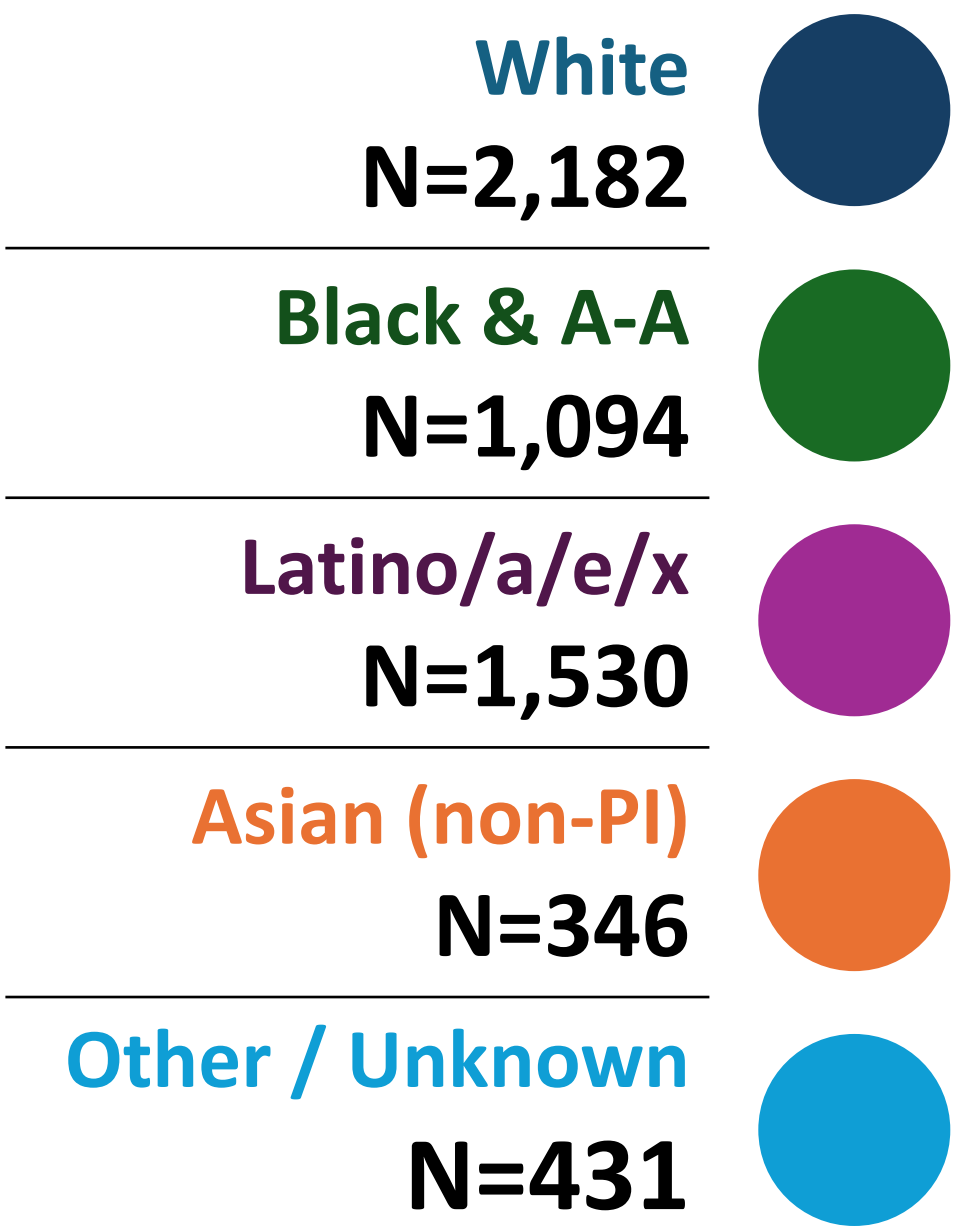


% OF CLIENTS TEMP / UNSTABLE HOUSING

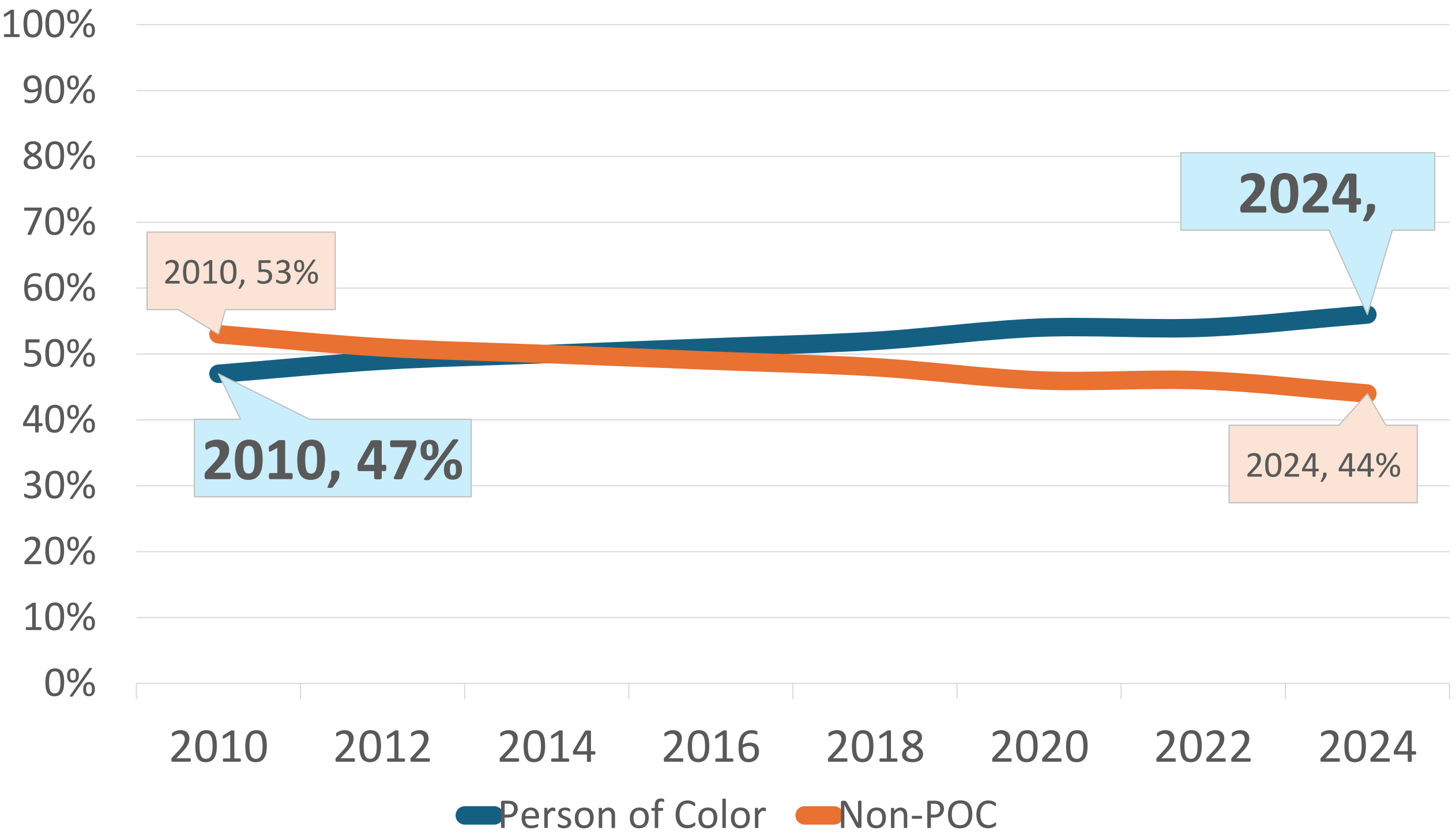


Client Race / Ethnicity

2024 N = 5,583

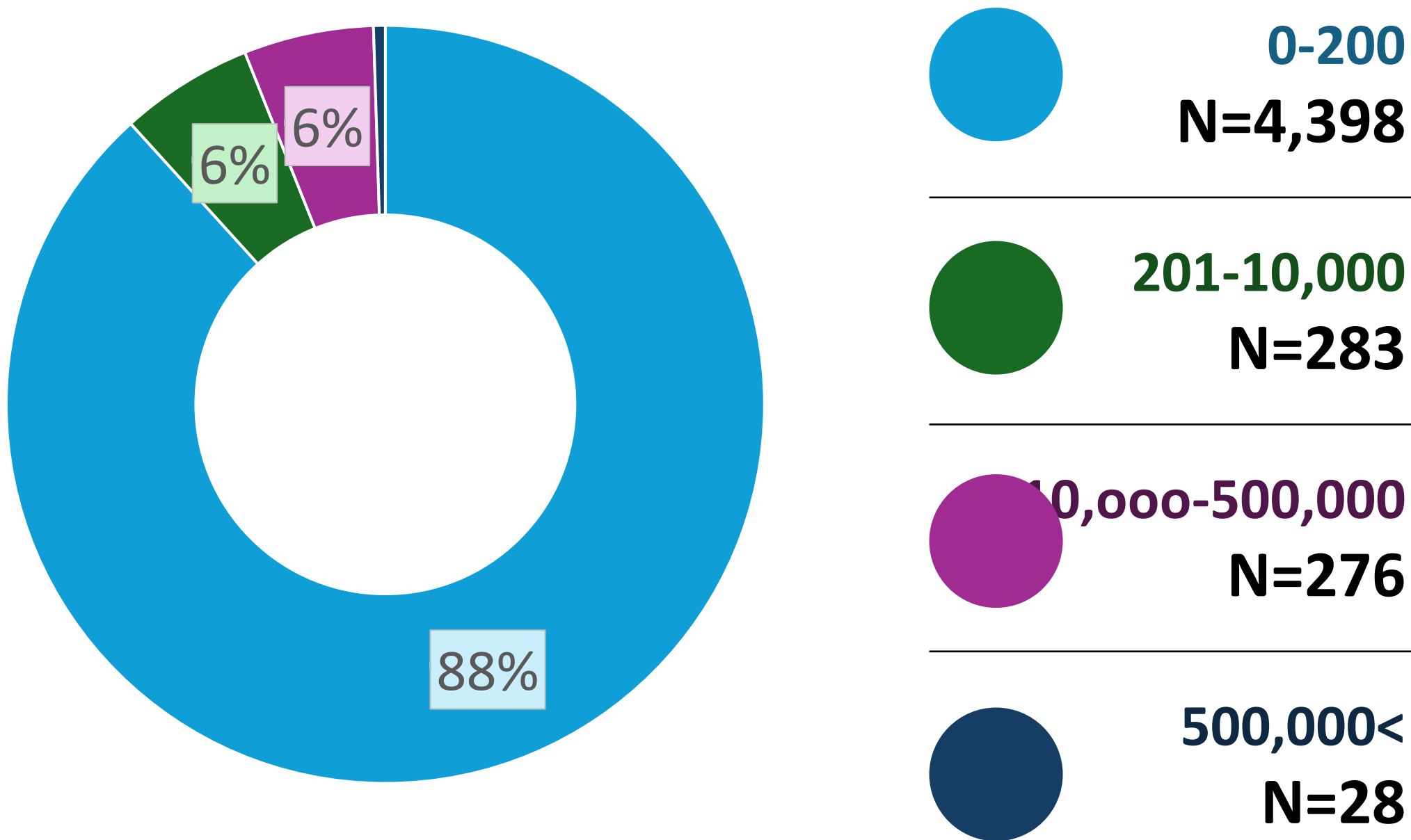


% IDENTIFY AS A PERSON OF COLOR

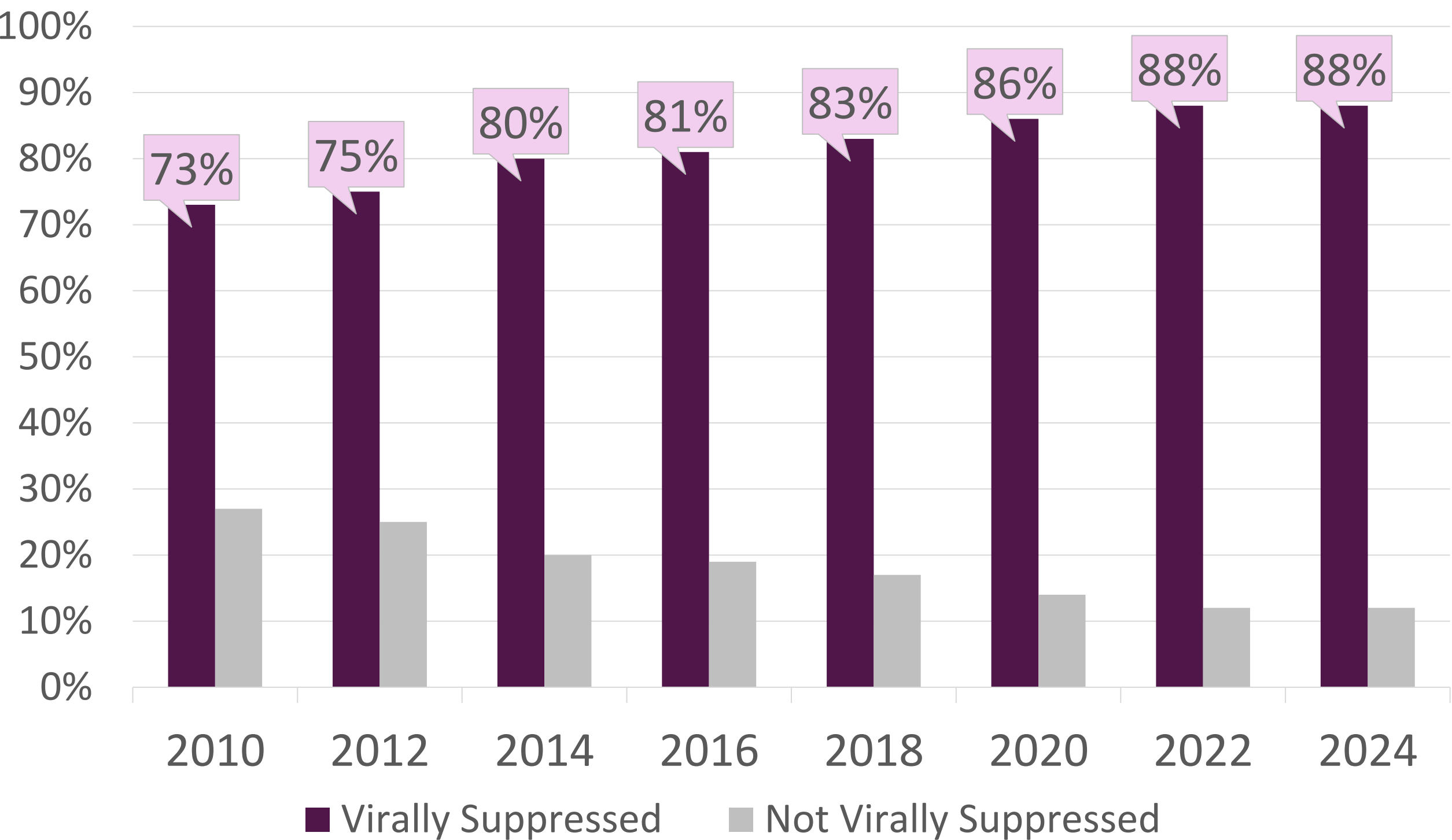


Client Viral Suppression

2024 N = 5,583 (591 no test)



% OF CLIENTS VIRALLY SUPPRESSED





Core Services 2024-2025



Core Services¹⁵

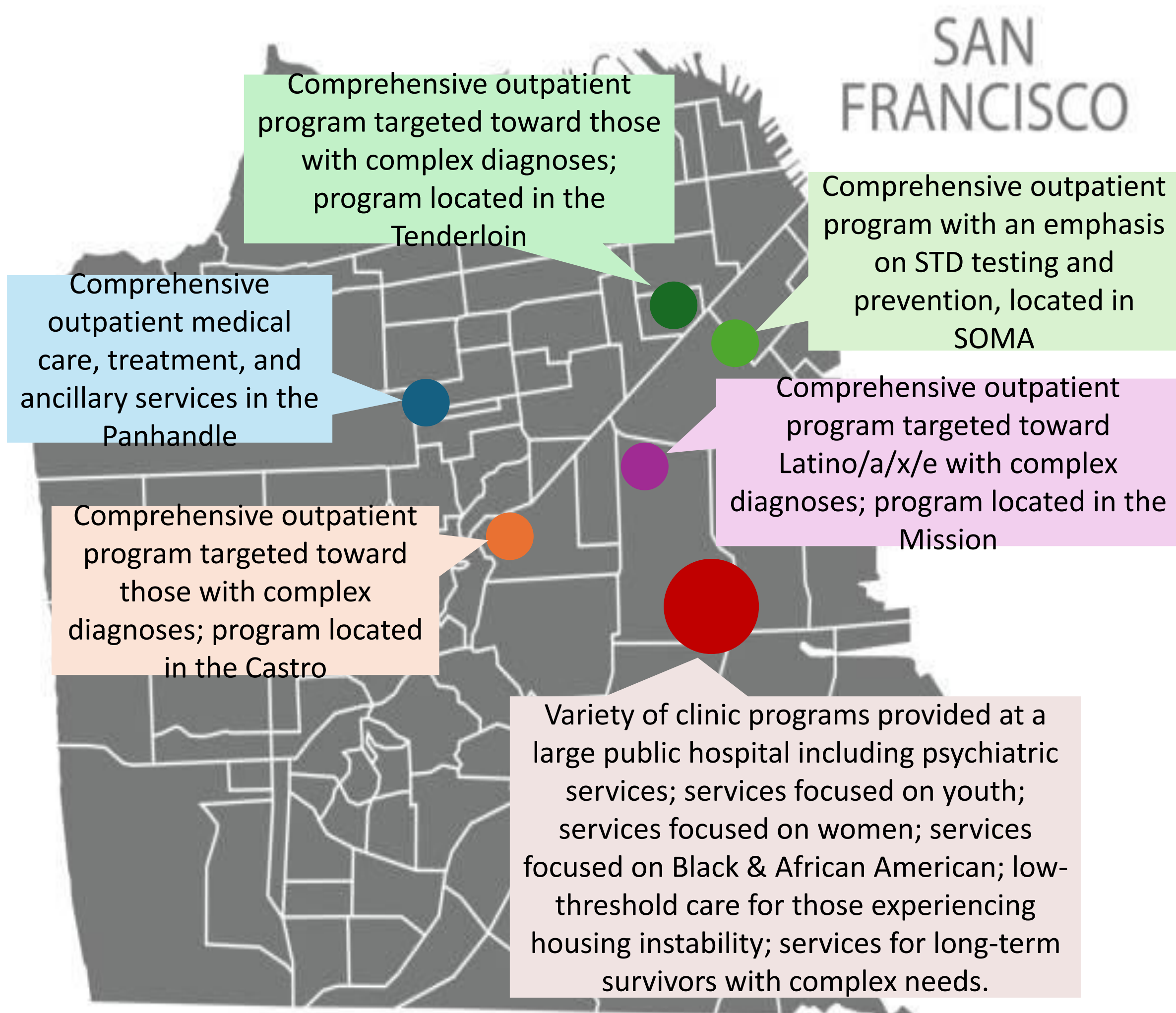
2024 N = 5,583

SERVICE CATEGORY (priority #)	UOS	UDC
AIDS Drug Assistance Program (11, 12)	0	0
Health Insurance Premium & Cost Sharing Assistance (13)	0	0
Outpatient Ambulatory Care Services (1)	22,044	3,296
Oral Health Care (4)	2,165	733
Early Intervention Services (9)	0	0
Home Health Care (6)	691	34
Home & Community-Based Care (8)	9,865	88
Hospice Services (7)	3,061	28
Mental Health Services (2)	17,487	936
Medical Nutrition Therapy (10)	334	204
Medical Case Management (3)	45,652	2,601
Outpatient Substance Abuse (5)	3,385	136

Outpatient/Ambulatory Health Services

Priority Number: 1
Core Services

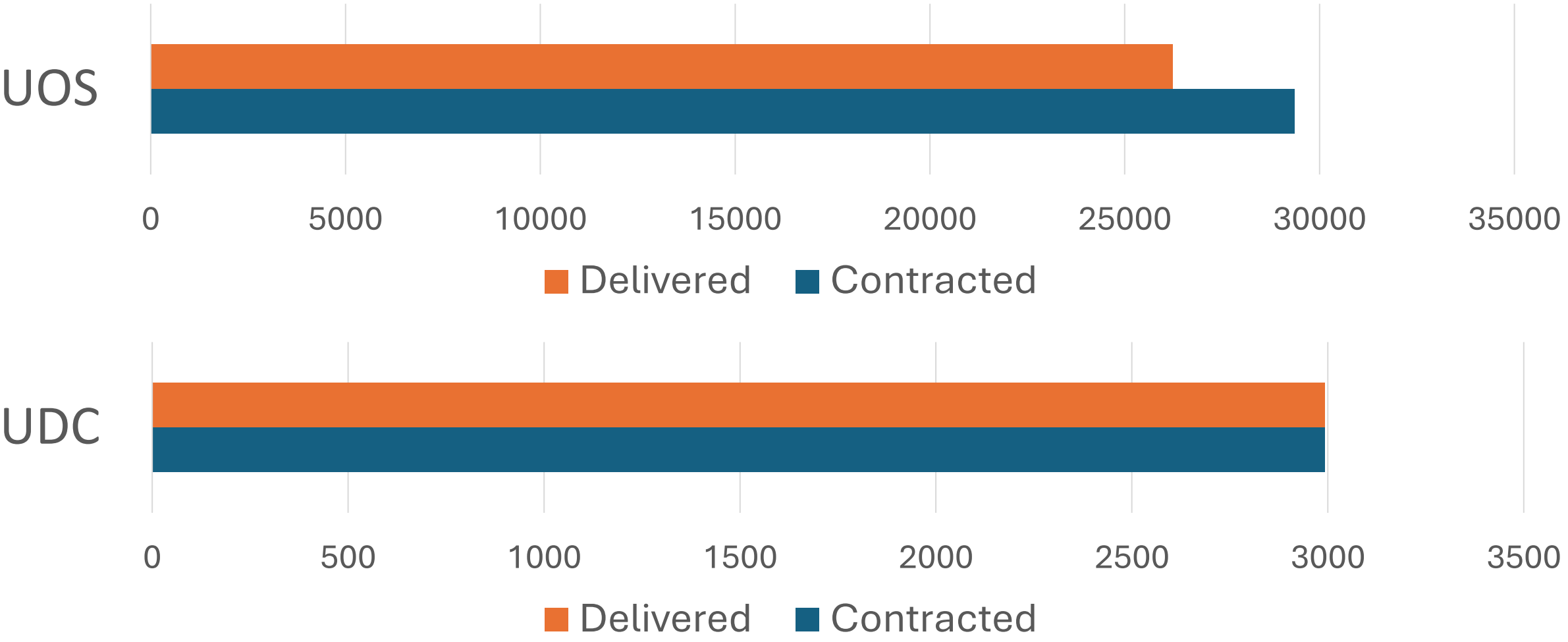
Comprehensive assessment, evaluation, diagnosis, and treatment provided by a physician, physician assistant, registered nurse, and/or nurse practitioner in an outpatient setting. Services include diagnostic testing, early intervention and risk assessment, preventive care and screening, examination, diagnosis and treatment of common physical and mental health conditions, prescribing and managing medication therapy, education and counseling on health issues, continuing care, nutritional counseling and management of chronic conditions, and/or referral to and provision of all medical subspecialties.



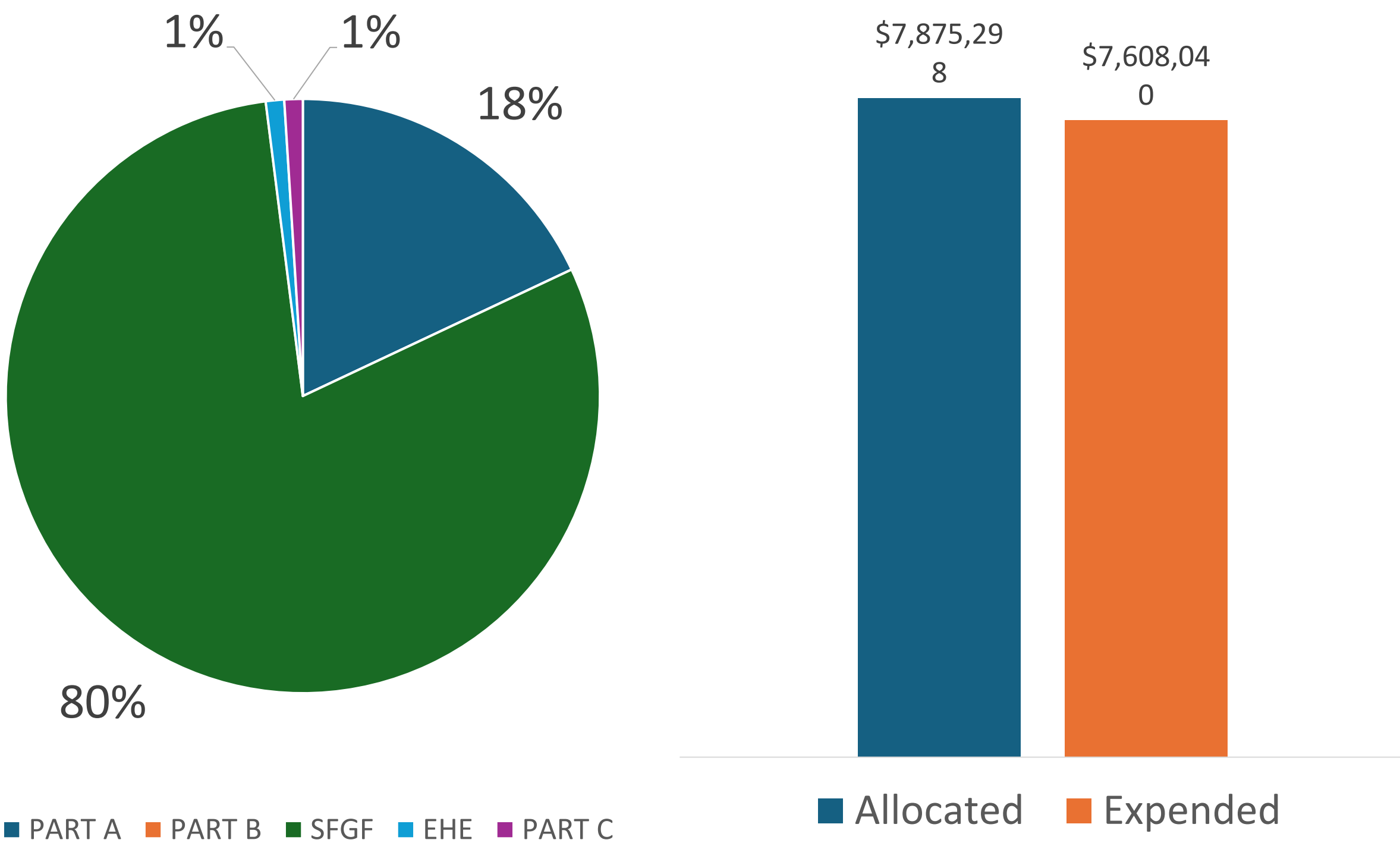
Outpatient/Ambulatory Health Services

Priority Number: 1
Core Services

Deliverables

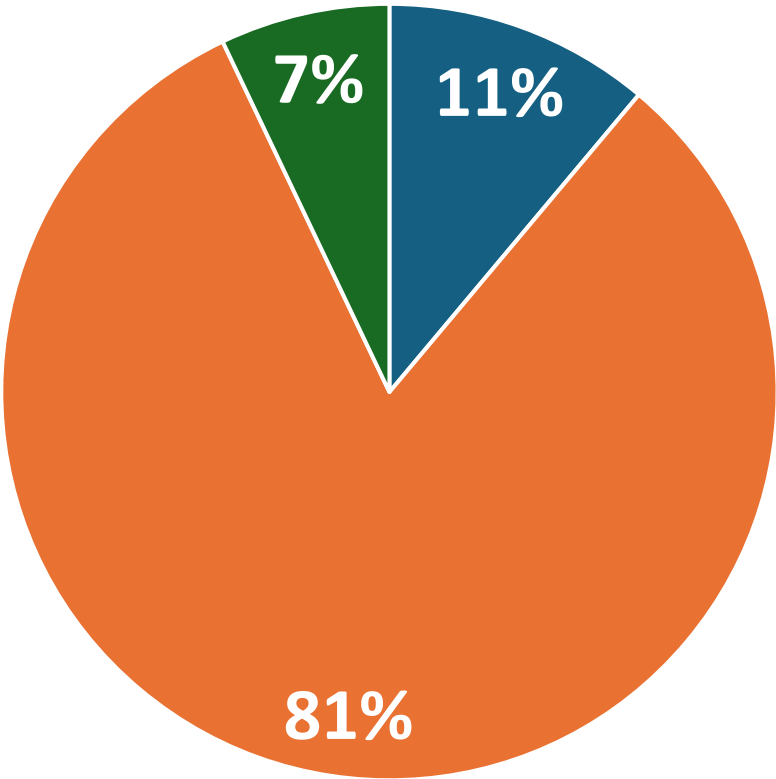


Budget



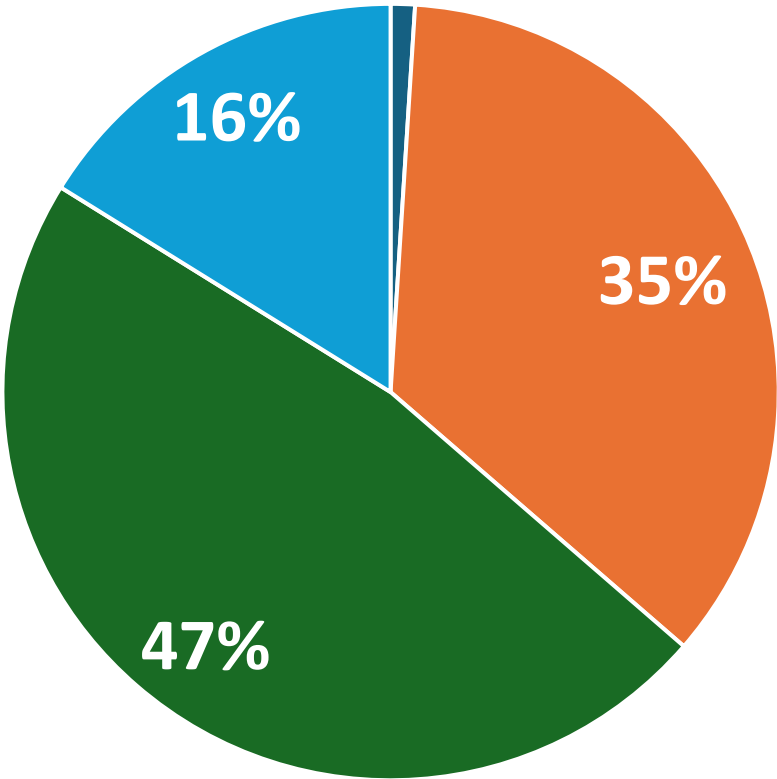
Client Demographics

Gender Identity



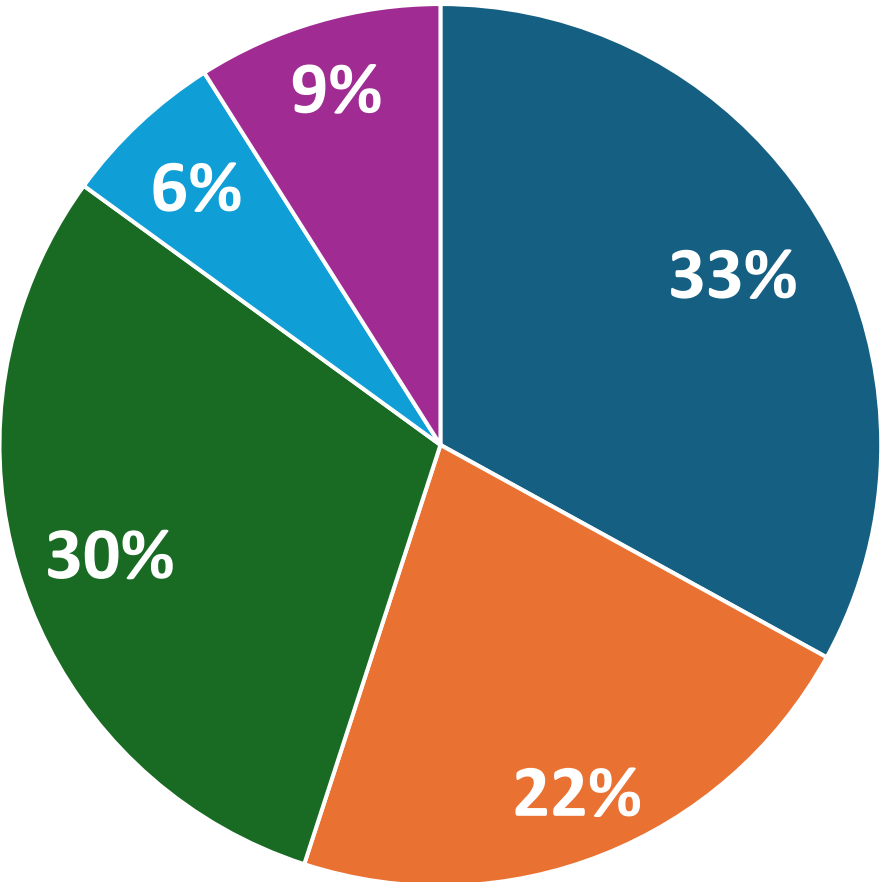
Cis Women Cis Men Trans Women

Age



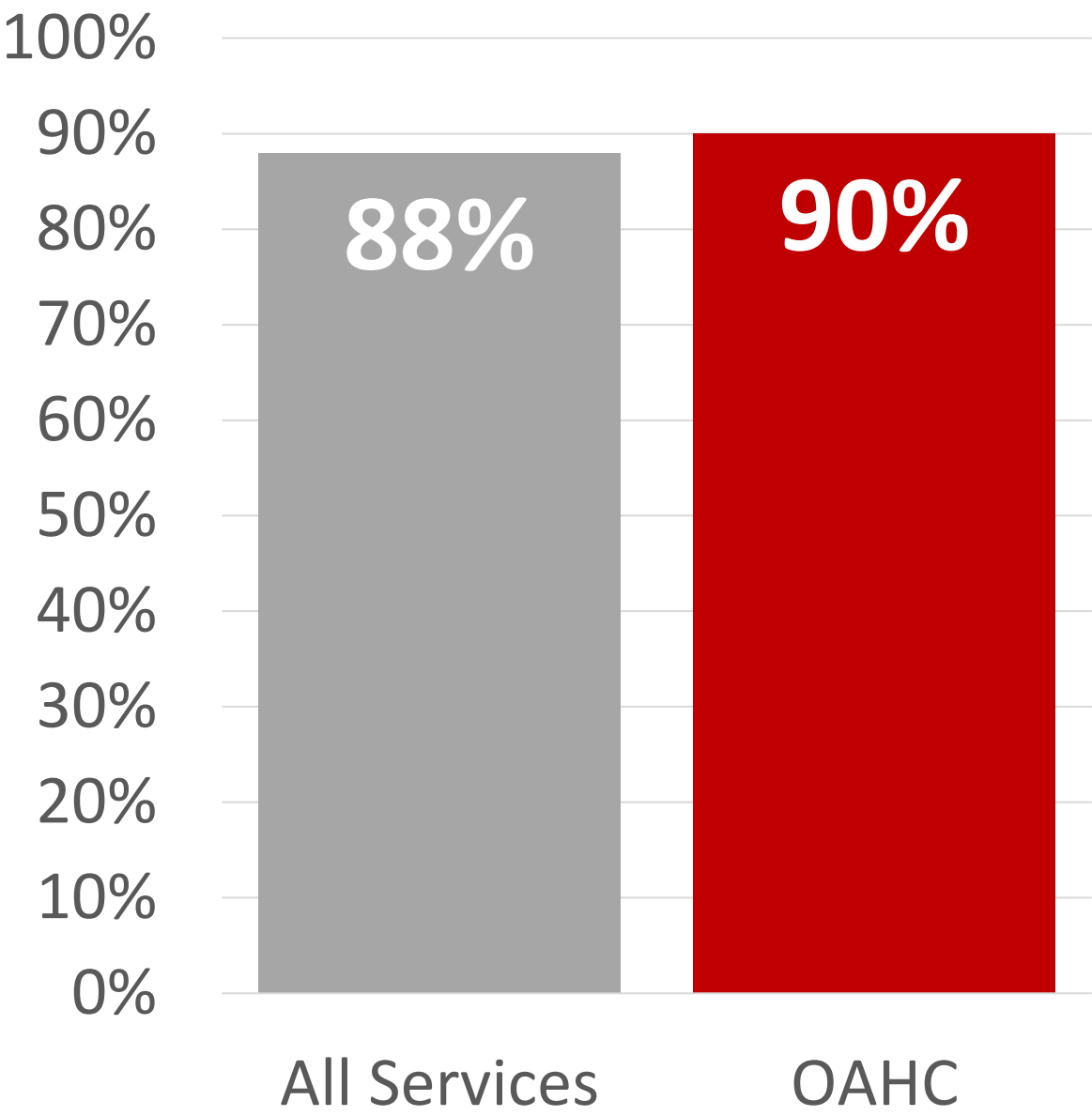
0-24 25-44 45-64 65+

Race / Ethnicity



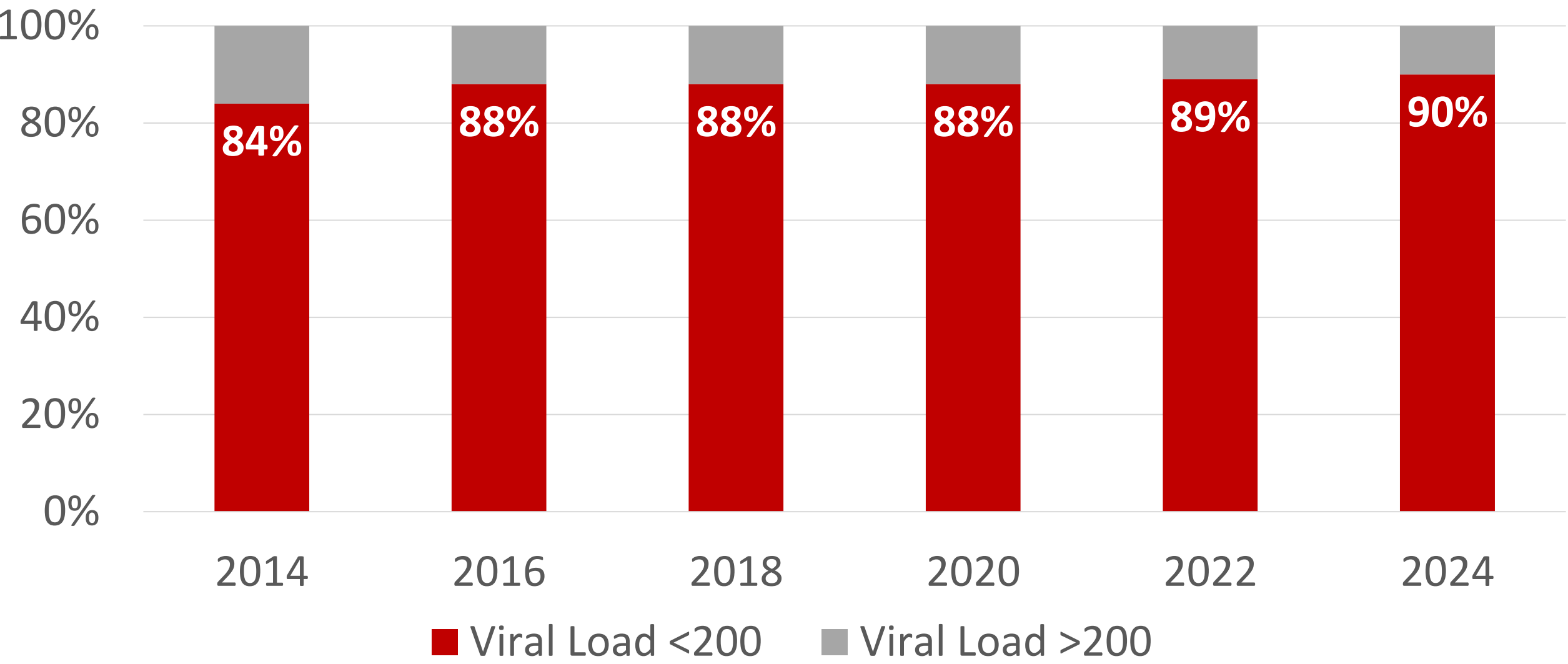
White Black & AA
Latino/e/a/x Asian & PI
Other

Viral Suppression

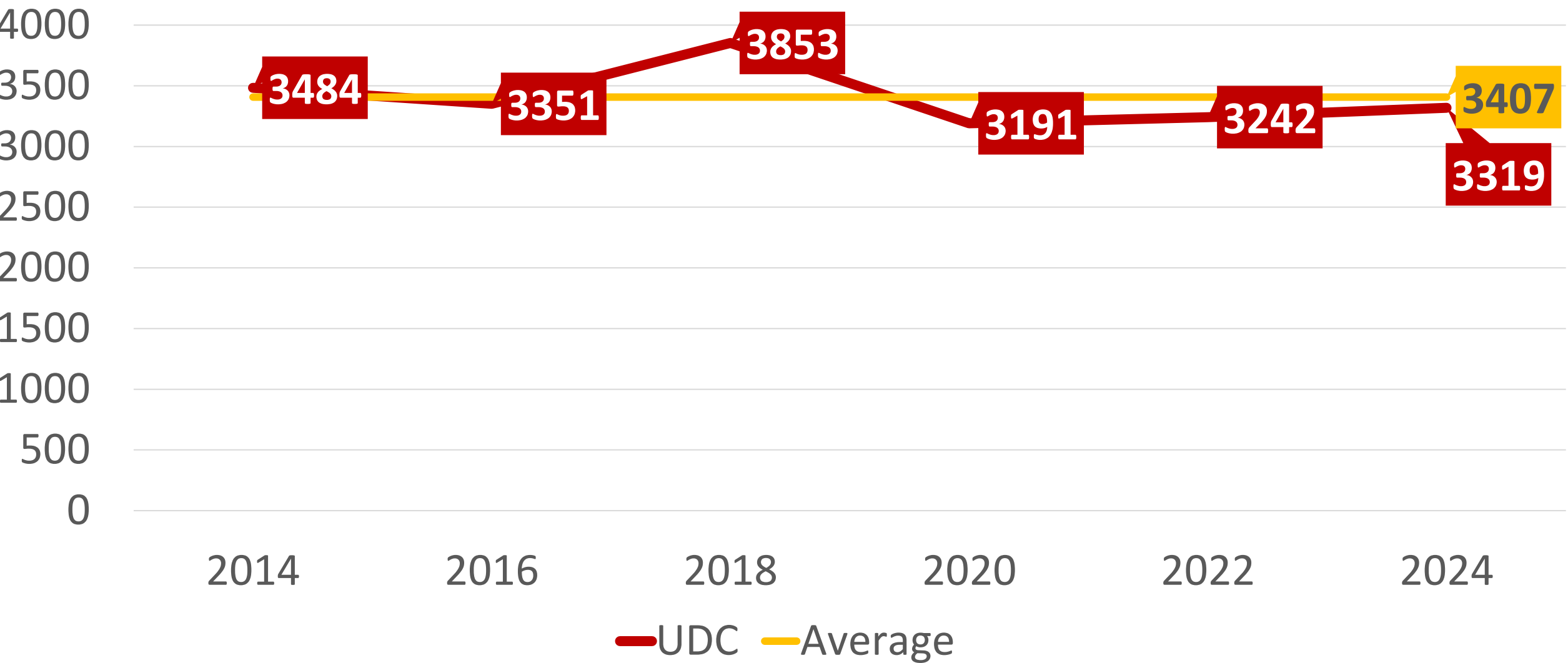


History: 2014 - 2024

Viral Suppression

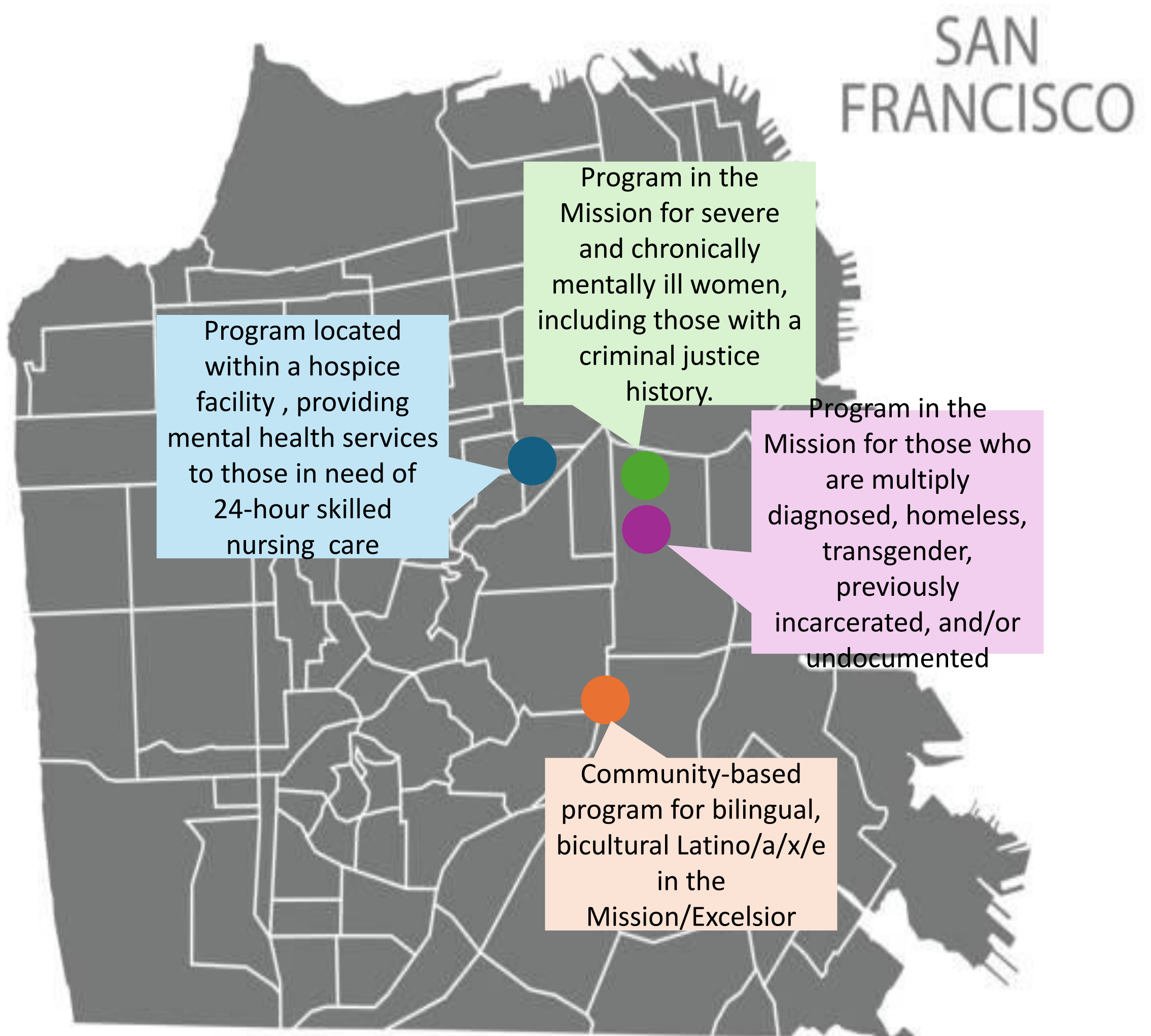


Unduplicated Clients

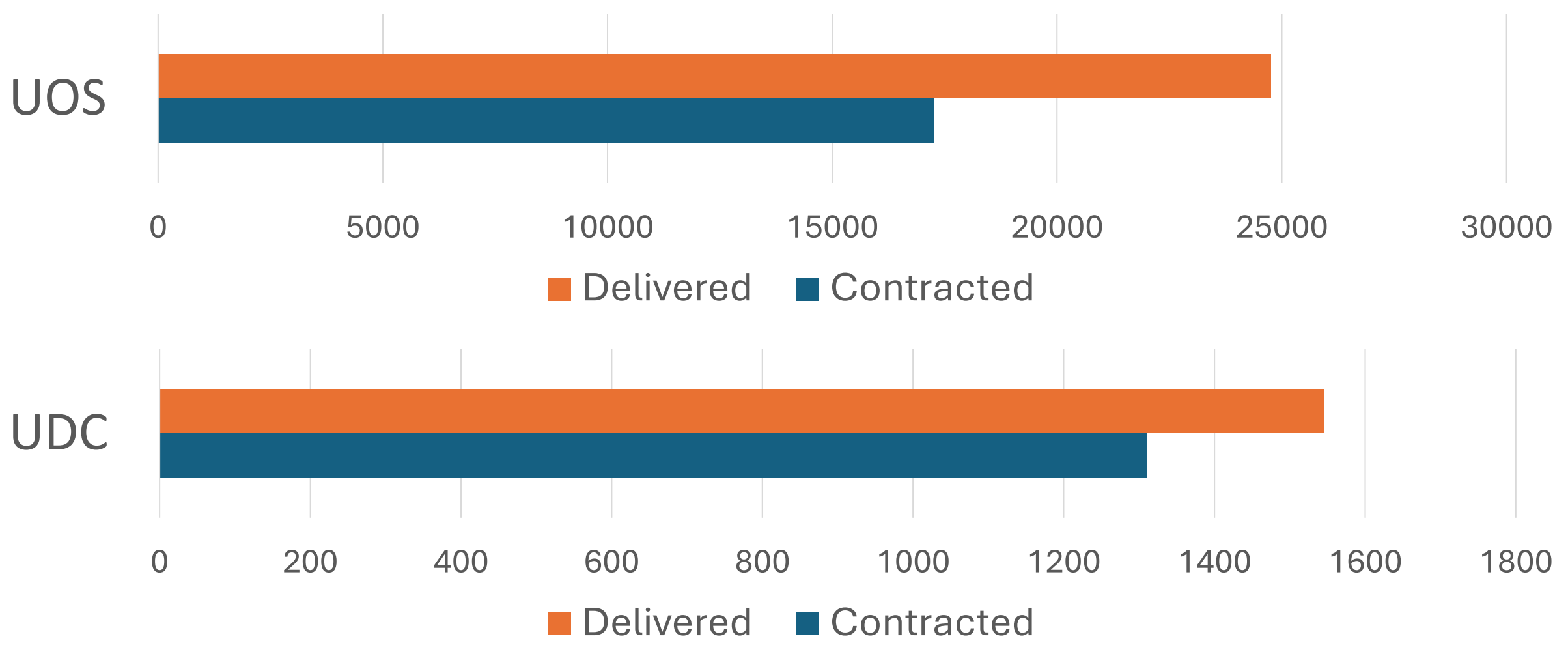


Mental Health Services

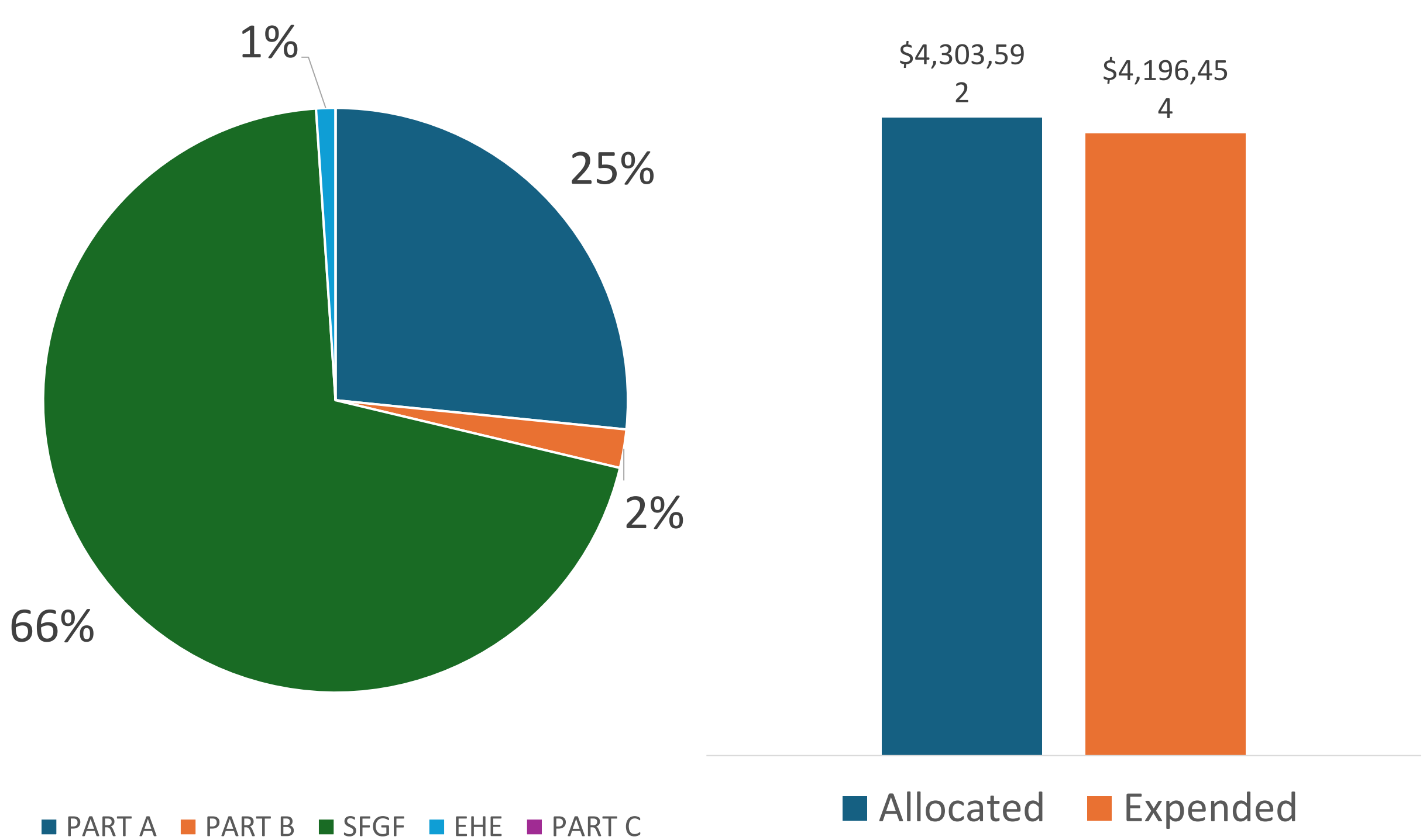
Mental Health Services are the provision of outpatient psychological and psychiatric screening, assessment, diagnosis, treatment, and counseling services offered to clients living with HIV. Services are based on a treatment plan, conducted in an outpatient group or individual session, and provided by a mental health professional licensed or authorized within the state to render such services. Such professionals typically include psychiatrists, psychologists, and licensed clinical social workers.



Deliverables

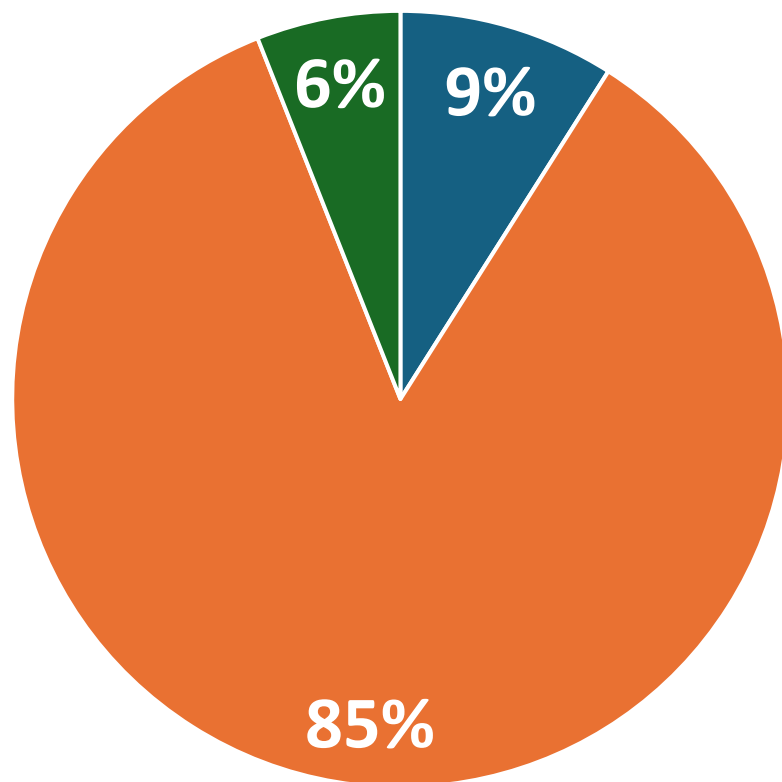


Budget



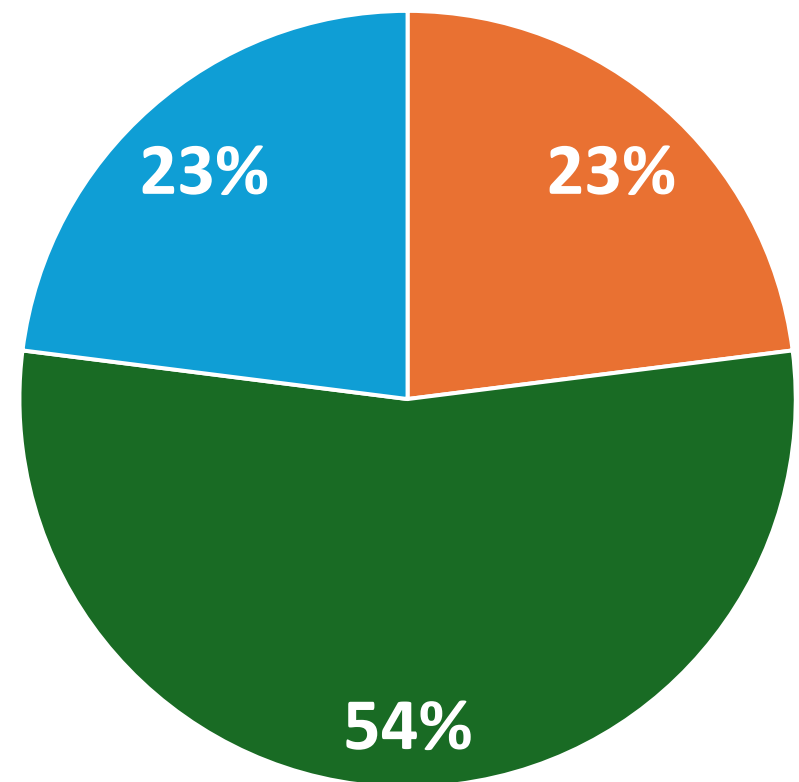
Client Demographics

Gender Identity



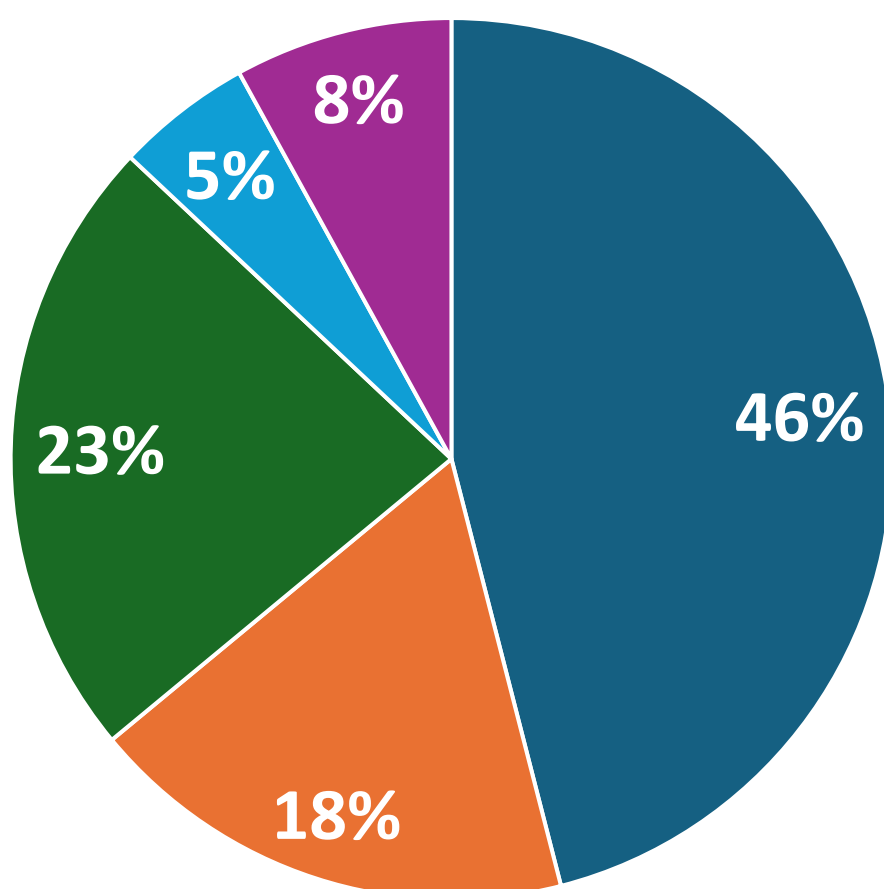
■ Cis Women ■ Cis Men ■ Trans Women

Age



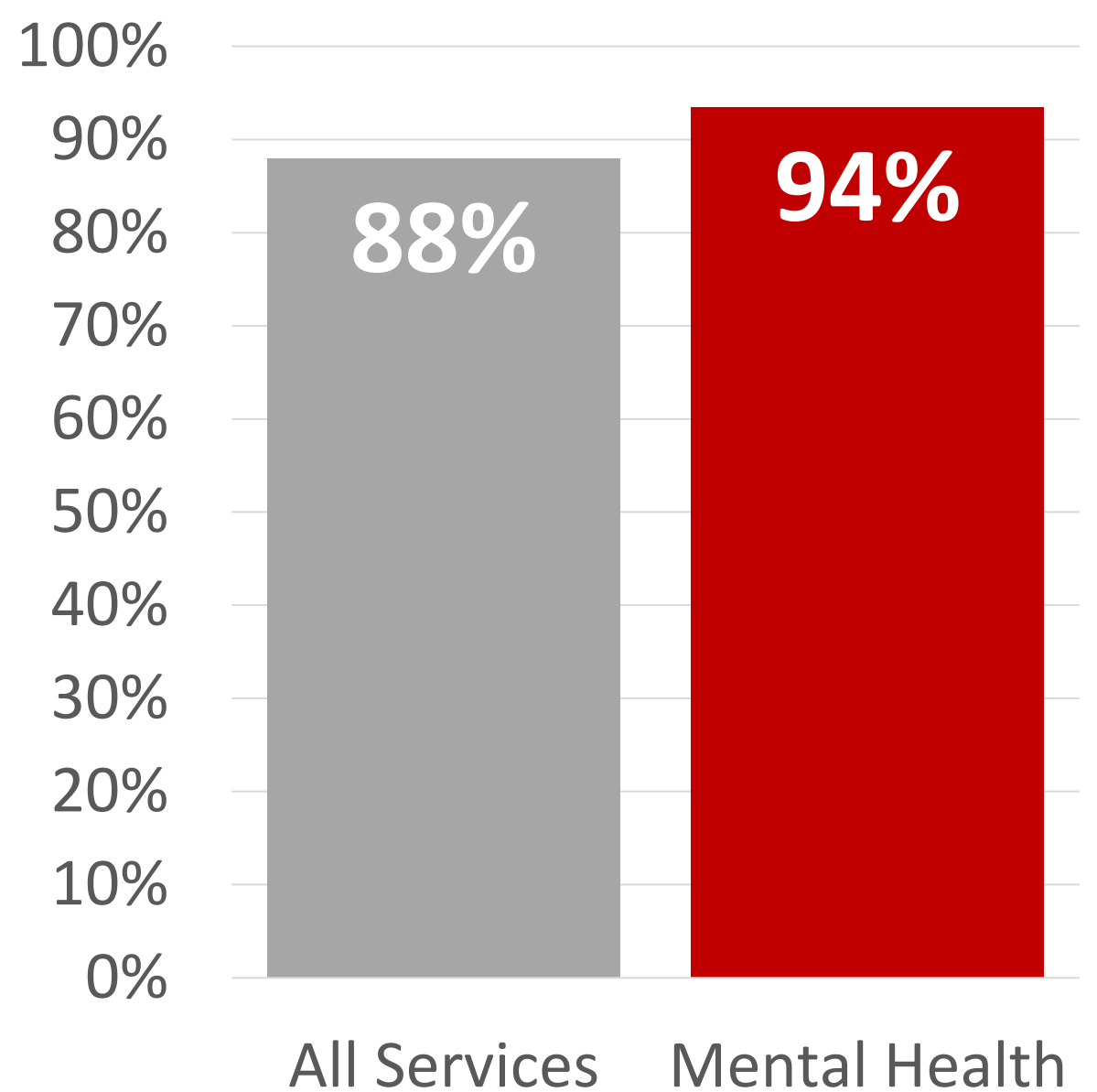
■ 0-24 ■ 25-44 ■ 45-64 ■ 65+

Race / Ethnicity



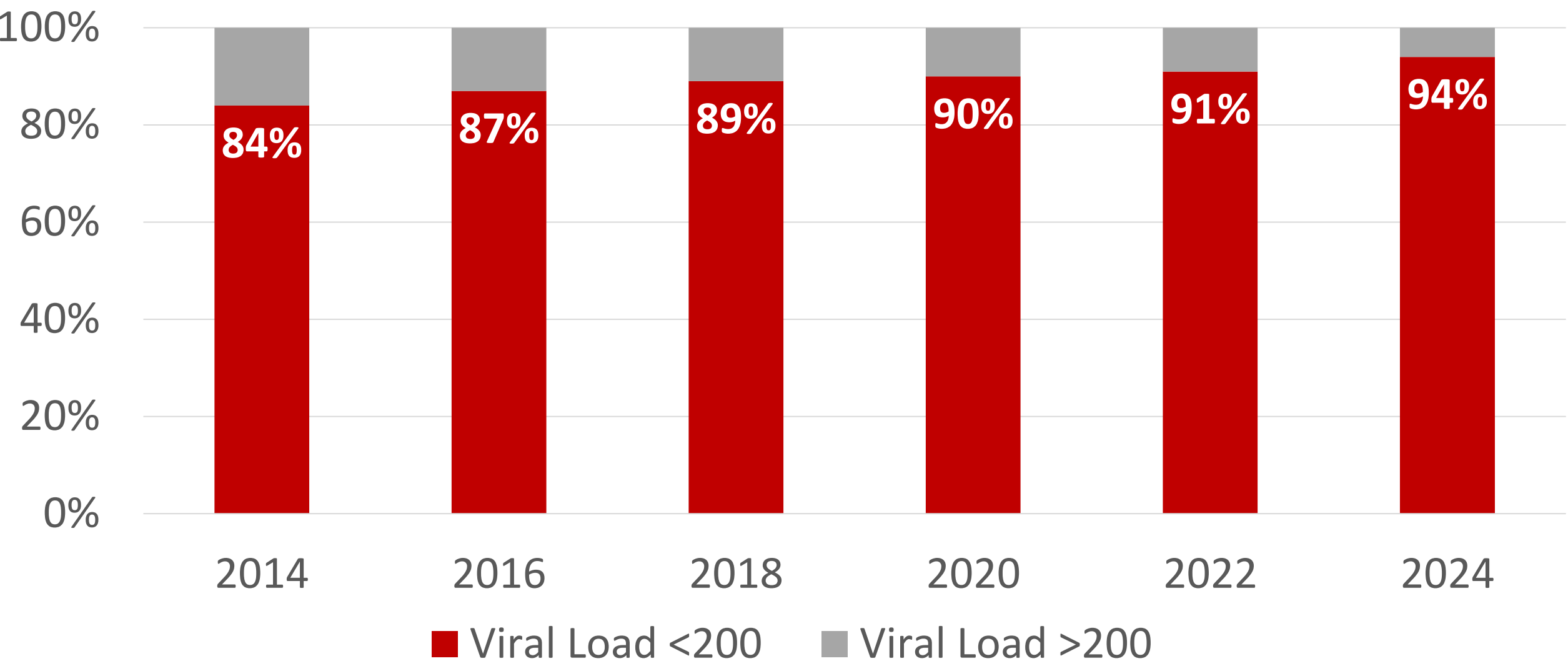
■ White ■ Black & AA
■ Latino/e/a/x ■ Asian & PI
■ Other

Viral Suppression

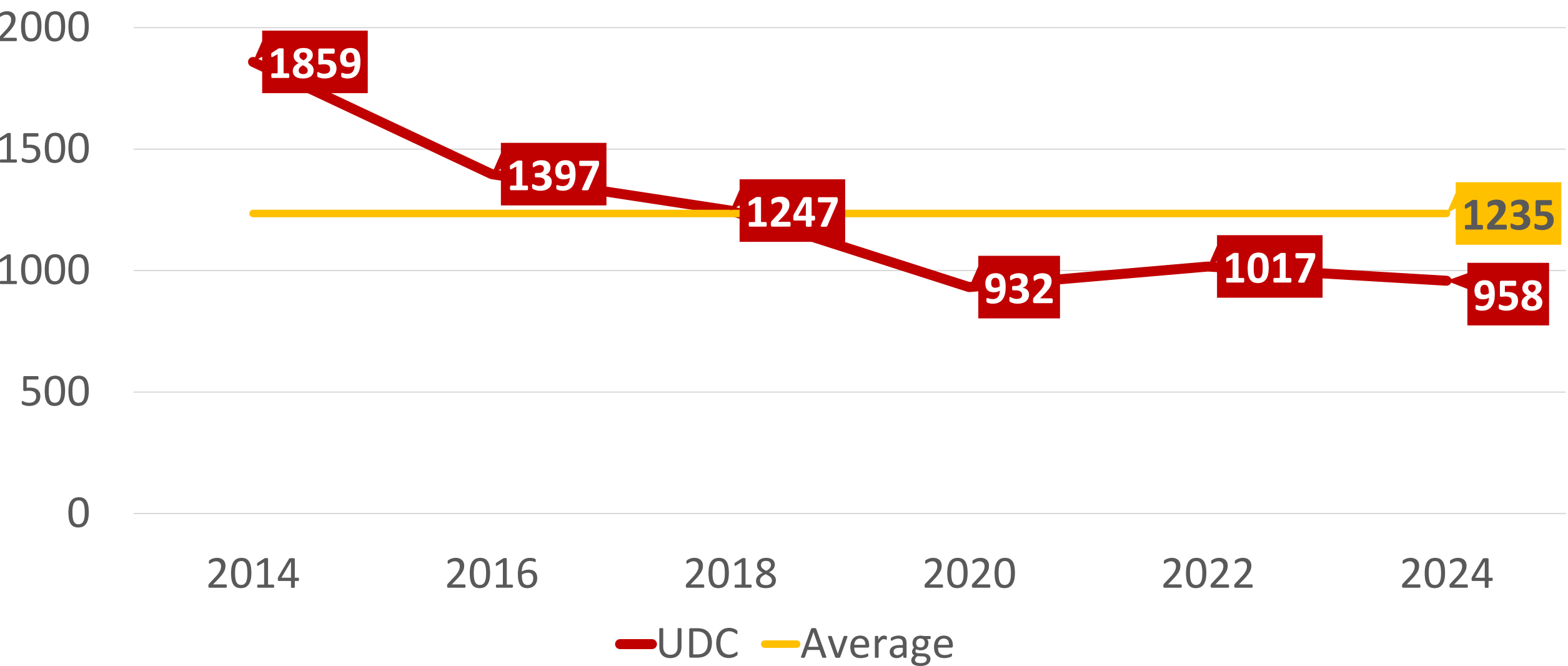


History: 2014 - 2024

Viral Suppression

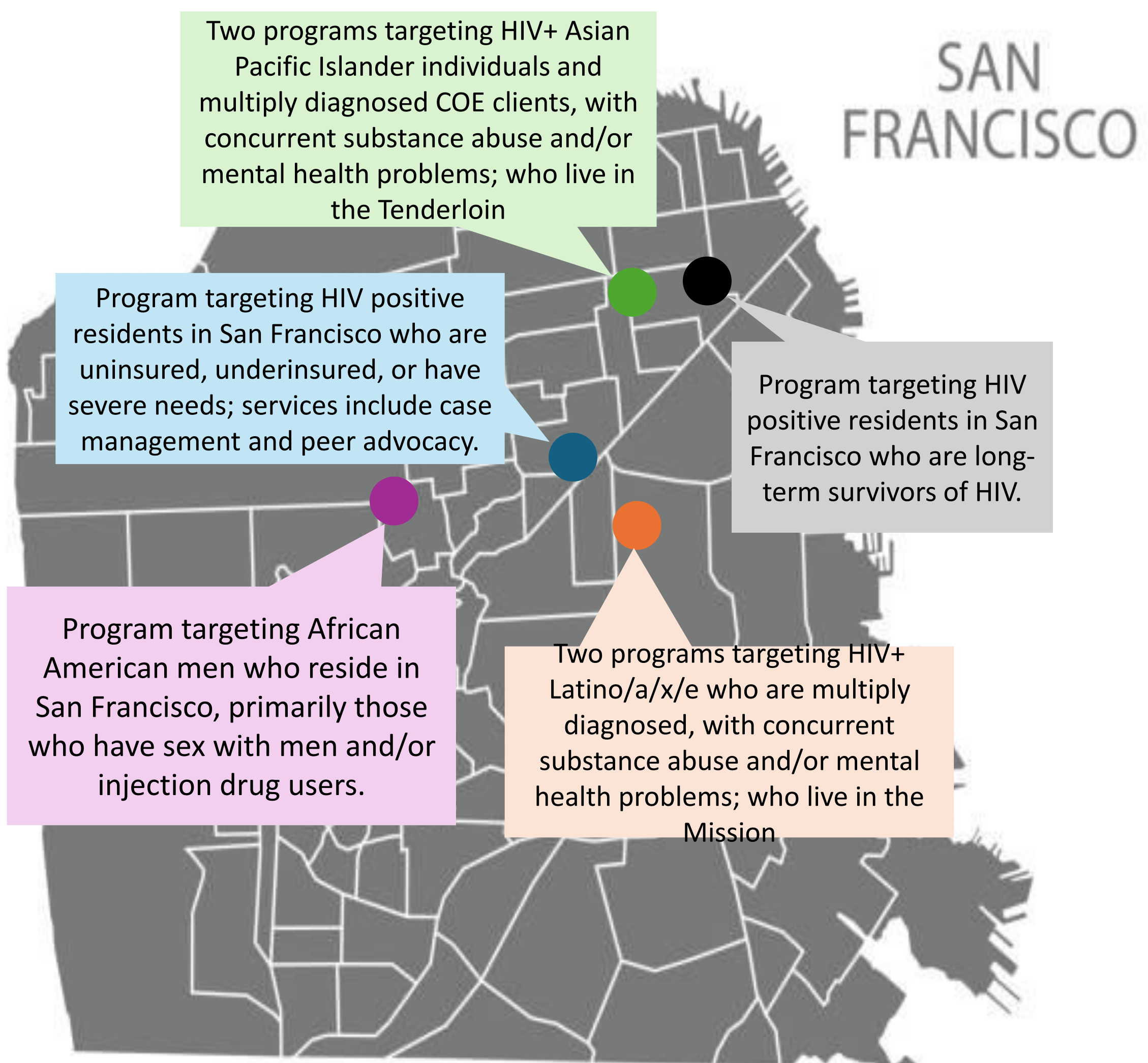


Unduplicated Clients

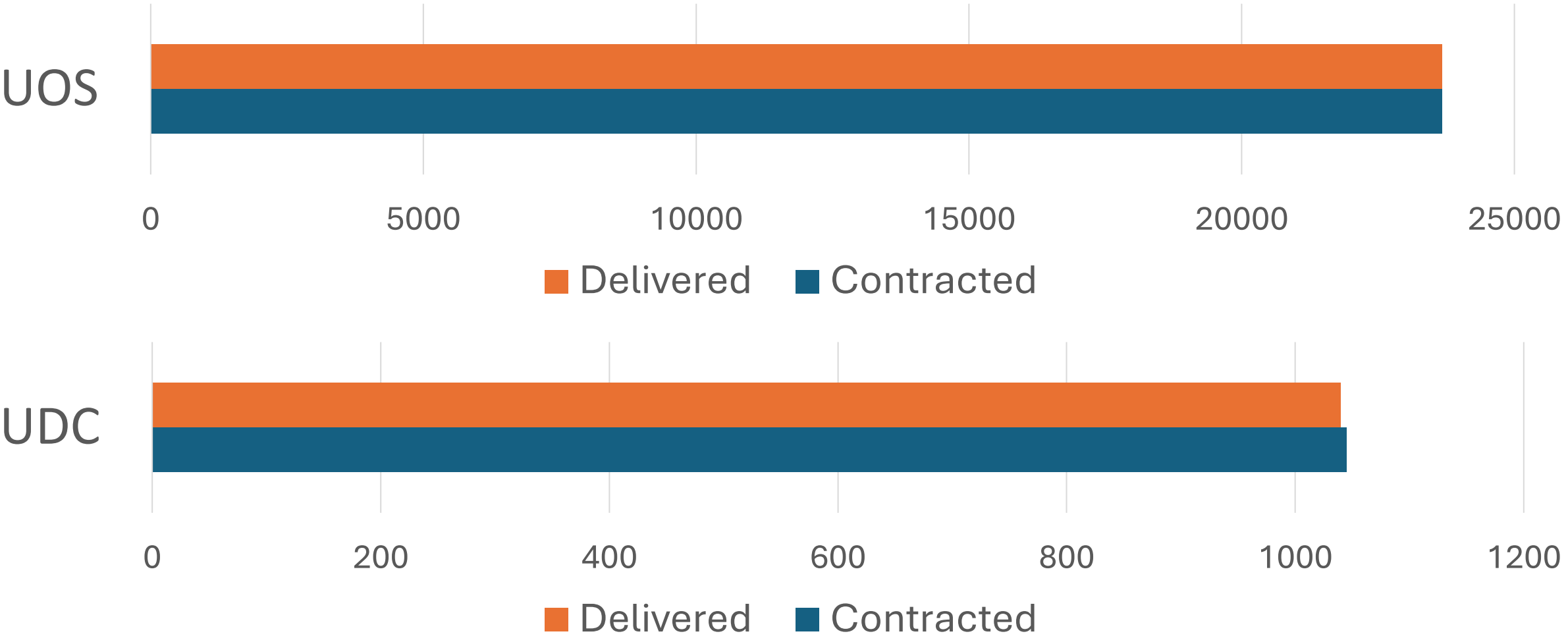


Medical Case Management

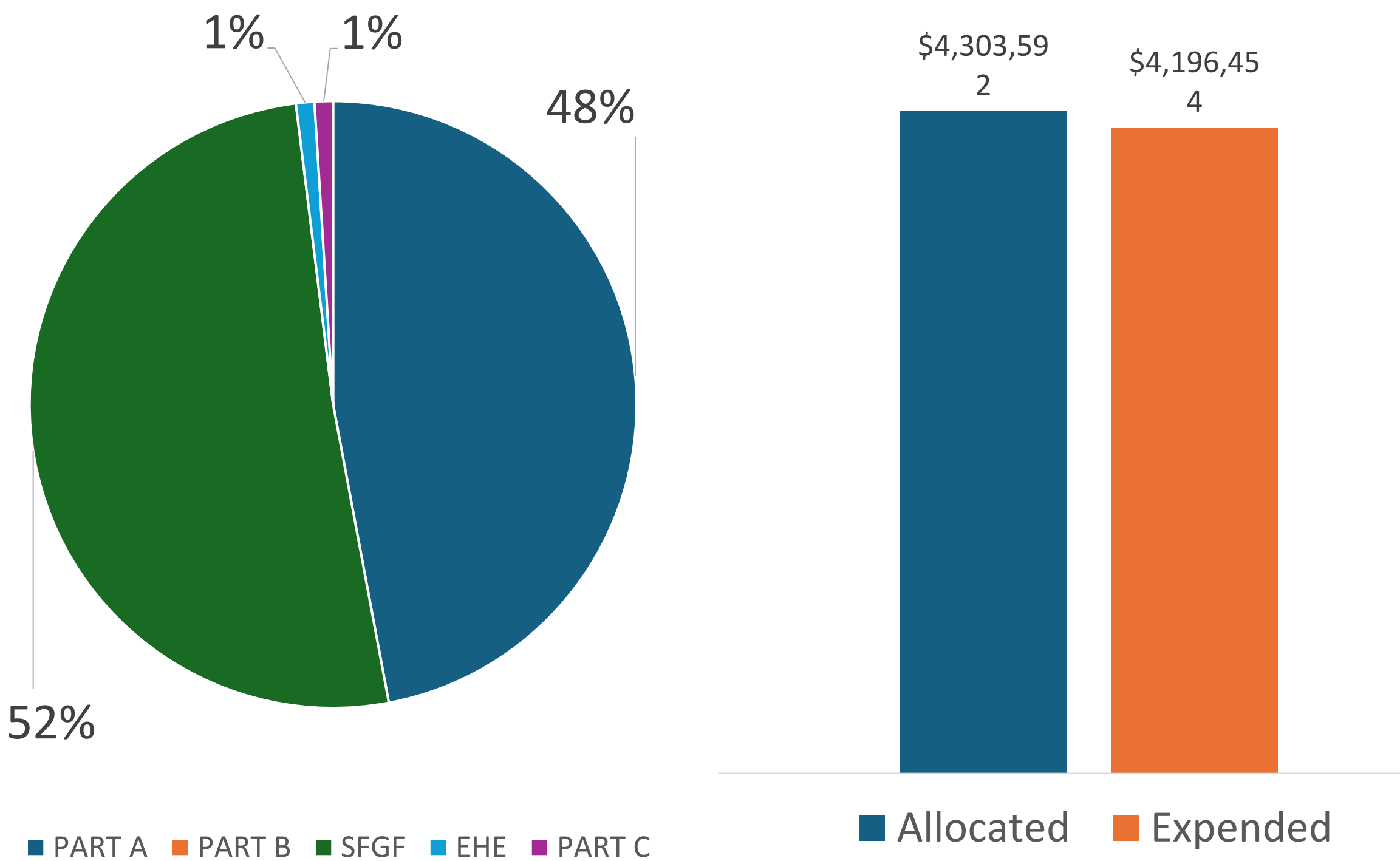
Medical case management services are a range of client-centered services that link clients with health care, psychosocial and other services; the coordination and follow-up of medical treatments are key components of medical case management.



Deliverables

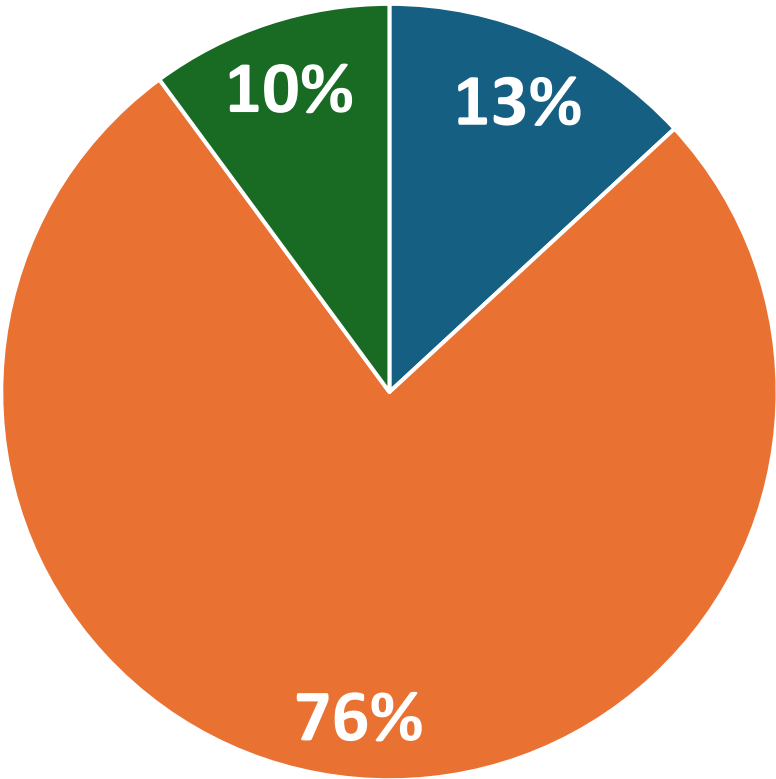


Budget



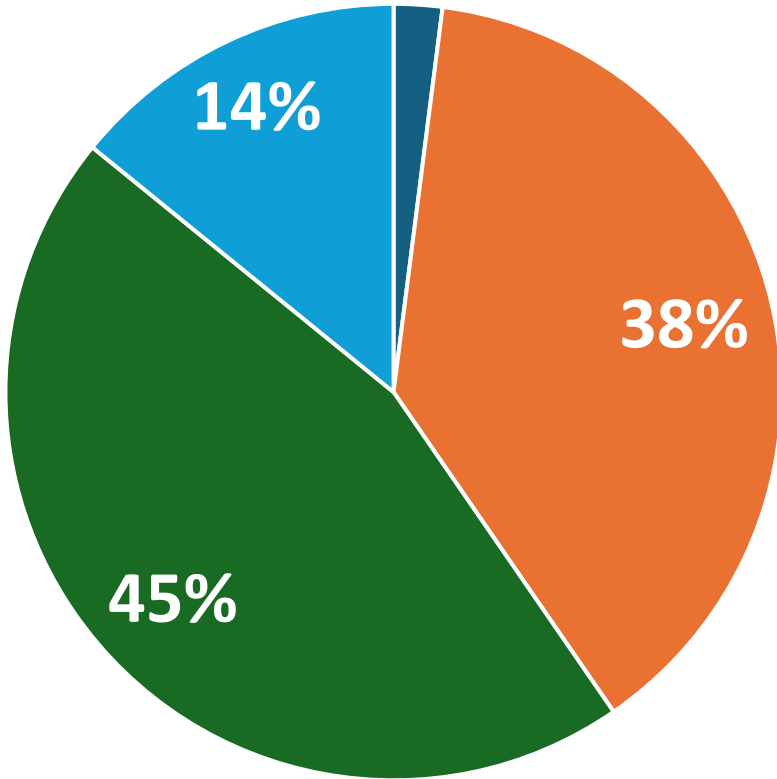
Client Demographics

Gender Identity



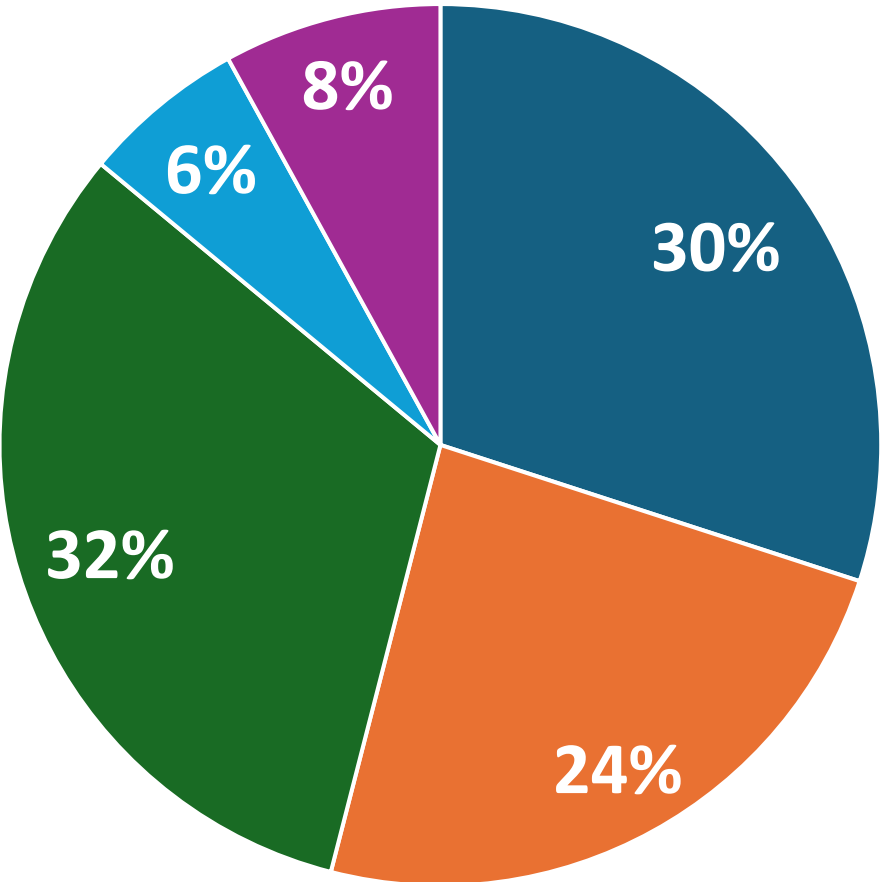
Cis Women Cis Men Trans Women

Age



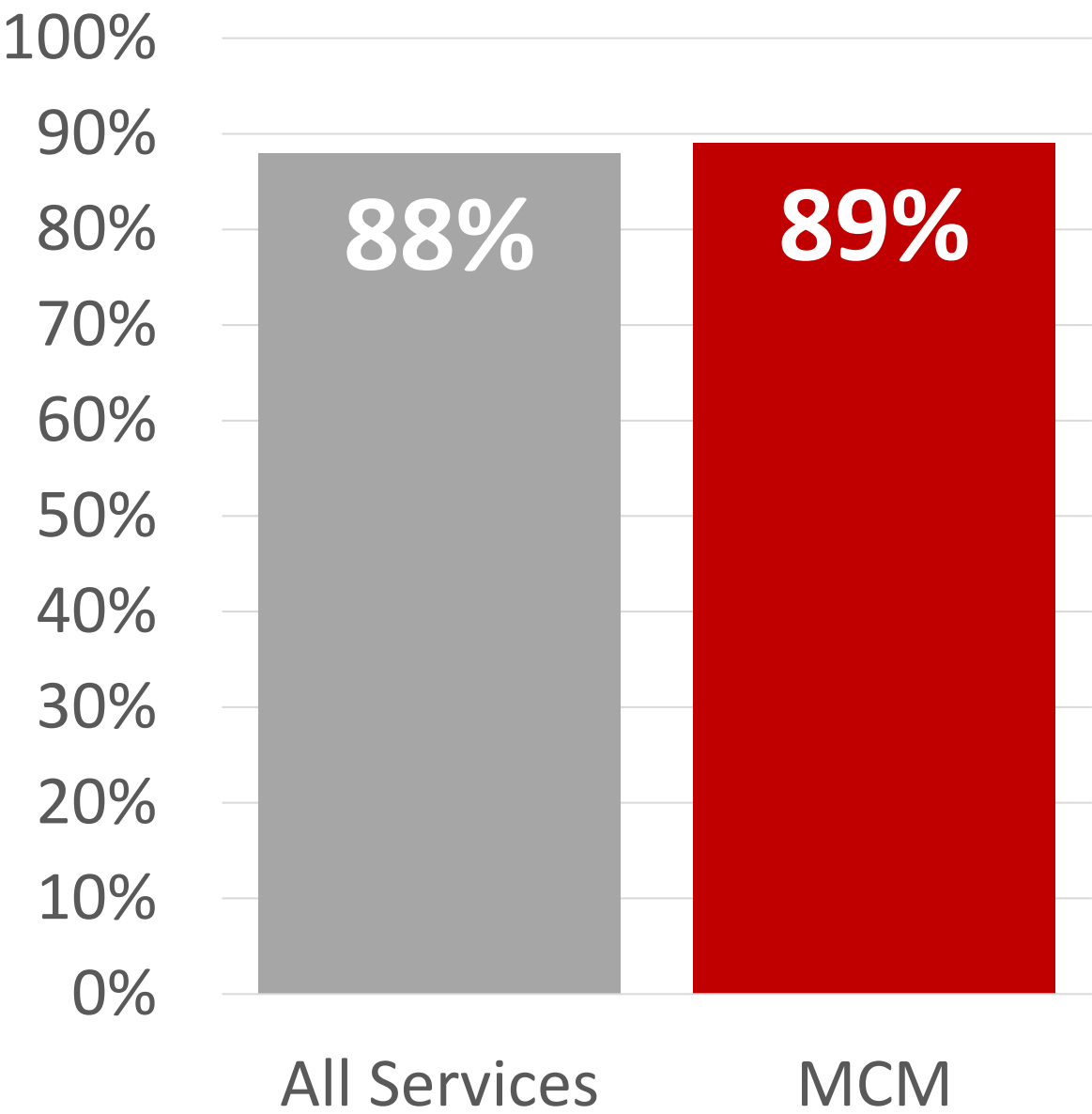
0-24 25-44 45-64 65+

Race / Ethnicity



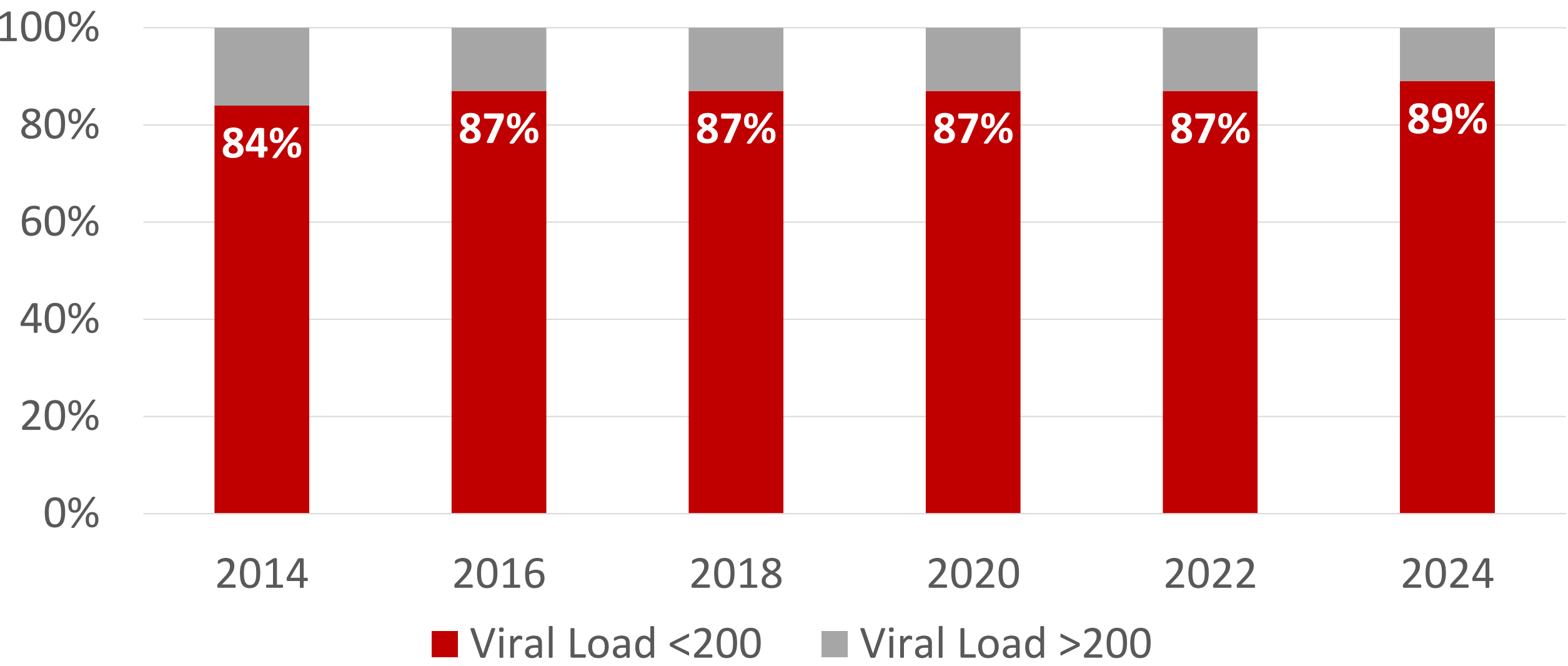
White Black & AA
Latino/e/a/x Asian & PI
Other

Viral Suppression

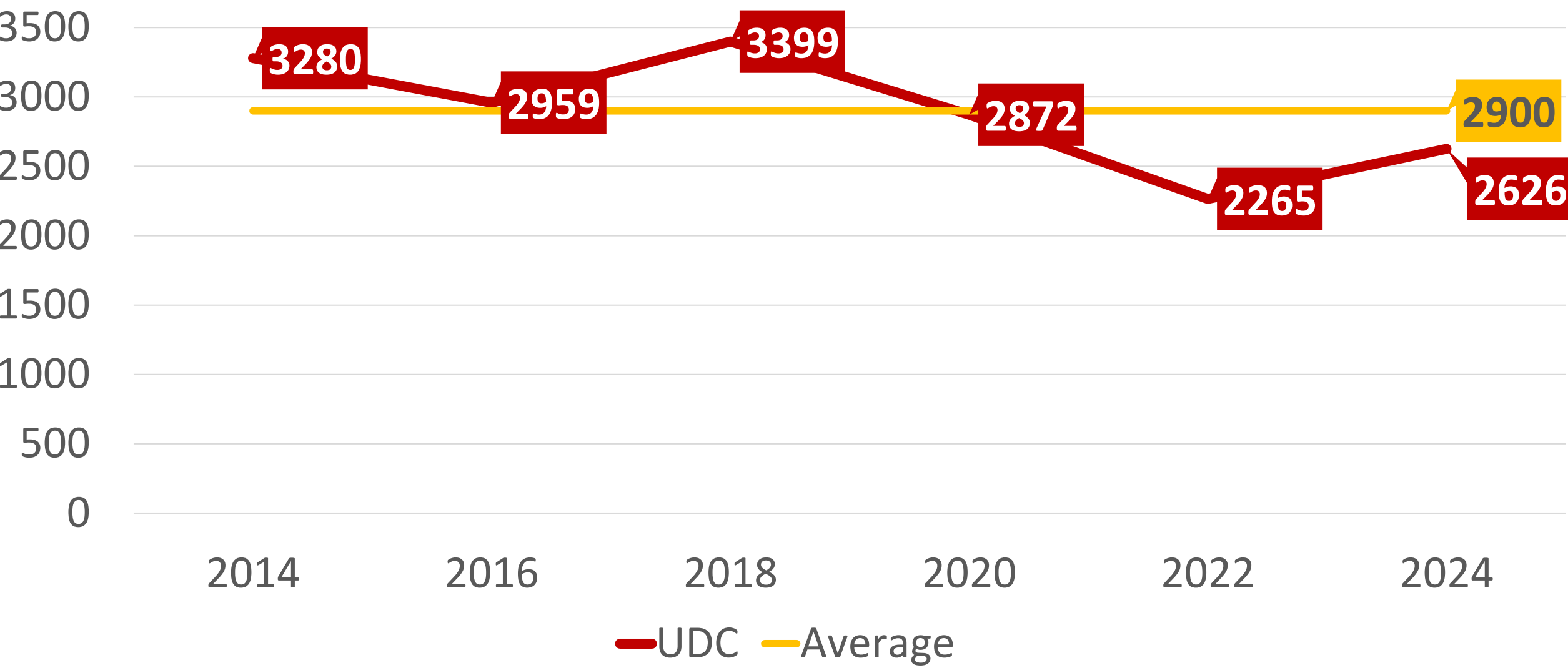


History: 2014 - 2024

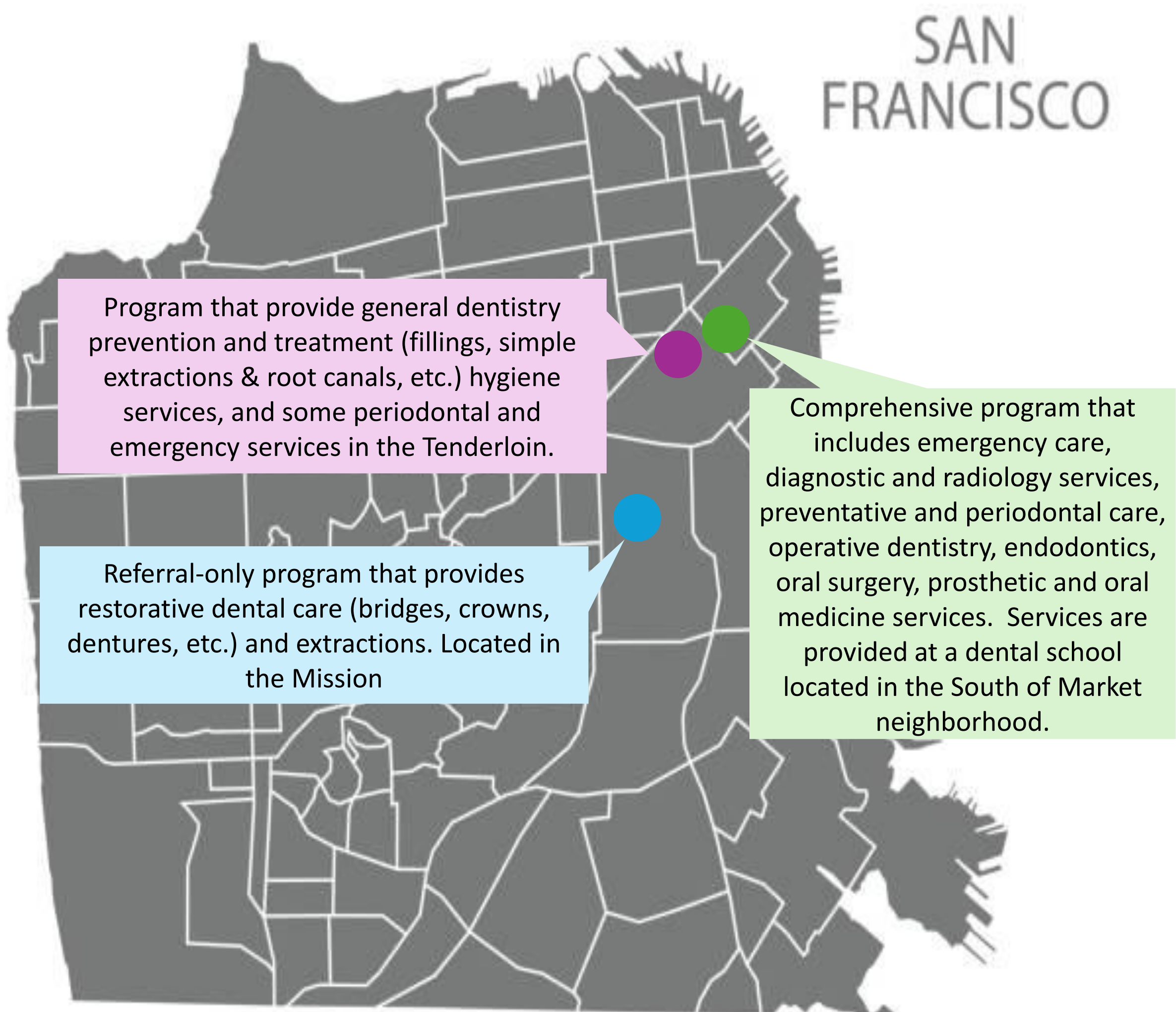
Viral Suppression



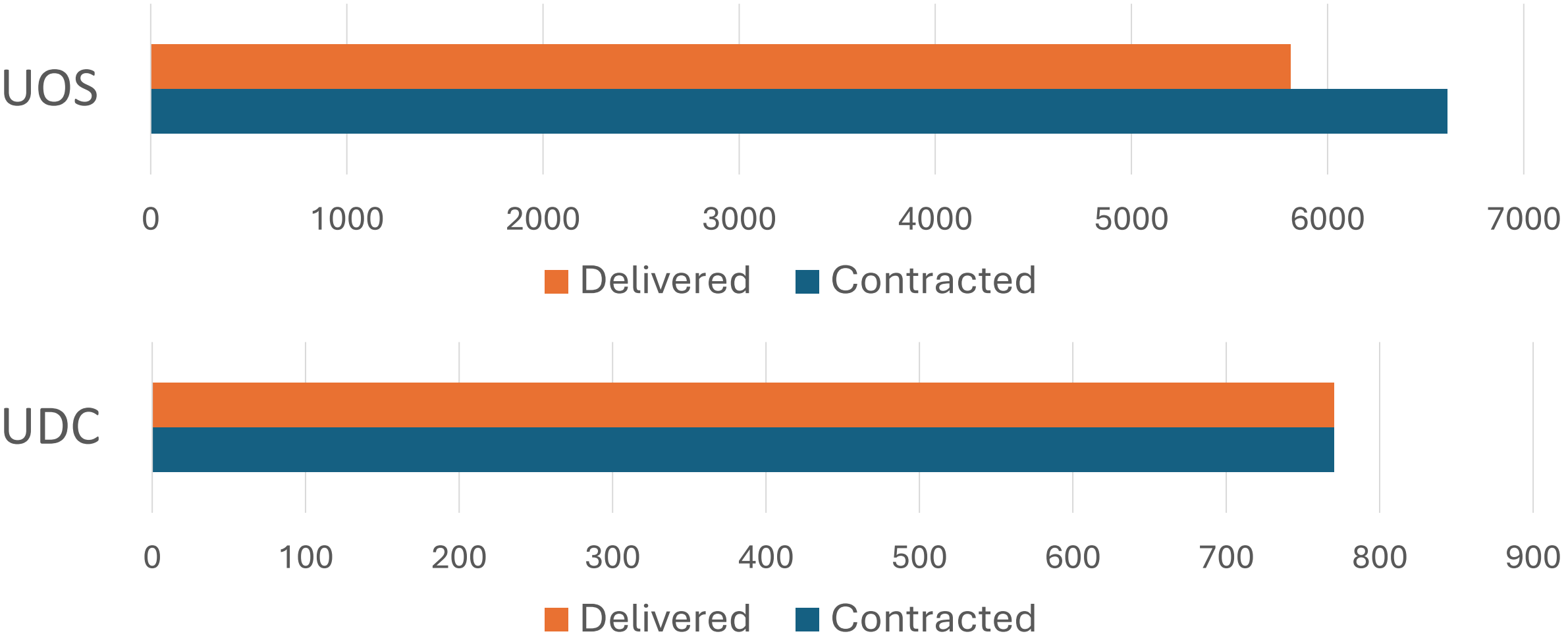
Unduplicated Clients



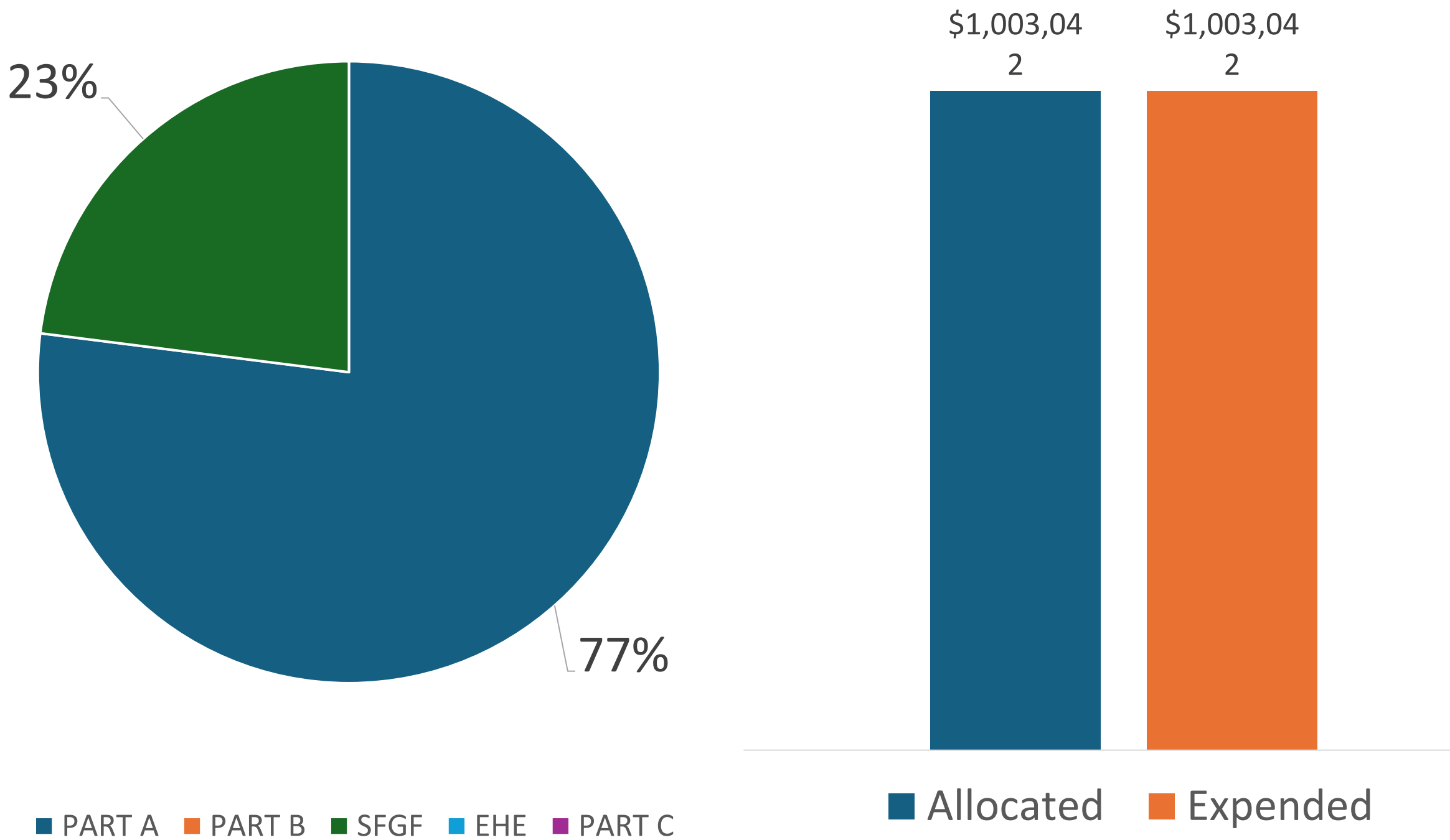
Diagnostic, preventative, and therapeutic services rendered by licensed dentists, dental hygienists, and similar professional practitioners (including dental students).



Deliverables

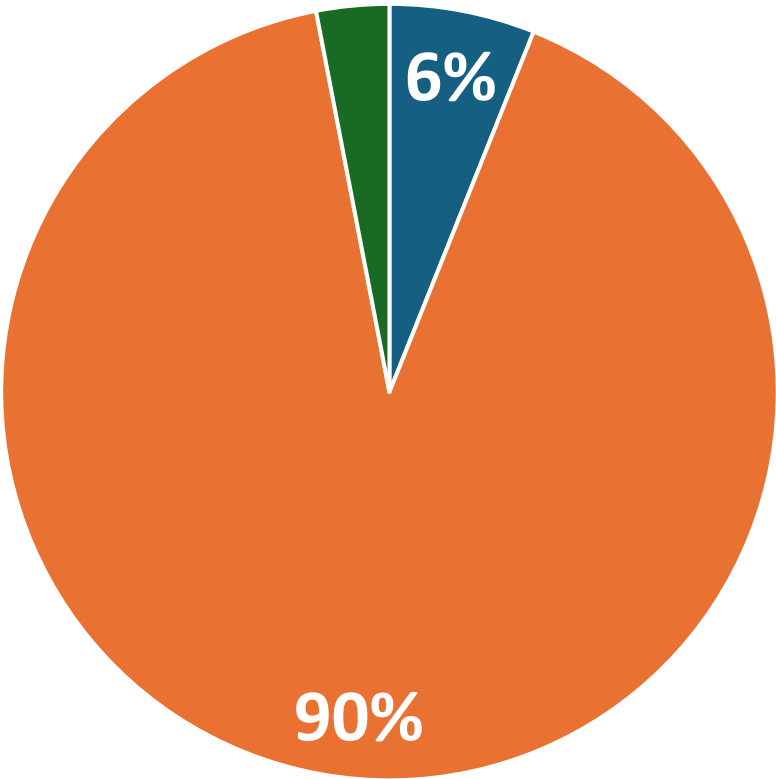


Budget



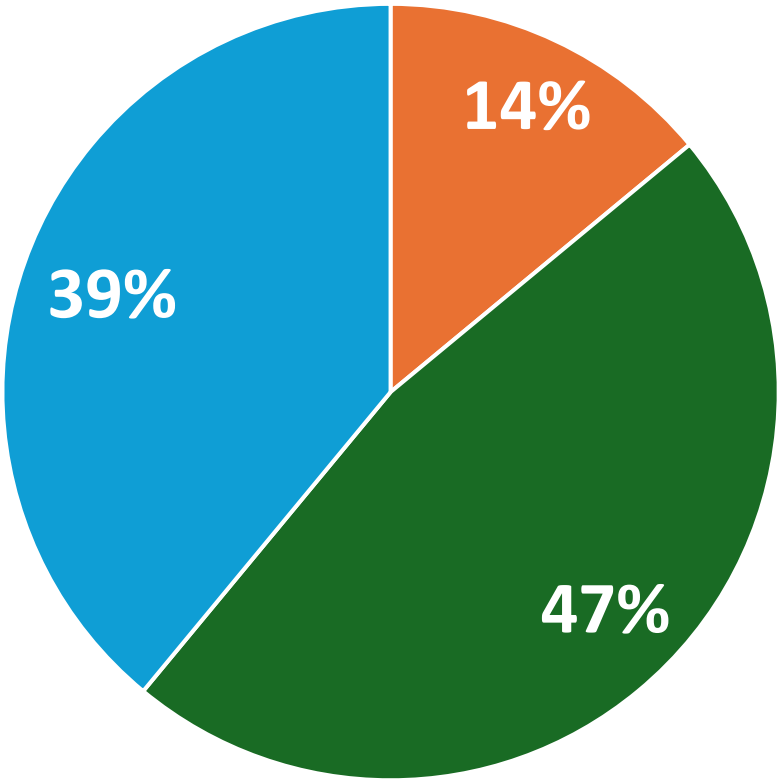
Client Demographics

Gender Identity



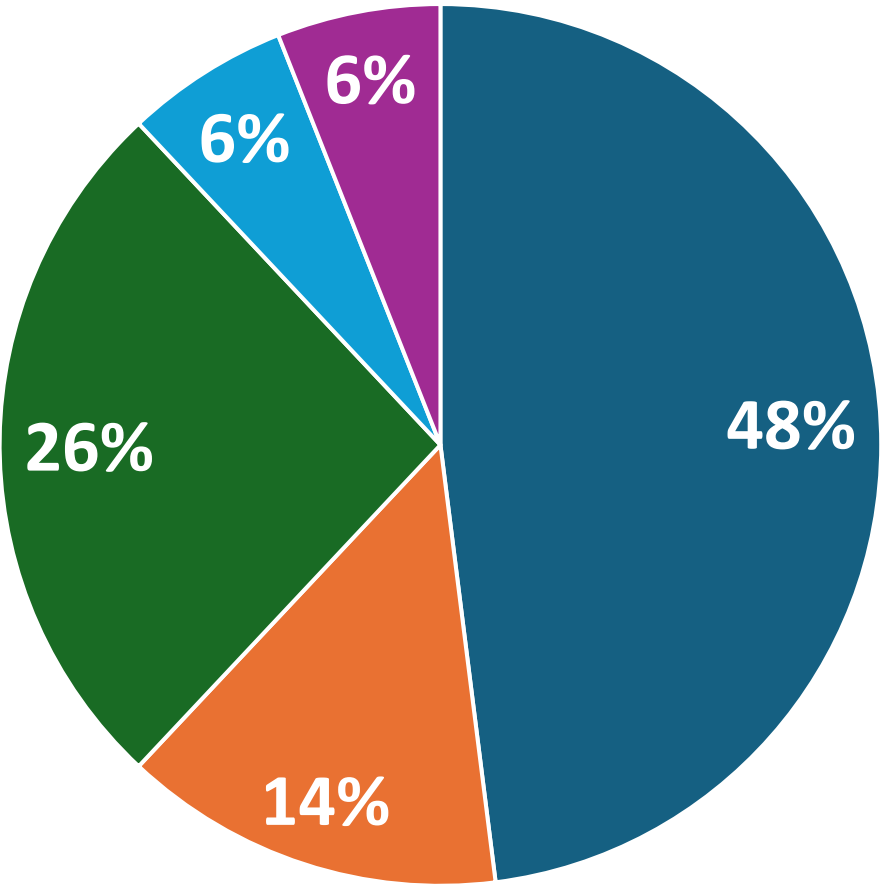
Cis Women Cis Men Trans Women

Age



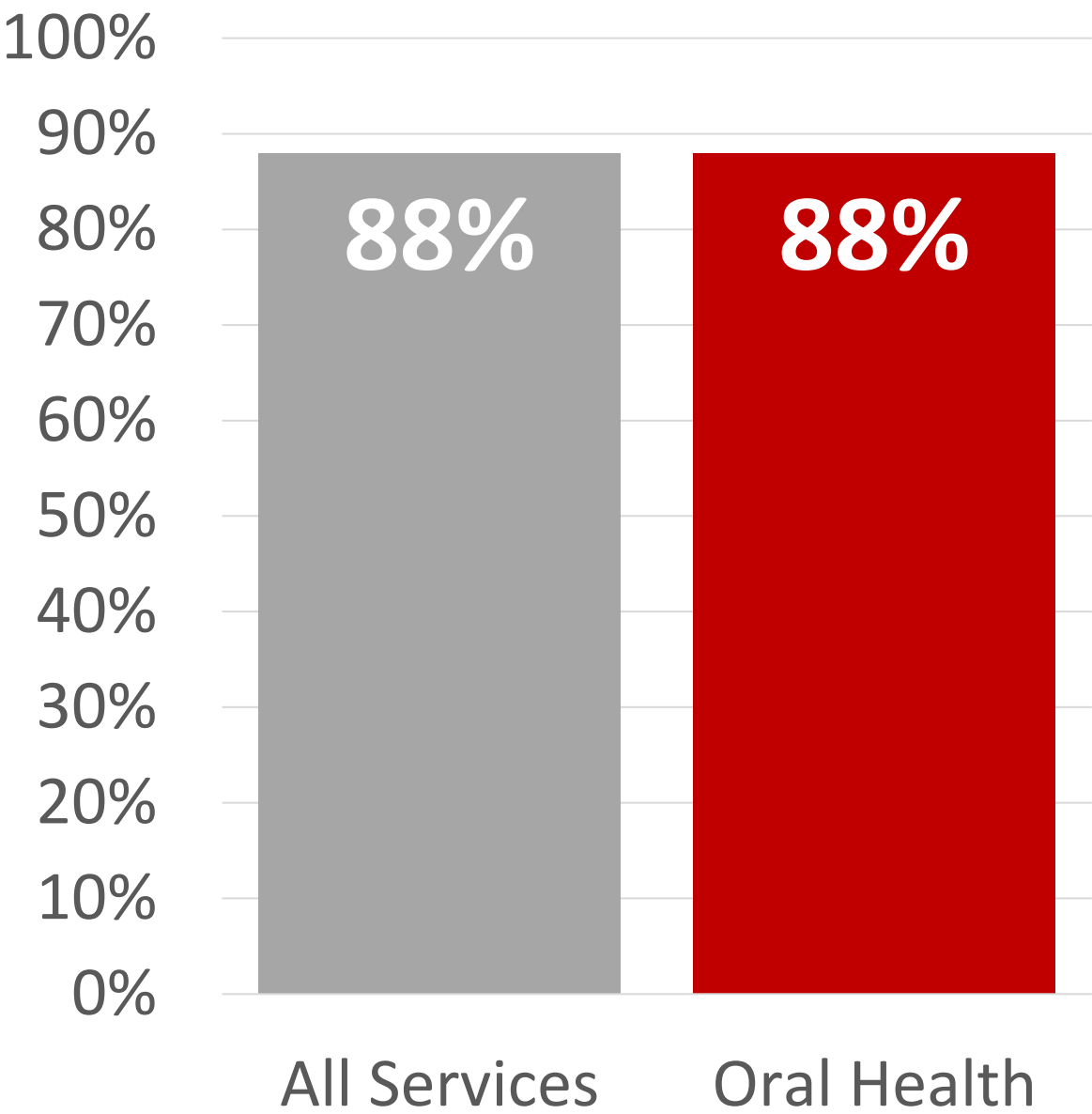
0-24 25-44 45-64 65+

Race / Ethnicity



White Black & AA
Latino/e/a/x Asian & PI
Other

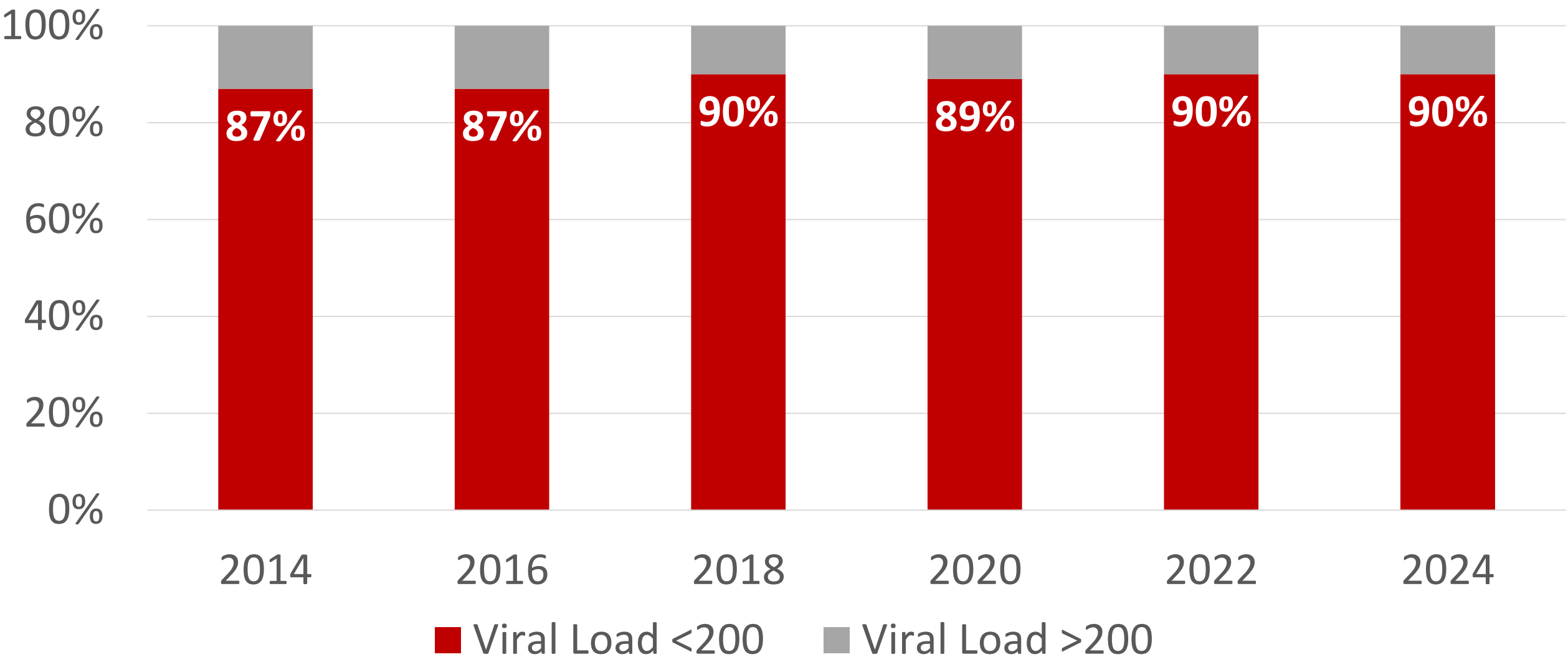
Viral Suppression



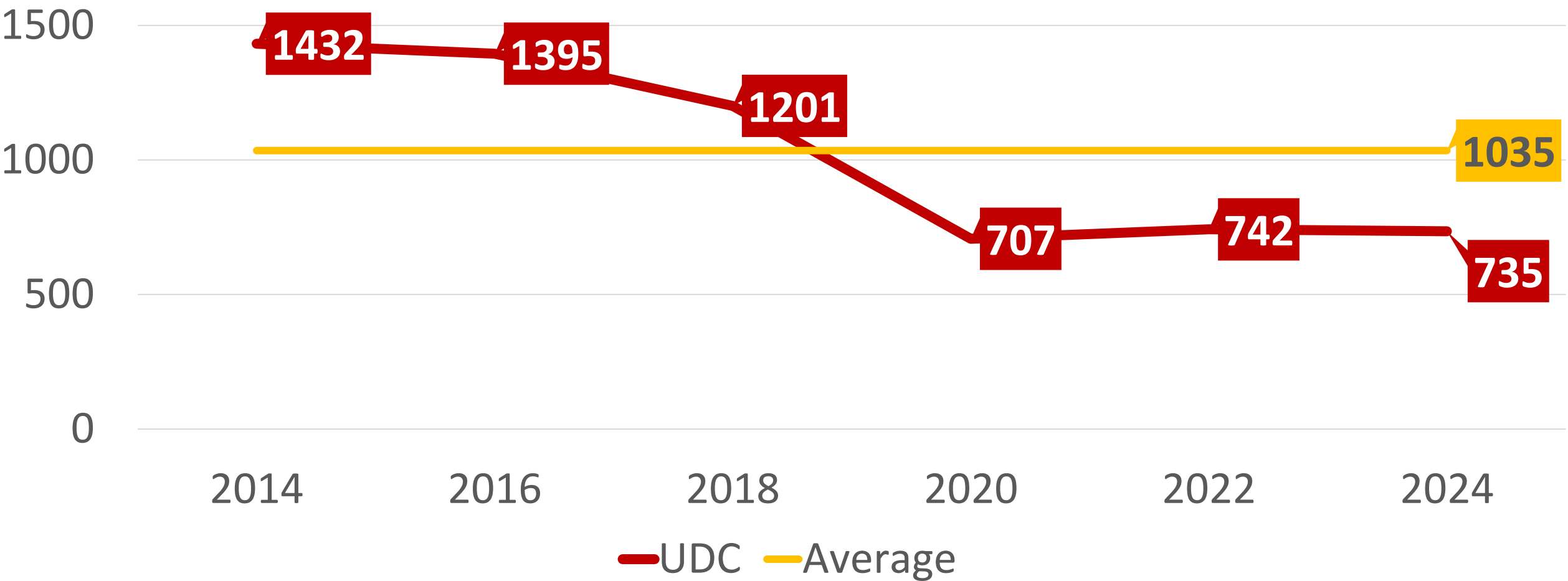
Oral Health

History: 2014 - 2024

Viral Suppression



Unduplicated Clients



Home Health Care

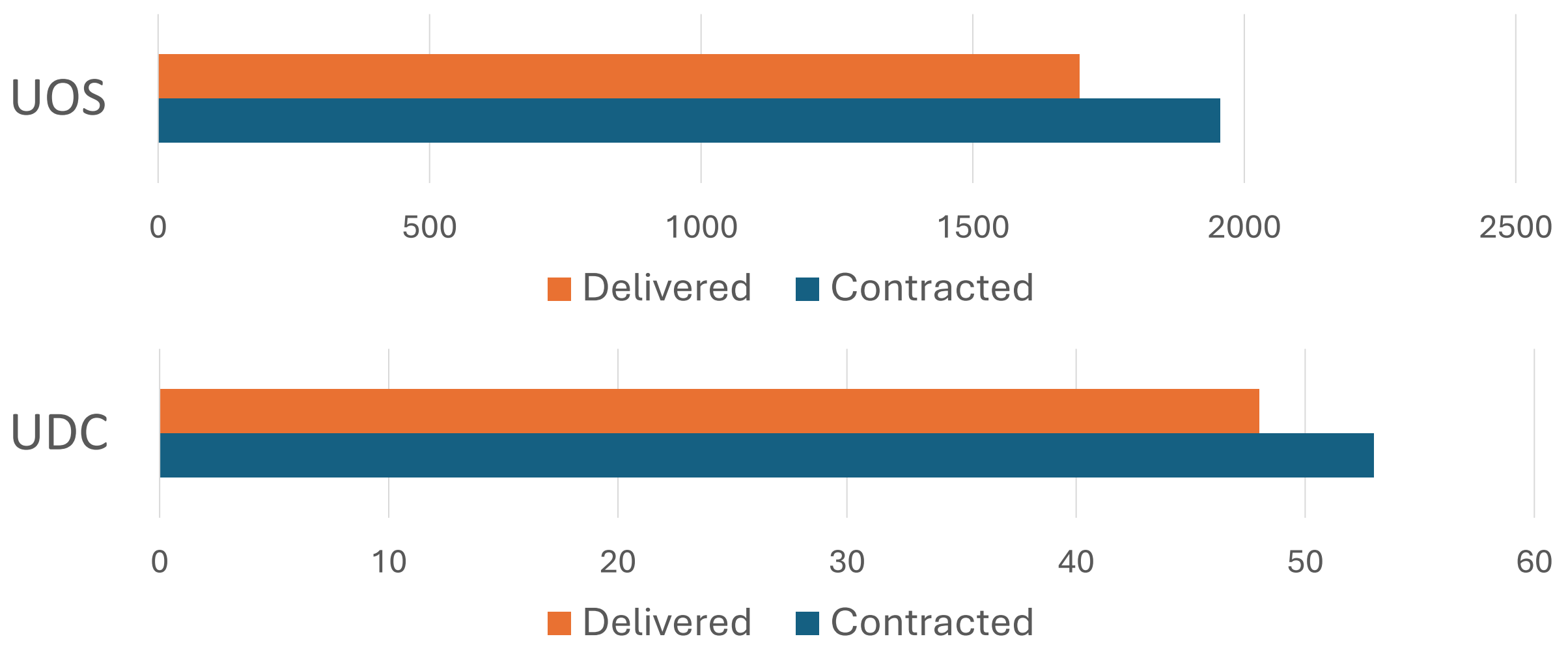
Home Health Care include skilled health services provided in the individual's home based on a written plan of care established by a case management team that includes appropriate health care professionals. Services include durable medical equipment; home health aide services and personal care services in the home; day treatment or other partial hospitalization services; home intravenous and aerosolized drug therapy (including prescription drugs administered as part of such therapy); routine diagnostics testing administered in the home; and appropriate mental health, developmental, and rehabilitation services

Attendant care at residential hotels to maintain the independence of clients living in single room occupancy (SRO) to prevent or avoid institutional care. In-home respite and attendant care to relieve caregivers and provide limited attendant care to those needing periodic support. Induction and maintenance infusion therapy services to homebound individuals, including patient training on self-administration. Services provided in the homes of clients throughout the city.

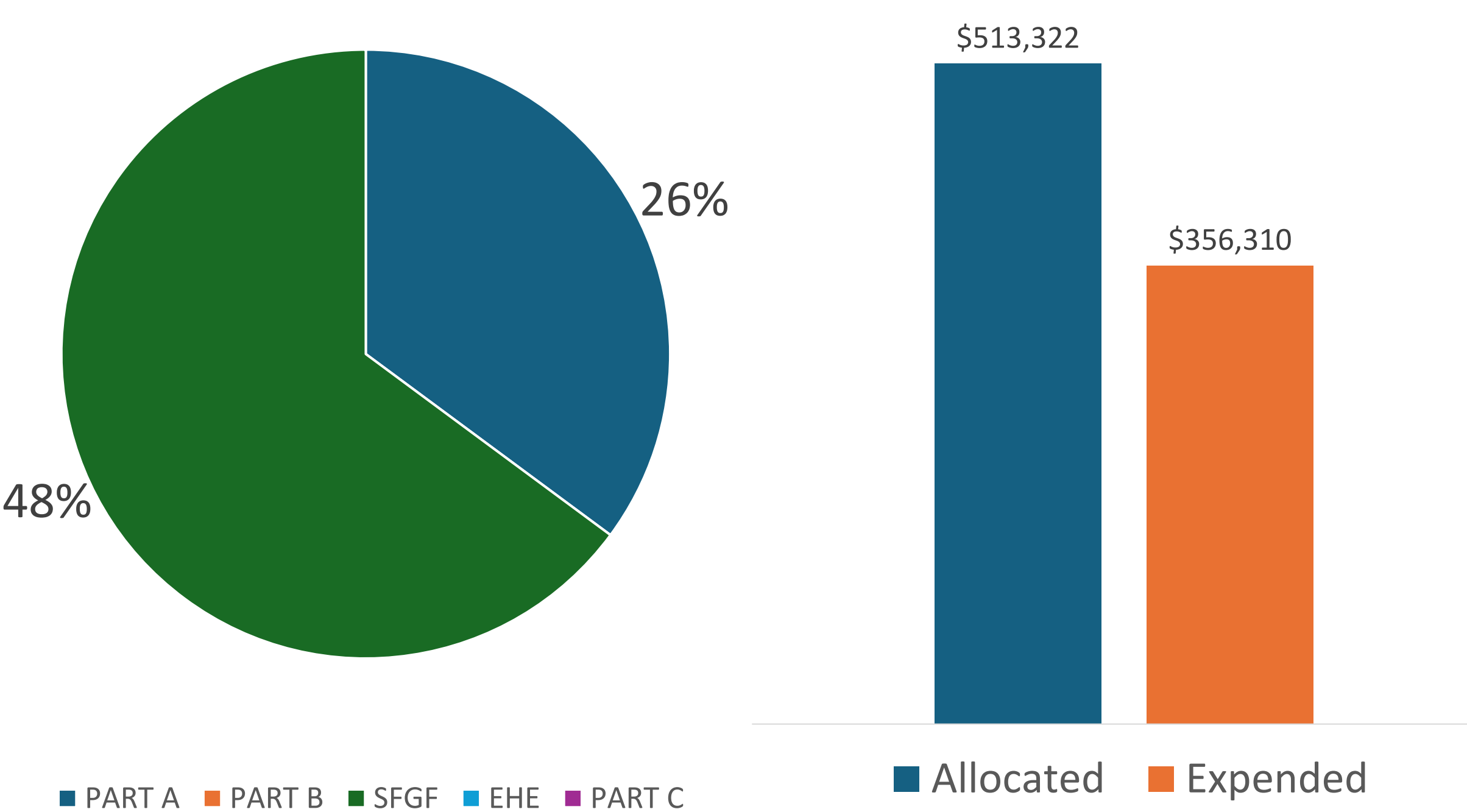
Program provides a system of assessment, planning, service procurement, delivery, coordination, and disease monitoring to people with disabling HIV/AIDS. Home Care Attendants assist clients in the maintenance of their home life in collaboration with Nurse Case Managers and Social Workers to ensure clients can remain in their homes while receiving coordinated care from medical and case management providers.

SAN
FRANCISCO

Deliverables

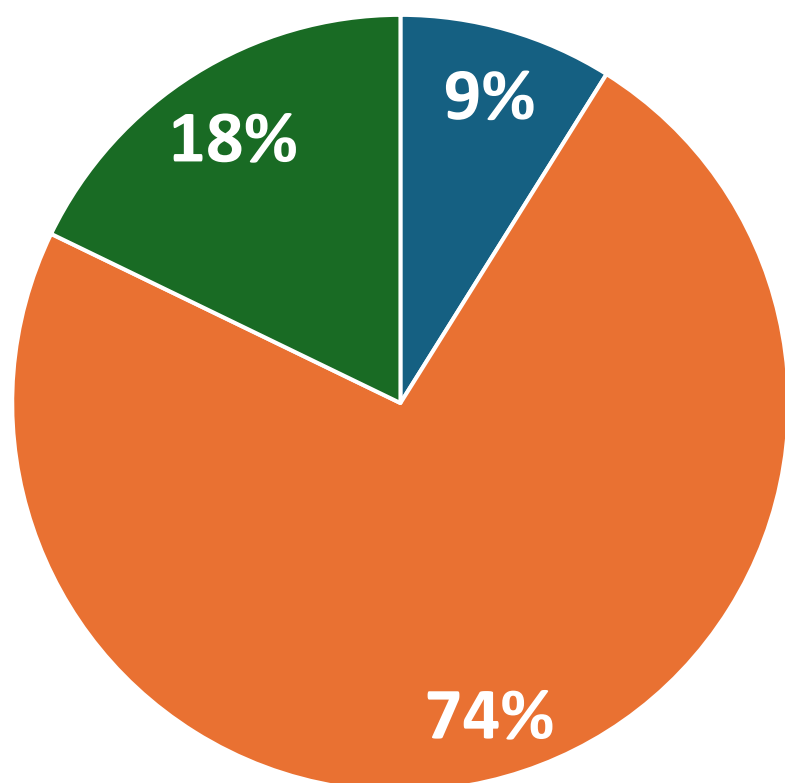


Budget



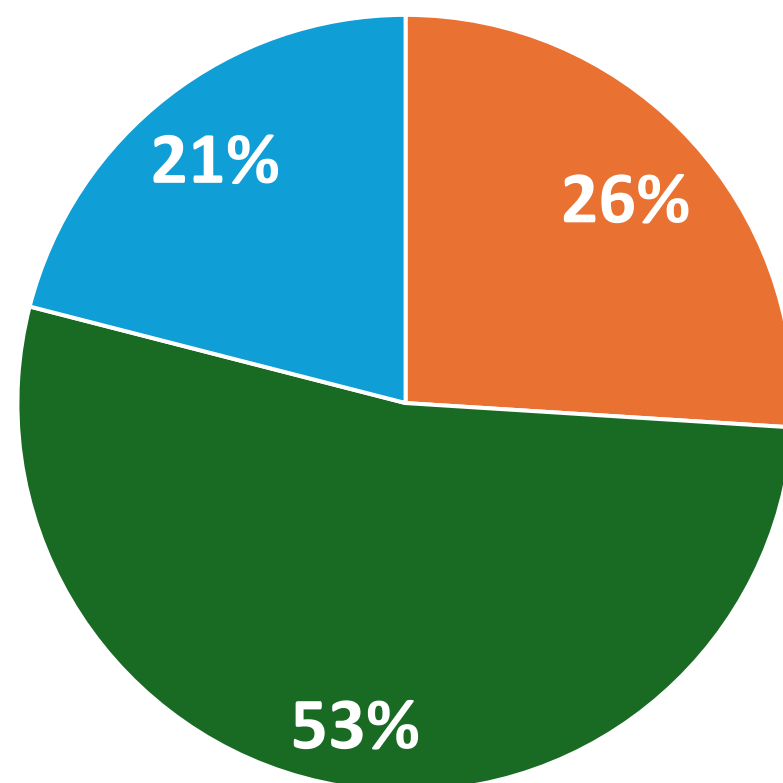
Client Demographics

Gender Identity



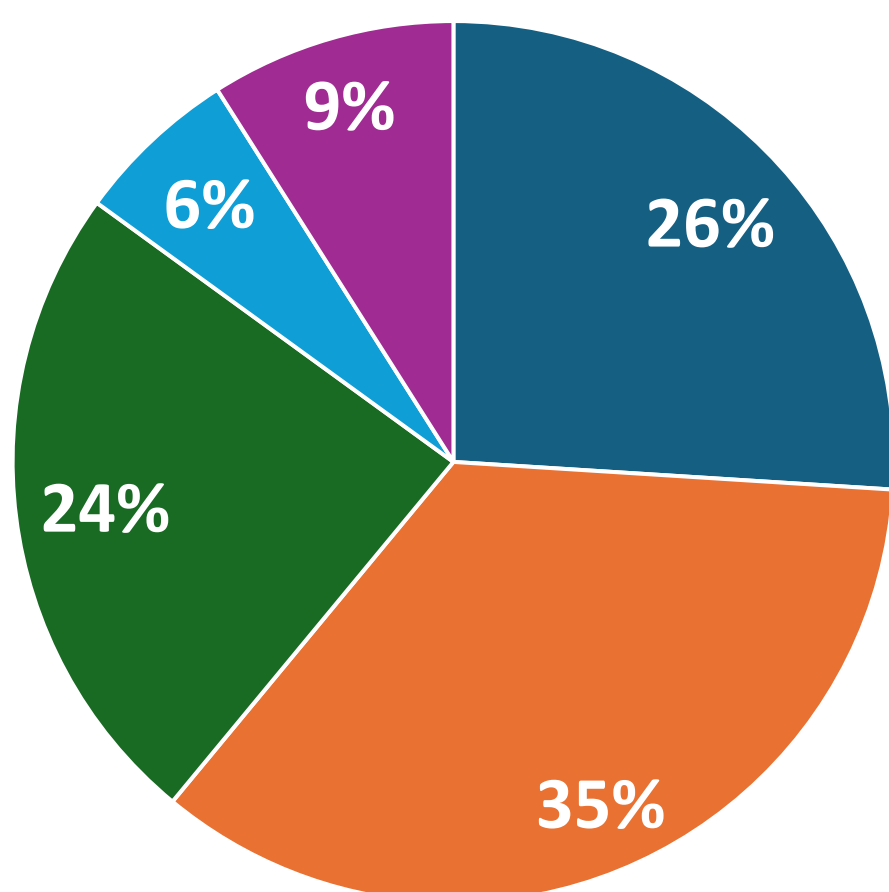
■ Cis Women ■ Cis Men ■ Trans Women

Age

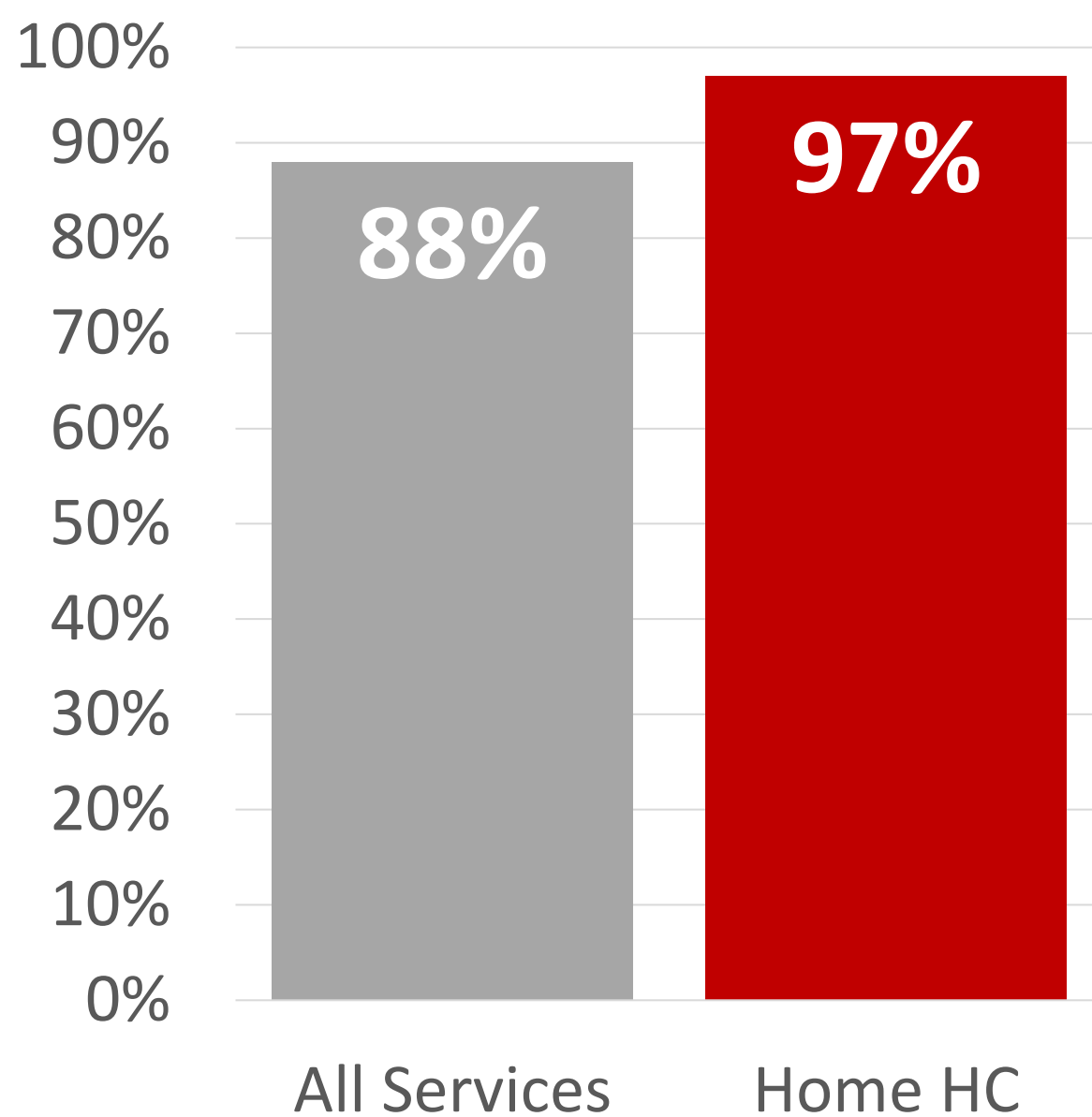


■ 0-24 ■ 25-44 ■ 45-64 ■ 65+

Race / Ethnicity

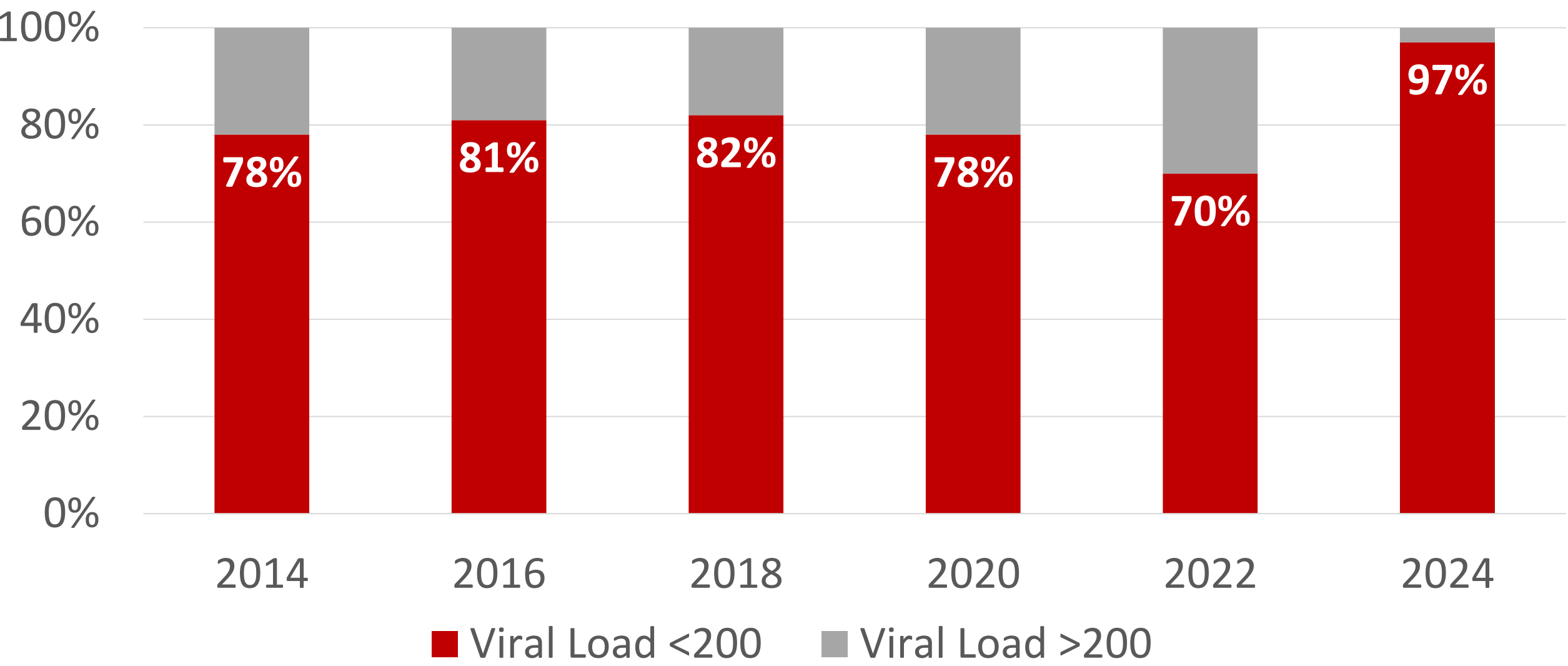
■ White ■ Black & AA
■ Latino/e/a/x ■ Asian & PI
■ Other

Viral Suppression

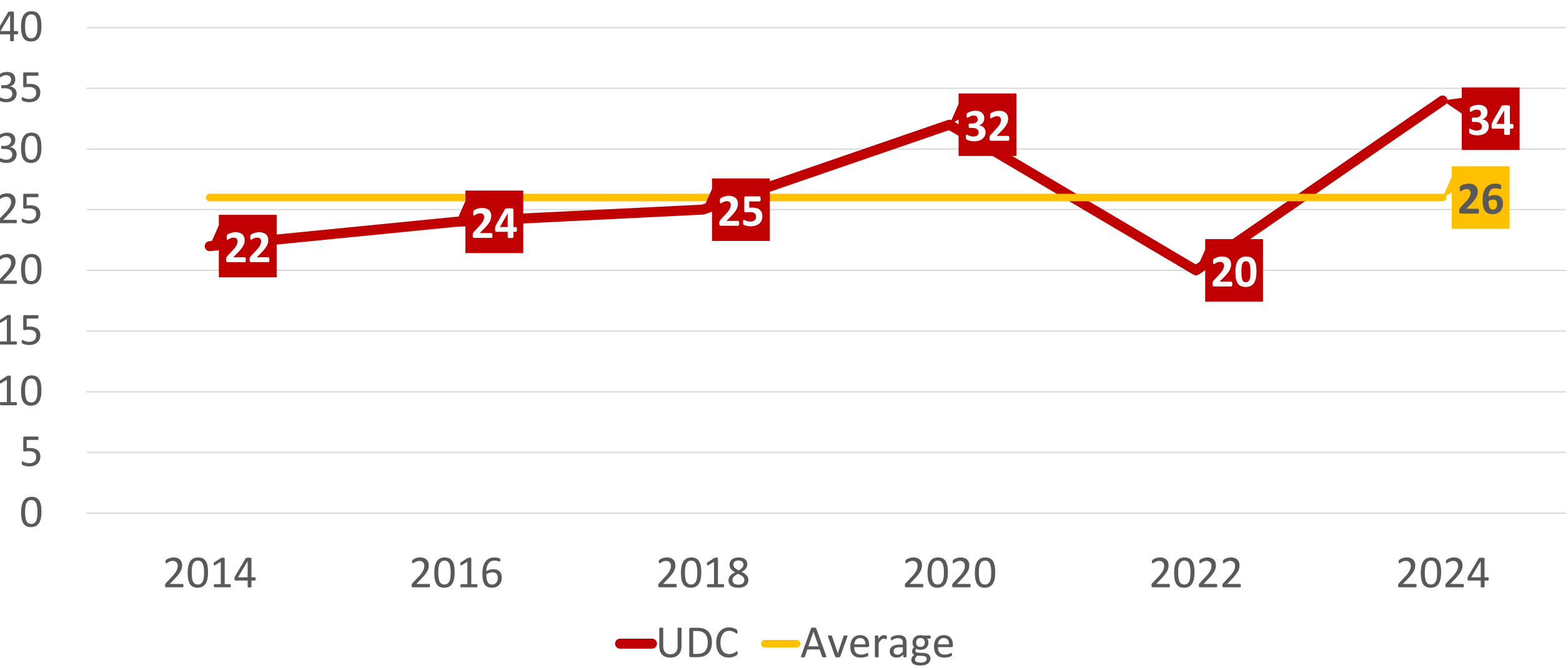


History: 2014 - 2024

Viral Suppression



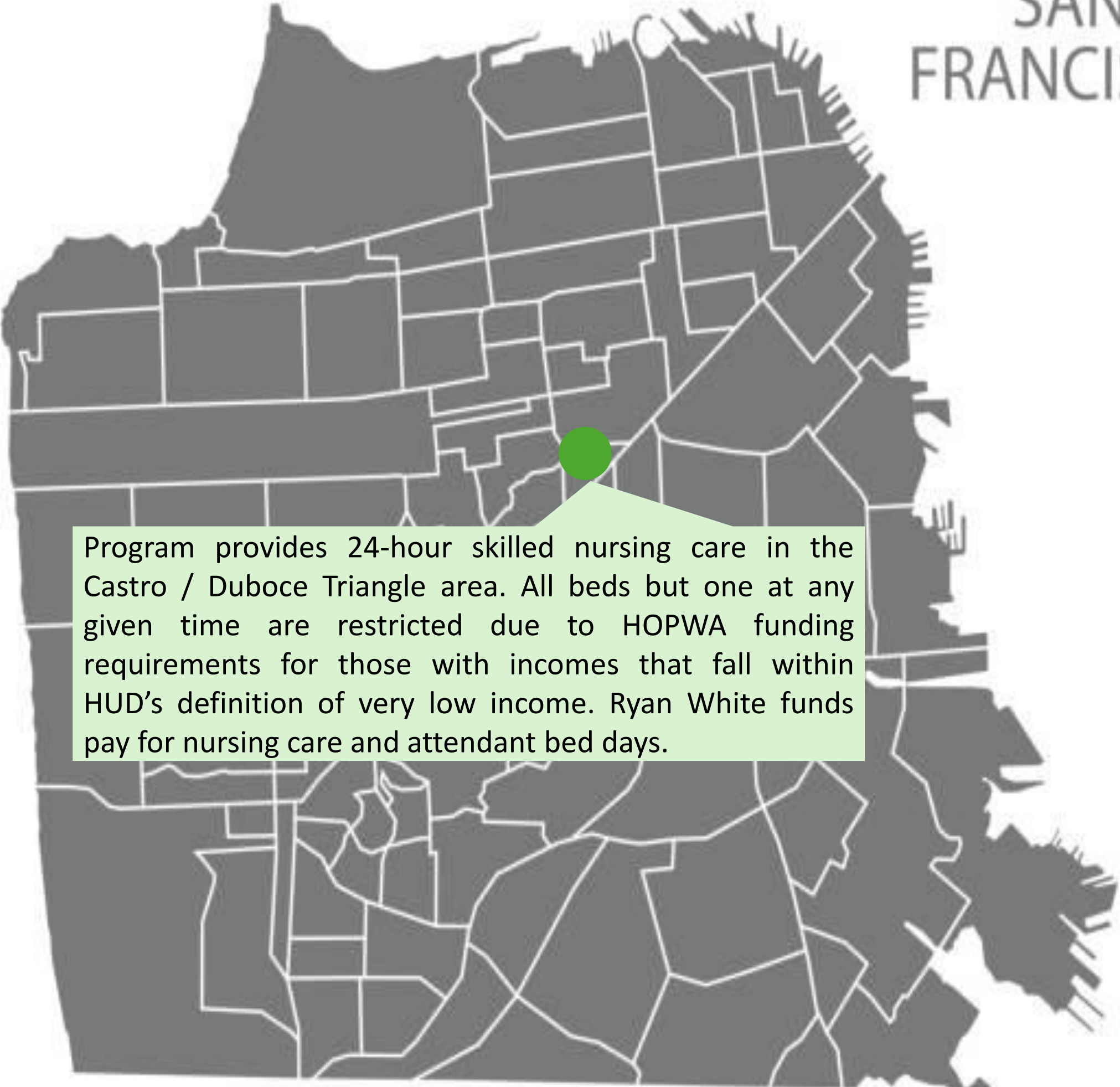
Unduplicated Clients



Hospice Services

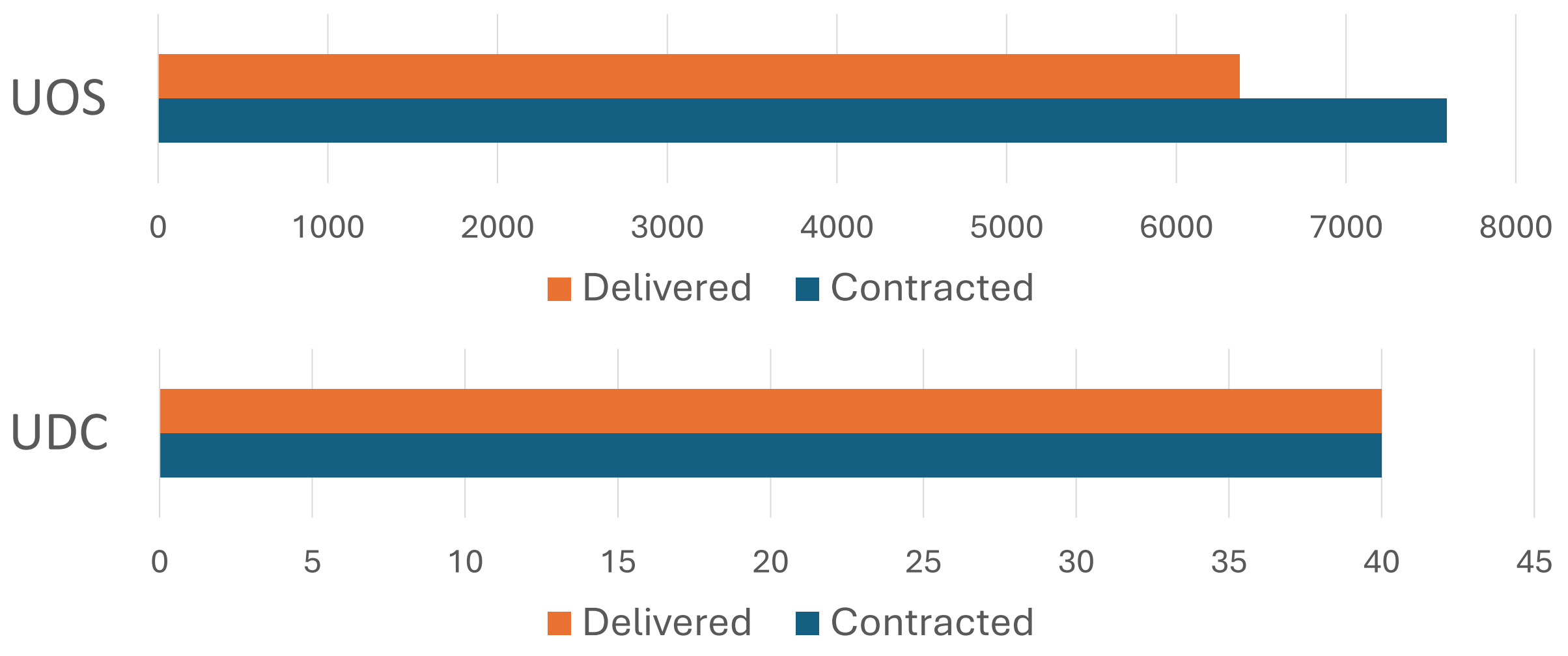
Services provided include room, board, nursing care, counseling, physician services, and palliative therapeutics provided to clients in the terminal stages of illness in a residential setting, including a non-acute-care section of a hospital that is designated and staffed to provide hospice services.

SAN
FRANCISCO

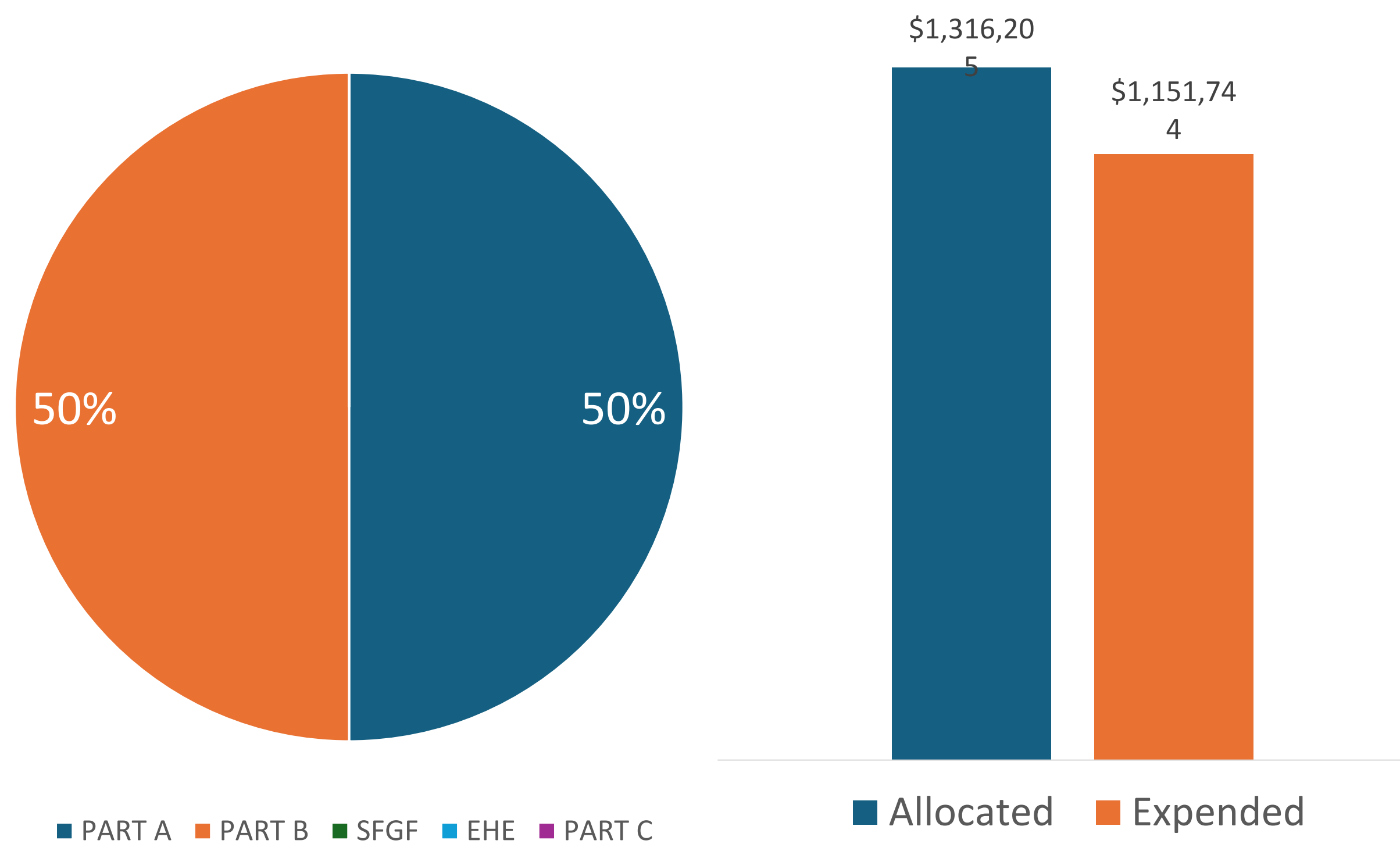


Program provides 24-hour skilled nursing care in the Castro / Duboce Triangle area. All beds but one at any given time are restricted due to HOPWA funding requirements for those with incomes that fall within HUD's definition of very low income. Ryan White funds pay for nursing care and attendant bed days.

Deliverables

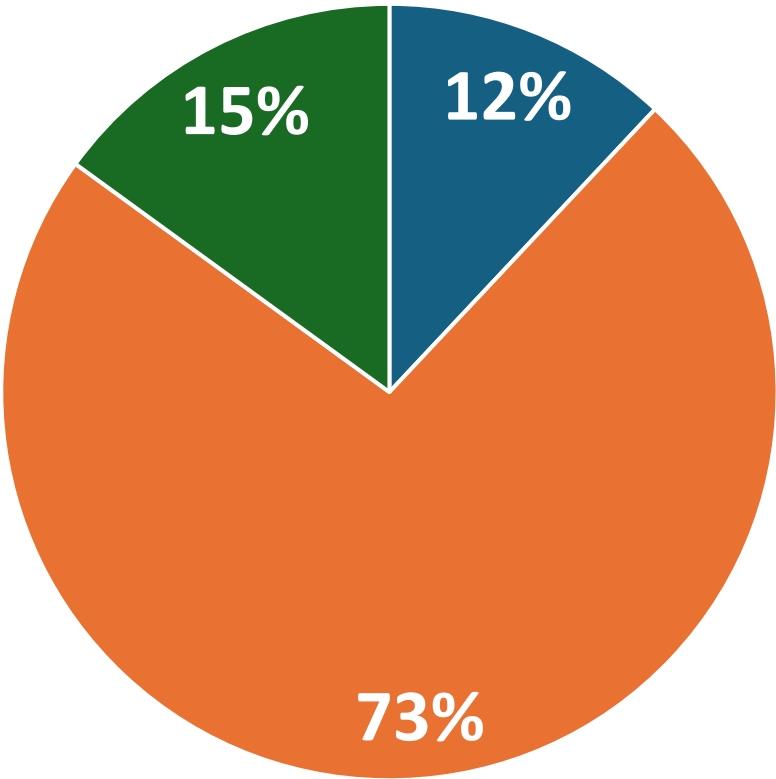


Budget



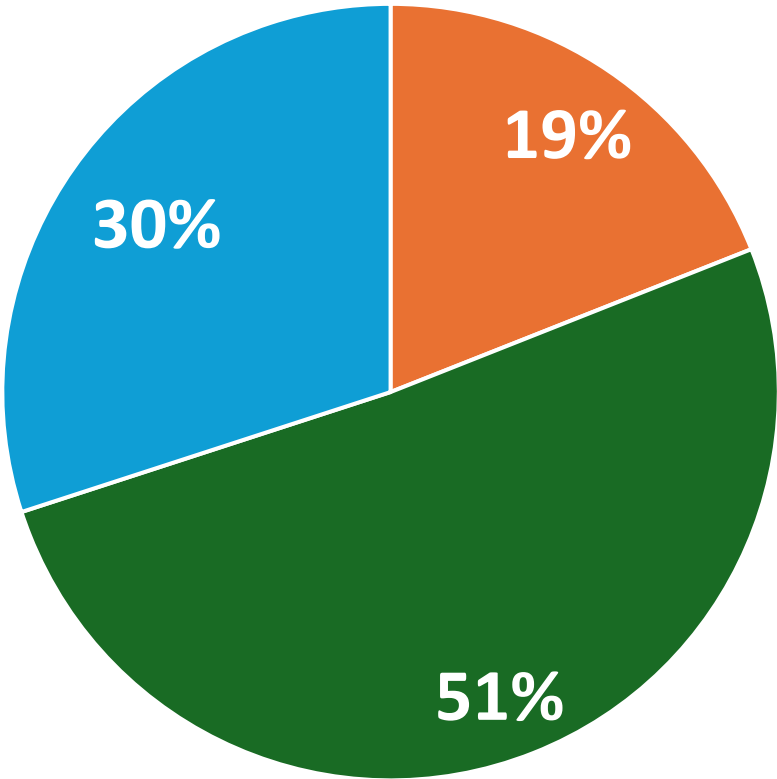
Client Demographics

Gender Identity



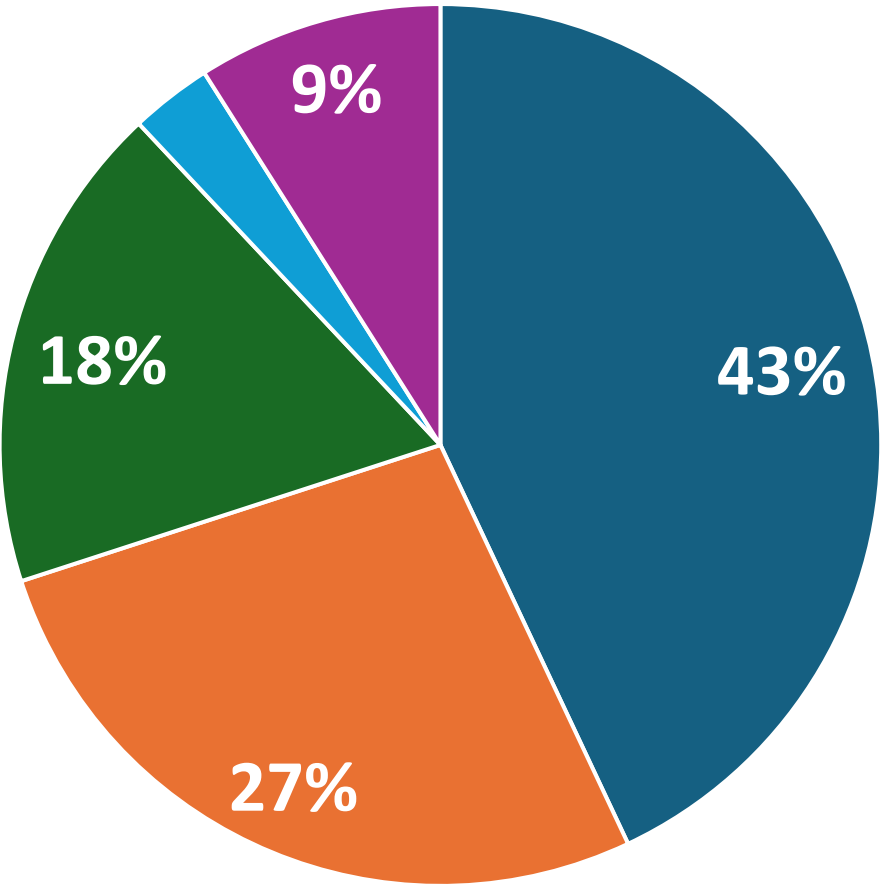
Cis Women Cis Men Trans Women

Age



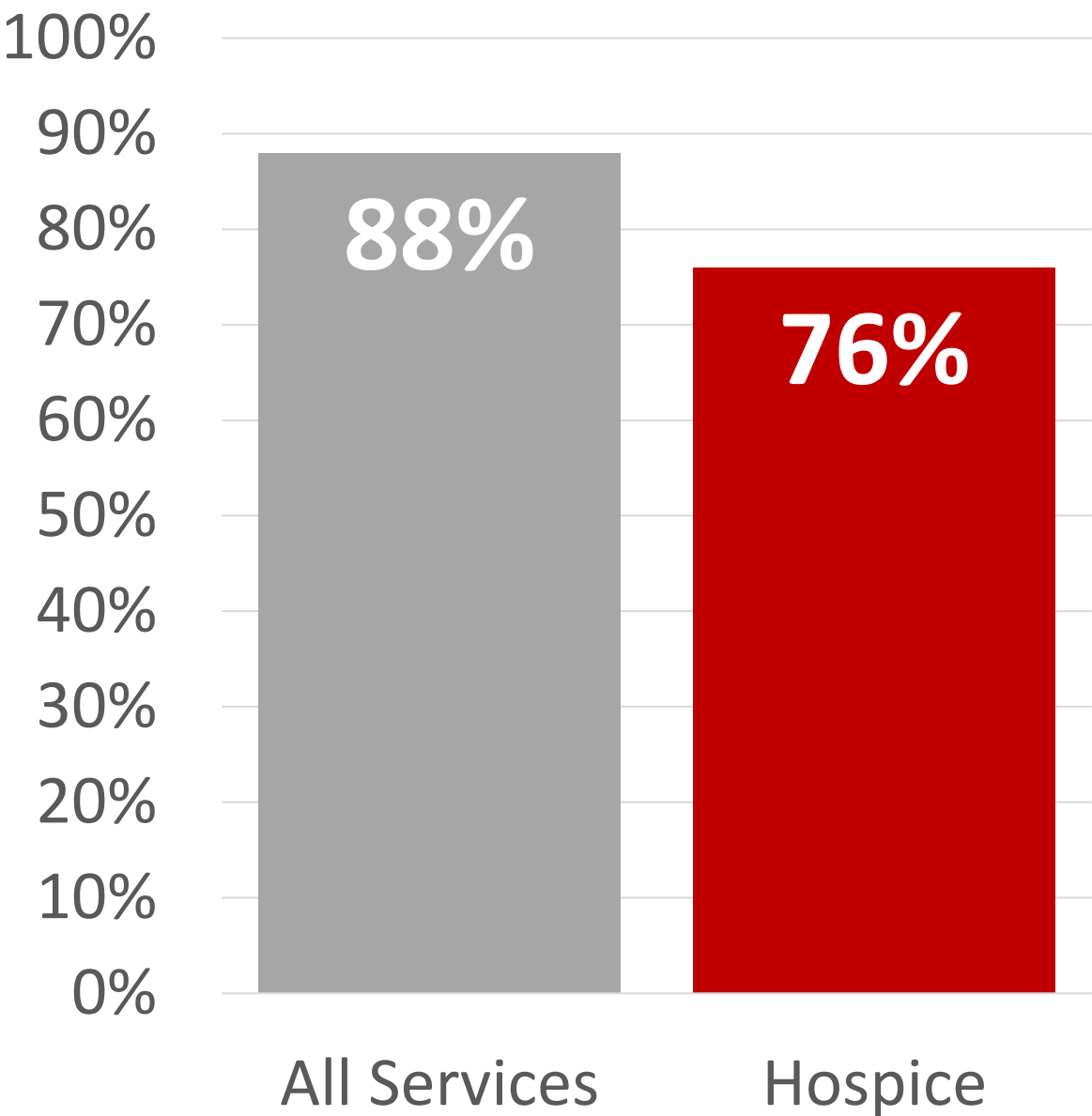
0-24 25-44 45-64 65+

Race / Ethnicity



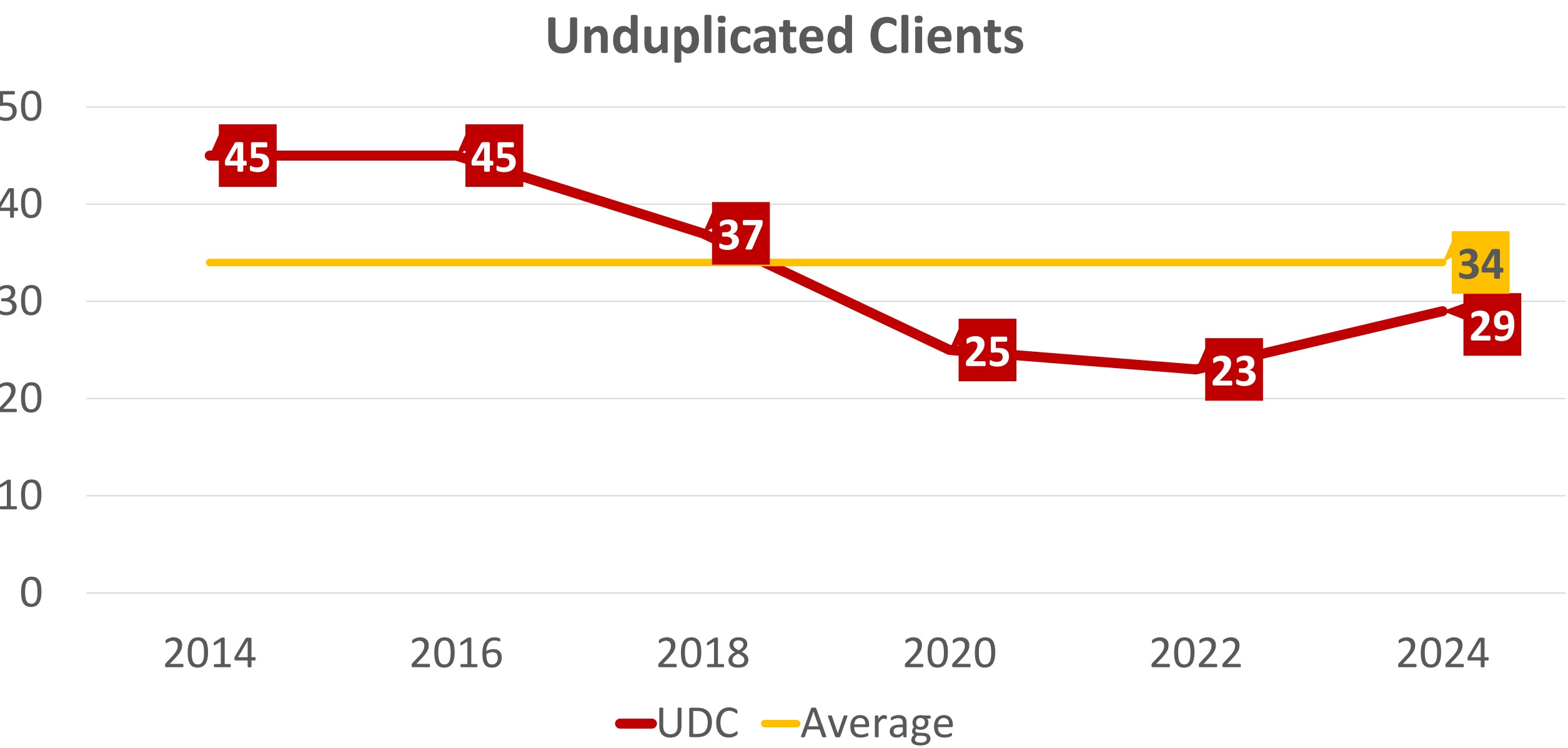
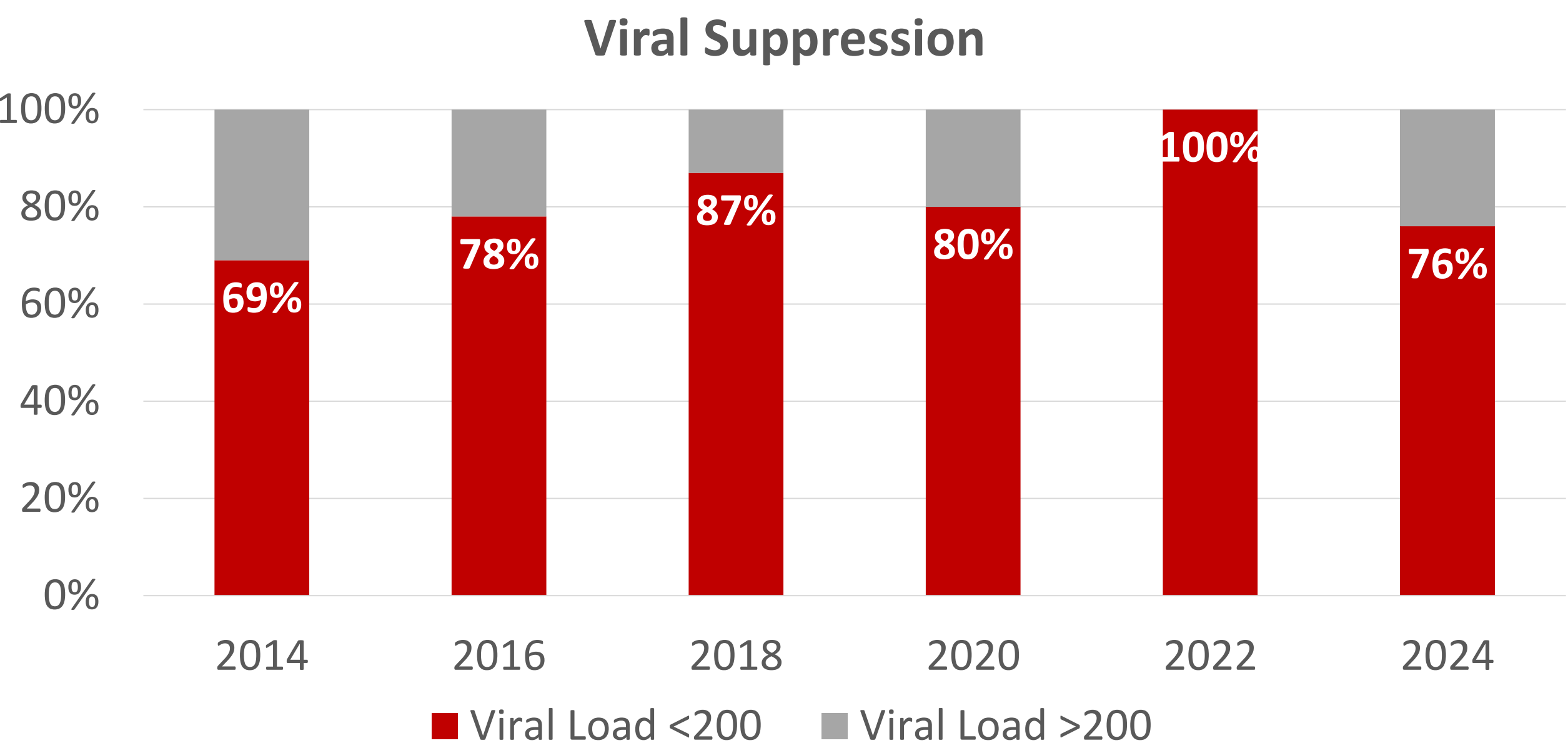
White Black & AA
Latino/e/a/x Asian & PI
Other

Viral Suppression



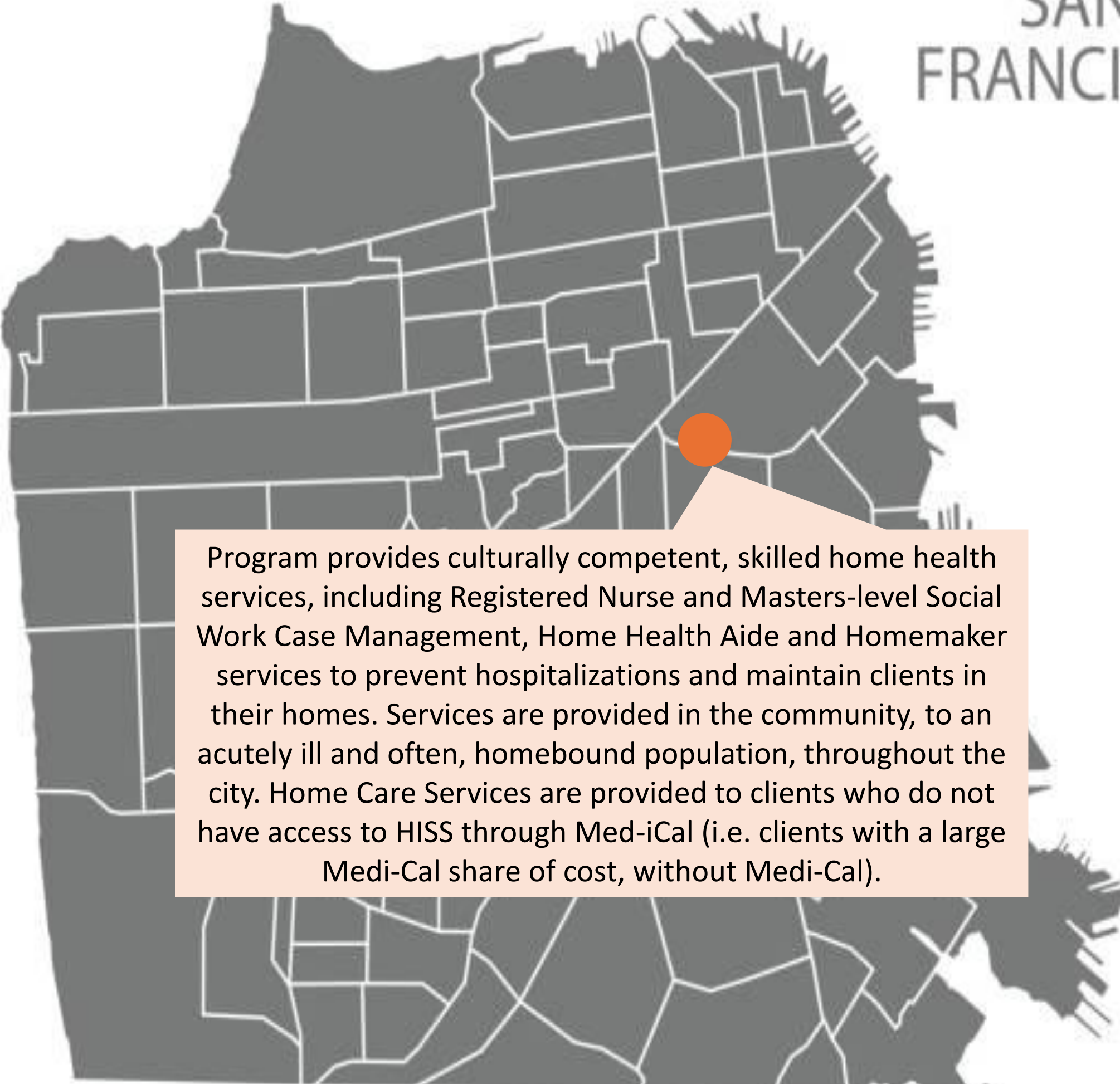
Hospice Services

History: 2014 - 2024



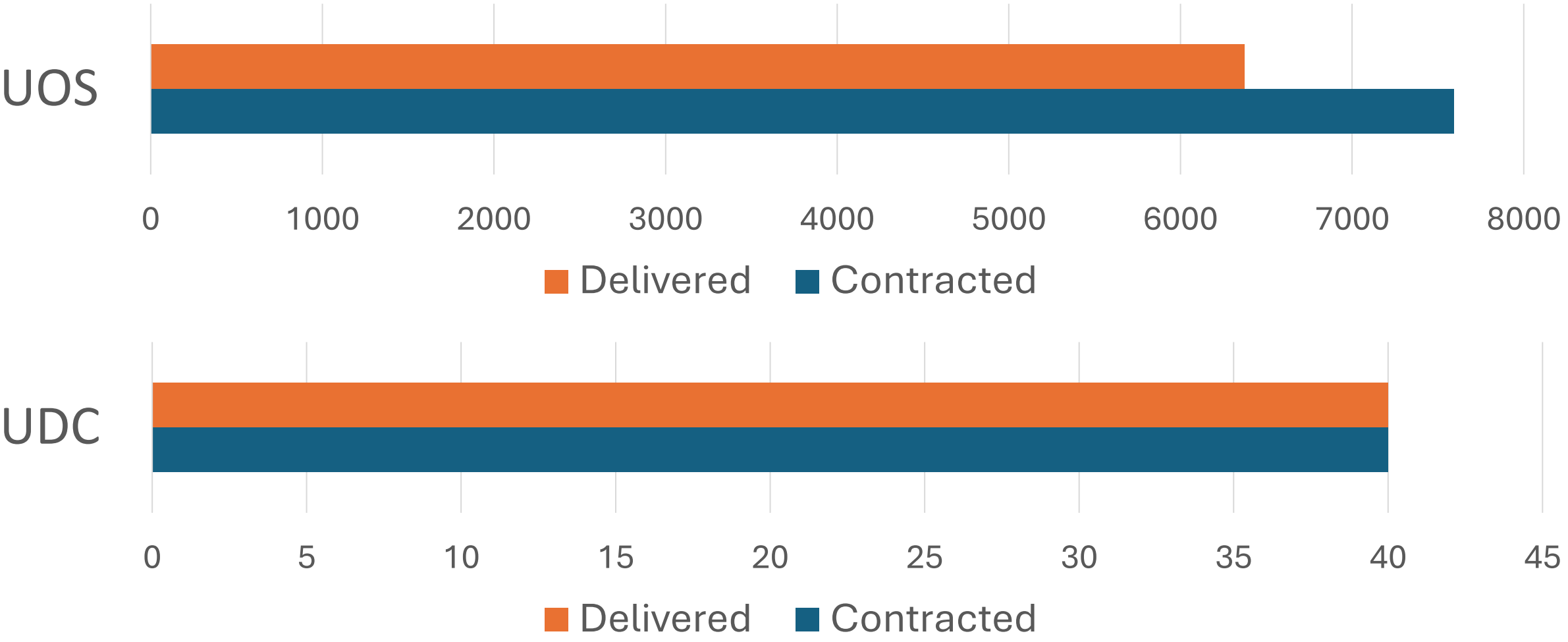
Services include medical and psychosocial assessment, care planning, and coordination; service procurement; and disease monitoring for people with disabling HIV/AIDS. The services ensure that people with HIV-related illnesses obtain the medical, psychosocial, and home care services they need to sustain them in the community through their illness, thereby avoiding costly institutionalization.

SAN
FRANCISCO

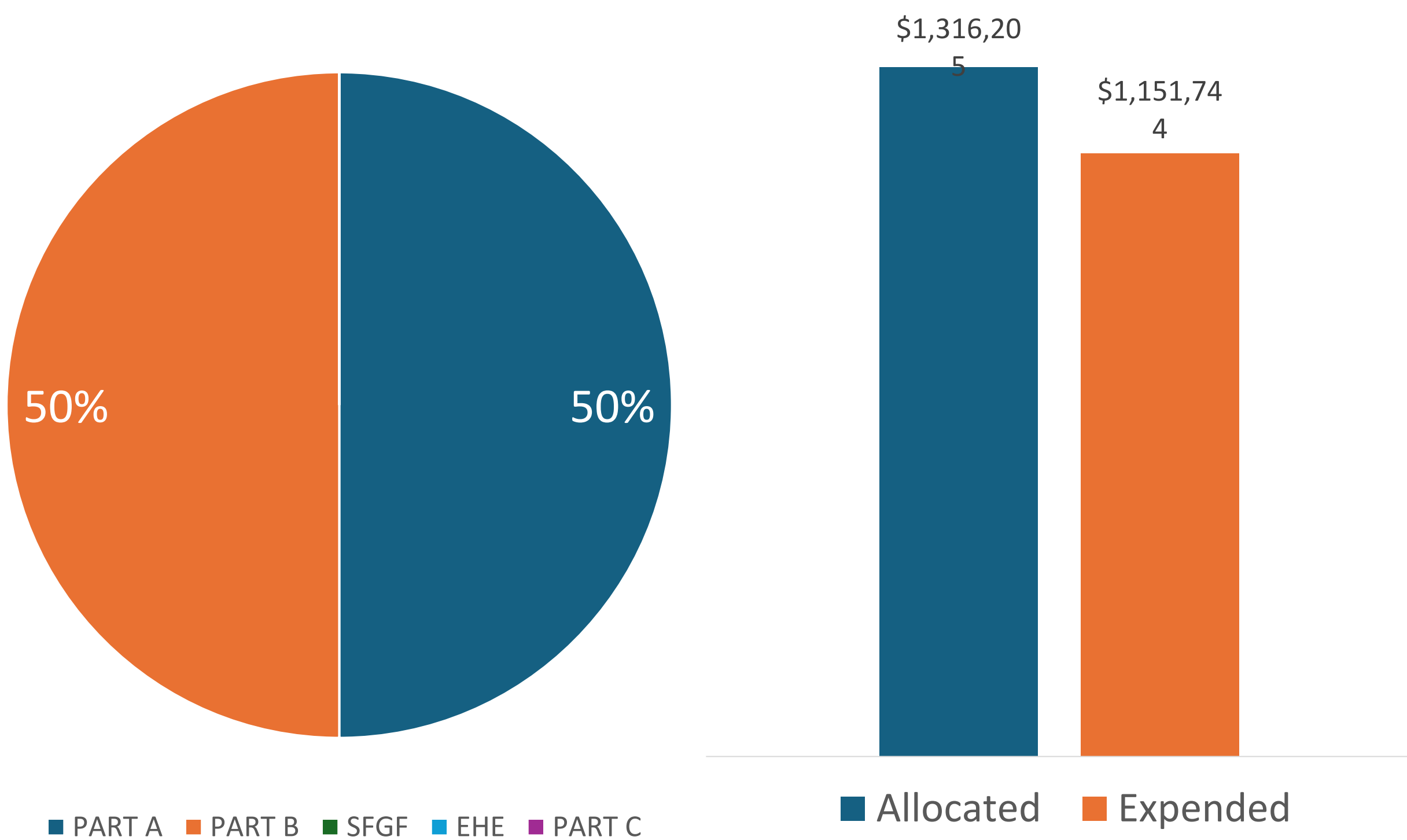


Program provides culturally competent, skilled home health services, including Registered Nurse and Masters-level Social Work Case Management, Home Health Aide and Homemaker services to prevent hospitalizations and maintain clients in their homes. Services are provided in the community, to an acutely ill and often, homebound population, throughout the city. Home Care Services are provided to clients who do not have access to HISS through Med-iCal (i.e. clients with a large Medi-Cal share of cost, without Medi-Cal).

Deliverables

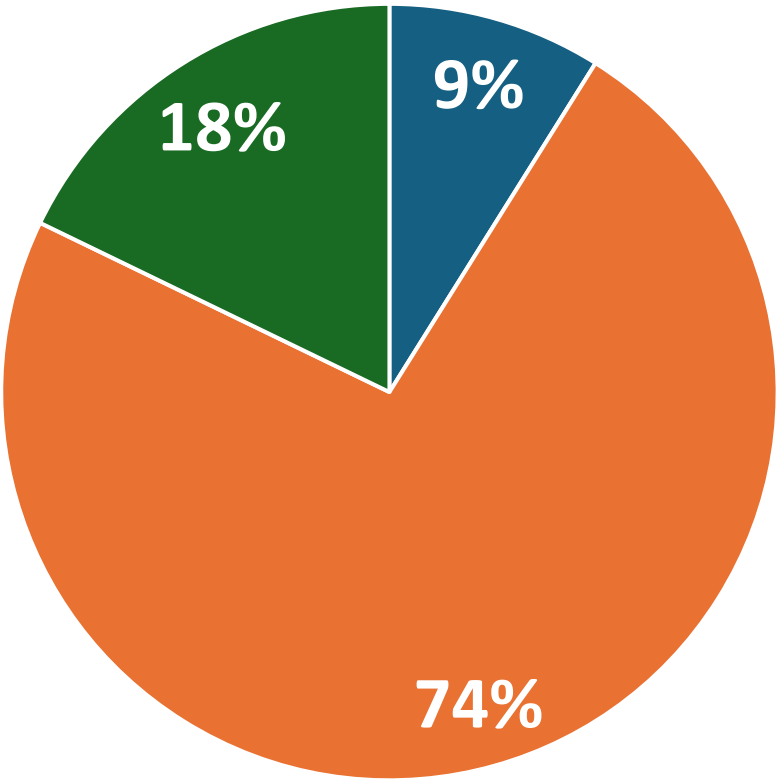


Budget



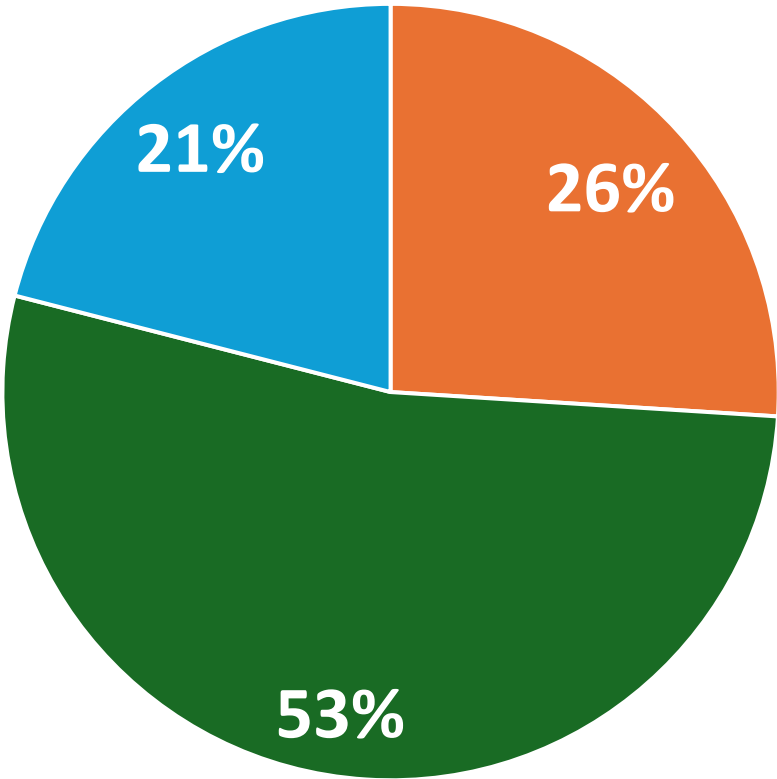
Client Demographics

Gender Identity



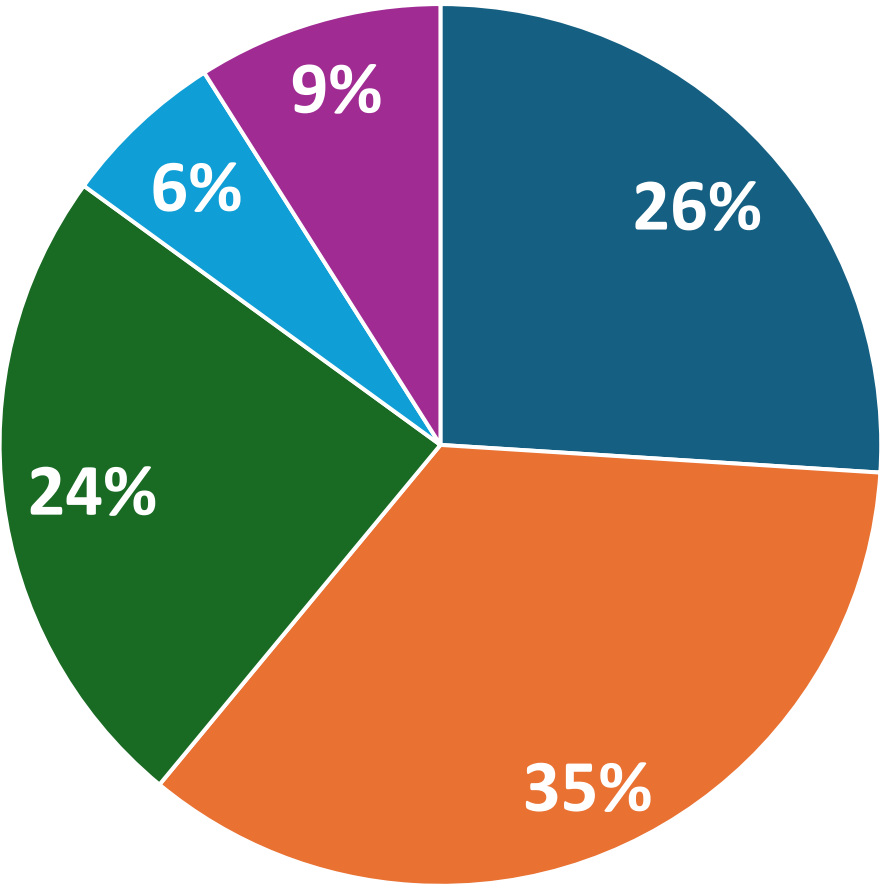
Cis Women Cis Men Trans Women

Age



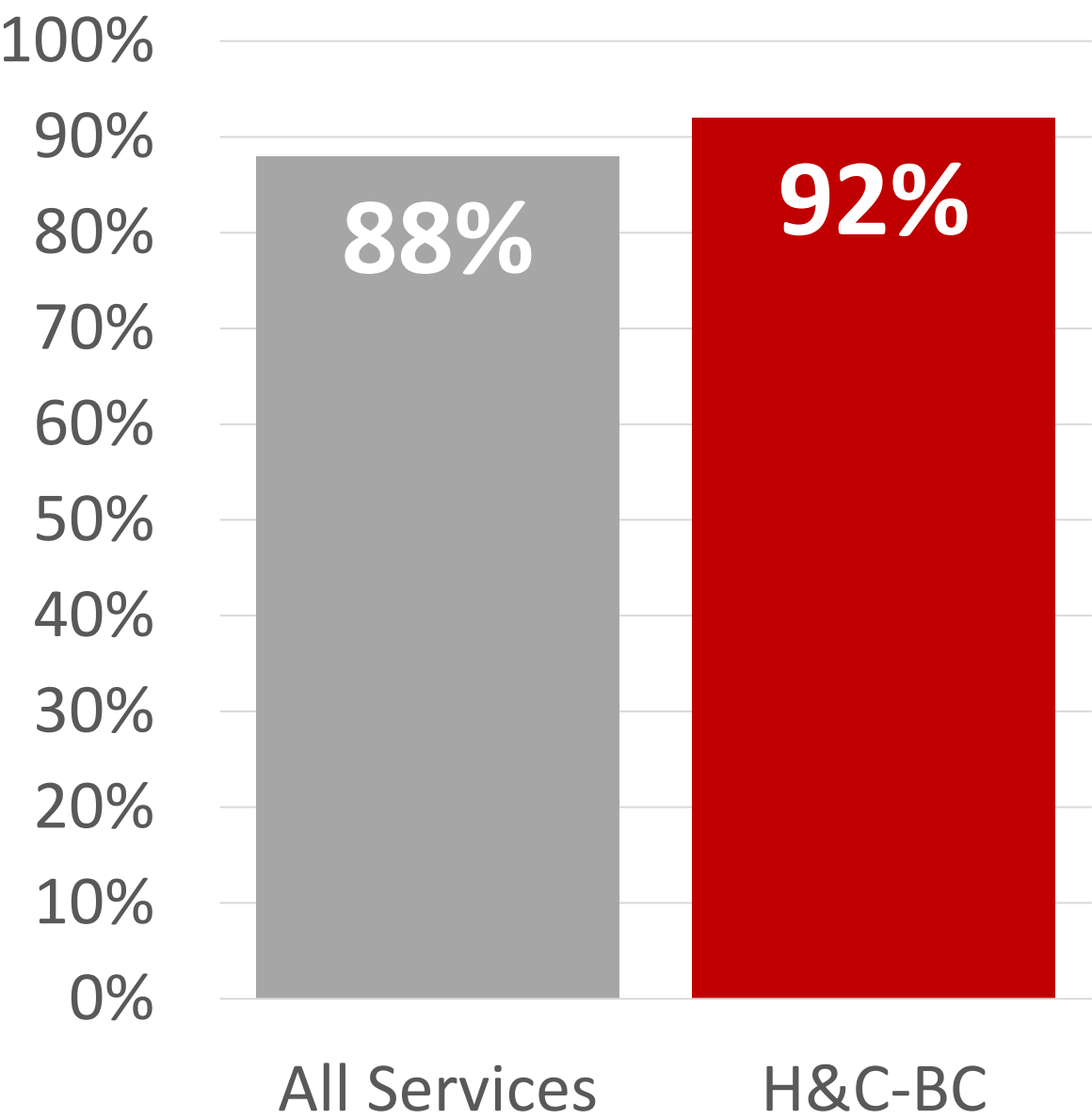
0-24 25-44 45-64 65+

Race / Ethnicity



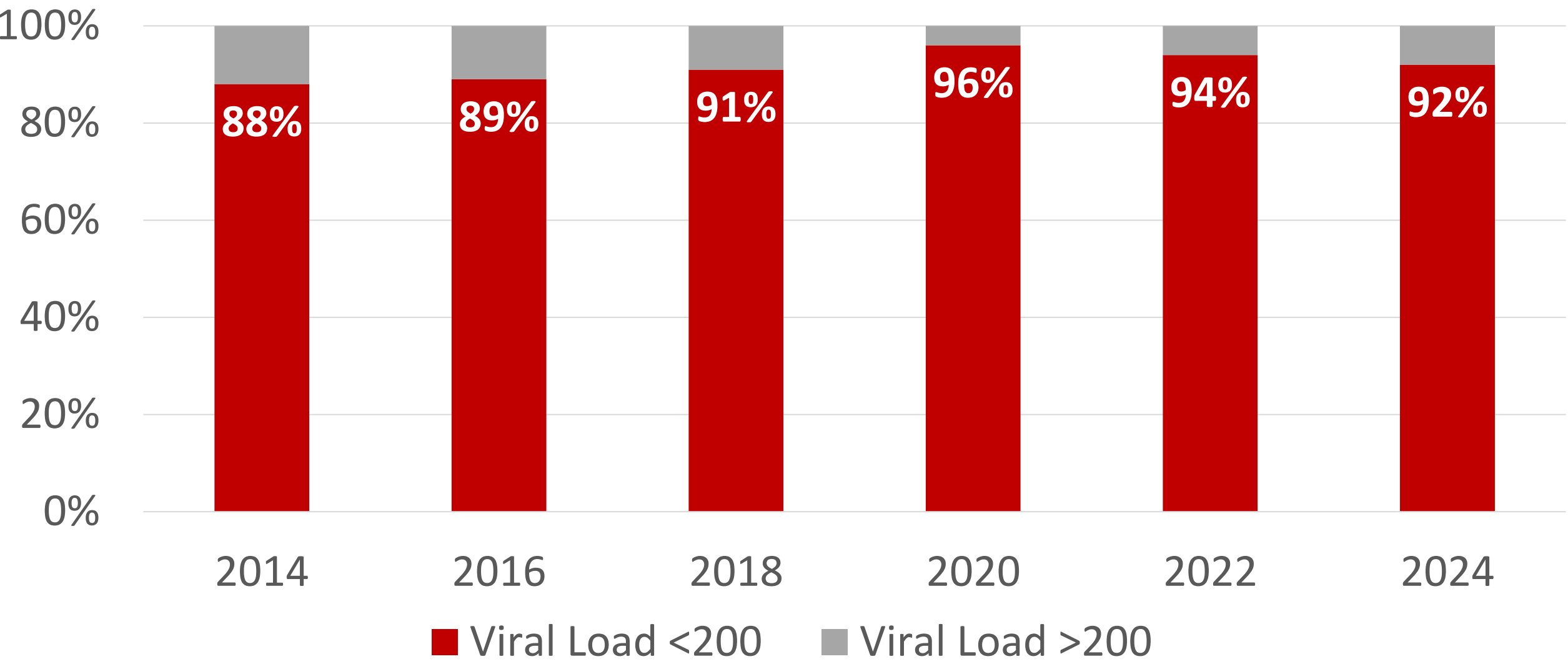
White Black & AA
Latino/e/a/x Asian & PI
Other

Viral Suppression

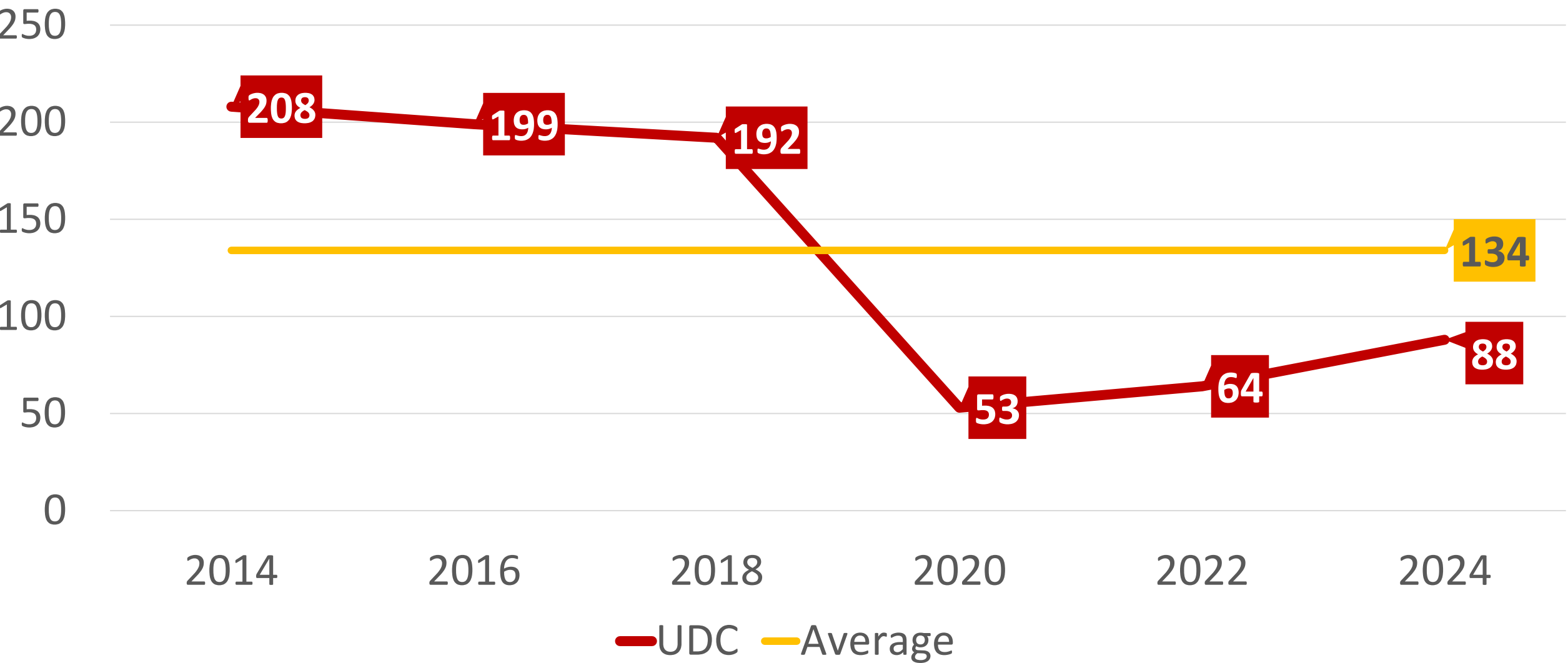


History: 2014 – 2024

Viral Suppression



Unduplicated Clients





Support Services 2024-2025



Support Services

2024 N = 5,532

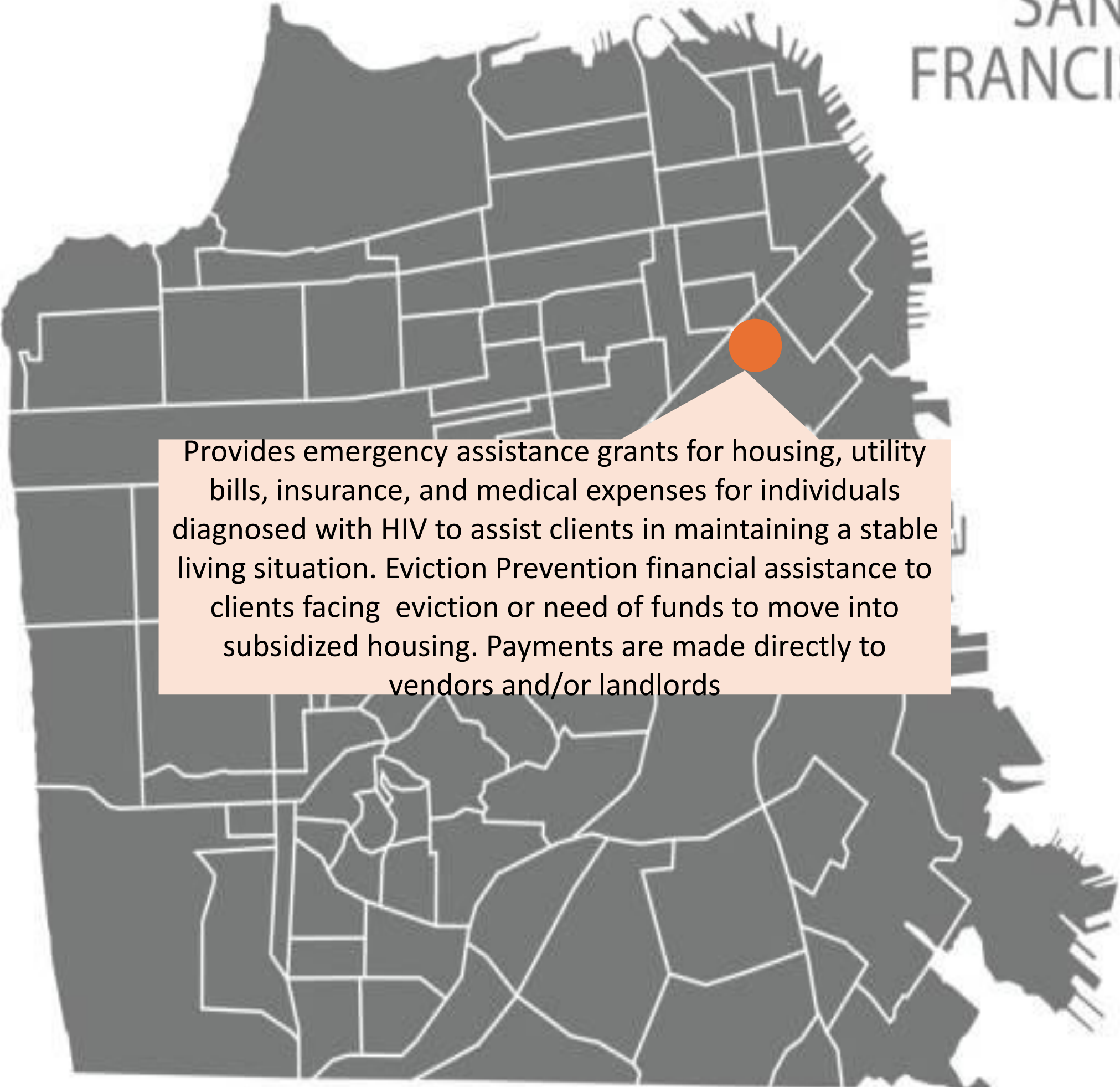
SERVICE CATEGORY (priority #)	UOS	UDC
Child Care Services (14)	0	0
Emergency Financial Assistance (1)	8,043	710
Food Bank / Home Delivered Meals (2)	355,771	895
Health Education / Risk Reduction (17)	0	0
Housing (N/A)	0	0
Linguistic Services (15)	0	0
Medical Transportation (7)	0	0
Non-Medical Case Management (6)	3,779	500
Other Professional Services – Legal (4)	3,424	443
Outreach (8)	3,851	505
Psychosocial Support (3)	15,483	635
Rehabilitation Services (12)	0	0
Ref. for Health Care & Support Serv. (13)	0	0
Residential Mental Health (5)	901	12
Respite Care (16)	0	0
Substance Abuse / Rehabilitation (10)	0	0

Emergency Financial Assistance

Priority Number: 1
Support Services

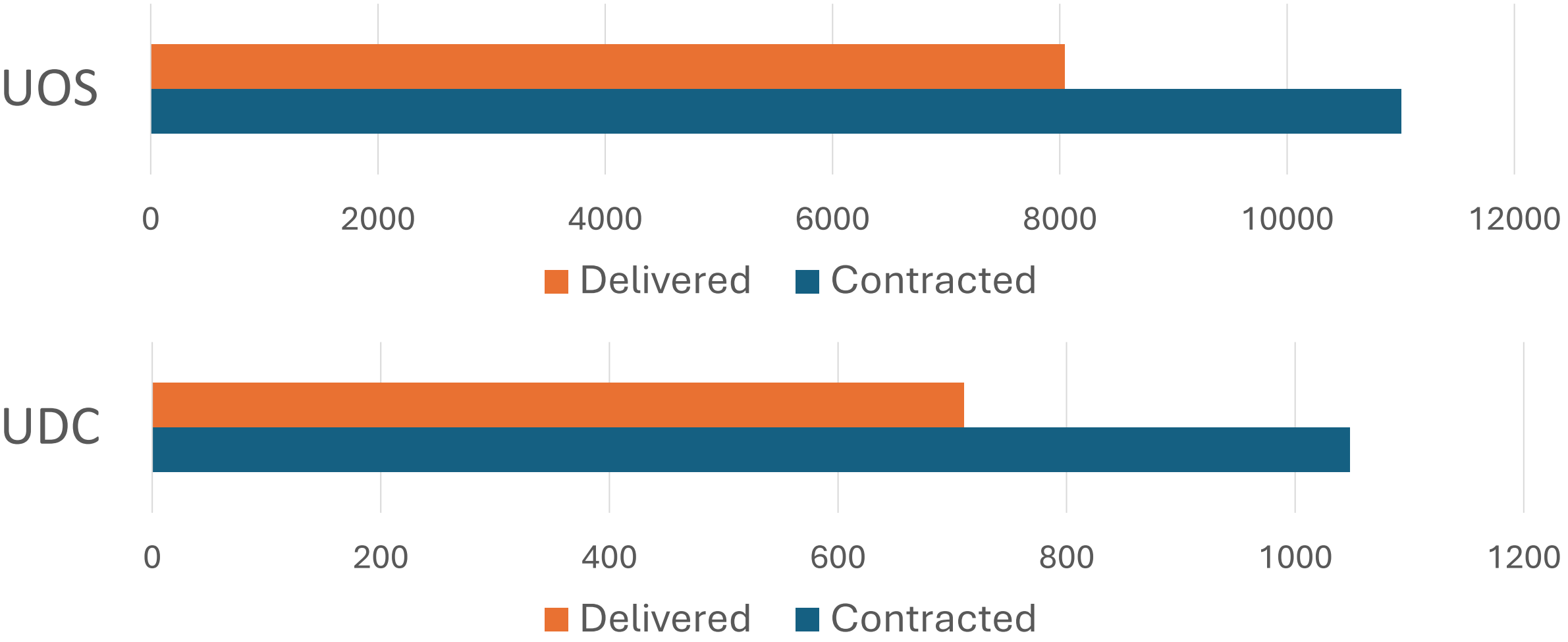
Provision of short-term, one-time payments to agencies or establishment of voucher programs to assist with emergency expenses related to essential utilities, housing, food (including groceries, food vouchers, and food stamps), and medication when other resources are not available.

SAN
FRANCISCO

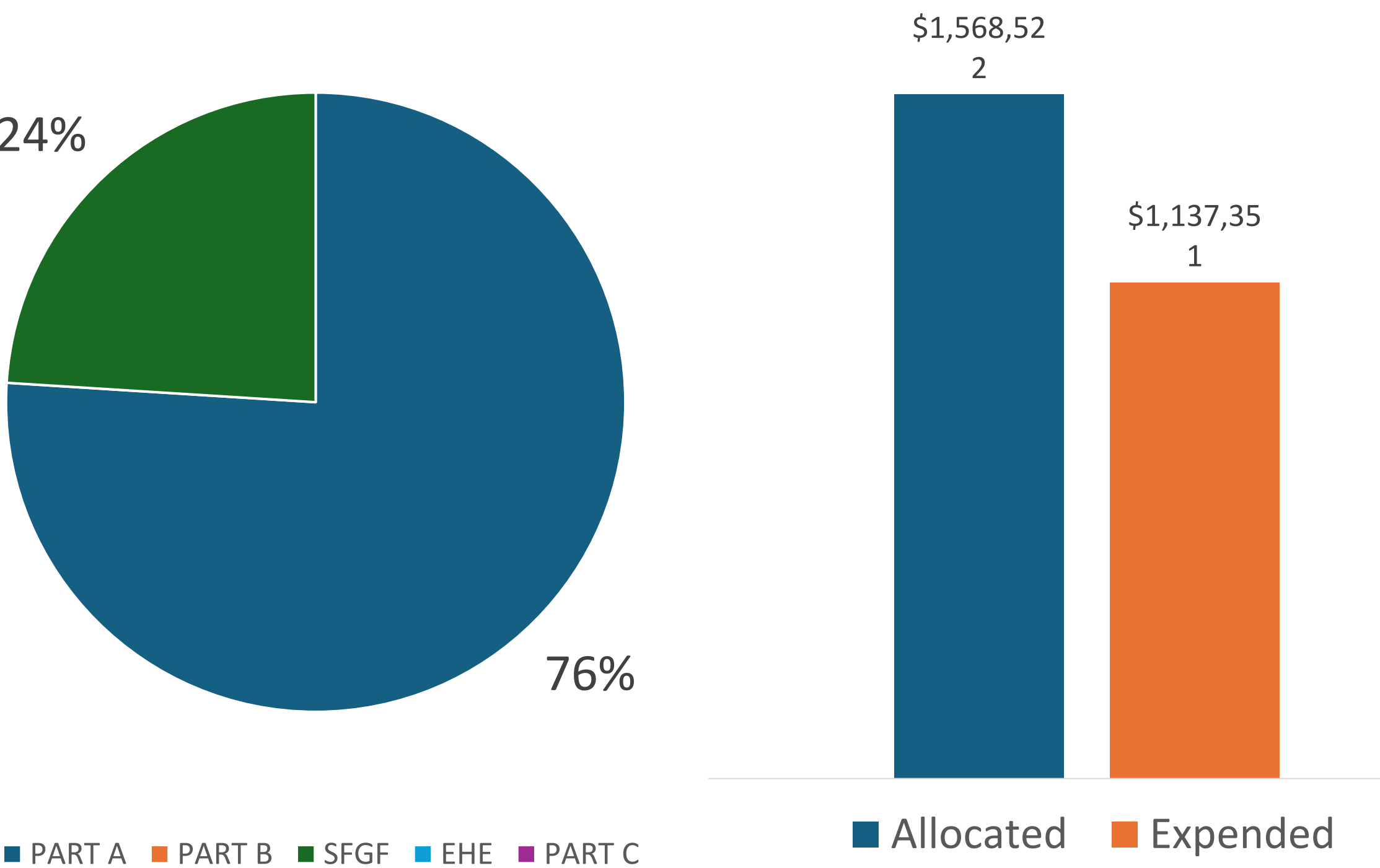


Provides emergency assistance grants for housing, utility bills, insurance, and medical expenses for individuals diagnosed with HIV to assist clients in maintaining a stable living situation. Eviction Prevention financial assistance to clients facing eviction or need of funds to move into subsidized housing. Payments are made directly to vendors and/or landlords

Deliverables

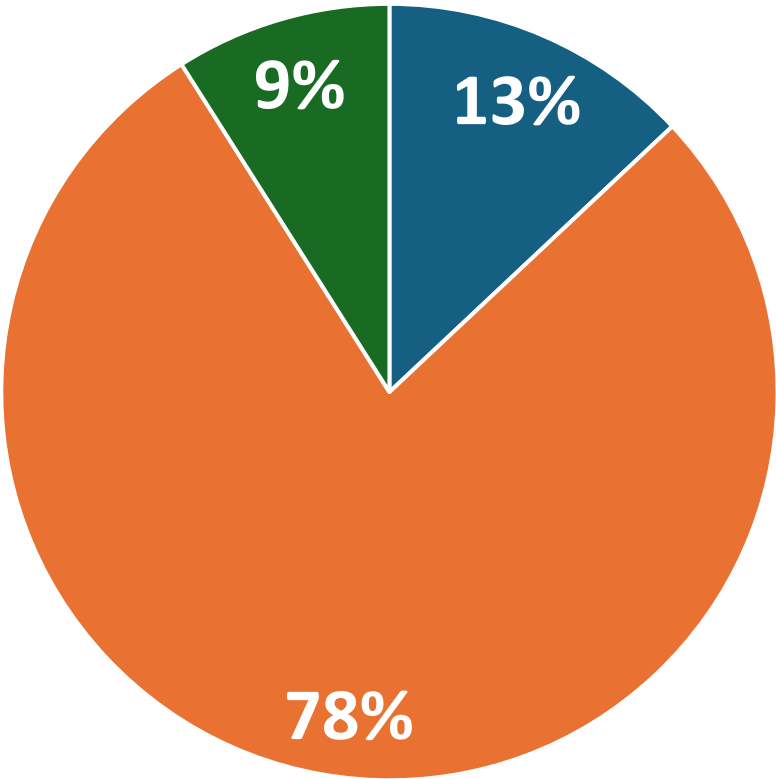


Budget



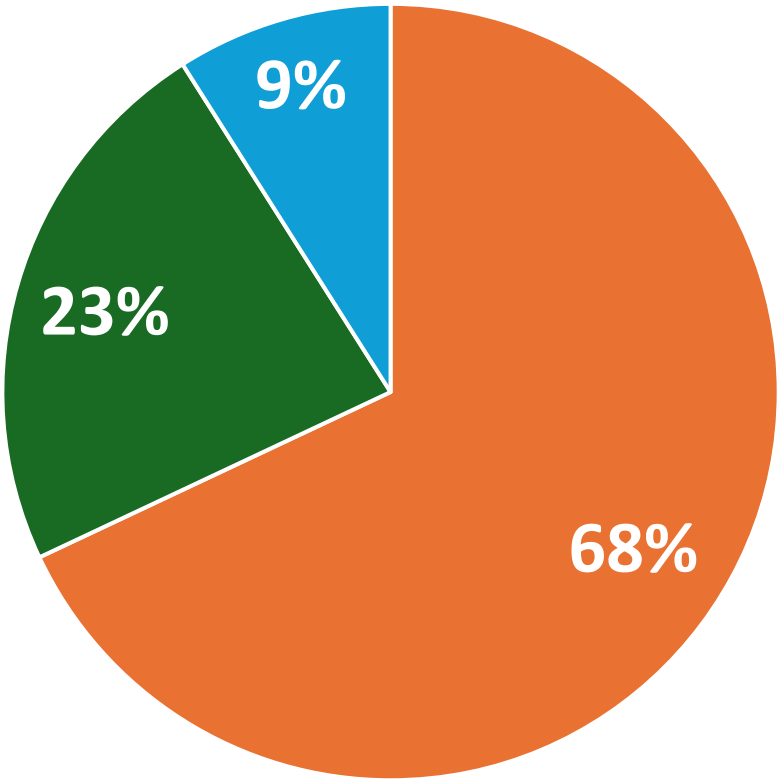
Client Demographics

Gender Identity



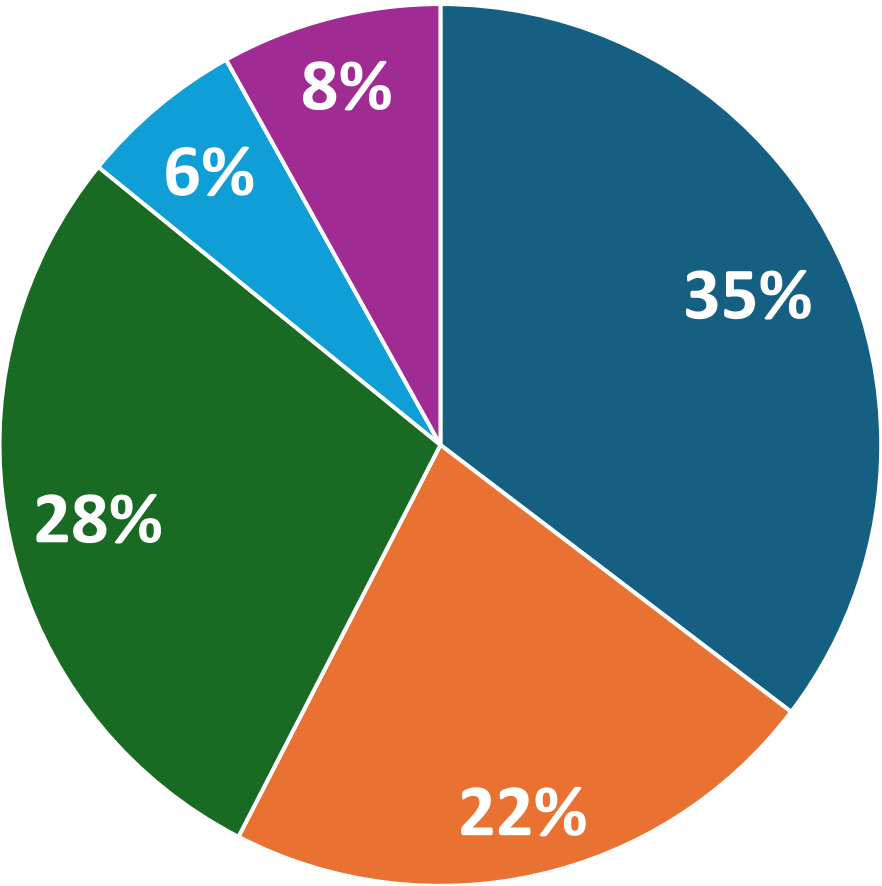
Cis Women Cis Men Trans Women

Age



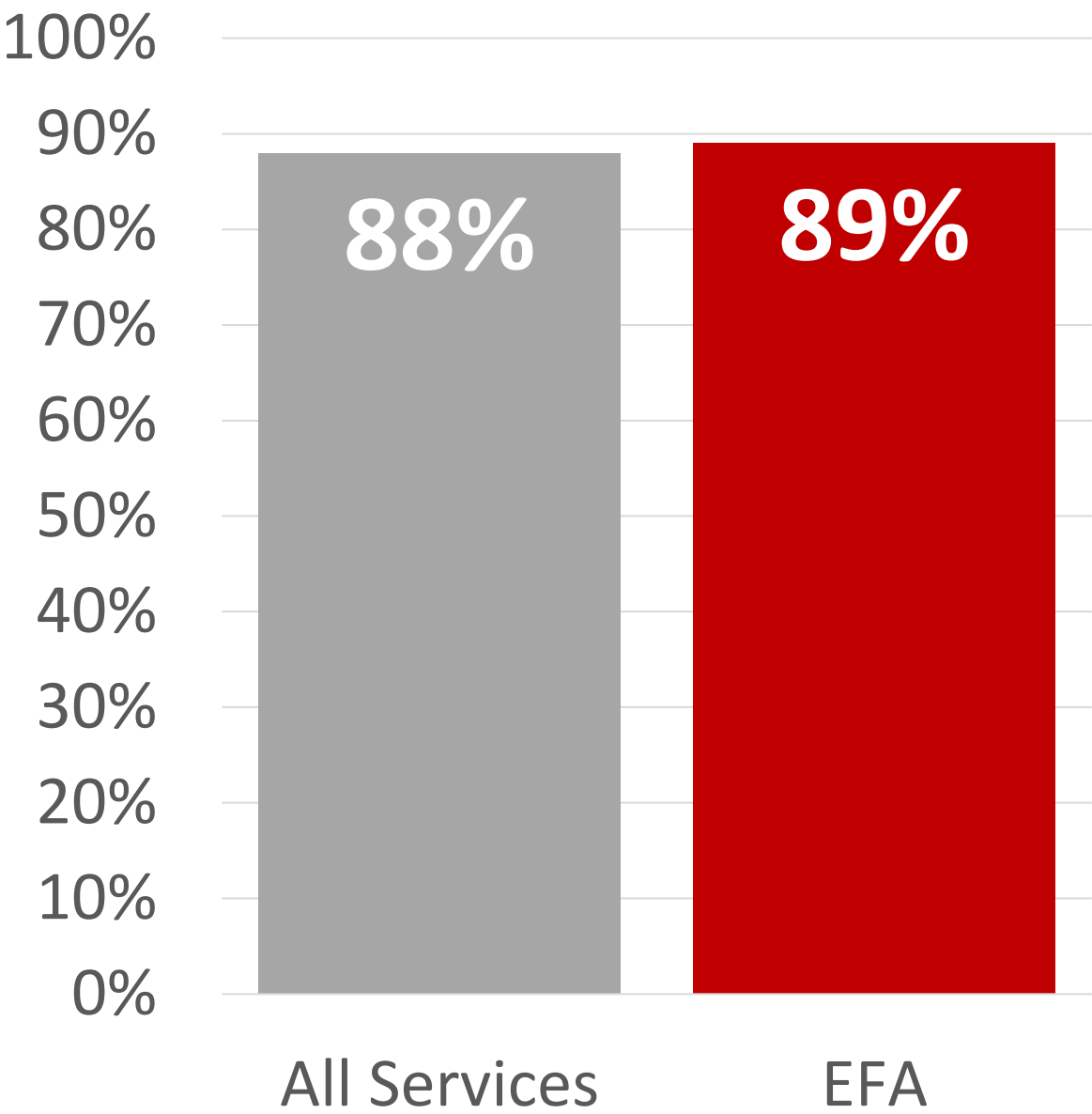
0-24 25-44 45-64 65+

Race / Ethnicity

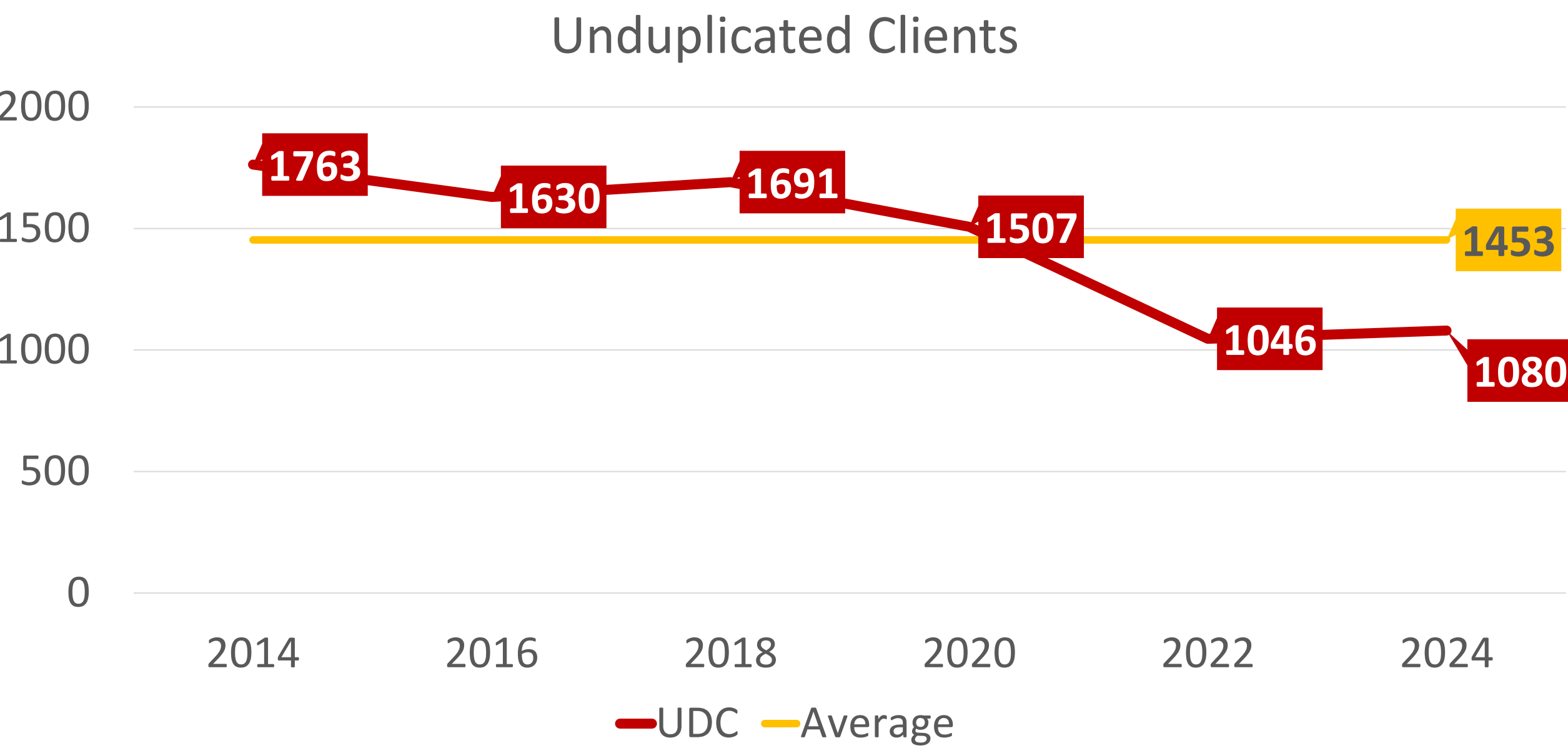
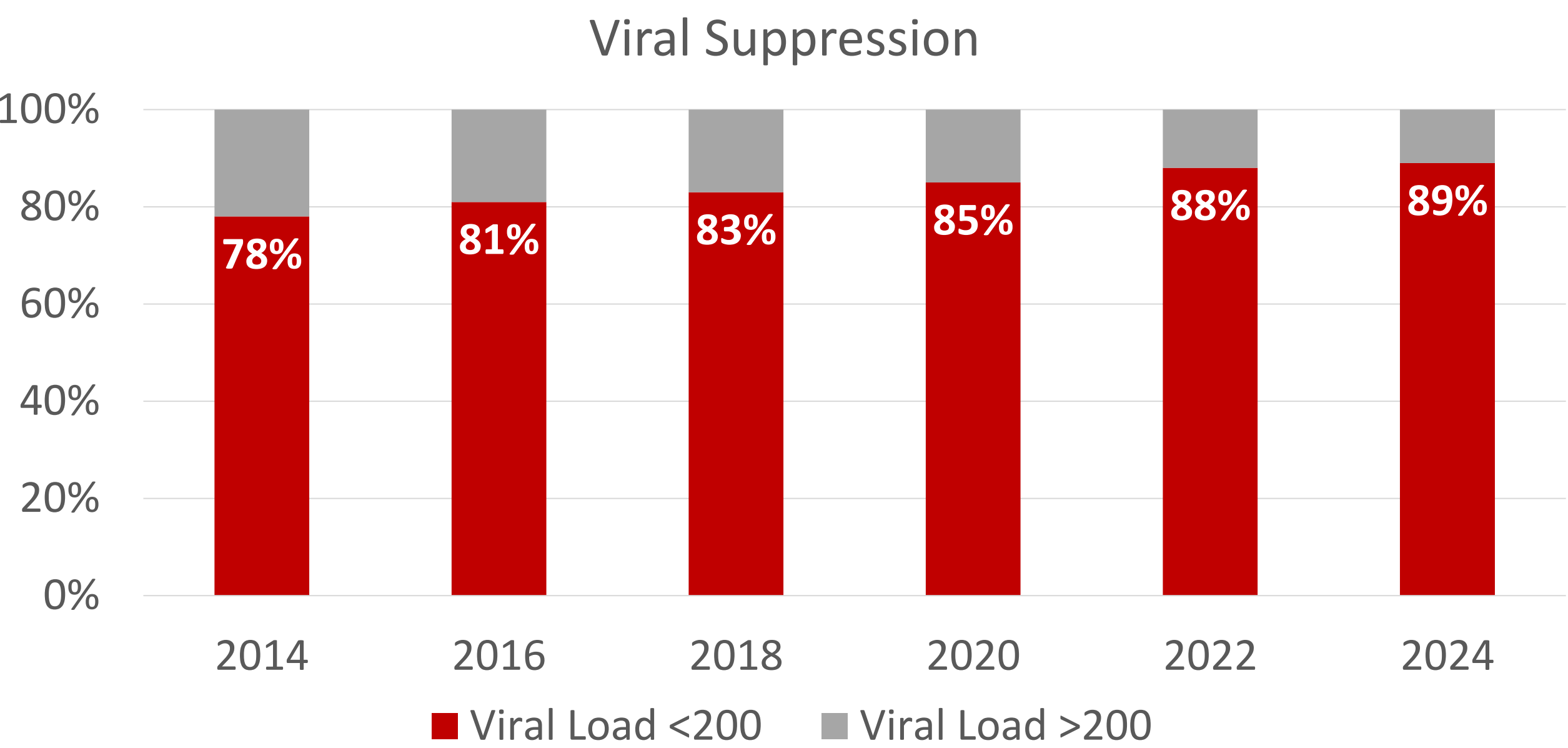


White Black & AA
Latino/e/a/x Asian & PI
Other

Viral Suppression



History: 2014 - 2024

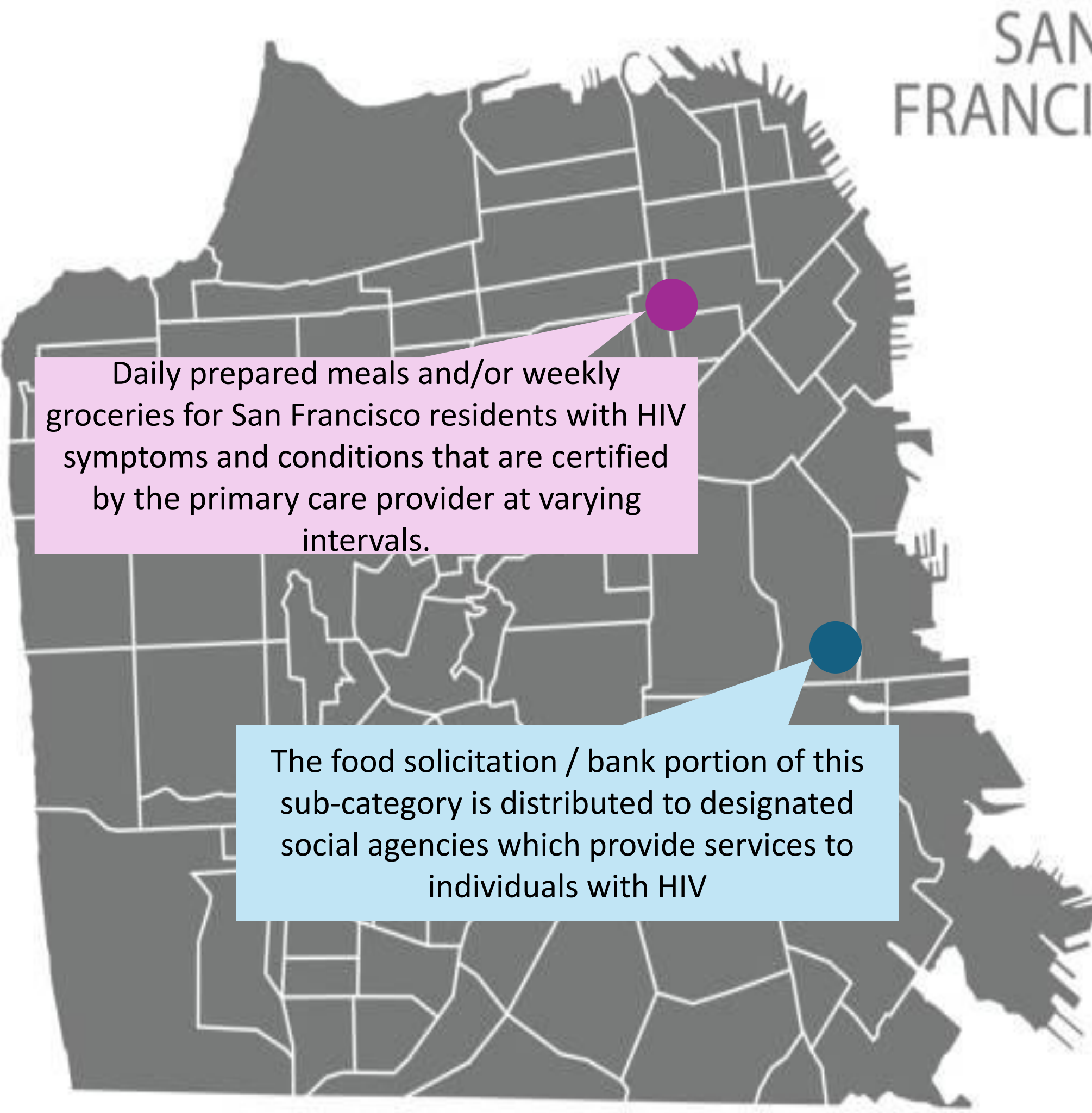


Food Bank / Delivered Meals

Priority Number: 2
Support Services

Services provided includes prepared meals, groceries, and nutrition education under the supervision of a Registered Dietitian; food solicitation and a food bank for agencies that feed their HIV clients. Services include congregate meals and nutritional counseling. A weekly selection of groceries that meets one-third of the weekly nutritional requirements for persons living with HIV; or various grocery items solicited through the food bank and distributed by HIV service agencies. Hot or frozen prepared meals that meet one-third of the daily nutritional requirements for persons living with HIV. Clients can choose hot or frozen meals, home-delivered or picked-up, daily or

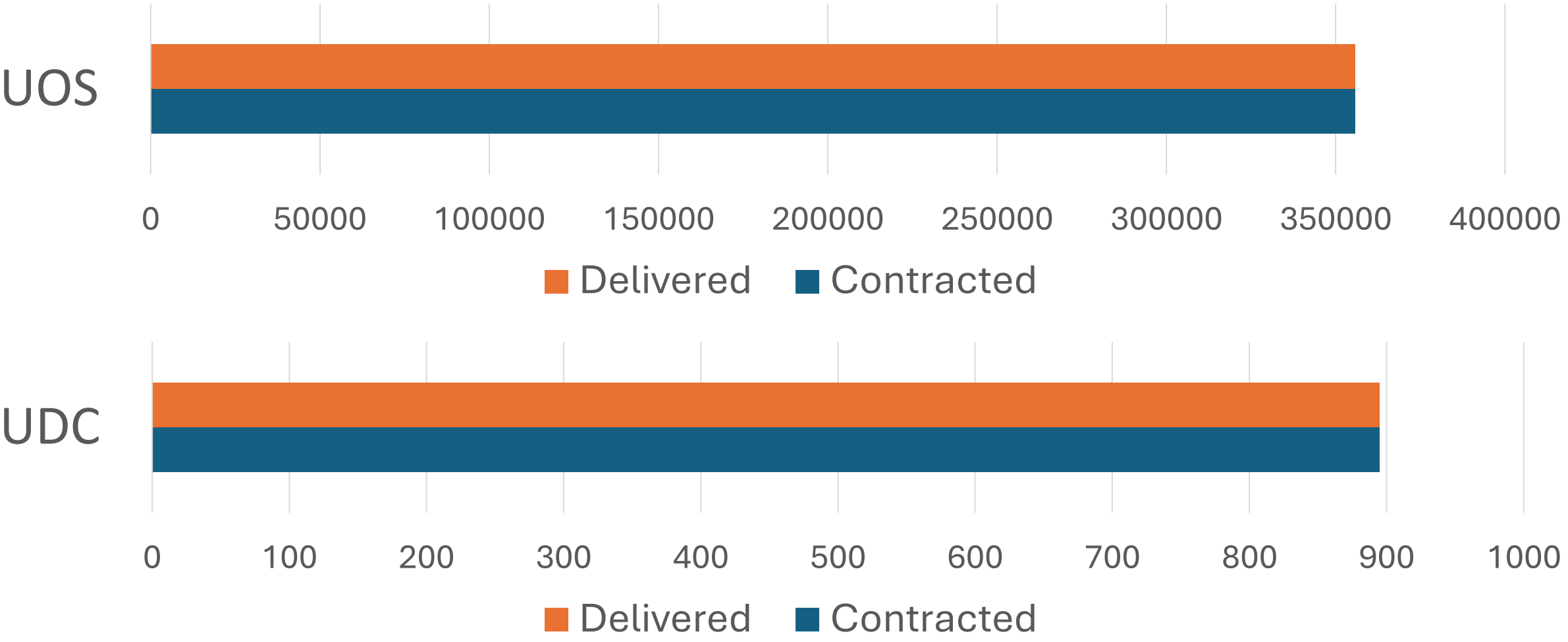
SAN
FRANCISCO

A grayscale map of San Francisco showing district boundaries. Two colored dots are placed on the map: a purple dot in the northern part of the city and a blue dot in the southern part. Callout boxes with colored backgrounds point to these dots.

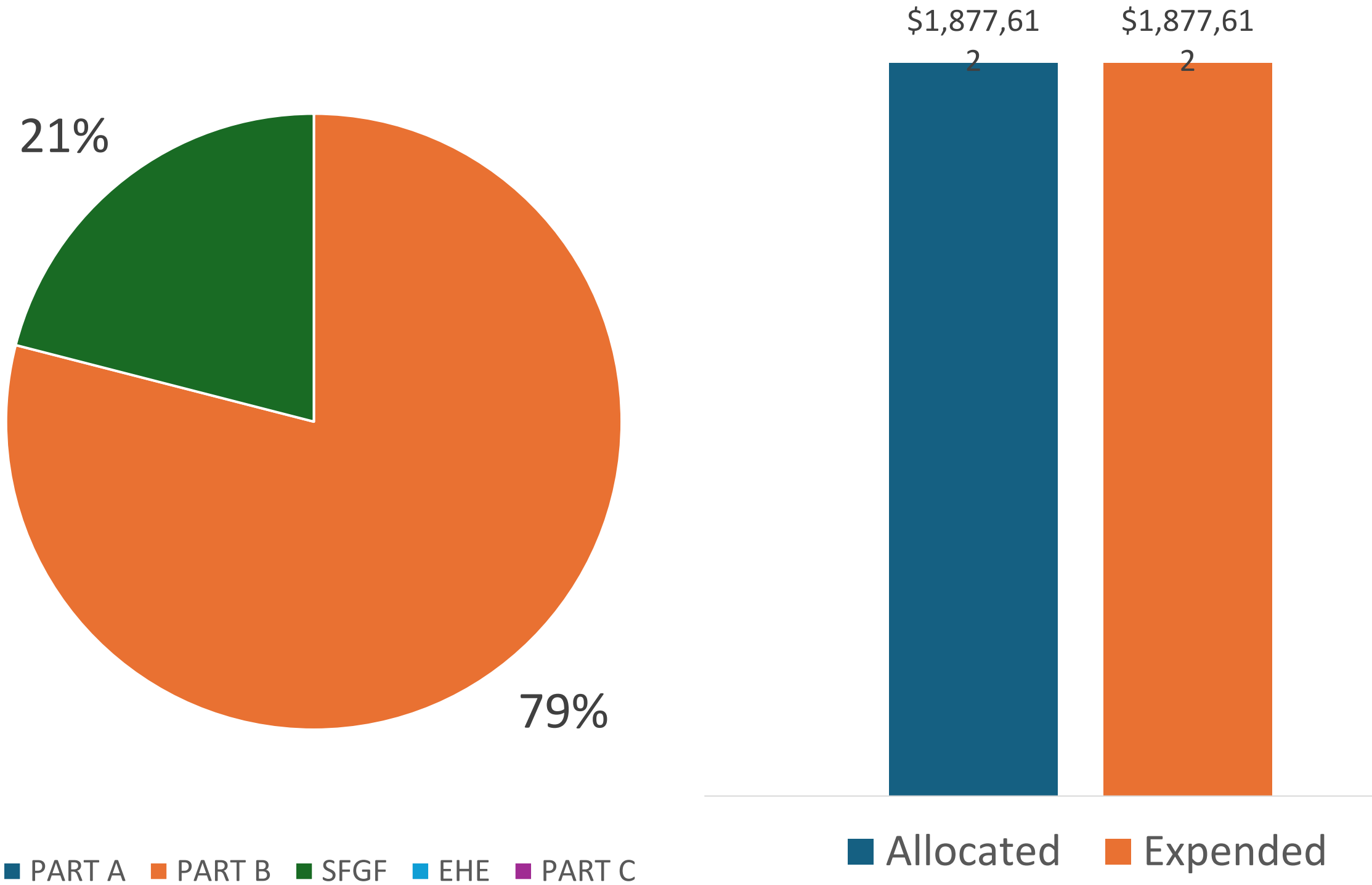
Daily prepared meals and/or weekly groceries for San Francisco residents with HIV symptoms and conditions that are certified by the primary care provider at varying intervals.

The food solicitation / bank portion of this sub-category is distributed to designated social agencies which provide services to individuals with HIV

Deliverables

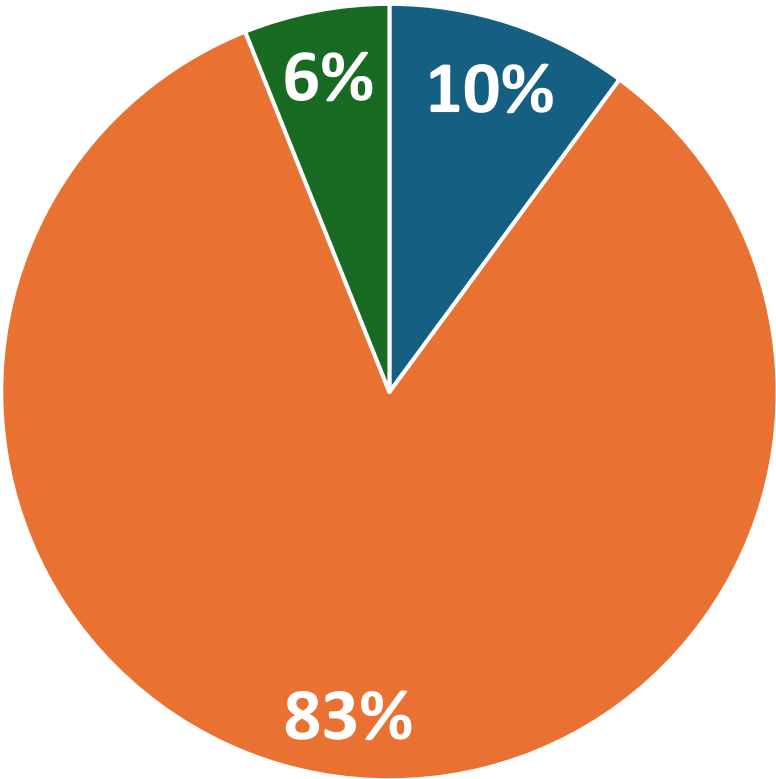


Budget



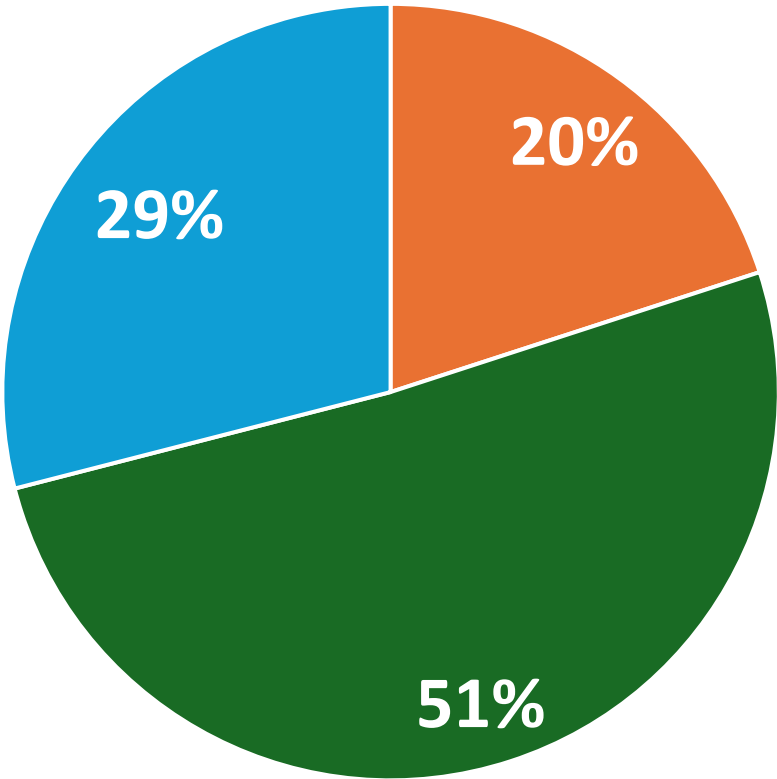
Client Demographics

Gender Identity



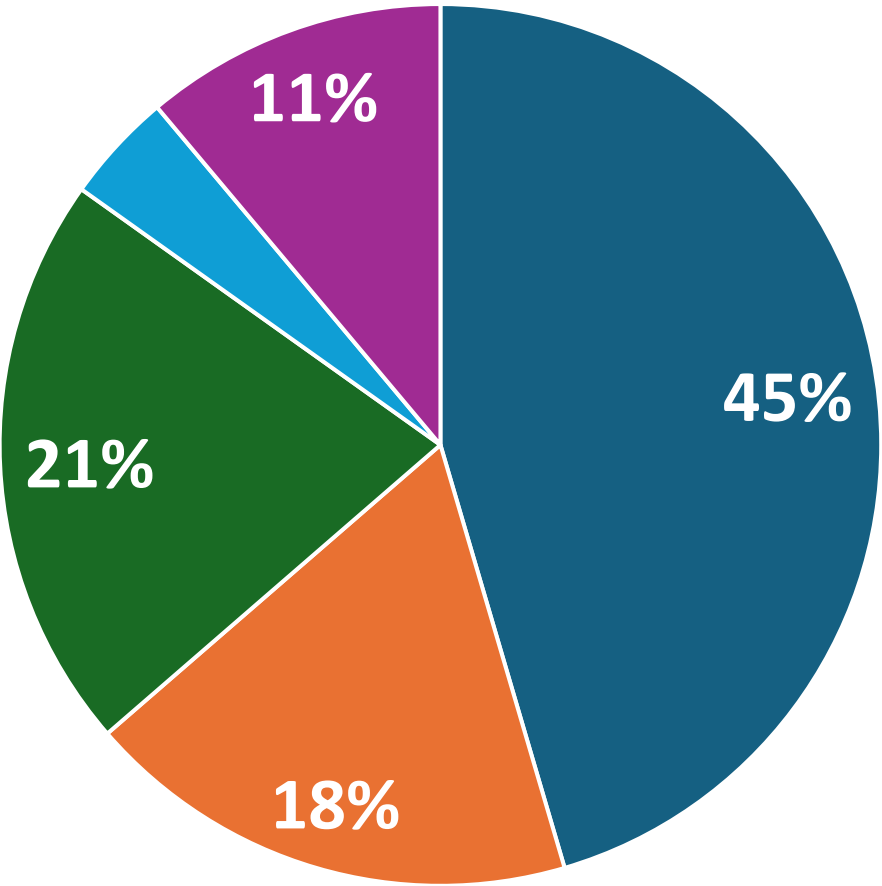
Cis Women Cis Men Trans Women

Age



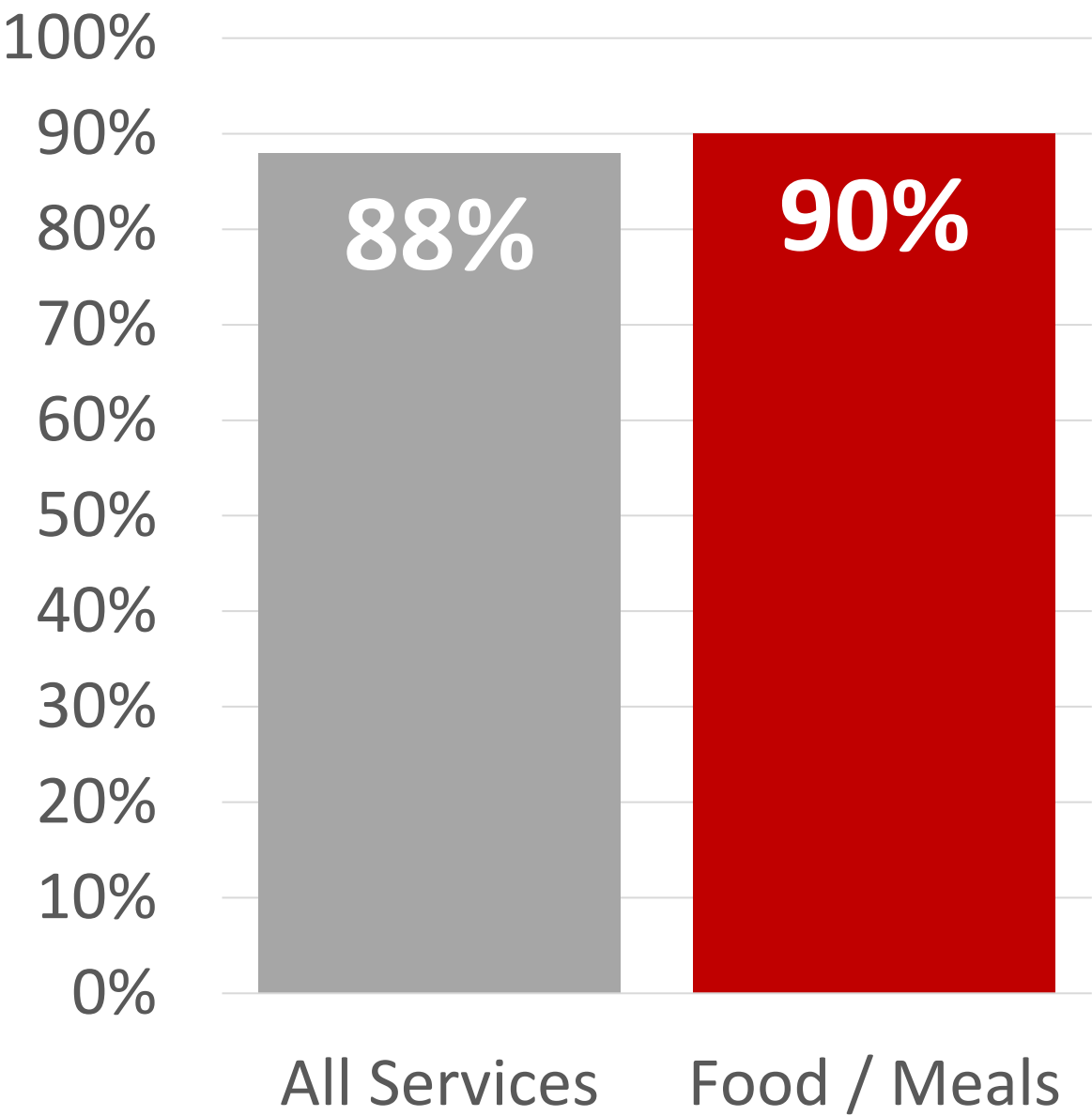
0-24 25-44 45-64 65+

Race / Ethnicity



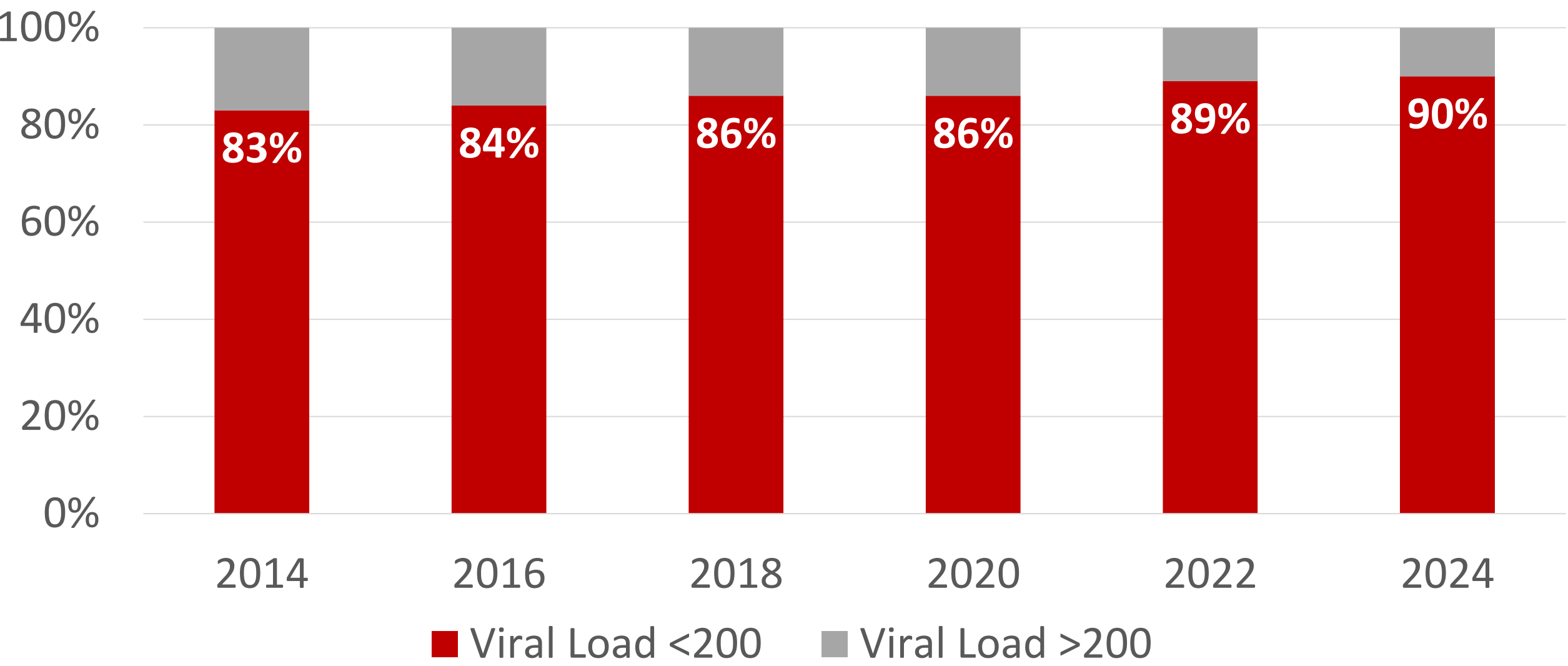
White Black & AA
Latino/e/a/x Asian & PI
Other

Viral Suppression

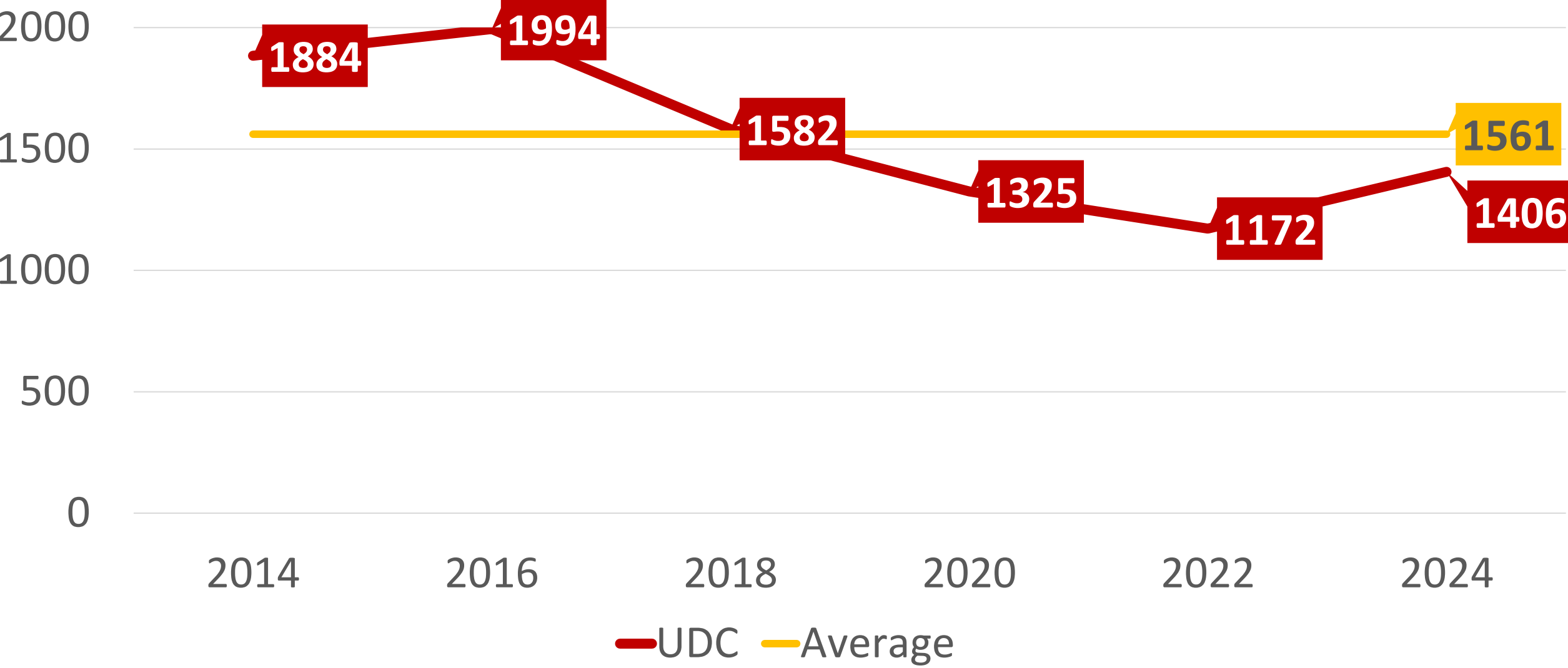


History: 2014 - 2024

Viral Suppression



Unduplicated Clients



Psychosocial Support

Services provided include support and counseling activities, child abuse and neglect counseling, HIV support groups, pastoral care, caregiver support, and bereavement counseling; this category includes nutrition counseling provided by a non-registered dietitian but excludes the provision of nutritional supplements.

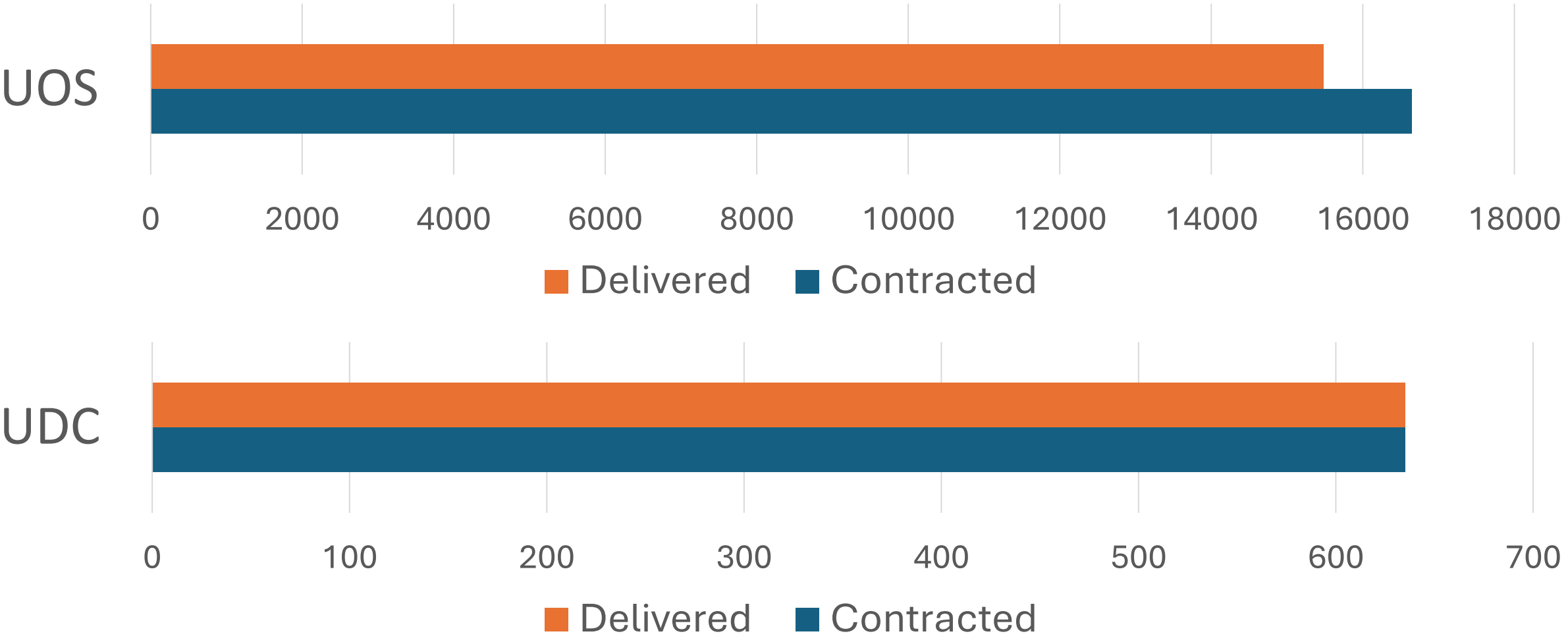
Program provides a range of psychosocial support interventions including emotional support and practical assistance, groups and educational opportunities, a drop-in center, an activities and events program, client advocacy and care navigation, health counseling, and volunteer peer support as well as other activities that promote continued engagement in care.

Program provides a collaborative support group for HIV positive heterosexually identified African American men; recruitment and outreach takes place by case managers, peer advocates or other sources. This group is available to all clients self-identifying as part of the target population. The group is facilitated by a mental health professional, with a flexible structure.

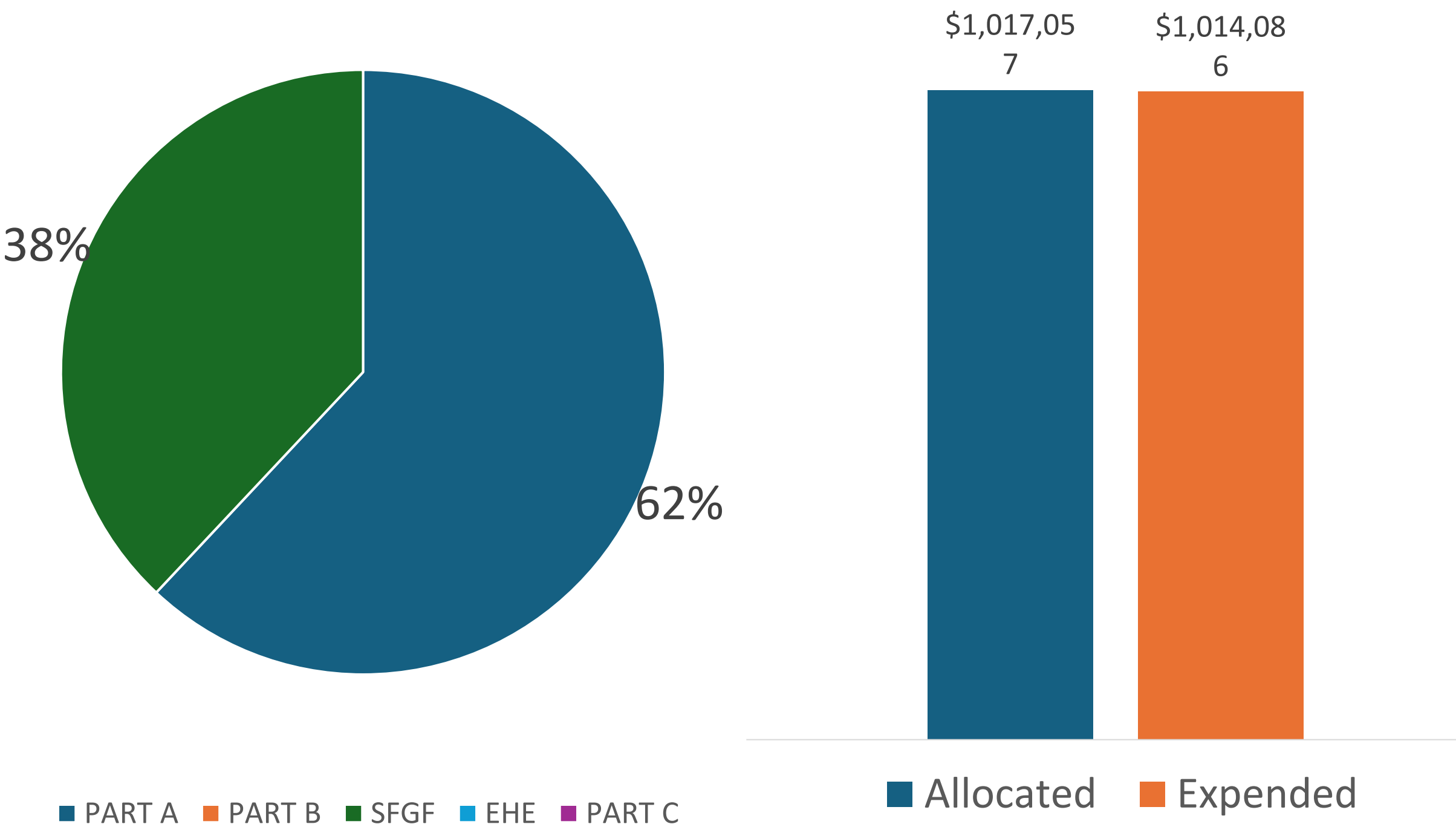
SAN
FRANCISCO

A grayscale map of San Francisco is shown in the background. Two colored circles are placed on the map: a green circle in the northern part of the city and a dark blue circle in the western part. Two callout boxes with pointers are connected to these circles. The green callout box is on the left, and the dark blue callout box is on the right.

Deliverables

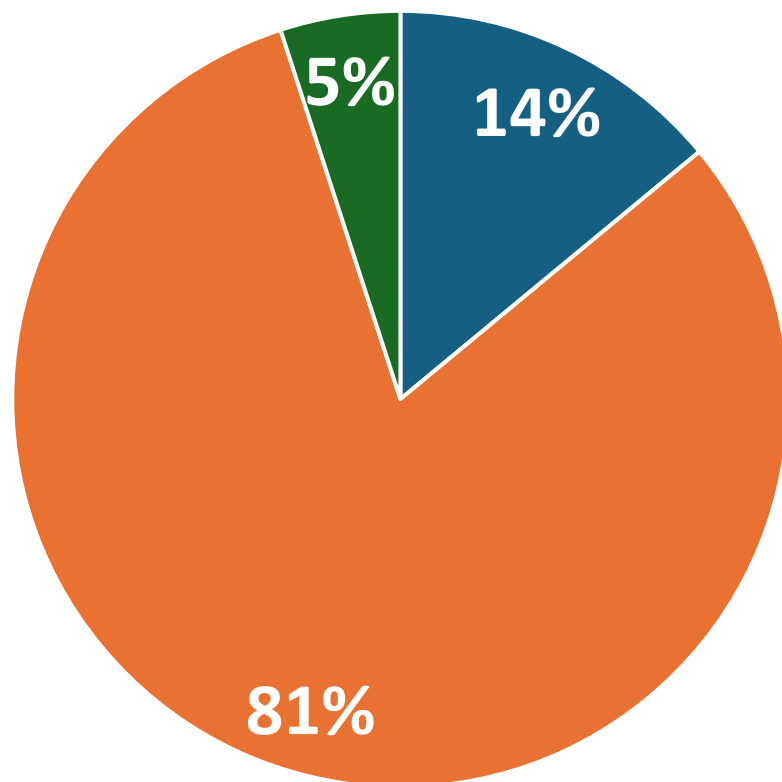


Budget



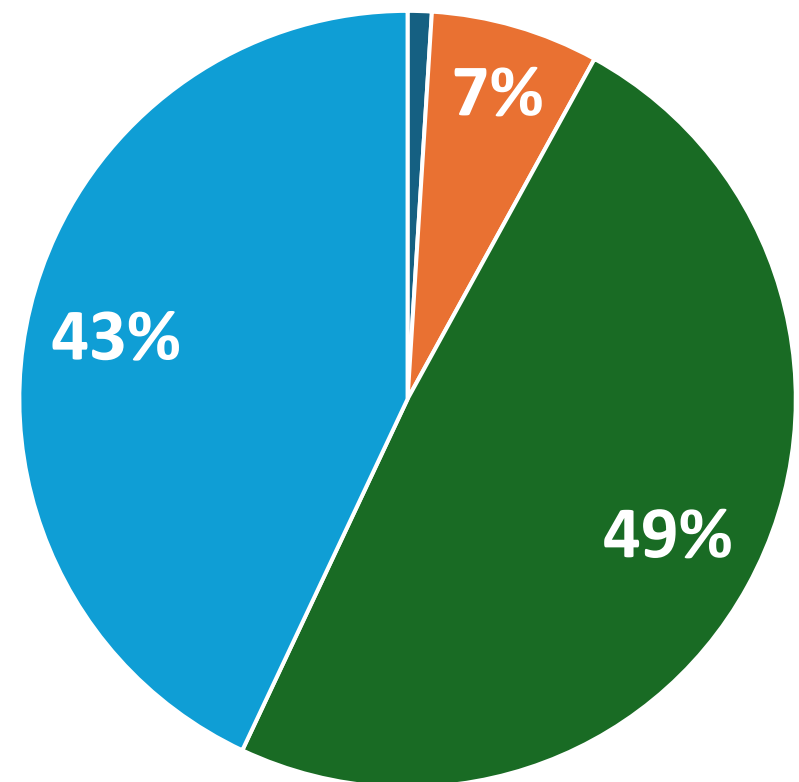
Client Demographics

Gender Identity



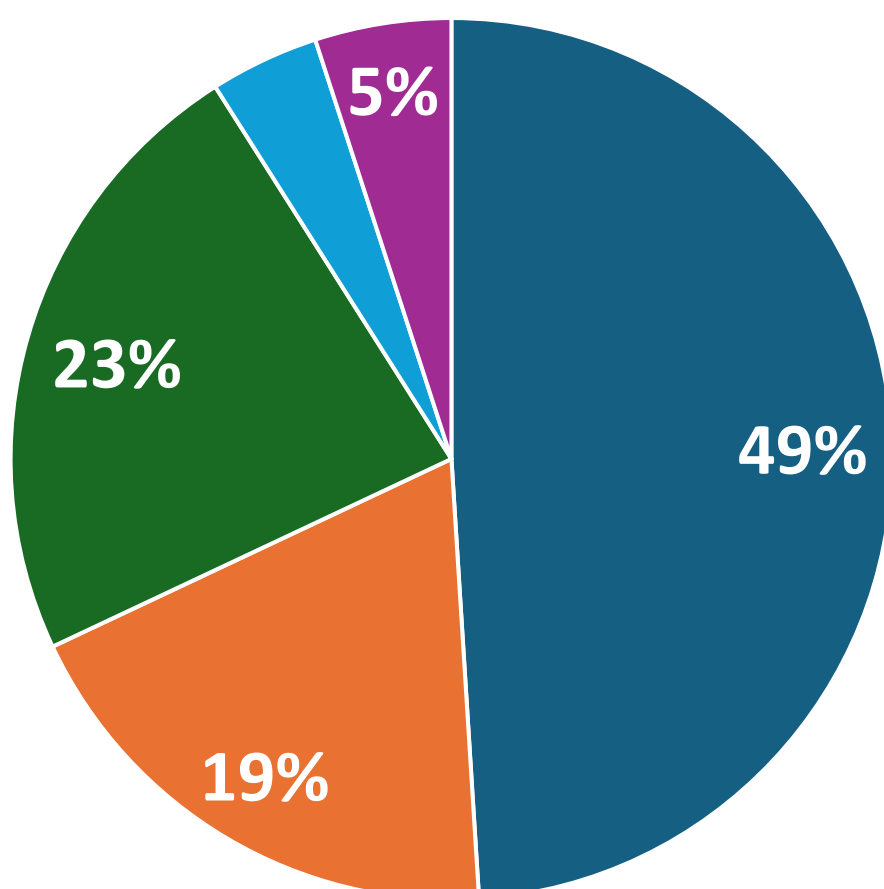
■ Cis Women ■ Cis Men ■ Trans Women

Age



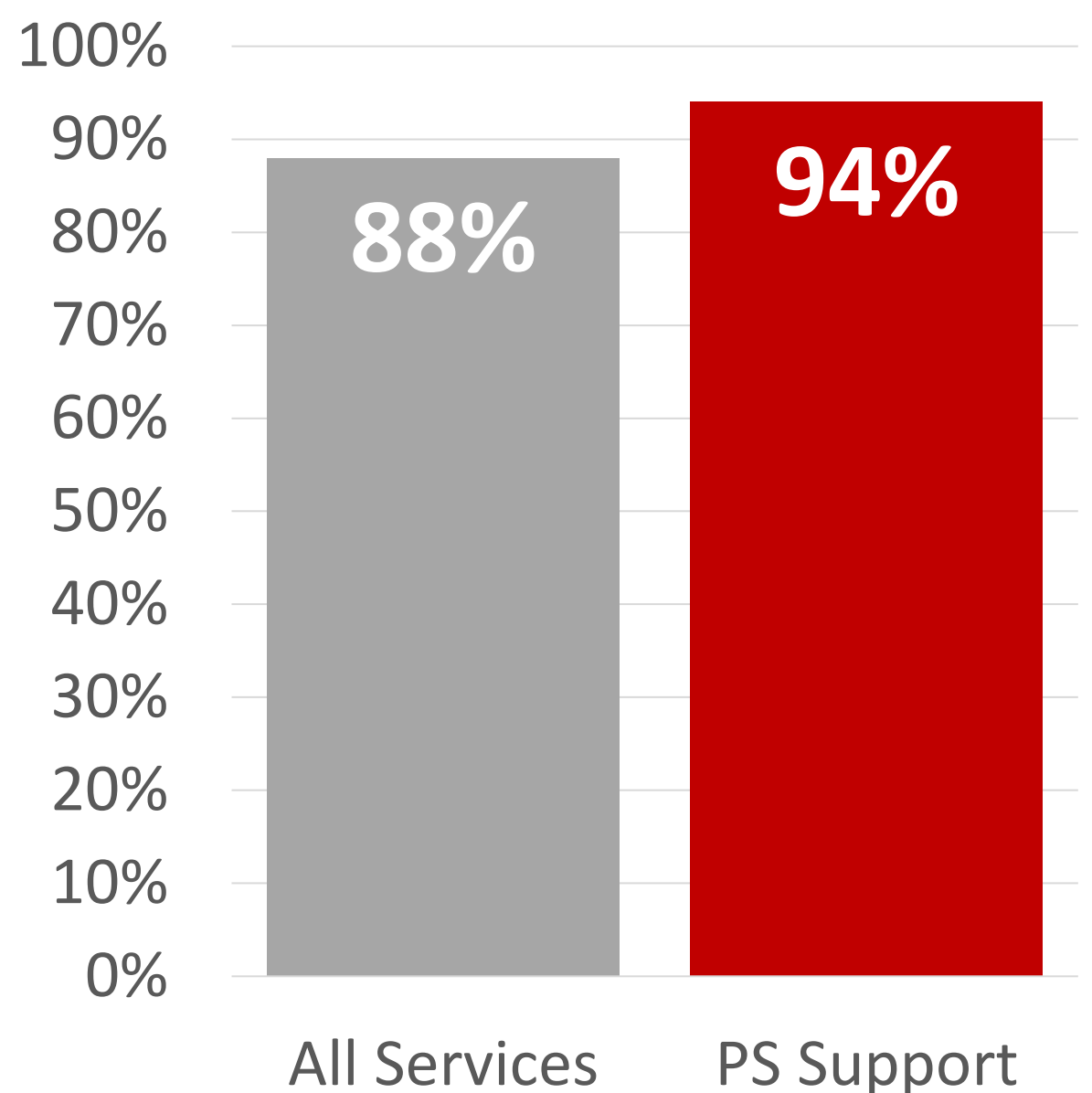
■ 0-24 ■ 25-44 ■ 45-64 ■ 65+

Race / Ethnicity



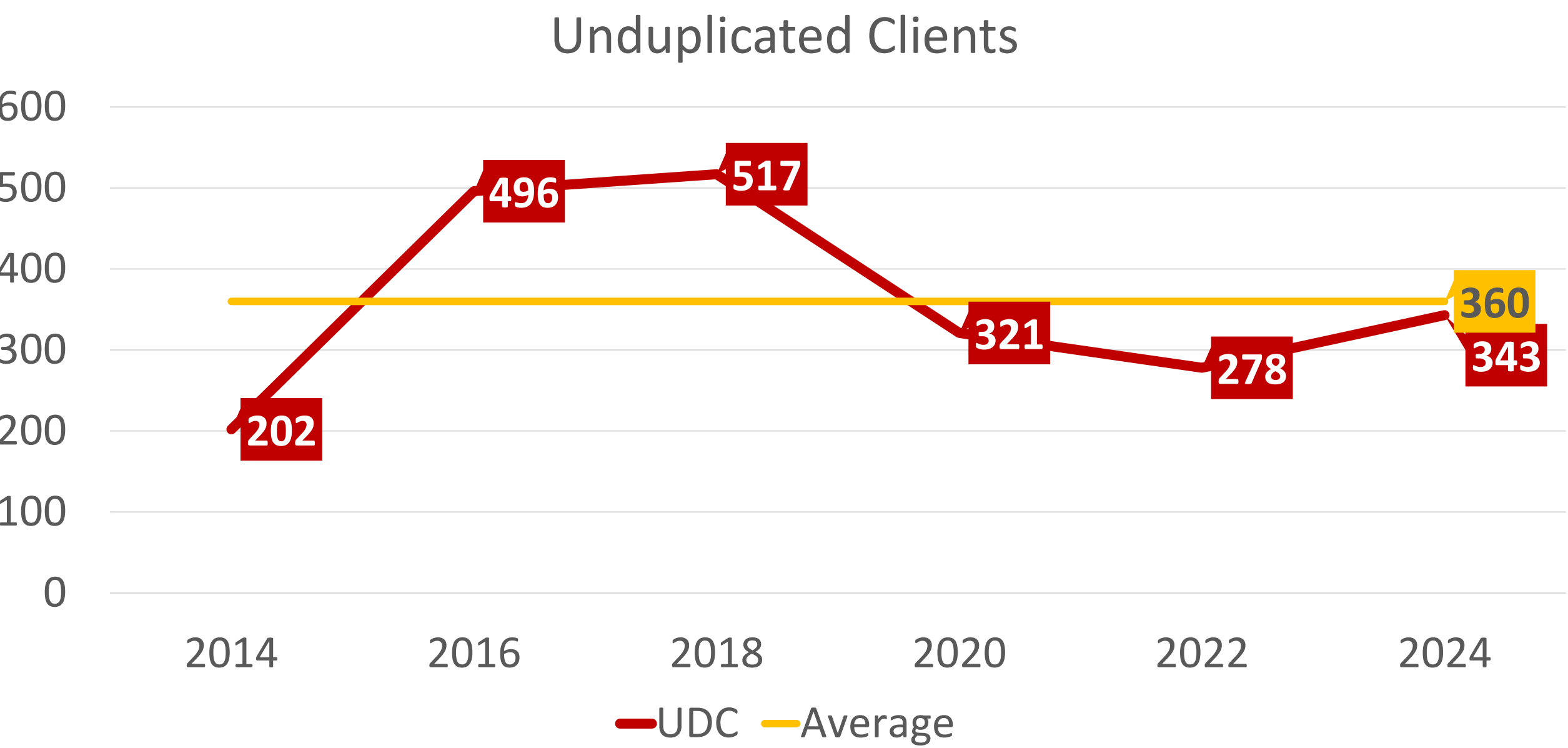
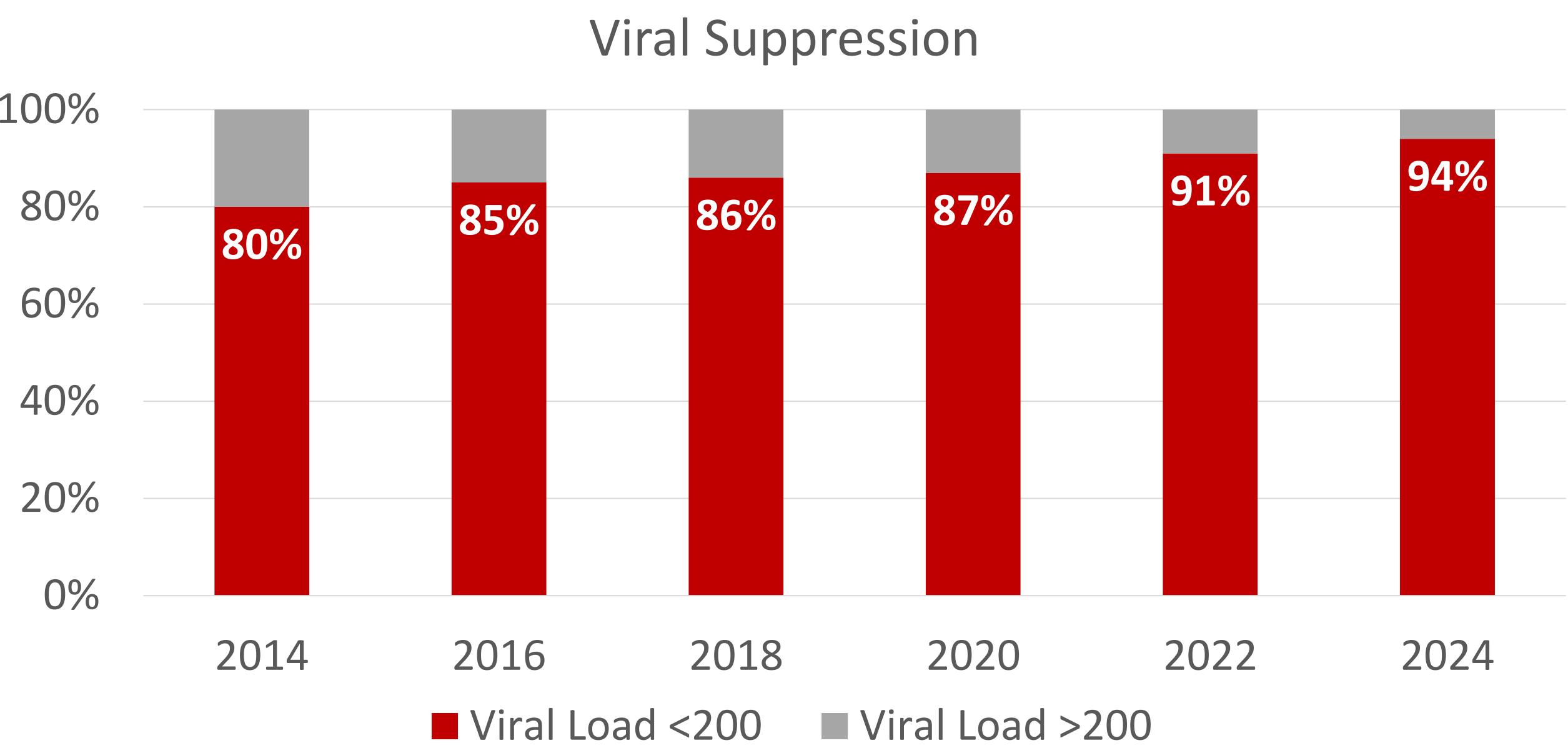
■ White ■ Black & AA
■ Latino/e/a/x ■ Asian & PI
■ Other

Viral Suppression



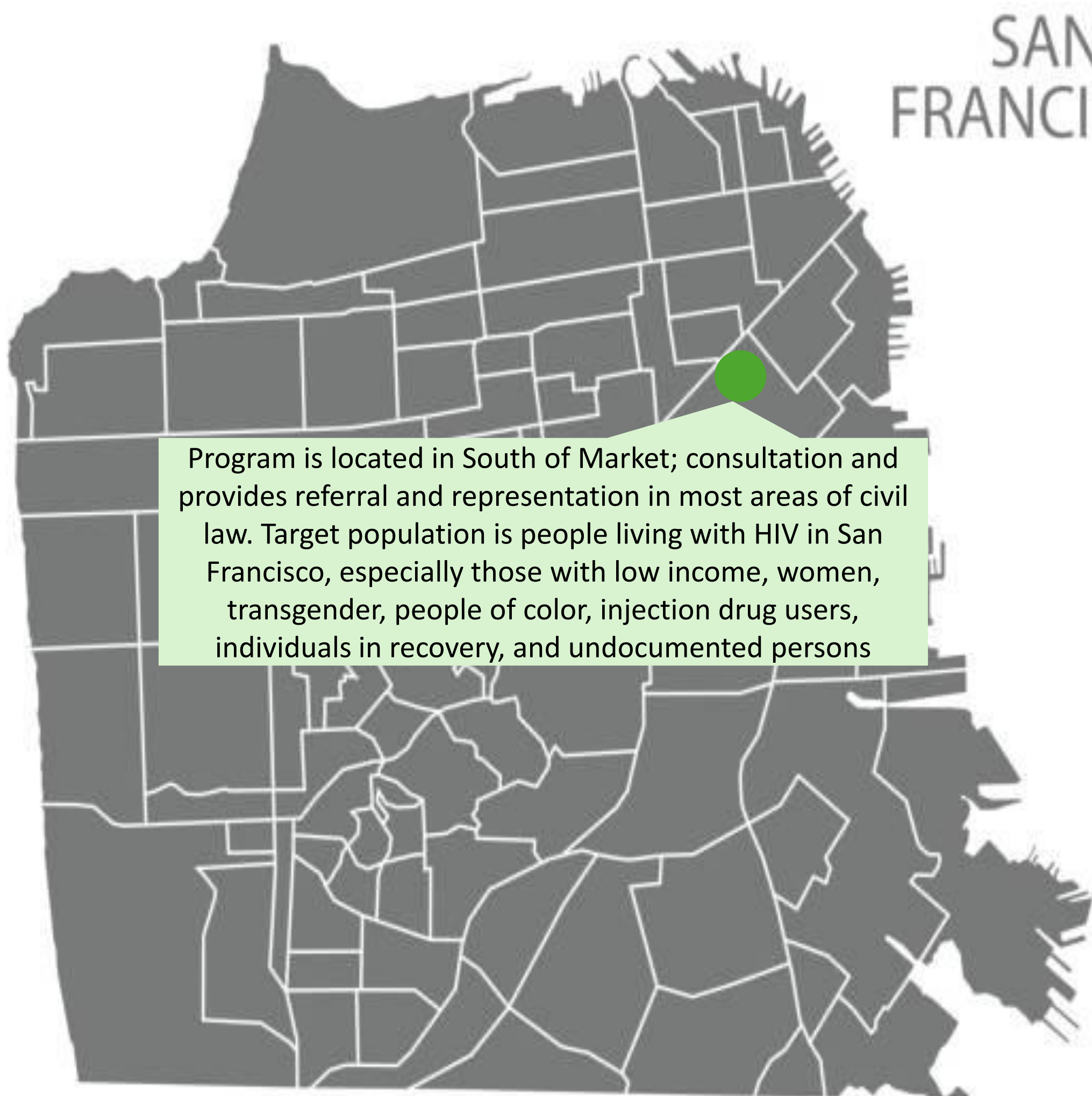
Psychosocial Support

History: 2014 - 2024



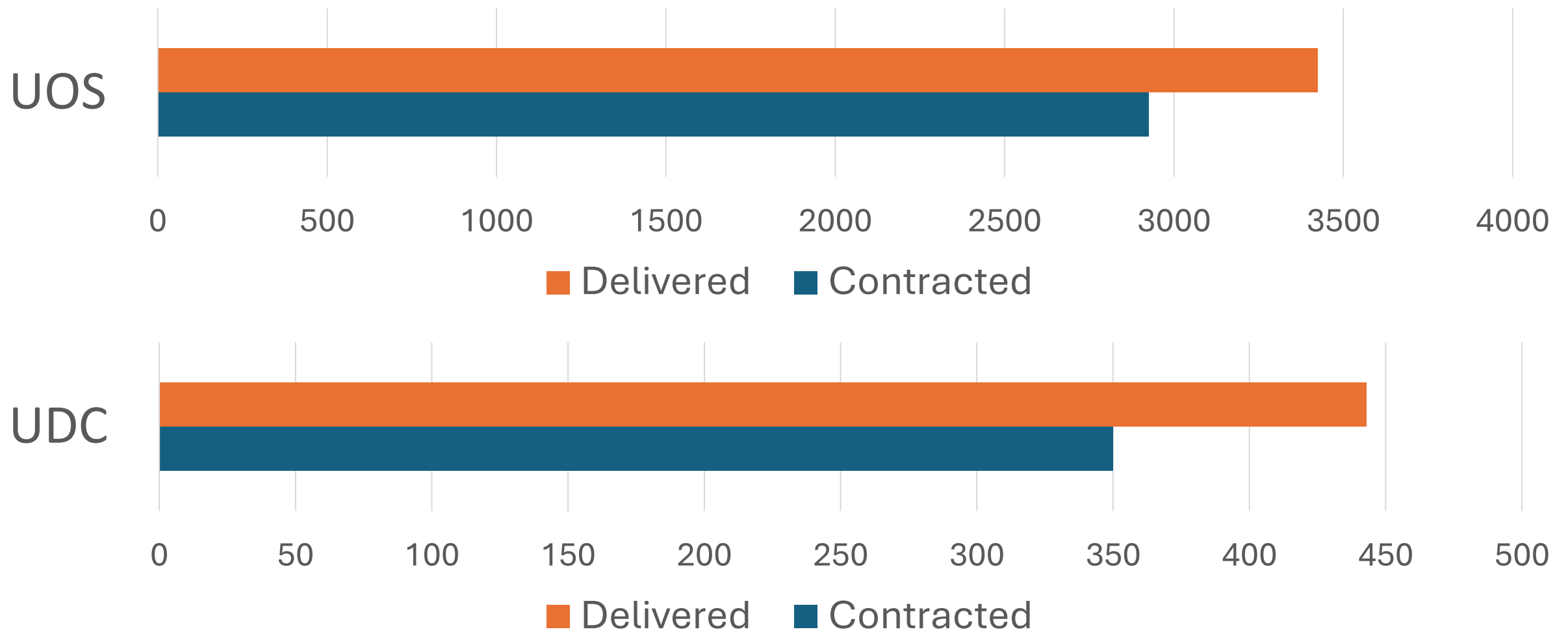
Legal Services

Legal services includes consultation, referral, and representation in many areas of civil law, including wills, trusts and powers of attorney, credit and bankruptcy, housing and eviction prevention, discrimination, confidentiality, health and disability insurance, employment, immigration, and permanency planning for dependent children.

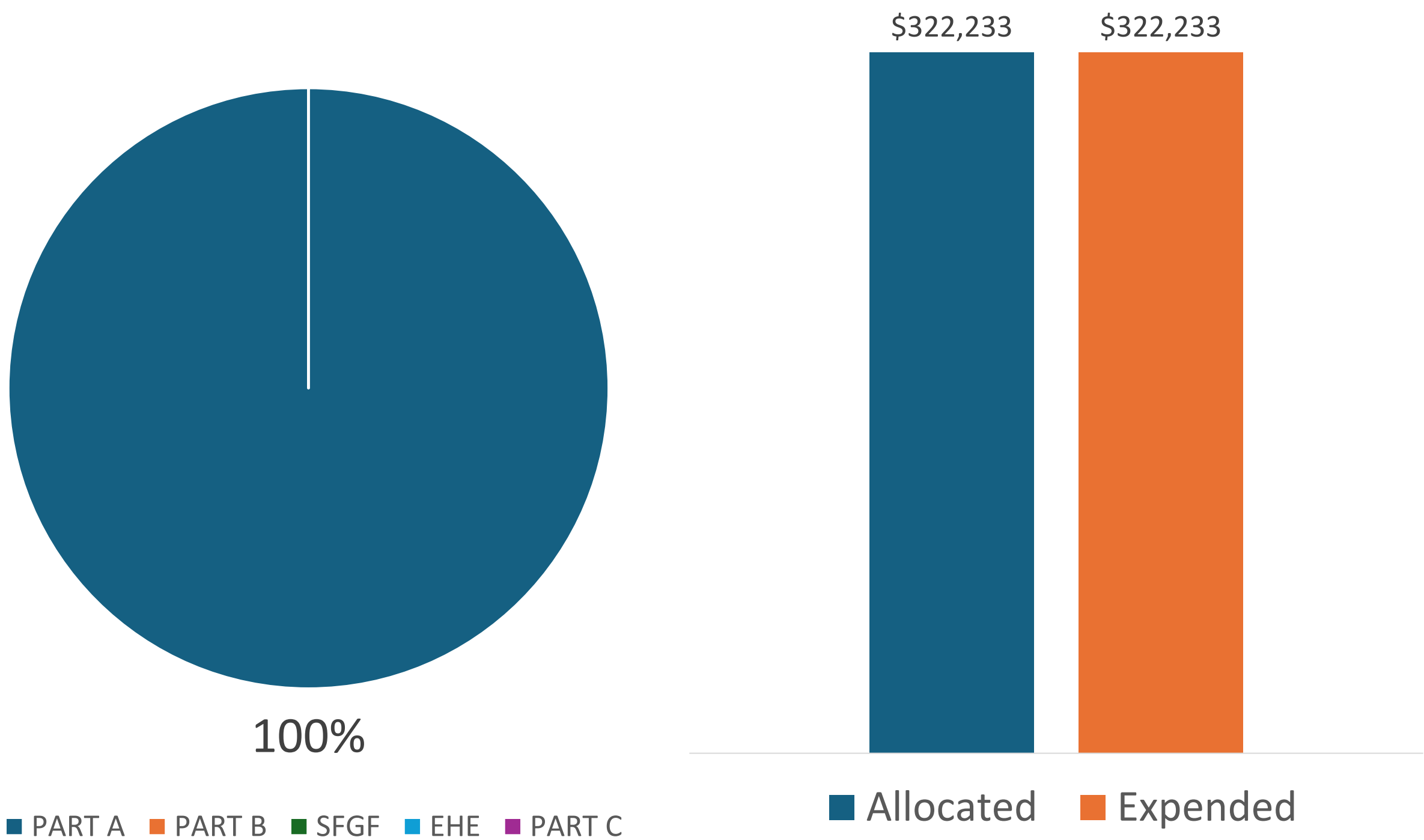


Program is located in South of Market; consultation and provides referral and representation in most areas of civil law. Target population is people living with HIV in San Francisco, especially those with low income, women, transgender, people of color, injection drug users, individuals in recovery, and undocumented persons

Deliverables

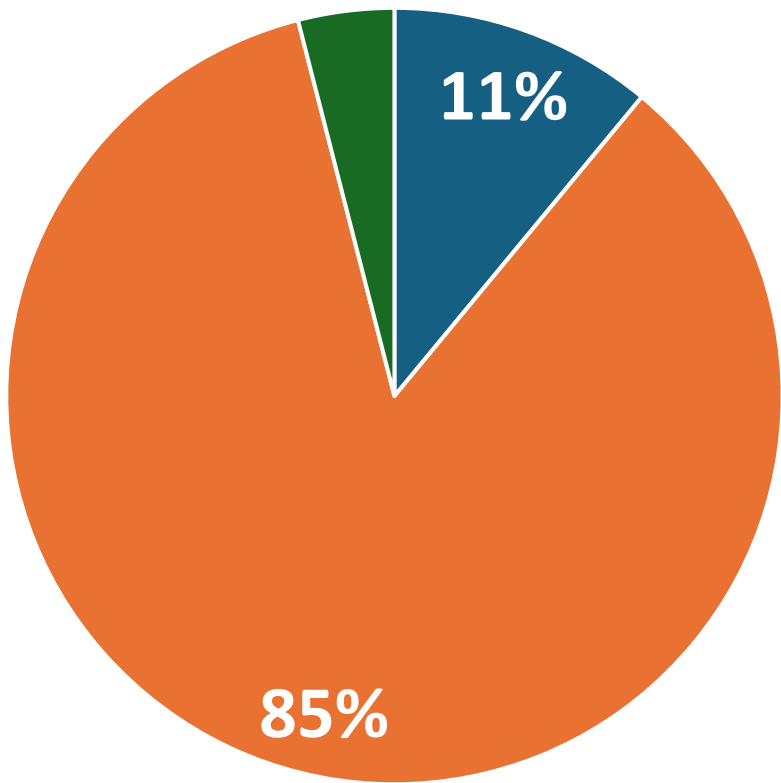


Budget



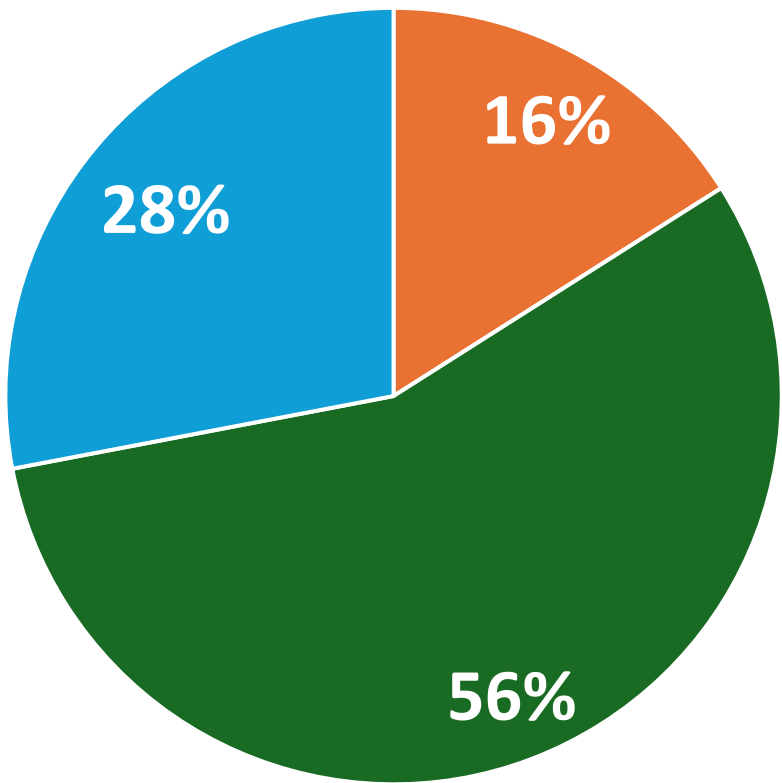
Client Demographics

Gender Identity



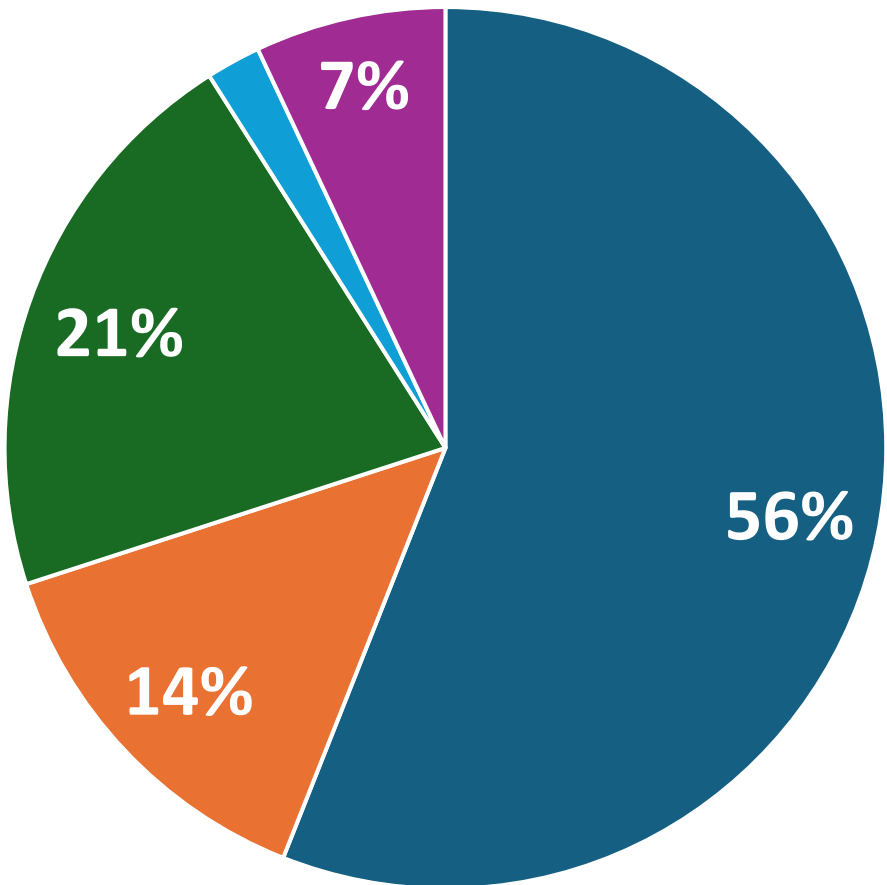
Cis Women Cis Men Trans Women

Age



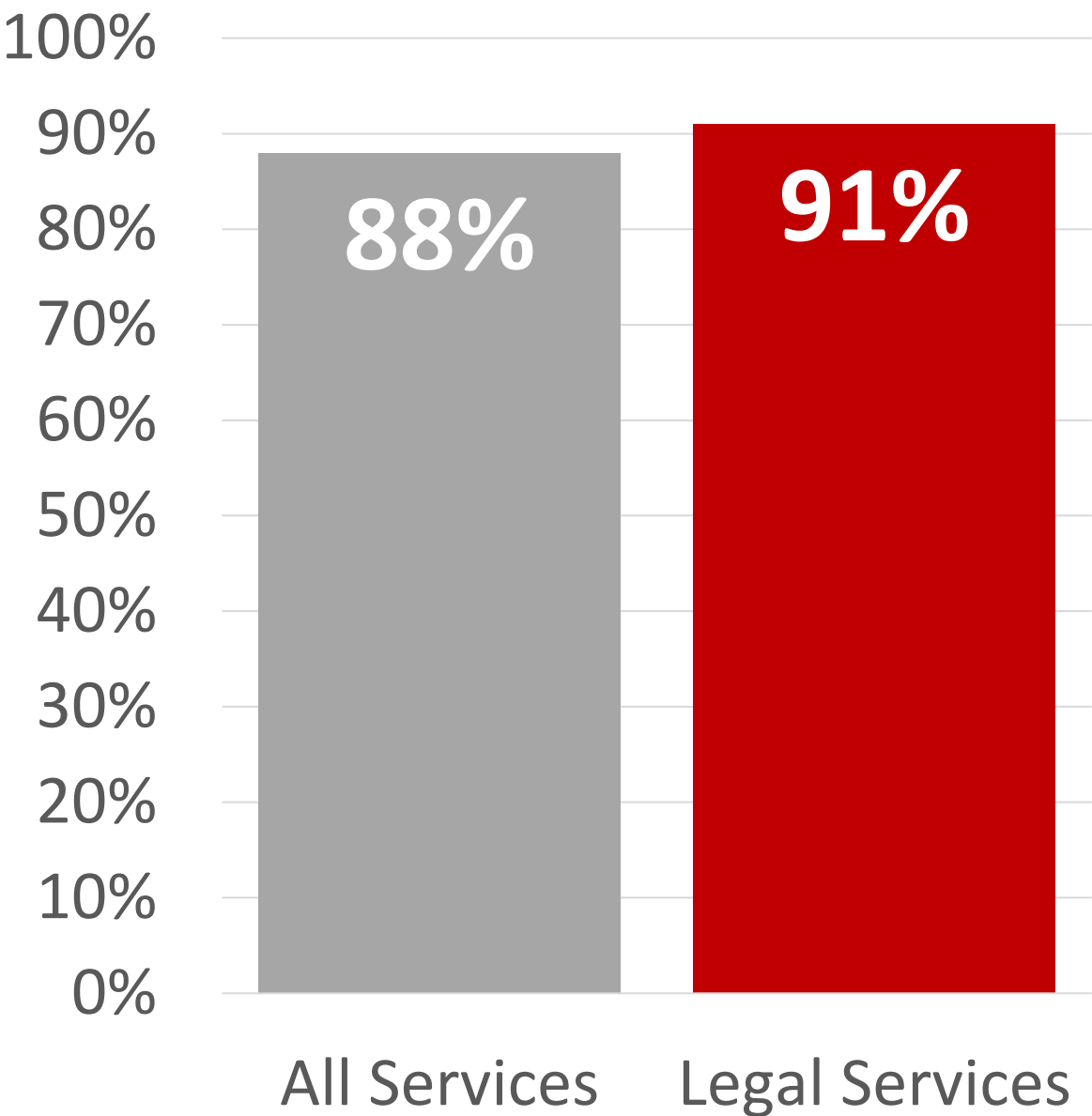
0-24 25-44 45-64 65+

Race / Ethnicity



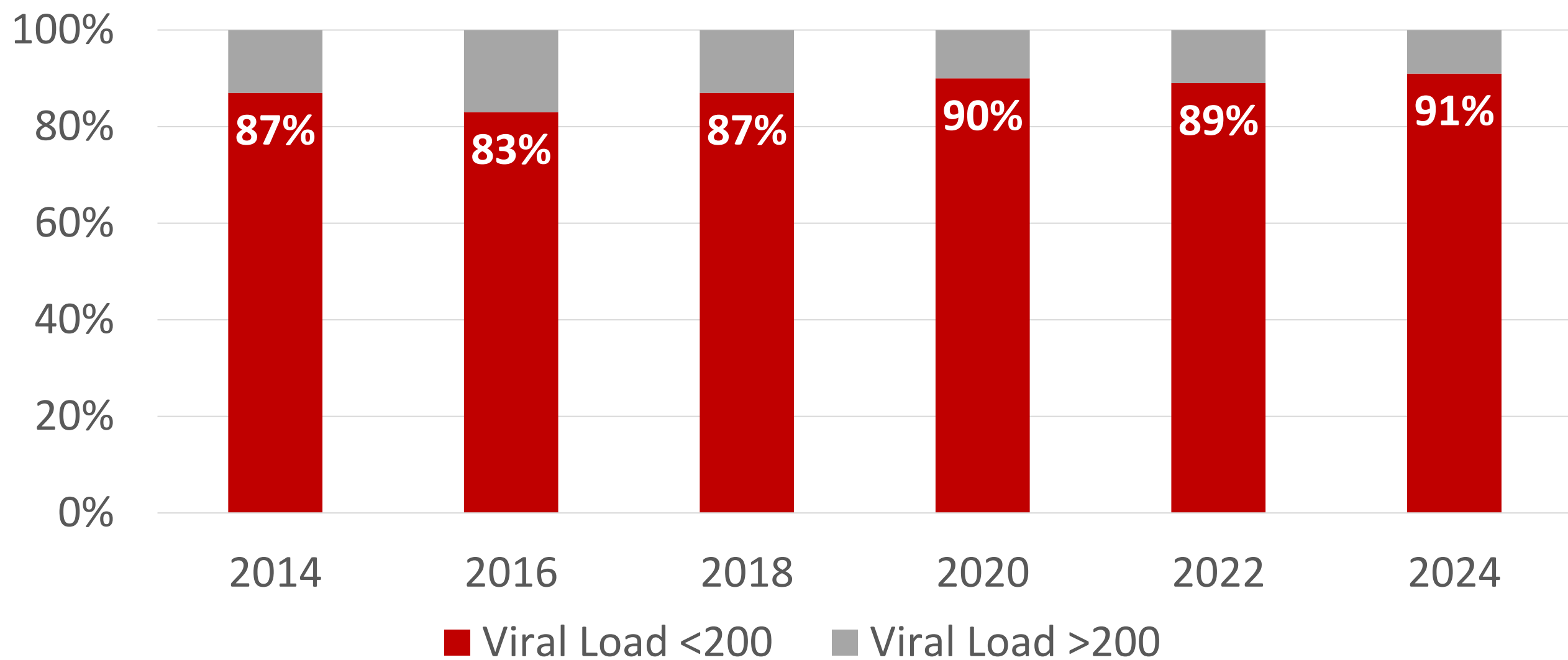
White Black & AA
Latino/e/a/x Asian & PI
Other

Viral Suppression

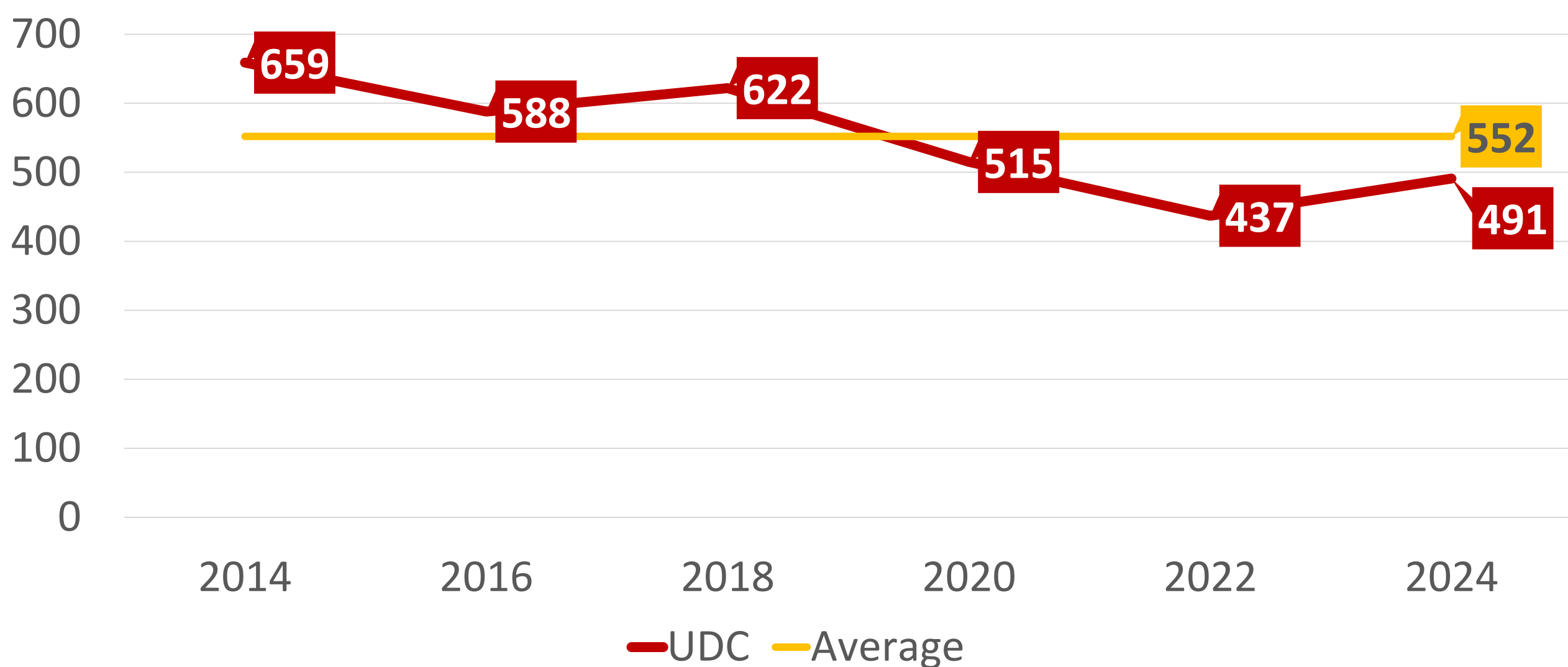


History: 2014 - 2024

Viral Suppression



Unduplicated Clients

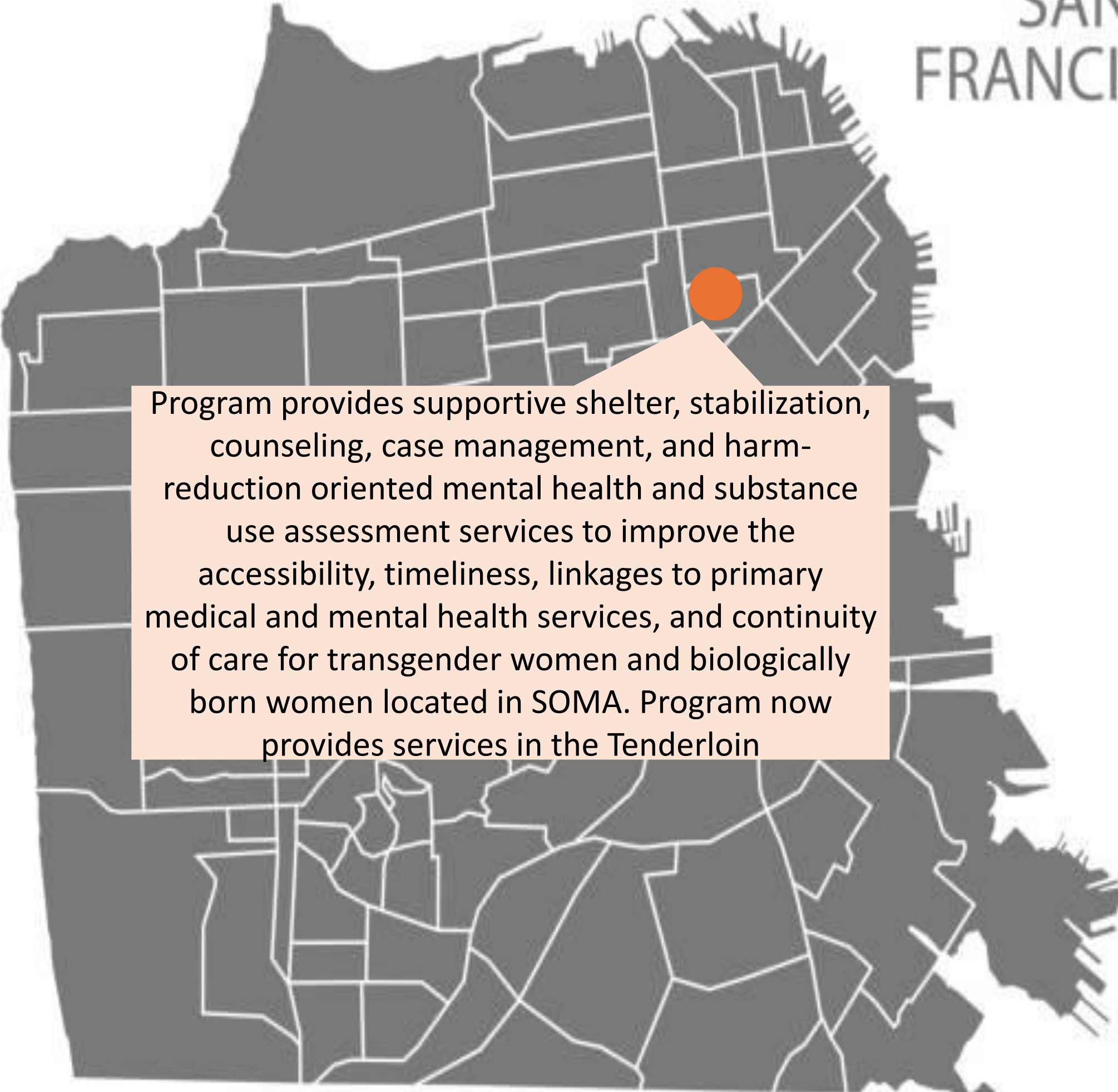


Residential Mental Health

Services provided for the treatment of drug or alcohol use disorders in a residential setting to include screening, assessment, diagnosis, and treatment of substance use disorder.

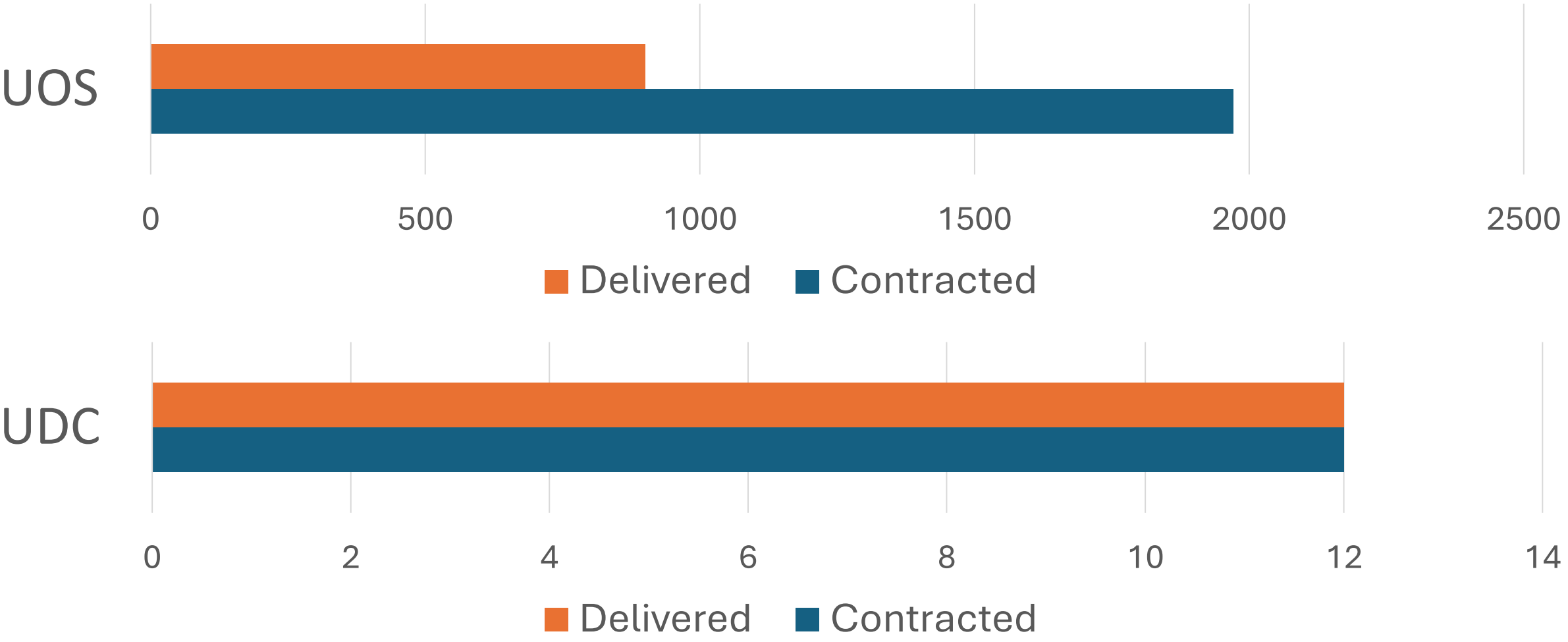
Activities provided under the Substance Abuse Services (residential) service category include Pretreatment/recovery readiness programs; Harm reduction; Behavioral health counseling associated with substance use disorder; Medication assisted therapy; Neuro-psychiatric pharmaceuticals; Relapse prevention; Detoxification, if offered in a separate licensed residential setting (including a separately-licensed detoxification facility within the walls of an inpatient medical or psychiatric hospital)

SAN
FRANCISCO

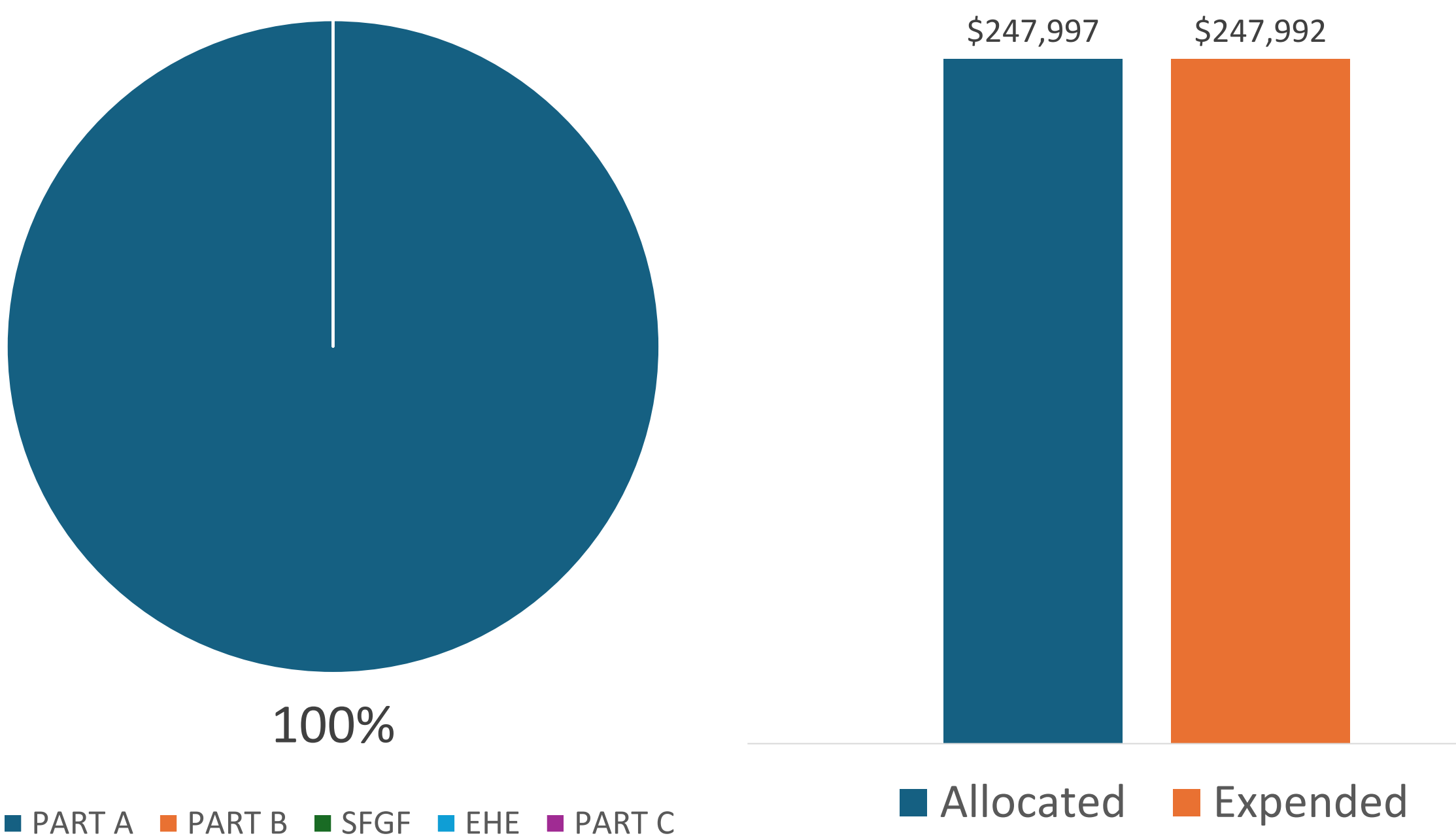


Program provides supportive shelter, stabilization, counseling, case management, and harm-reduction oriented mental health and substance use assessment services to improve the accessibility, timeliness, linkages to primary medical and mental health services, and continuity of care for transgender women and biologically born women located in SOMA. Program now provides services in the Tenderloin

Deliverables

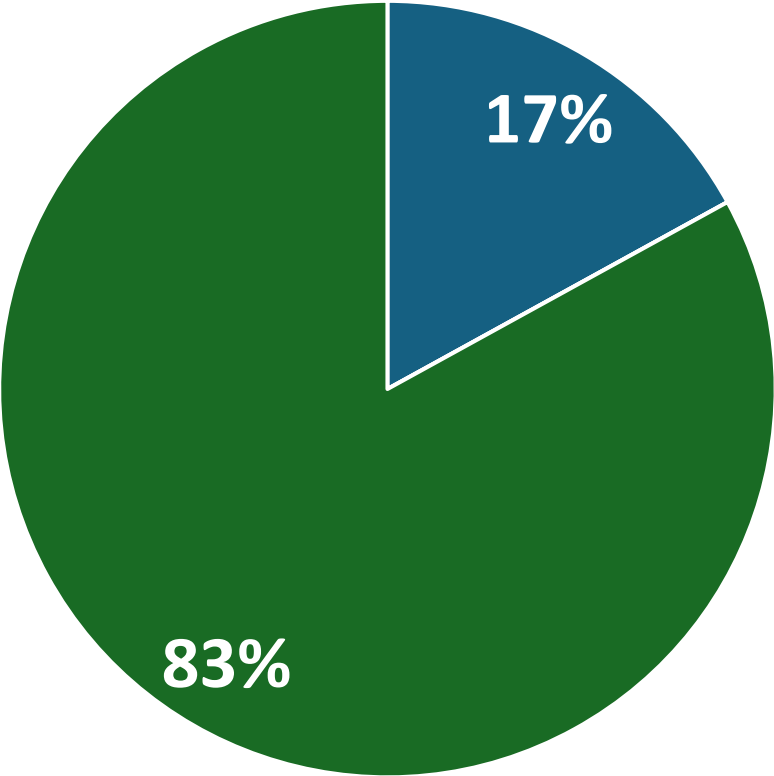


Budget



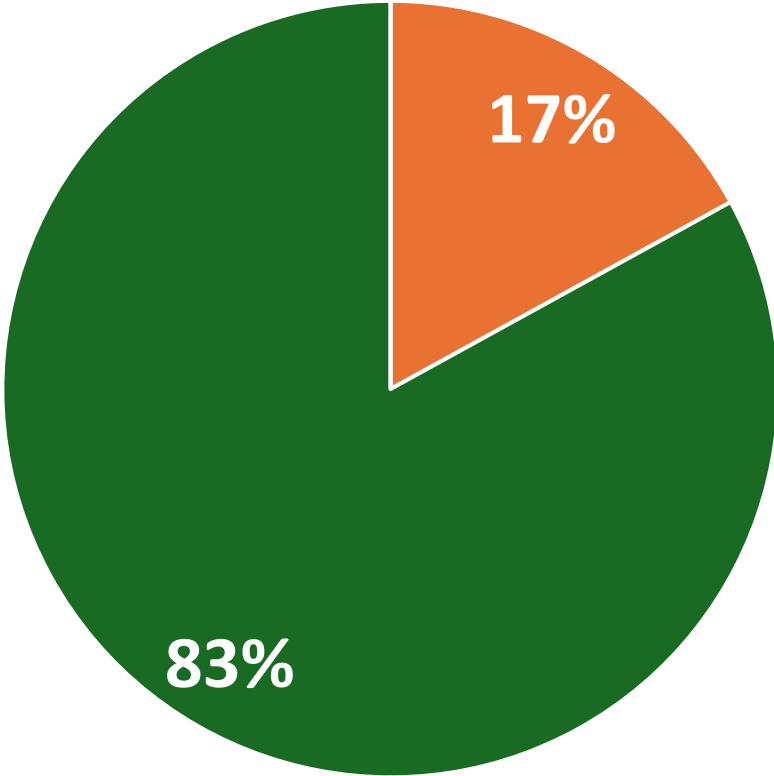
Client Demographics

Gender Identity



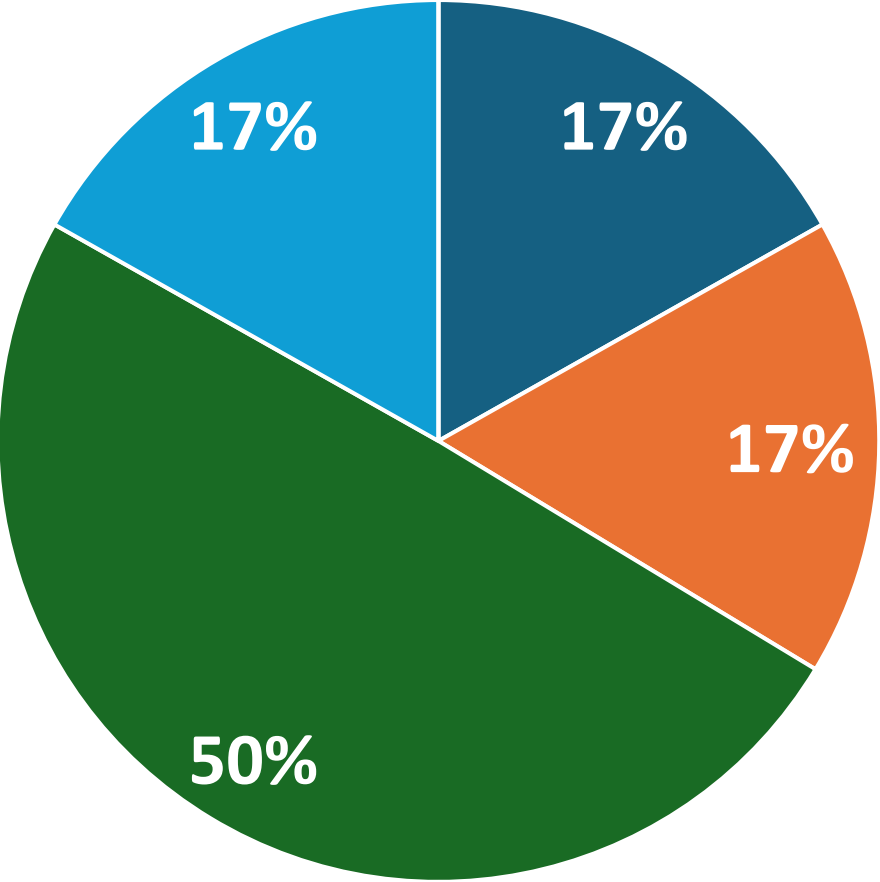
Cis Women Cis Men Trans Women

Age



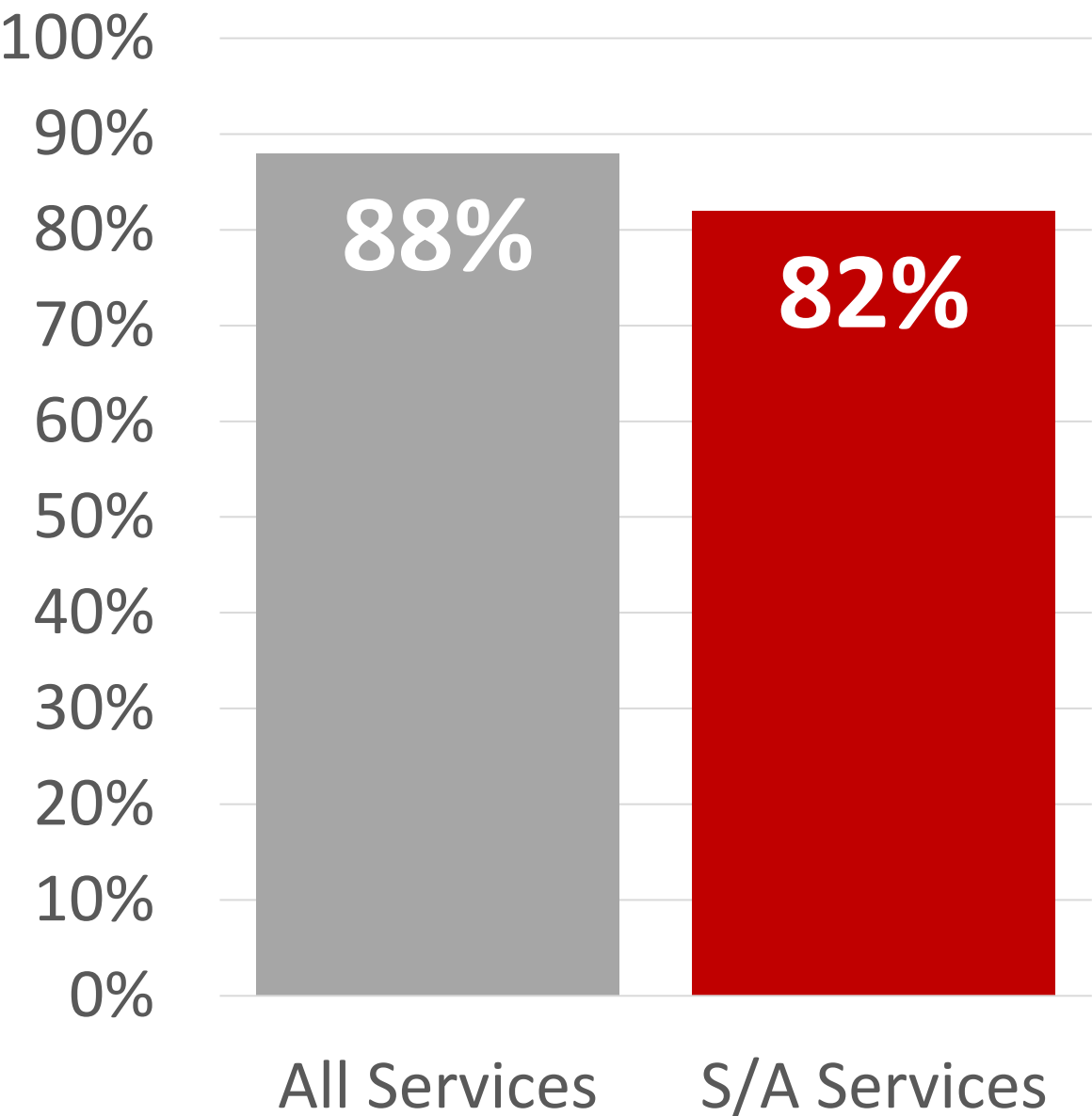
0-24 25-44 45-64 65+

Race / Ethnicity



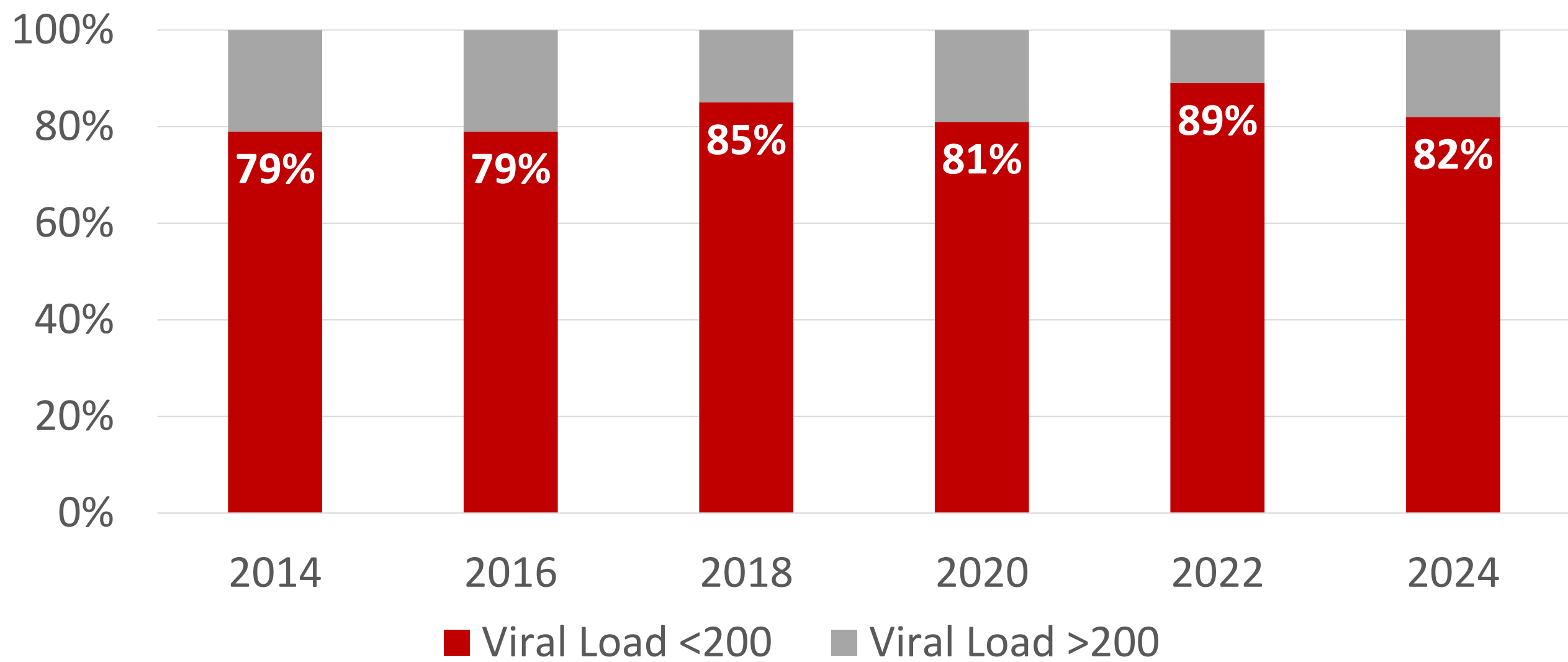
White Black & AA
Latino/e/a/x Asian & PI
Other

Viral Suppression

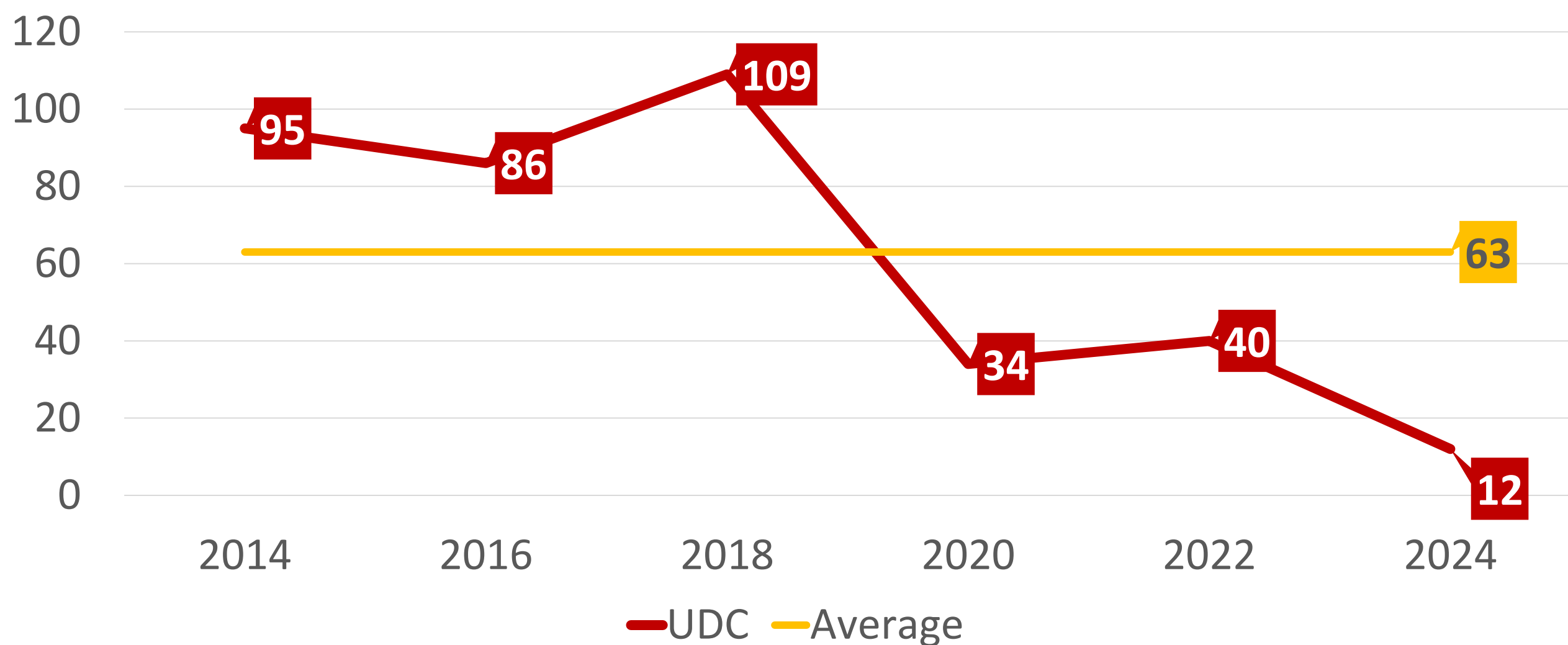


History: 2014 - 2024

Viral Suppression



Unduplicated Clients



Non-Medical Case Management

Priority Number: 6
Support Services

Non-Medical Case Management Services (NMCM) is the provision of a range of client-centered activities focused on improving access to and retention in needed core medical and support services. NMCM provides coordination, guidance, and assistance in accessing medical, social, community, legal, financial, employment, vocational, and/or other needed services. NMCM Services includes all types of case management encounters (e.g., face-to-face, telehealth, phone contact, and any other forms of communication).

Program provides financial management services and representative payee services to low-income residents of San Francisco living with HIV. Ensures clients' rent will be paid promptly and accurately. Also provides support to clients to appropriately manage their funds remaining after their rent and bills are paid.

Program provide benefits counseling and legal representation, screening, consultation, emergency intakes and referral with a specific emphasis on underserved clients who cannot get legal benefits representation,.

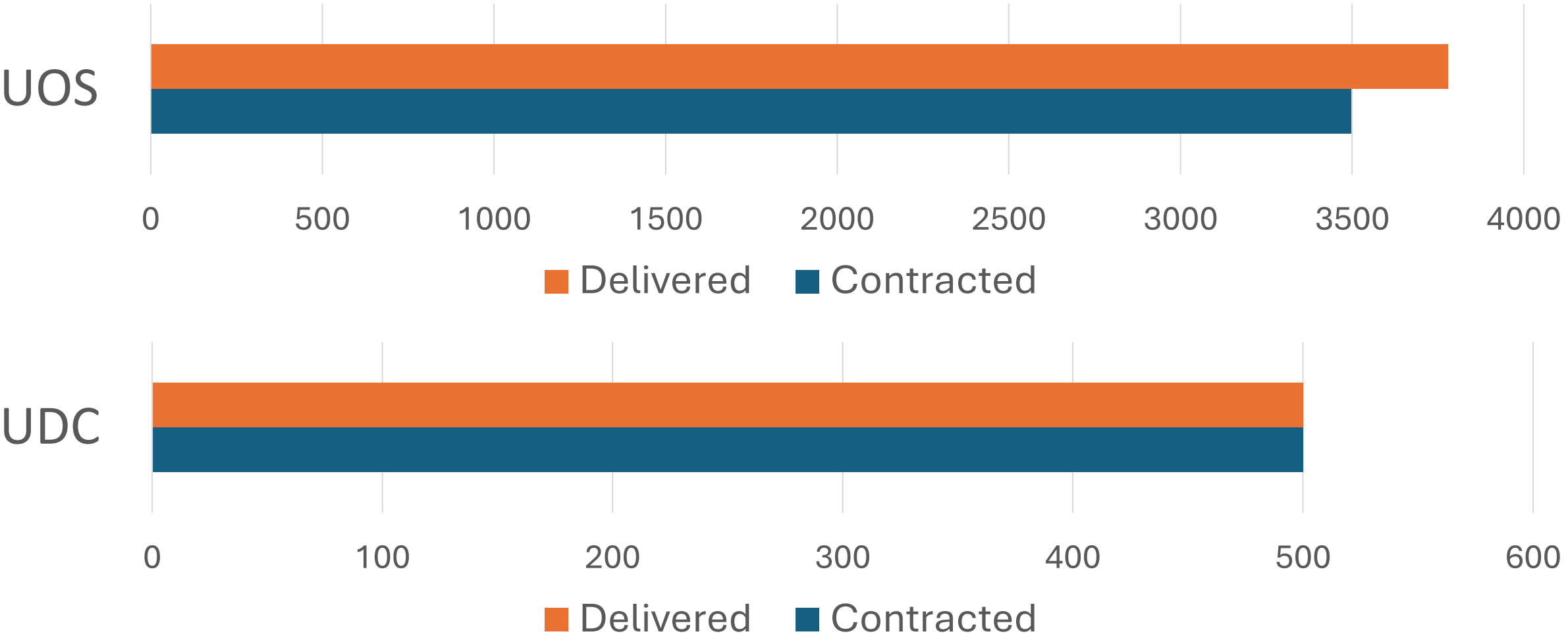
SAN
FRANCISCO

A grayscale map of San Francisco is shown in the background. Two colored dots are placed on the map: a purple dot in the northern part of the city and a green dot in the central part. Lines connect these dots to the text boxes above them, indicating the geographic scope of the services described.

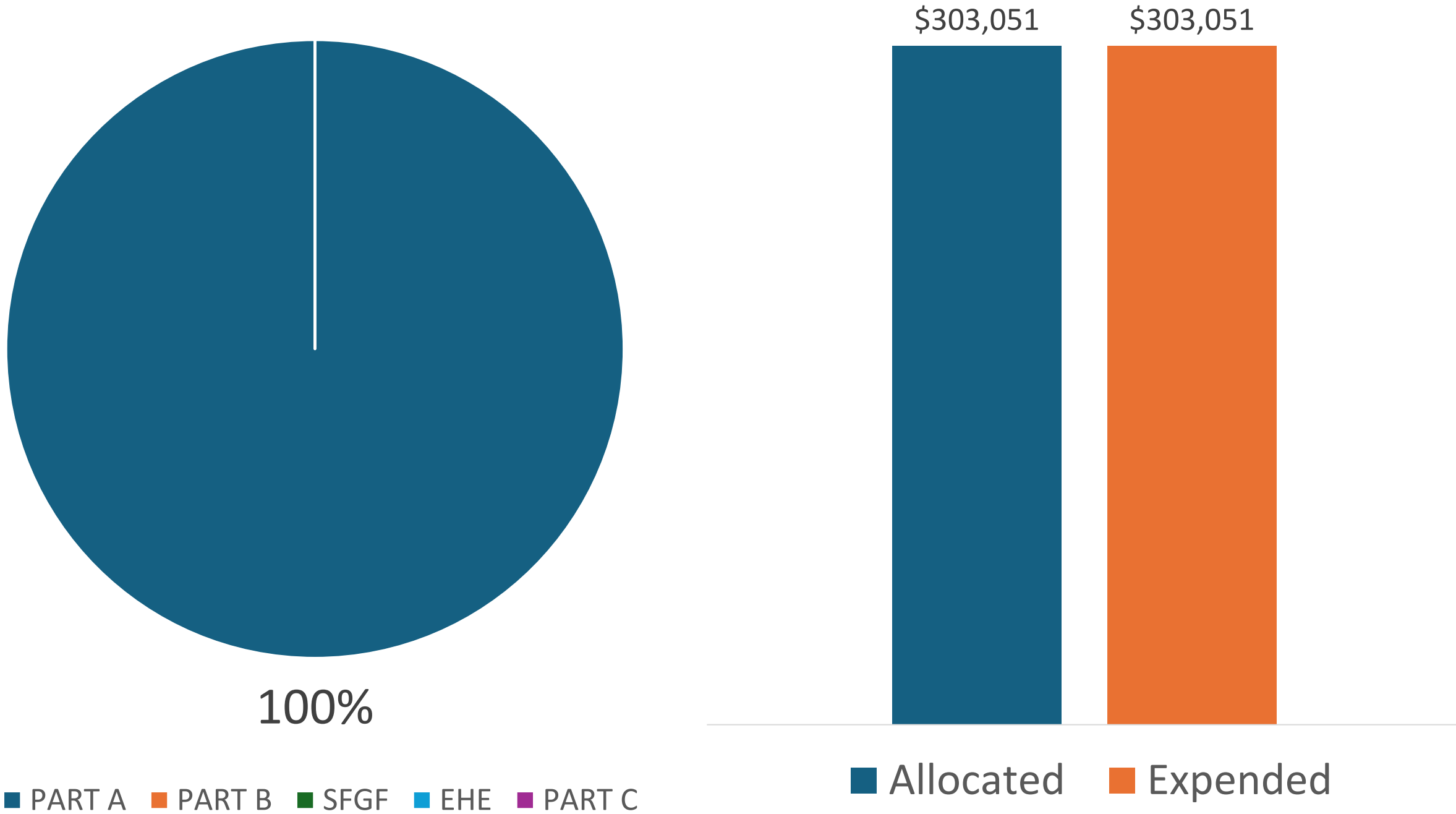
Non-Medical Case Management

Priority Number: 6
Support Services

Deliverables

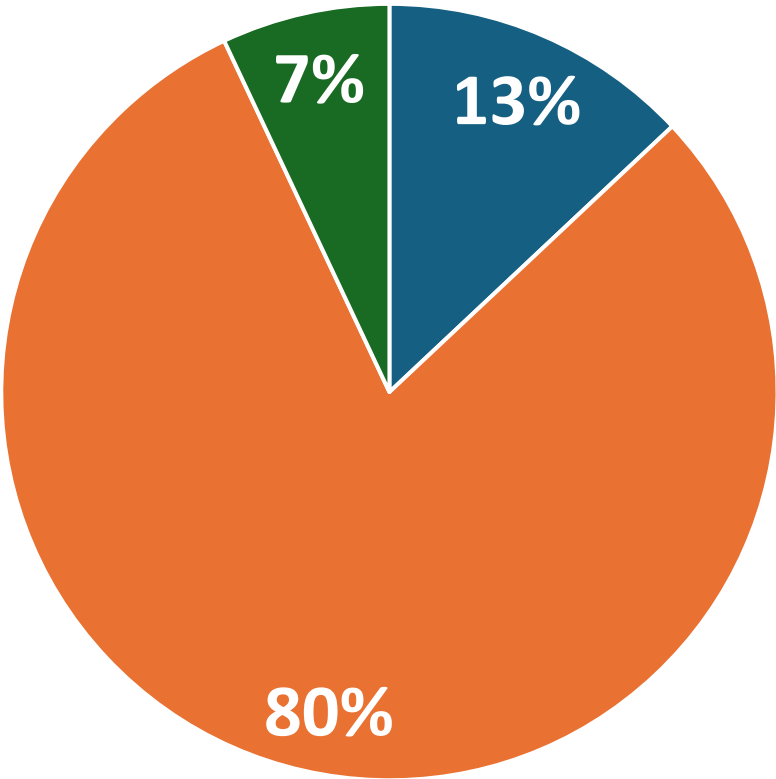


Budget



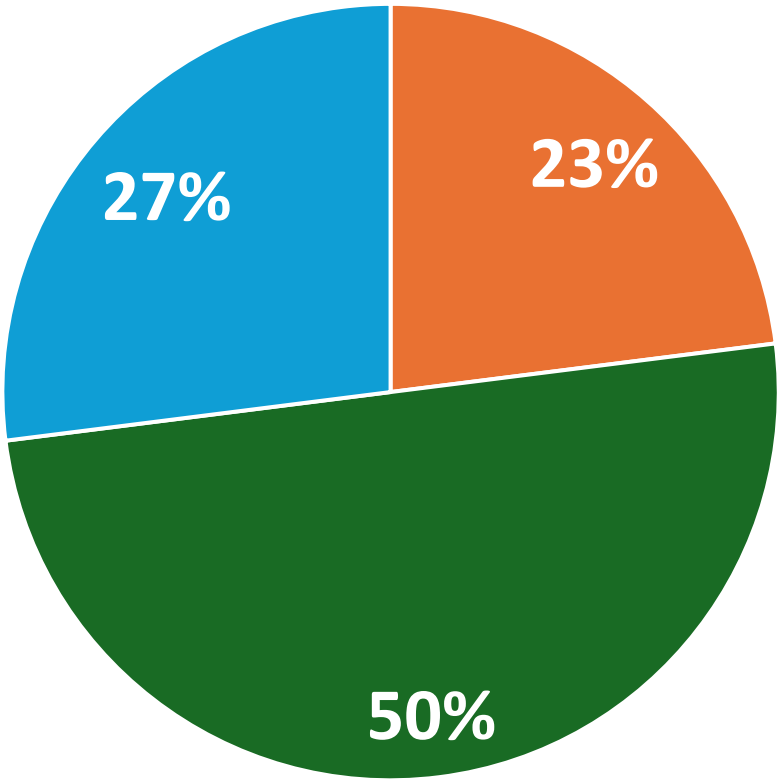
Client Demographics

Gender Identity



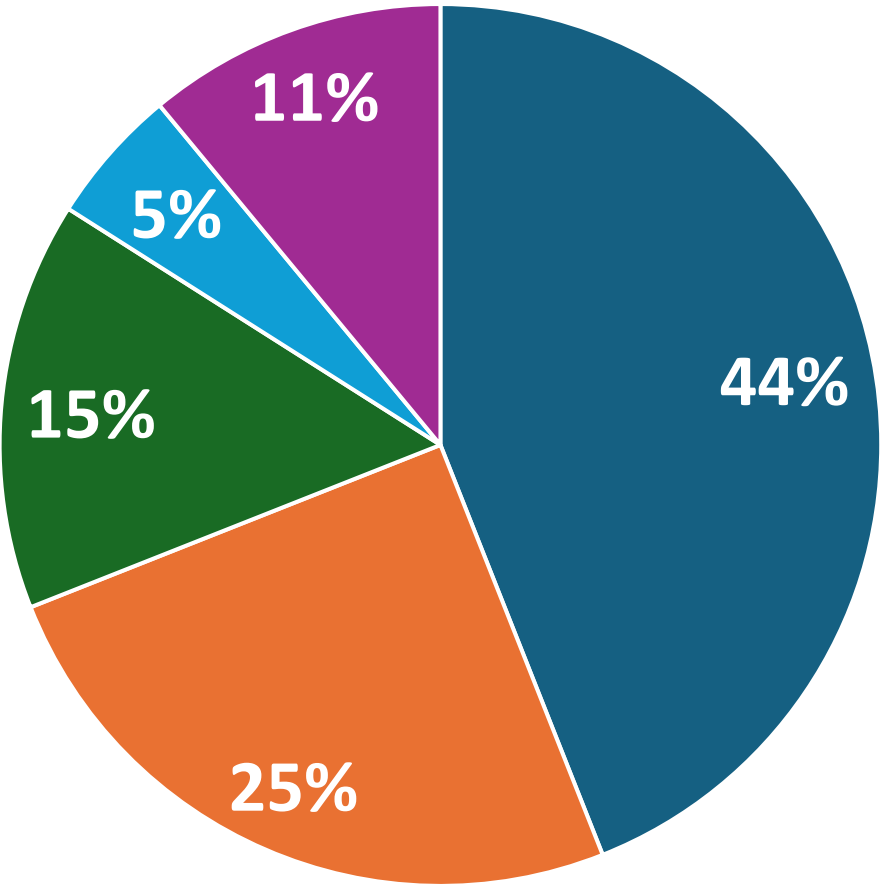
Cis Women Cis Men Trans Women

Age



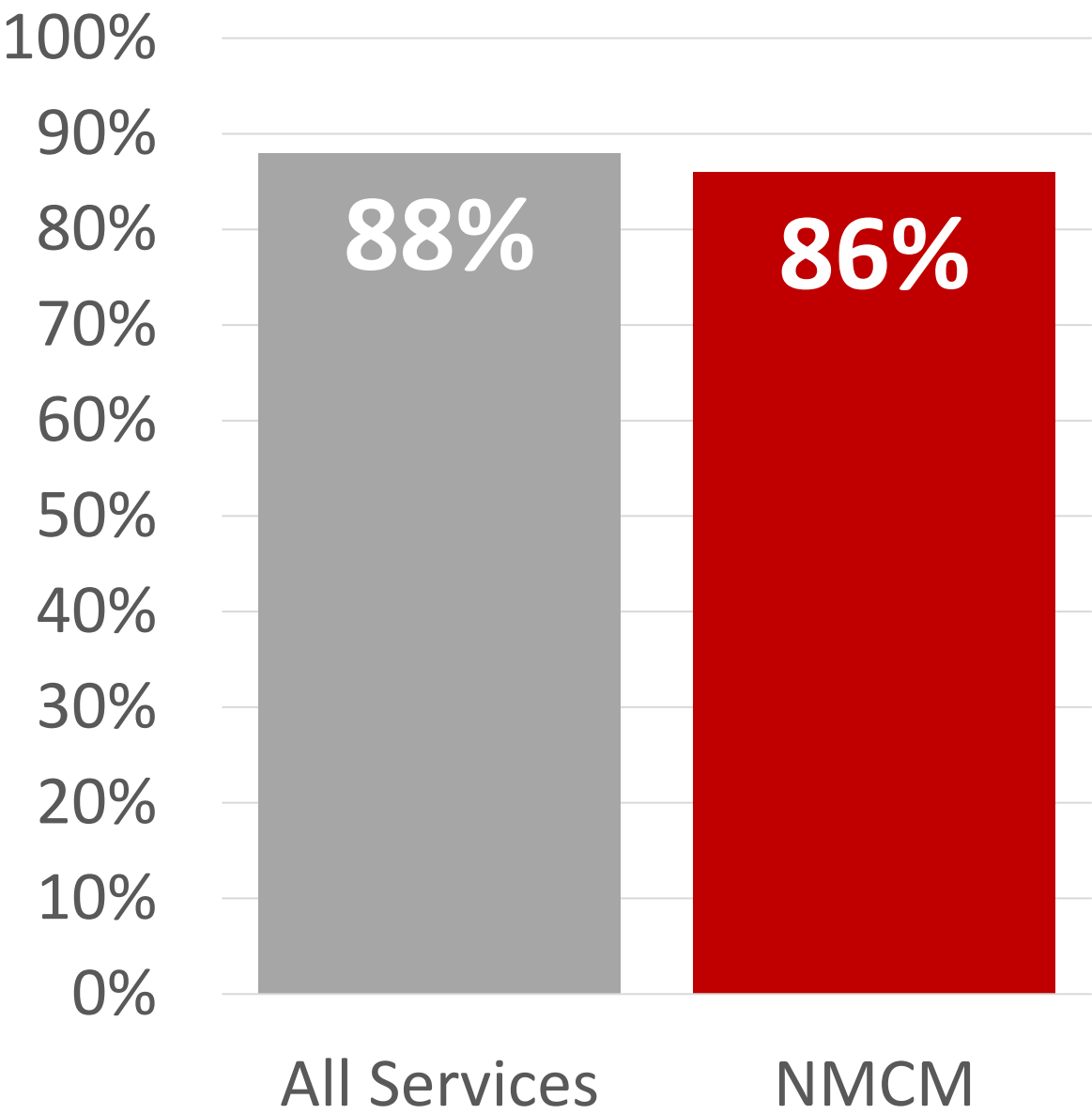
0-24 25-44 45-64 65+

Race / Ethnicity

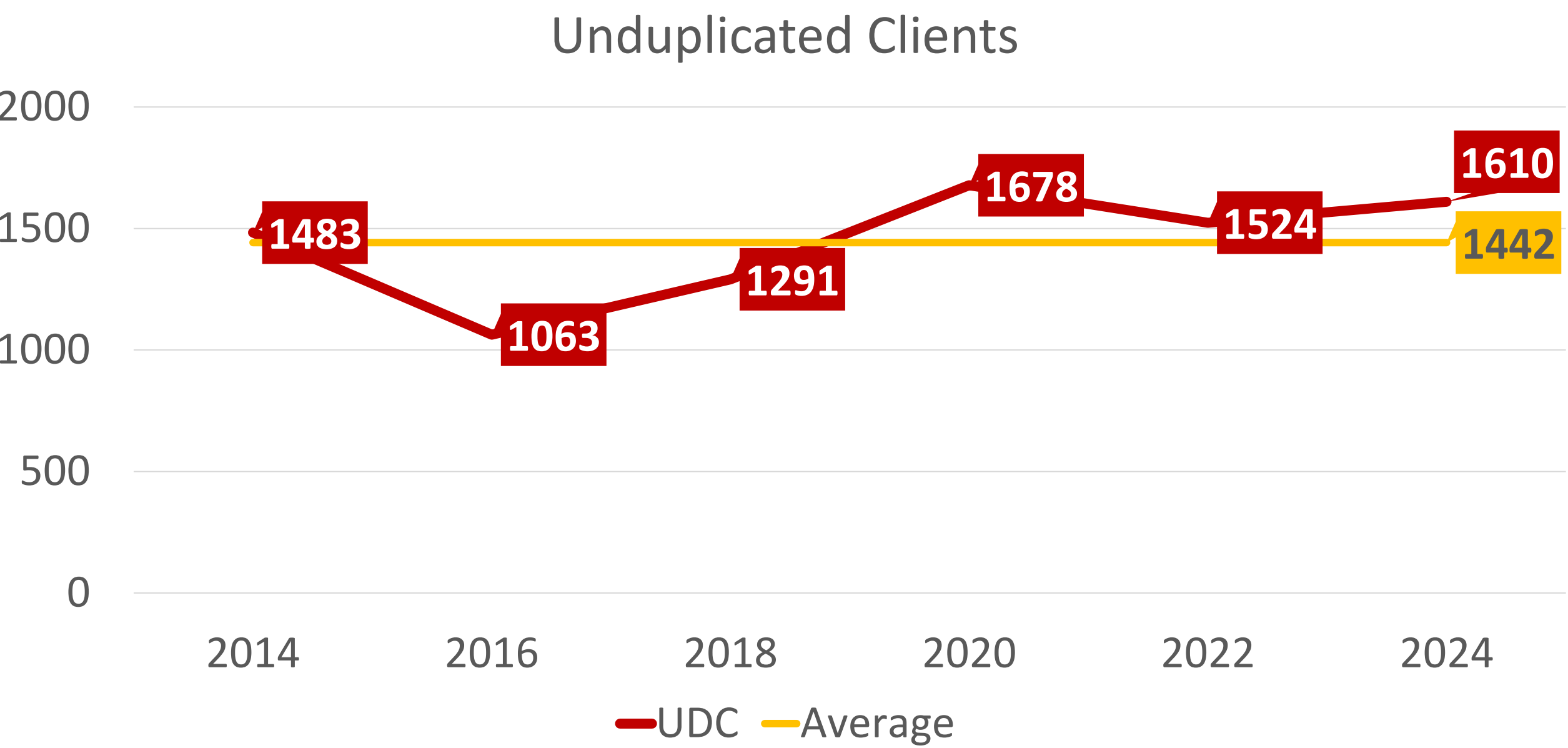
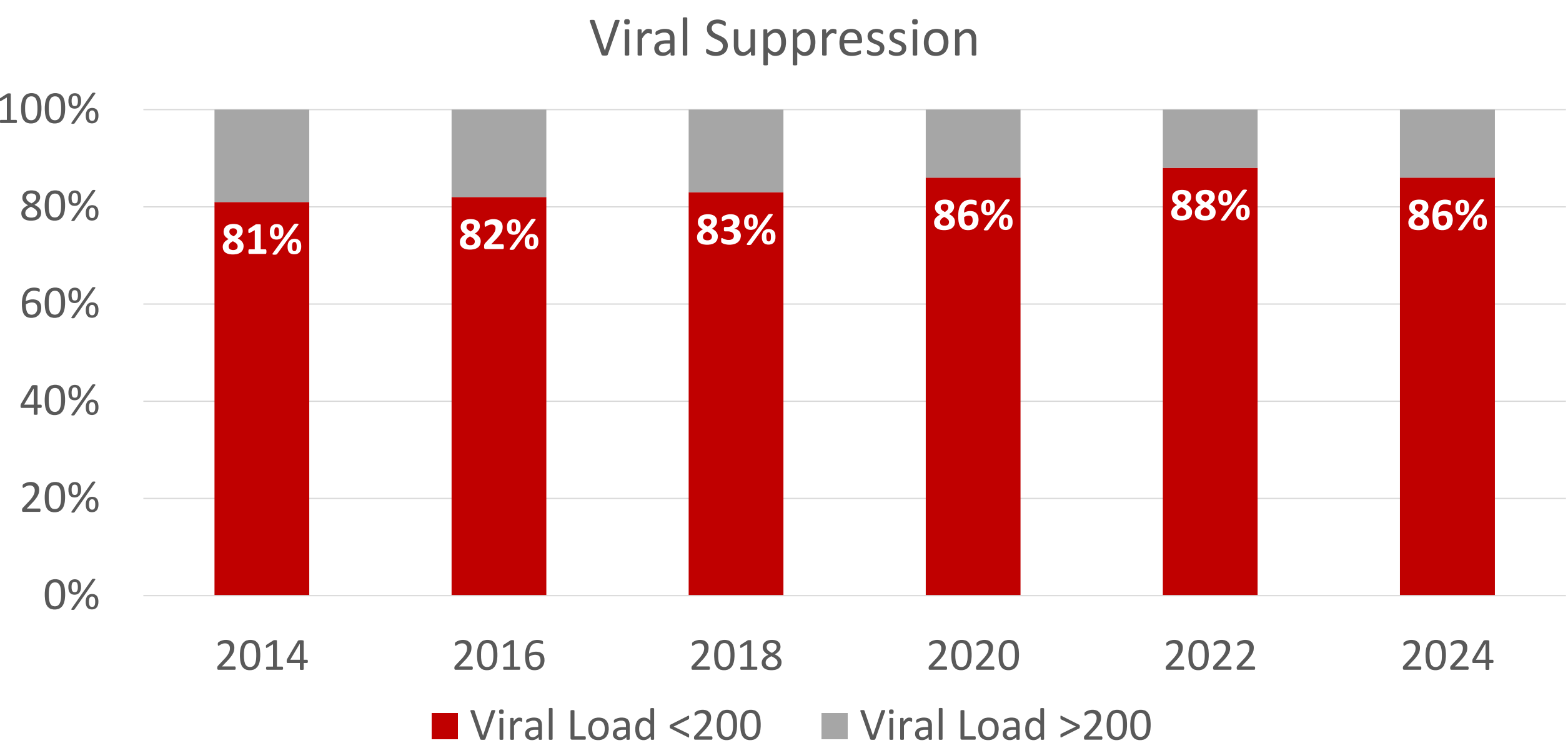


White Black & AA
Latino/e/a/x Asian & PI
Other

Viral Suppression



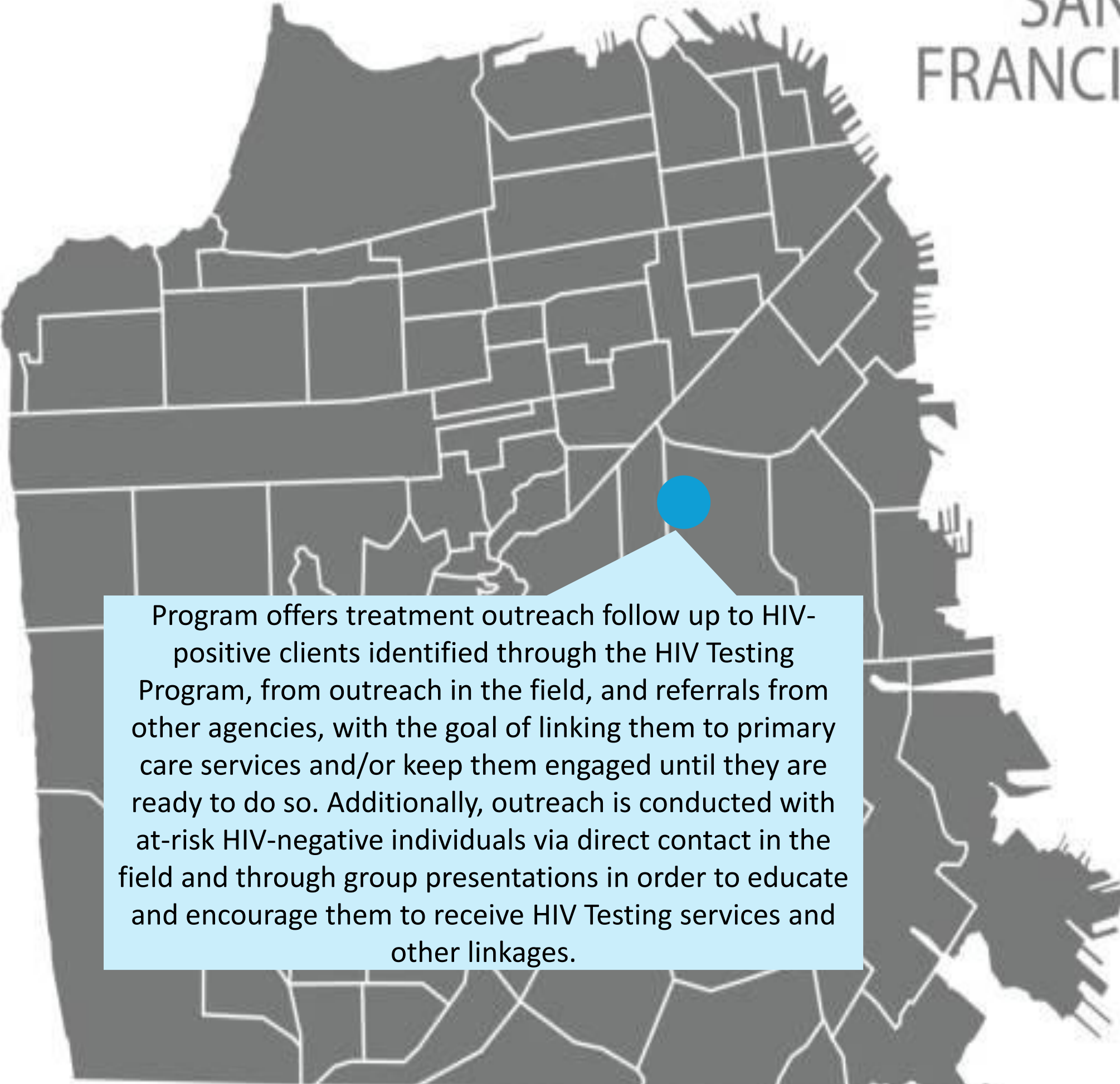
History: 2014 - 2024



Outreach Services

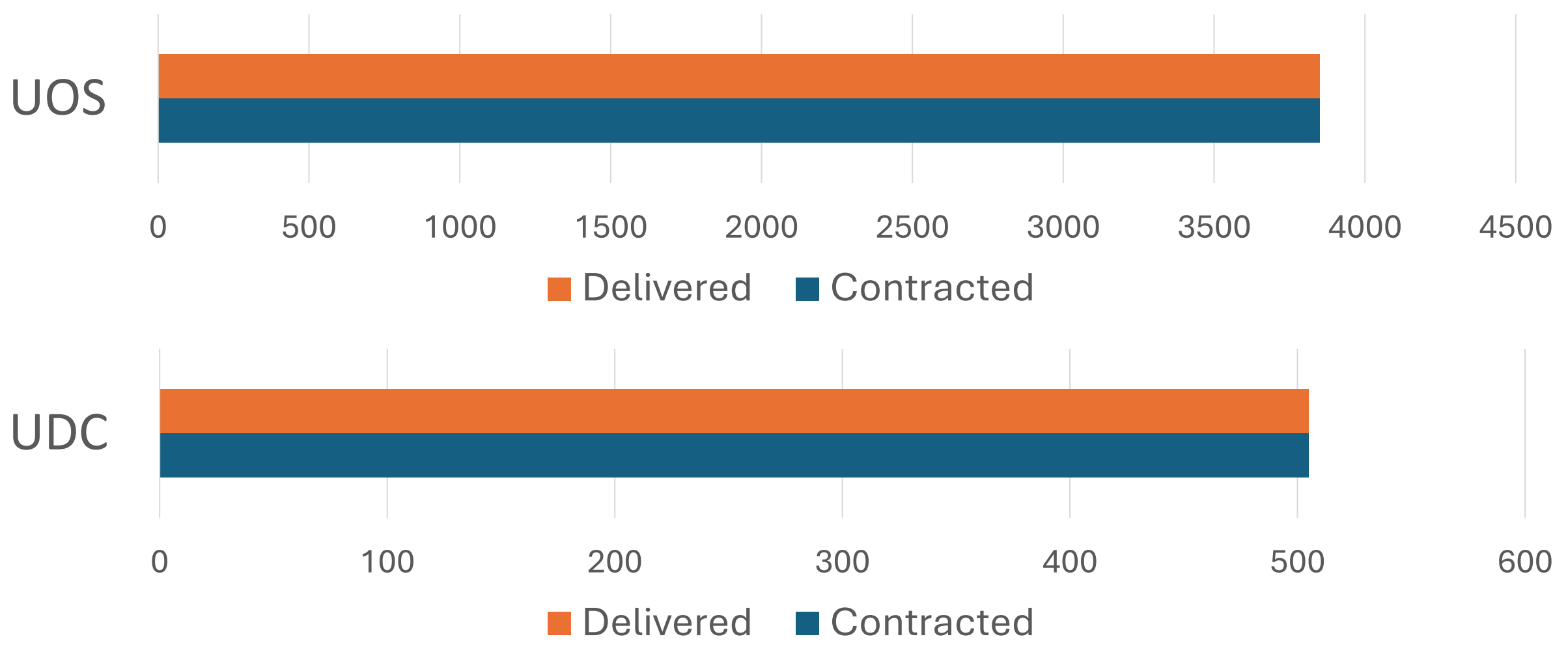
The Outreach Services category has as its principal purpose identifying PLWH who either do not know their HIV status, or who know their status but are not currently in care. As such, Outreach Services provide the following activities: 1) identification of people who do not know their HIV status and/or 2) linkage or re-engagement of PLWH who know their status into HRSA RWHAP services, including provision of information about health care coverage options.

SAN
FRANCISCO

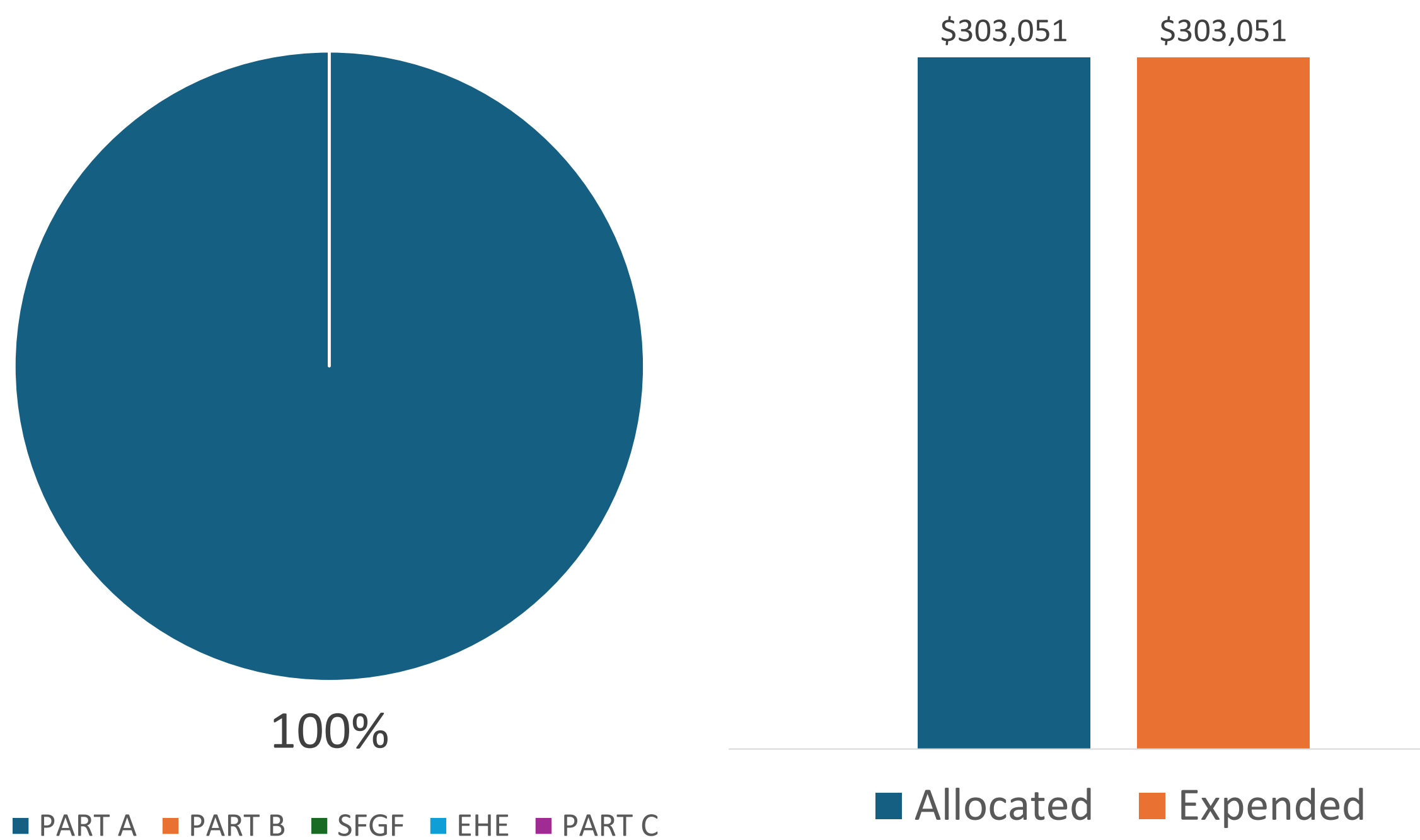


Program offers treatment outreach follow up to HIV-positive clients identified through the HIV Testing Program, from outreach in the field, and referrals from other agencies, with the goal of linking them to primary care services and/or keep them engaged until they are ready to do so. Additionally, outreach is conducted with at-risk HIV-negative individuals via direct contact in the field and through group presentations in order to educate and encourage them to receive HIV Testing services and other linkages.

Deliverables



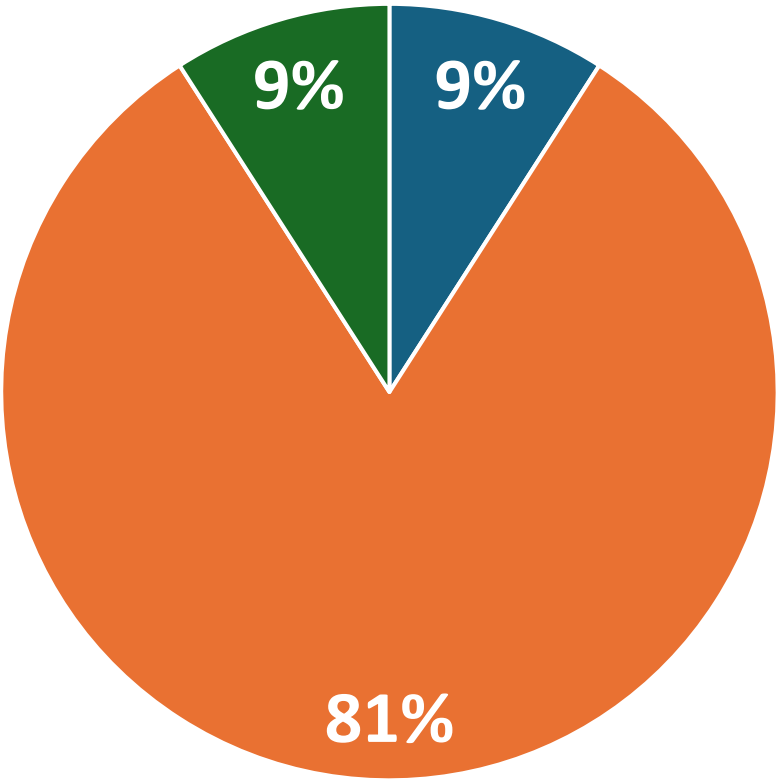
Budget



Outreach Services

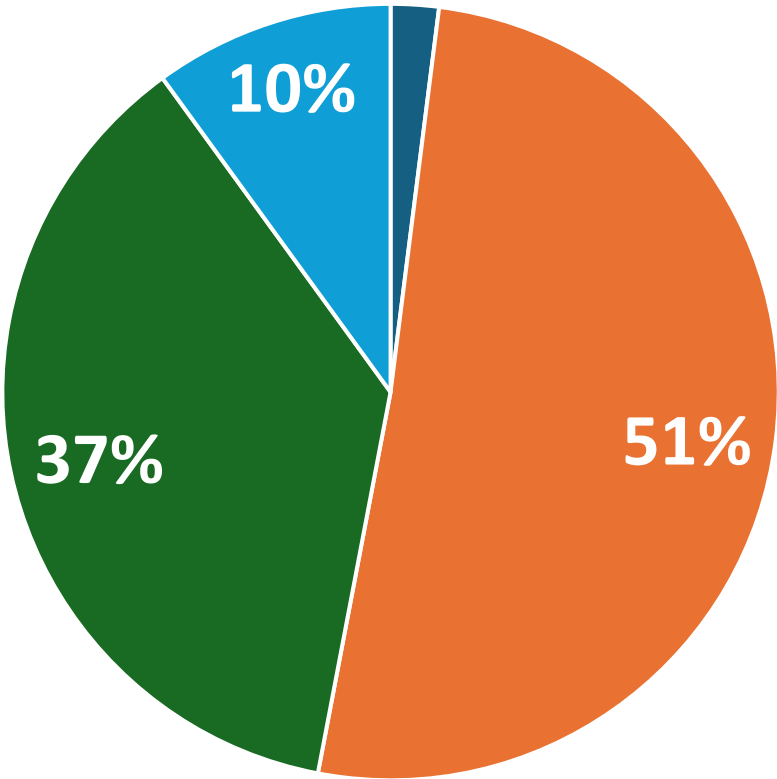
Client Demographics

Gender Identity



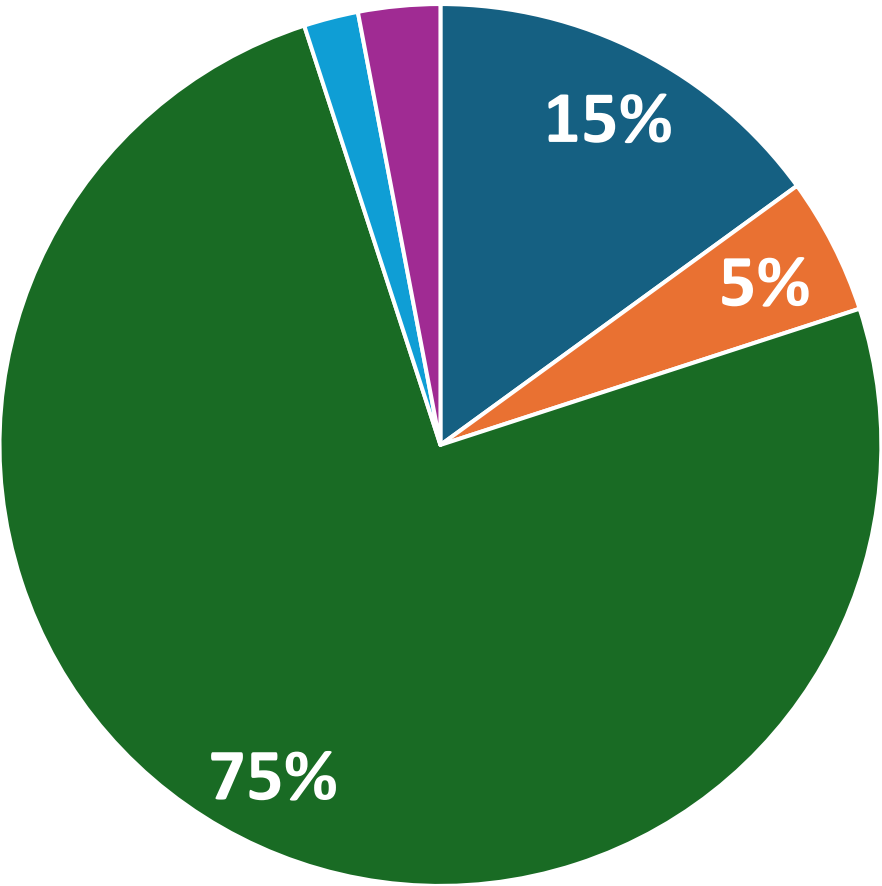
Cis Women Cis Men Trans Women

Age



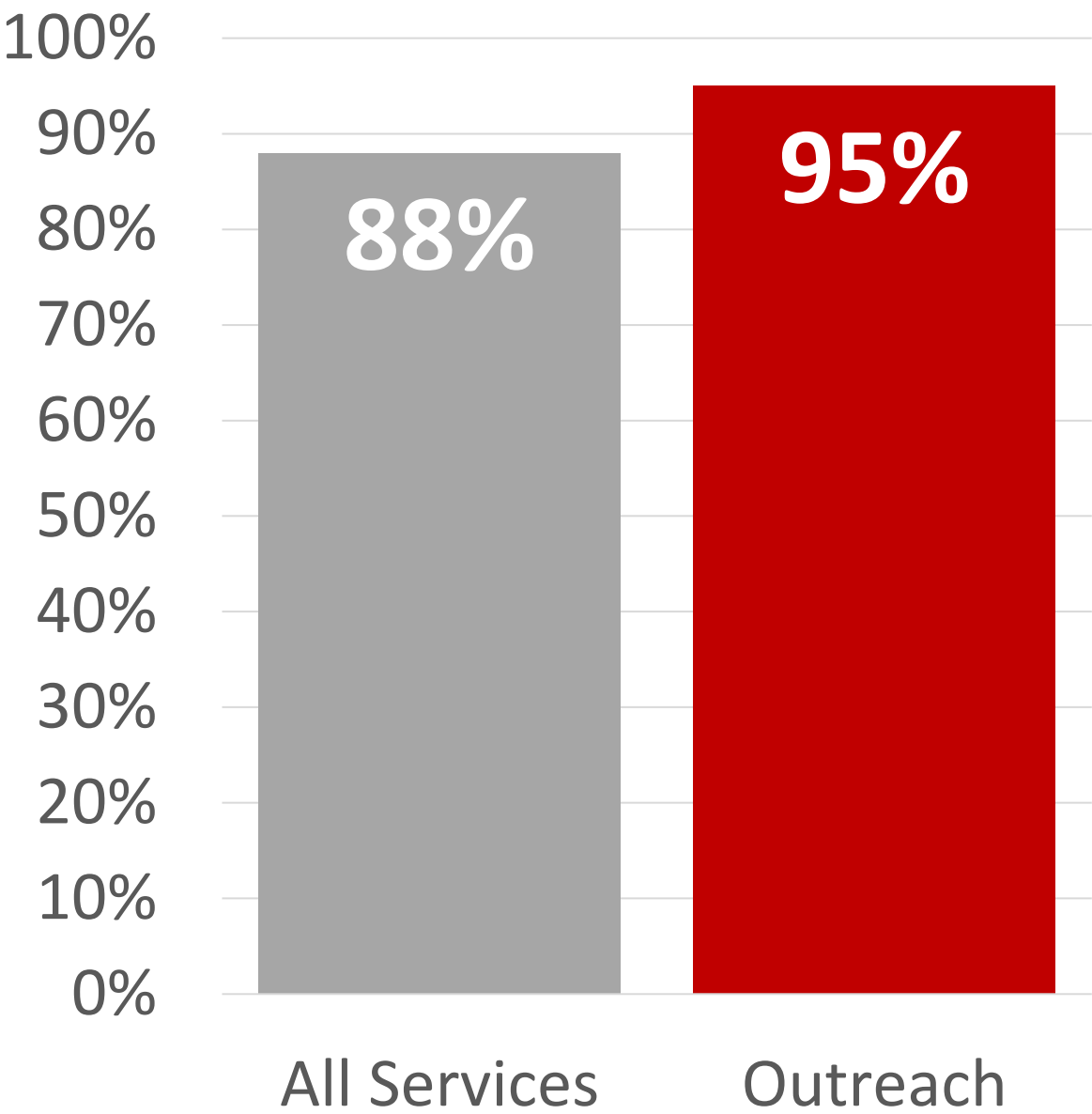
0-24 25-44 45-64 65+

Race / Ethnicity



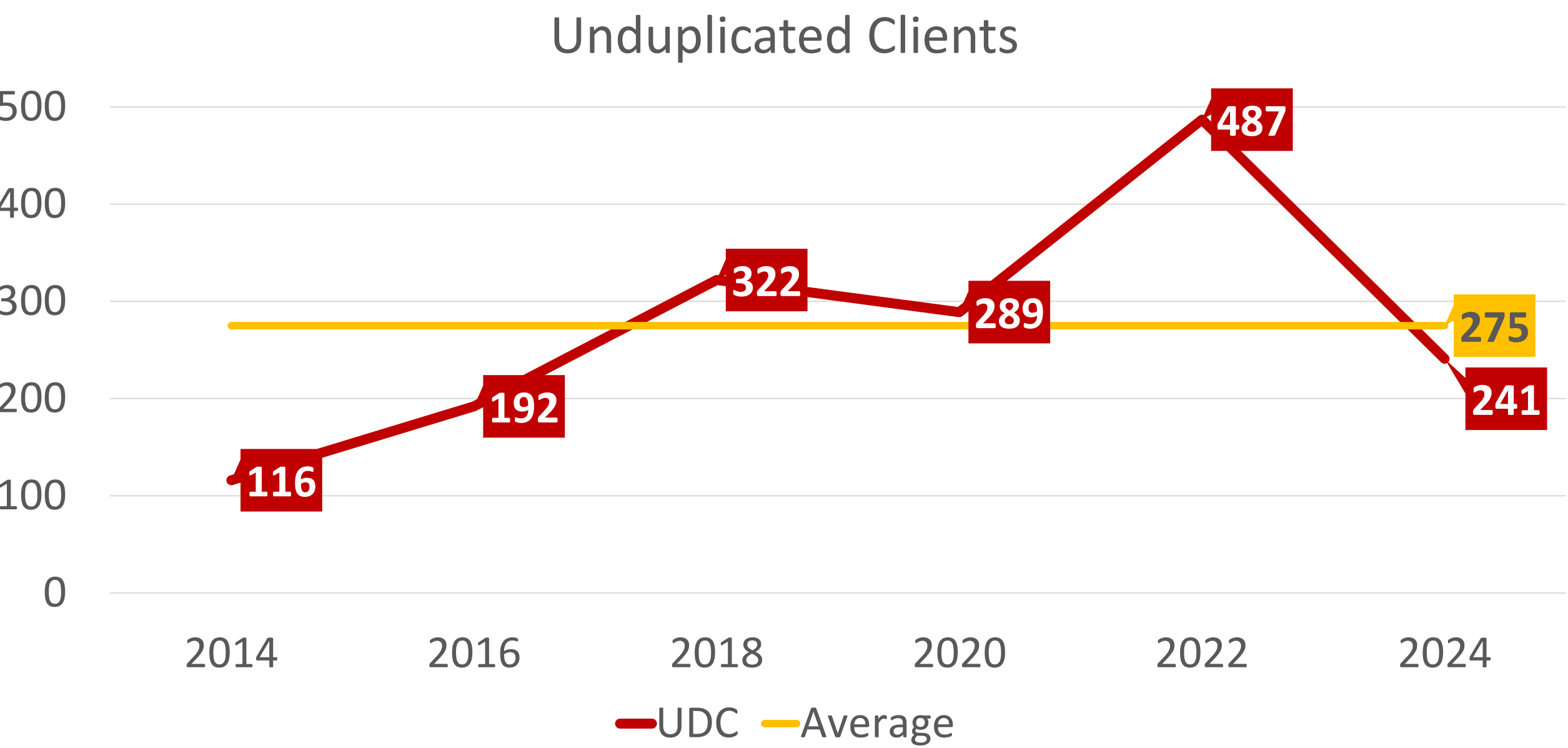
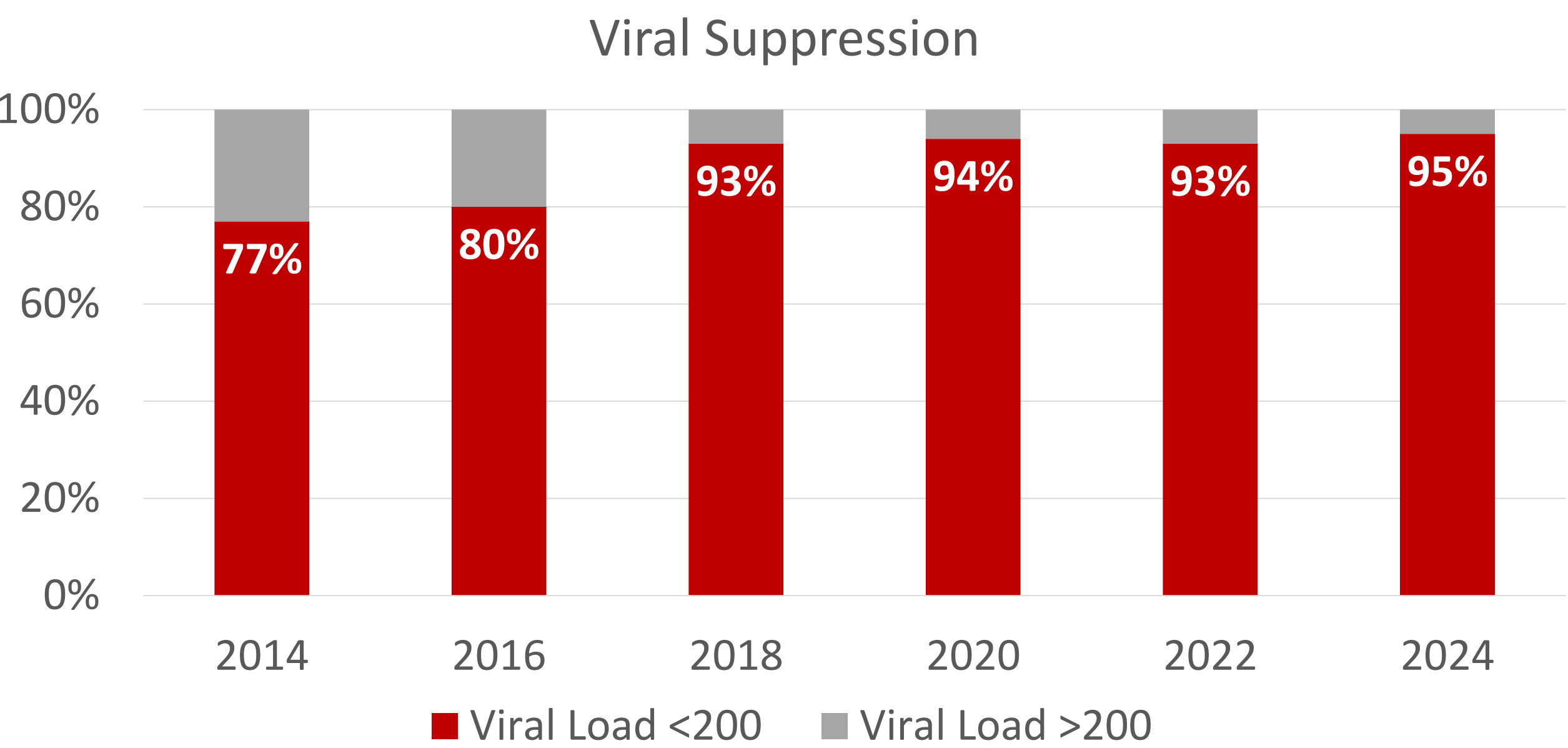
White Black & AA
Latino/e/a/x Asian & PI
Other

Viral Suppression

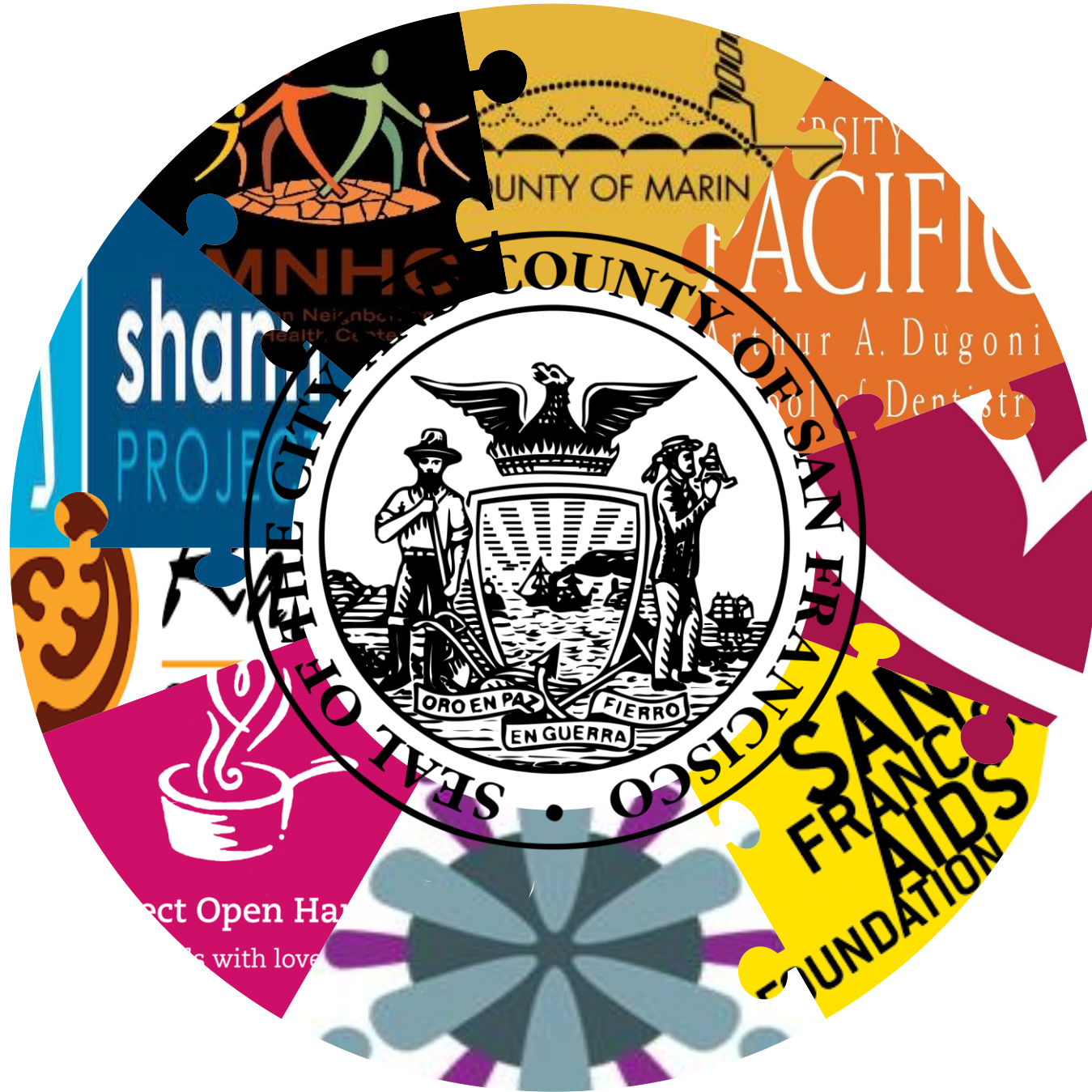


Outreach Services

History: 2014 - 2024



Acknowledgements



Bill Blum, HHS Director
Beth Neary, HHS Assistant Director
John Aynsley
Kevin Chen
Nina Davis
Eric Dew
Vilma Molina
Flor Roman
Freshta Sadat
Andy Scheer